

Minutes
Redvale Landfill
Community Liaison Committee Meeting
Held at the Redvale Landfill Office- Monday 3/03/2025 at 6:30 pm

Welcome: 6:30 pm: W Hojem

Present: G Jujnovich, W Hojem, L Johnston, N DeWitte, B Gibbs, A Nicholas, T Wiggill, M Drury, E Singh, K Hills, J Payne, L Bentley, J Nahi, G Albert.

Apologies: A McNeil, G Brown, J Jefferis

Absent: None

Minute's previous meeting: Circulated

Minutes be accepted as true and correct record: N DeWitte

Seconded- A Nicholas

Correspondence In:

- Received an email from E Singh, asking W Hojem if CLC members need a list of all consented chemicals or only those related to the Benevap. 13th Jan 25.
- Received multiple emails from E Singh and W Hojem regarding the list of chemicals table. March 2nd 25.

Correspondence Out:

- Minutes from the meeting held on Monday, 11th Nov were distributed on 13th Nov 24.
- Email sent to E Singh as a friendly reminder regarding the table listing chemicals under consent on 13th Jan 25.
- G Jujnovich emailed the new CLC meeting dates for 2025 on 22nd Jan 25.
- T Wiggill emailed W Hojem on 20th Feb 25 to follow up on E Singh's email regarding clarity on the Table of Chemicals.

Matters arising:

- J Jefferis to provide a presentation on the Landfill Closure and Aftercare.
 - G Jujnovich stated that the board is reviewing a presentation and expects approval next week, with updates on a potential special meeting to follow.
- J Jefferis to provide an explanation of contaminants emitted from the Benevap.
 - G Jujnovich noted that T&T (Tonkin & Taylor) provided a report which was sent to Auckland council as part of the Benevap consent application. This report will be shared at the next CLC meeting.

Action
G Jujnovich

- E Singh to provide a table listing the chemicals involved in the consent and their quantities.
 - E Singh states that she doesn't have a table of chemicals specific to the Benevap and suggests that WM supply a report received from T&T (Tonkin & Taylor) to CLC Committee with the next meeting.
 - E Singh mentioned that, aside from the Benevap, there is a table of chemicals for Landfill Gases, This falls under the Air Discharge Consent listing specific contaminants. E Singh will forward the table before the next CLC meeting. **Action**
E Singh
- N DeWitte noted that he hadn't seen a PRP report for some time. **Action**
G Jujnovich
 - G Jujnovich will investigate and present with the next CLC meeting.
- G Jujnovich to present a disposal plan/map.
 - **Resolved:** G Jujnovich presented a Waste Placement Presentation/Map.

Complaints:

- L Johnston noted an increase in complaints from A Parsonage and asked for the reason.
 - G Jujnovich responded A Parsonage property is inside the notional odour boundary however all received complaints were investigated.
- N DeWitte enquires as to how WM New Zealand monitors the wind direction.
 - G Jujnovich explained that WM New Zealand uses various wind monitoring apps.
 - N DeWitte suggested using Predict Wind.
- G Jujnovich reminded members that WM New Zealand has included internal complaints in the complaints register and that more data is being captured around the investigation of complaints compared to two years ago. If internal complaints were removed, there would be very few external complaints.

Operation Reports:

- Rainfall Data: 5-year comparison
- Odour Report: Breakdown of 5 years (2020-2025)

Operation update:

- Easement: No Update
- Nursery: No Update
- Waste volumes averaging 2500 tonnes per day
- Truck numbers >200 per day
- Managed Fill: No changes
- Currently, 7 odour cannons are in service, and we are looking at purchasing additional units.
- Pest control: Around the bird culling, a monthly report is sent to the PRP and can be included at the next CLC meeting. **Action**
G Jujnovich
 - WM New Zealand recently added possum traps, catching 17 possums in the past four months.
 - N DeWitte recommends placing more traps around Pond 5.
 - K Hills and B Gibbs note an increase in wasps.

- N DeWitte asks G Jujnovich if he has received any feedback on the beehives on Paper Road, as he filed a complaint with Auckland Council but hasn't received a response.
- L Johnston asks G Jujnovich if WM New Zealand tests the water from the Rangitopuni Stream and if WM New Zealand can provide a report.
 - G Jujnovich will investigate.
 - E Singh confirms that Auckland Council also monitors the stream, using information from WM New Zealand to ensure compliance with consent.
 - M Drury confirms.

Action
G Jujnovich

Regulatory Issues:

- E Singh mentions that she's working through the quarterly reports and in the process of updating the LEU management plan as well as the Gas Well exceedances.

General Business:

- G Jujnovich highlights the new Dairy Flat Community Trust website, expected to go live by May 2025, and reminds everyone that funding applications will open in July 2025.
 - W Hojem asks about the future of funding after the landfill closes.
 - G Jujnovich explains that the funding is voluntary, provided by WM New Zealand to support the community, and is not part of the consent. Over 30 years, WM New Zealand has donated over \$3 million to the Dairy Flat community, and funding will likely stop when the landfill closes.
- G Jujnovich found a 10-minute DVD about Redvale and plans to transfer it to a USB to share at the next CLC meeting.
- E Singh introduces Louise Bentley, who will assist in C Liyanage's absence.
- J Nahi explains her past absence from meetings was due to the 16-month preparation of a new Marae but will be more present at this year's CLC meetings.
- L Johnston informs members about Auckland Council's budget and encourages anyone from the Dairy Flat community to submit funding applications.
- B Gibbs asks G Jujnovich if there are any plans for the farm once the landfill closes.
 - G Jujnovich mentions there are no plans yet but will review this closer to the end date. He reminds members that WM New Zealand will manage the landfill for the next 30 years after the closure date. The generation site will stay open since the landfill will still produce methane, so it won't be accessible to the public.
- N DeWitte asks G Jujnovich if he knows the reason why J Jefferis has appealed the notice of requirement he put in regarding the highway.
 - G Jujnovich states that a local resident requested for WM New Zealand to be involved.
- G Jujnovich reminded the CLC members of the new meeting dates and mentioned that the landfill tour should take place with the last meeting on December 8th, 2025.

Action
G Jujnovich

Meeting Dates:

Monday, 3rd March 2025

Monday, 9th June 2025

Monday, 8th September 2025

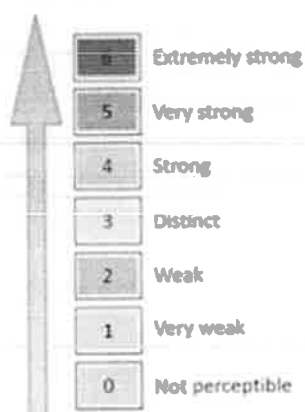
Monday, 8th December 2025 (Landfill Tour)

Meeting Closed: 19:52 PM

<https://www.wastemanagement.co.nz/my-region/auckland/redvale-energy-park-community-liaison/>

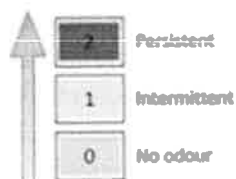
<https://www.wastemanagement.co.nz/my-region/auckland/auckland-regional-landfill/>

Odour Intensity



Odour Intensity: The perceived strength of an odour above its threshold. It is determined by an odour panel and is described in categories that progress from "Not perceptible"; "Very Weak"; "Weak"; "Distinct", "Strong", "Very Strong", to "Extremely Strong".

Frequency Scale



Odour frequency: The perceived duration or time or exposure experienced.

Complaint ID	Address	Start Date of Incident	End Date of Incident	Time of Complaint	Complaint By	Complaint received via	Odour - Noise - Litter - Mud -	Complaint details	Wind Direction (N-S)	Wind Direction (°)	Wind blows towards the address?	Wind Speed (m/s)	Temp	Site Visited by Redvale (Y/N)	Detected Odour when visited (Y/N)	Odour Type	Odour Intensity	AC Visited (Y/N)	AC Finding	Investigation and Response	AC Notified? (Y/N)	Direction of complainant to Landfill (°)	Barometric Pressure (0-2)	Landfill likely to be the source		
1610	184 Richards Road	7-Nov	7-Nov	7:44	Jennie Hutchinson	Email	Odour	Odour has an ammonia type quality that irritates the nostrils. No wind. Hazy but clearing by as sun came mes out. 7:40am	ENE	76	No	2.60	14	Yes	N	No odour		N	N	Y	A 15-minute FIDOL assessment was conducted under cloudy conditions, with a light breeze from the east-northeast at 2.6 m/s. No odour was detected during the assessment. It was noted that a fire was burning on Dairy Flat Highway, which had been active throughout the morning. Additionally, another fire was visible from Richard's road. There wasn't any external Benevap odour detected during the morning patrol which was undertaken at 7:45.		210	1	2.00	Unlikely
1611	8 Krahwi Lane	12-Nov	12-Nov	14:27	Nick de Wille	Text	Odour	Hi intermittent odour wafting over my place. Cheers Nick	NNE	16	Yes	2.10	21	Yes	N	No odour		N	N	Y	A 15-minute FIDOL assessment was conducted under fine conditions, with a light breeze from the north-northeast at 2.1 m/s and a temperature of 21°C. During the investigation, a patrol was initiated on the Paper Road (internal), where a level 2 rubbish odour was detected. No landfill odour was noted beyond this location at the complainant's address. The odour suppression system was confirmed to be fully operational at the time of the complaint. Additionally, the weighbridge operator reported that possible odorous loads were received at approximately 2:00 PM and 2:20 PM. It was also noted that there were multiple loads received today (12/11/24), which were slightly more odorous than usual.		235	2	2.00	Unlikely
1612	126 Richards Road	13-Nov	13-Nov	9:23	Jennie Hutchinson	Email	Odour	Fairly strong LFG odour at top of Richards Road, above circa 126 Richard Road, just now, and when out driving earlier this morning around 7am. Not detectable further down the hill in either direction. Obviously in line with wind direction.	ENE	63	Yes	2.10	16	Yes	Y	Earthy, Rubbish	1	N	N	Y	A 15-minute FIDOL assessment was conducted under drizzly conditions, with a light breeze from the east-northeast at 2.1 m/s and a temperature of 16°C. During the assessment, a slight odour was detected intermittently, with an intensity rating of 1. The odour was challenging to characterise but appeared to have a slight earthy component alongside a faint rubbish note. The gas team noted that 1 out of 3 blowers were off for maintenance during the time of the complaint. (we only require 2 blowers to be in operations to maintain LFG extraction) and was subsequently turned back on at 9:45 AM. This would not have been detectable during the FIDOL assessment. Additionally, the weighbridge operator confirmed that no significantly odorous loads were received during the period of the complaint. The odour suppression system was confirmed to be fully operational at the time of the complaint.		205	1	9.00	Very Likely

1613	255 Horseshoe Bush Road	18-Nov	18-Nov	6:44	Lloyd Richardson	Text	Odour	It smells! Not great way to start the morning! Please sort now!	E	84	Yes	4.00	14	Yes	Y	Rubbish	1	N	N	During the 15-minute FIDOL assessment, an intermittent rubbish odour with an intensity rating of 1 was detected under fine conditions, accompanied by a gentle breeze from the east at 4.0 m/s and a temperature of 14°C. As a corrective measure, two odour suppression cannons are being relocated nearer to the open cell to optimise spray coverage over the rubbish and improve odour management. Also, the weighbridge operator verified that no excessive odorous loads were received that could have contributed to a heightened level of odour within the site during the time of assessment.	Y	280	0	4.00	Likely
Internal	233 Horseshoe Bush Road	18-Nov	18-Nov	7:29	Karina Dalliows	Text	Odour	Morning, the dump smells like rubbish this morning	ESE	111	Yes	2.10	15	Yes	Y	Rubbish	1	N	N	A 15-minute FIDOL assessment was carried out in fine weather conditions, with a light breeze blowing from the east-south east at a speed of 2.1 m/s and a temperature of 15°C. During this evaluation, a short rubbish odour, rated with an intensity of 1, was noted. All odour suppression devices were verified to be functioning properly. To enhance odour control, two suppression cannons will be repositioned closer to the open cell area to ensure better spray coverage over the rubbish. The weighbridge operator confirmed that no excessive odorous loads were received during this time, which could have contributed to increased odour levels on-site.	N	280	0	9.00	Very Likely
1614	8 Karahiwi Lane	18-Nov	18-Nov	14:36	Nick de Witte	Text	Odour	Hi There has been and still have tip face odour wafting over in the wind gusts. Level 1-2. Cheers Nick	E	93	Yes	1.30	19	Yes	N	No odour	N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with light air from the east at 1.3 m/s and a temperature of 19°C. During the investigation, a level 1 rubbish odour was detected along the Paper Road (Internal). However, no landfill odour was observed at the address. The odour suppression devices are in full operation. As an action, we have planned to move these closer to the open cell but have chosen to wait until a change in weather conditions as this move will require 1 cannon to be down for 1 hour and 1 for 30 mins. The weighbridge operator confirmed that no excessive odorous loads were received during the period that could have contributed to elevated odour levels within the site.	Y	235	0	8.00	Likely
Internal	85 Horseshoe Bush Road	19-Nov	19-Nov	11:18	Jenny Readman	Text	Odour	Hi, just to let you know the odour today is very strong and sour Thanks, Jenny	S	196	Yes	2.80	18	Yes	Y	Earthy	1	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the south at 2.8 m/s and a temperature of 18°C. During the assessment, an intermittent earthy odour with an intensity rating of 1 was detected. All odour control devices were confirmed to be fully operational during the investigation. The relocation of one device was completed last night, while the movement of the other was completed as of 1:20 PM on 19/11/24. Additionally, the weighbridge operator verified that no significantly odorous loads were received that could have contributed to an increase in odour levels at the site.	Y	45	2	2.00	Likely

Internal	1351 Dairy Flat Highway	21-Nov	21-Nov	17:59	Angela Parsonage	Text	Occur	Hi there, the odour has been bad on and off every other day, including right now on our property. We have several gatherings each weekend leading up to Xmas, could you please increase the effort to ensure it doesn't ruin our social events? Thanks, Angela. (Character description) Rubbish I think. Smells like the Enviro trucks passing but just all the time.	SW	222	Yes	6.36	16	No	N/A	No odour	1	N	N	No FIDOL assessment was conducted as the landfill was closed at the time of the complaint. The weighbridge was not in operation, and all waste had been covered before the team left for the day. As part of our ongoing commitment to improving operational practices, we are reviewing current waste-covering standards to ensure they remain effective. Additionally, we are considering enhancements to the process of clearing the push ramp area to prevent any potential exposure of material overnight.	N	70	0	4.00	Unlikely
Internal	85 Horseshoe Bush Road	22-Nov	22-Nov	8:18	Jenny Resdman	Text	Odour	Hi so sorry to bother you. The odour is really strong this morning, a very sour smell. The other day it has dissipated by the time the man came round sorry but just thought I would let you know in case it was an issue	S	189	Yes	4.50	16	Yes	Yes	Rubbish, Earthy	1	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a gentle breeze from the south at 4.5 m/s and a temperature of 16°C. During the assessment, an intermittent odour, described as a mix of earthy and rubbish, was noted with an intensity rating of 1. The weighbridge confirmed that no excessive odorous loads were received during this time that could have contributed to elevated odour levels.	N	45	0	5.00	Unlikely
Internal	1351 Dairy Flat Highway	23-Nov	23-Nov	7:59	Angela Parsonage	Text	Odour	Hi, just letting you know that the smell this morning is terrible. I don't think the plan yesterday worked at all	SW	231	Yes	0.80	14	Yes	Yes	Rubbish	1	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with light air from the south-west at 0.8 m/s and a temperature of 14°C. During the assessment, an intermittent odour, described as a rubbish odour, was noted with an intensity rating of 1. The weighbridge confirmed that no excessive odorous loads were received during this time that could have contributed to elevated odour levels. All devices were in full operation at the time of the complaint. There is an additional cannon being added to the set-up next week. Also, we are still monitoring our cell and push ramp size to best reduce possible odour.	N	70	0	9.00	Very Likely
1615	126 Richards Road	28-Nov	28-Nov	8:29	Jennie Hutchinson	Email	Odour	Acrid burnt smell. Strong No wind at time of complaint It is getting into the house. Response to complaint feedback: I agree, that one was from the SW direction, so feel free to delete from the register.	SW	221	No	3.70	18	Yes	No	No odour	0	N	N	A 15-minute FIDOL assessment was carried out in overcast weather with a light south-west breeze of 3.7 m/s and a temperature of 18°C. No odour was detected during the assessment. The weighbridge operator verified that no notably odorous loads were received during the time the complaint was made. It was also confirmed that the odour suppression system was fully operational at the time of the complaint.	Y	205	0	0.00	Unlikely

Internal	1351 Dairy Flat Highway	28-Nov	16:59	Angela Parsonage	Text	Odour	Hi, the smell is unbearably bad. We have people coming over tomorrow and Sunday. Can you please do something about it?	SSW	210	Yes	1.80	22	Yes	No	No odour	0	N	N	A 15-minute FIDOL assessment was carried out in the weather with a light south-west breeze of 1.8 m/s and a temperature of 22°C. No odour was detected during the assessment. The weighbridge operator verified that no notable odorous loads were received during the time the complaint was made. It was also confirmed that the odour suppression system was fully operational at the time of the complaint.	N	70	0	0.00	Likely
Internal	85 Horseshoe Bush Road	6-Dec	10:58	Jenny Readman	Text	Odour	Hi, just letting you know the odour is very strong again today	SSW	210	Yes	5.70	20	Yes	Y	Rubbish	1	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a moderate breeze from the south-southwest at 5.7 m/s and a temperature of 20°C. During the assessment, a rubbish odour with an intensity rating of 1 was detected. It was noted that one odour cannon was out of operation due to a generator repair, and another was temporarily down due to a dosing pump issue. The dosing pump issue has since been resolved as at 12:30 PM on 6/12/24. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have elevated odour levels on-site. All other odour suppression systems were confirmed to be in operation, and adjustments are being planned to ensure consistent odour control across the site.	N	45	2	0.00	Very Likely
Internal	1351 Dairy Flat Highway	6-Dec	15:06	Angela Parsonage	Text	Odour	Hi, the smell is absolutely unbearable. The worst it has been since moving in 5 years ago. We have a kids birthday party on Saturday and Sunday. Can you please do something immediately? It's not a slight scent but actually unbearable outside	SW	225	Yes	3.60	20	Yes	Y	Rubbish	1	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a gentle breeze from the southwest at 3.6 m/s and a temperature of 20°C. During the assessment, a rubbish odour with an intensity rating of 1 was detected. All suppression devices were running during the time of the complaint. As a precautionary action, the odour-suppression chemical strengths were elevated at 3:30 PM, and all results confirmed the chemicals were at the correct strength. Additionally, the weighbridge confirmed that no excessively odorous loads were received during the relevant period.	N	70	1	0.00	Likely
Internal	1351 Dairy Flat Highway	7-Dec	8:25	Angela Parsonage	Text	Odour	Hi, the first thing we notice is the increasing smell from the waste site. While you are very reactive to my messages, it's clear the attempt, if any, to sort out the issue is completely ineffective.	SW	222	Yes	4.40	19	Yes	Y	Rubbish	1	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a gentle breeze from the southwest at 4.4 m/s and a temperature of 19°C. During the assessment, a rubbish odour with an intensity rating of 1 was detected. As a precautionary measure, the odour suppression cannon placement was adjusted, with the changes completed on 9/12/24. Additionally, the weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels on-site.	N	70	1	2.00	Likely

Internal	176 Horseshoe Bush Road	11-Dec	11-Dec	7:39	Greg Brydon	Text	Odour	The smell here is disgusting today	SE	127	Yes	0.70	17	Yes	Y	Rubbish	1	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with light air from the southeast at 0.7 m/s and a temperature of 17°C. During the assessment, a rubbish odour with an intensity rating of 1 was detected. As a precautionary action, the operations team is reviewing the current operational practices to identify potential areas for improvement. One area under consideration is enhancing odour management by closing more areas with intermediate coverings. Additionally, the weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels on-site.	N	350	1	9.00	Very Likely
Internal	233 Horseshoe Bush Road	11-Dec	11-Dec	7:59	Karine Dellovs	Text	Odour	Morning I can smell faint rubbish odour when walking down horseshoe bush road	SE	127	Yes	0.70	17	Yes	Y	Rubbish	1	N	N	(Investigation at the same time as previous) A 15-minute FIDOL assessment was conducted under fine weather conditions, with light air from the southeast at 0.7 m/s and a temperature of 17°C. During the assessment, a rubbish odour with an intensity rating of 1 was detected. As a precautionary action, the operations team is reviewing the current operational practices to identify potential areas for improvement. One area under consideration is enhancing odour management by closing more areas with intermediate coverings. Additionally, the weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels on-site.	N	280	1	10.00	Very Likely
1616	B Karahiwi Lane	11-Dec	11-Dec	12:03	Nick de Witte	Text	Odour	Level 2 odour at my place. Cheers Nick	NE	35	Yes	0.50	22	Yes	N	No odour	N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with light air from the northeast at 0.5 m/s and a temperature of 22°C. While conducting a proactive paper road patrol (inside NOB) during the time of the complaint, a level 1 odour was detected at that location. But no odour was detected at the complainant's address. During the investigation, all suppression devices were confirmed to be operational. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. As a precautionary action, the operational team has reviewed the current open area and has now reduced the coil size to minimize odour potential. Additionally, a paper road patrol conducted after this action at 2:30 PM did not detect any odour.	Y	235	1	9.00	Very Likely

1617	184 Richards Road	12-Dec	12-Dec	16:12	Jennie Hutchinson	Email	Odour	Pungent sharp very rotten tip face. Smelly loads Today.	NE	39	Yes	2.00	22	Yes	N	No odour	N	N	Y	210	2	8.00	Very Likely
1618	55 Postman Road	12-Dec	12-Dec	16:48	Steve Thomas	Text	Odour	Hello Tip face odours 4/10	NNW	332	Yes	7.10	22	Yes	N	No odour	N	N	Y	130	1	5.00	Likely
Internal	1351 Dairy Flat Highway	13-Dec	13-Dec	15:09	Angela Personage	Text	Odour	The smell is horrendous	SW	235.8	Yes	1.72	23	Yes	N	No odour	N	N	N	70	0	5.00	Likely
Internal	176 Horsehoe Bush Road	17-Dec	17-Dec	18:37	Greg Brydon	Text	Odour	The tip has smelt disgusting all day but it's now next level	SSW	194.6	Yes	5.40	23	Yes	Y	Rubbish	N	N	N	350	2	7.00	Likely

[illegible]

1621	100 Tender road	17-Jan	17-Jan	7:20	Andrew McNeil	Text	Odour	Good morning. Unfortunately odour is in the air typical of your operations. With the easterly wind it is top off the property and down the bottom. How can this be controlled?	ENE	€7.0	Yes	0.60	18	Yes	N	No odour	0	N	N	Y	257	0	7.00 Likely
1622	8 Karaiwi Lane	17-Jan	17-Jan	16:12	Nick de Witte	Text	Odour	Hi. Have had odour of and on this afternoon. Now it's getting more consistent level 1-2.	E	30.4	Yes	2.70	20	Yes	N	No odour	0	N	N	Y	235	2	8.00 Likely
1623	255 Horseshoe Bush Road	18-Jan	18-Jan	8:54	Lloyd Richardson	Text	Odour	Please sort your odour excitation out, it wreakes Lloyd & Sarah	ENE	64.3	Yes	3.90	19	Yes	N	No odour	0	N	N	Y	280	0	3.00 Unlikely

[illegible]

1625	255 Horseshoe Bush Road	3-Feb	3-Feb	7:57	Lloyd Richardson	Text	Odour	Sent your odour out! This is bloody appalling air pollution ... way cut side your resources consent. Get on with running your business with out such heinous disregard for the people within the district. I expect to hear in 30mins your actions taken	SSE	162.6	No	0.00	15	Yes	Y	Exhaust, Couldn't be described	1	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with calm wind conditions (0.0 m/s) and a temperature of 16°C. During the investigation, a slight odour was detected, rated at an intensity of 1. The odour was described as vehicle exhaust (passing cars during assessment), with some characteristics that could not be identified. The weightbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to odour levels on-site. Earlier in the day, at 7:38 AM, a separate 15-minute FIDOL assessment was conducted at the same address as part of our daily proactive patrol. During this assessment, no odour was detected. It was also noted that one odour suppression device was off during the complaint period. The breakdown was addressed, and the suppression device was in full operation as of 9:30 AM.	Y	280	0	3.00	Unlikely
1626	8 Karahiwi Lane	7-Feb	7-Feb	9:57	Nick de White	Text	Odour	Hi I have level 3 odour at my place this morning. Nick Karahiwi Lane	E	97.5	Yes	2.80	21	Yes	N	No odour	0	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the east at 2.8 m/s and a temperature of 21°C. No odour was detected at the address or along the paper road (internal) at the start of the investigation. However, an earthy odour was noticed on the drive to the investigation site, which appeared to be originating from earthworks occurring on the opposite side of Dairy Flat Highway. The weightbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to odour levels on-site. All odour suppression systems were confirmed to be in full operation at the time of the investigation. Additionally, after reviewing the current odour suppression setup, we have identified an opportunity to enhance coverage. As a proactive measure, one odour suppression cannon will be relocated to the other side of the active cell to improve effectiveness.	Y	235	1	5.00	Likely
Internal	168 Horseshoe Bush Road	11-Feb	11-Feb	12:08	Inoe	Call	Odour	There's odour coming from that landfill	SSW	206.0	Yes	3.20	25	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the south southwest at 3.2 m/s and a temperature of 25°C. During the investigation, a rubbish odour was detected with an intensity rating of 2. The weightbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to odour levels on-site. As a proactive measure in response to this complaint, we are currently relocating T-Bars closer to the active cell to enhance odour suppression and minimize potential odour emissions.	N	350	1	8.00	Very Likely

Internal	176	Horseshoe Bush Road	11-Feb	12:34	Greg Brydon	Text	Odour	There are some disgusting smells coming here today	SSW	206.0	Yes	3.20	25	Yes	Y	Rubbish	2	N	N	This investigation was conducted at the same time as the previous complaint. A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the south-southwest at 3.2 m/s and a temperature of 25°C. During the investigation, a rubbish odour was detected with an intensity rating of 2. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to odour levels on-site. As a proactive measure in response to this complaint, we are currently relocating T-Bays closer to the active cell to enhance odour suppression and minimize potential odour emissions. "	N	350	1	7.00	Likely
Internal	176	Horseshoe Bush Road	12-Feb	8:29	Greg Brydon	Text	Odour	There are some disgusting smells coming here today	SSW	209.4	Yes	0.60	16	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with light air from the south-southwest at 0.6 m/s and a temperature of 16°C. During the investigation, an odour with a rubbish-like character was detected at an intensity level of 2. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to odour levels on-site. As a proactive measure in response to this complaint, we are planning to relocate two odour misling canmuns to optimize coverage and further minimize the potential for odour emissions.	N	350	0	9.00	Very Likely
1627	8	Karahiwi Lane	13-Feb	12:47	Nick de Witte	Text	Odour	Hi Level 314 odour at my place right through my house. Can you get it sorted asap. Thanks Nick. Just to let you know it was an awful unusual odour, except for the occasional bit of level 1	NNE	32.0	Yes	0.60	23	No	N	No odour	0	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with light air from the north-northwest at 0.6 m/s and a temperature of 23°C. No odour was detected at the address during the investigation. However, a level 1 odour was noted during the paper load parcel (internal). The weighbridge confirmed that one odorous load was received during the relevant period, which could have contributed to elevated odour levels. Additionally, one odour suppression canmuns was out of operation at the time of the complaint due to a generator issue. This was promptly addressed, and a spare generator was installed at 14:00 to restore full functionality.	Y	235	2	8.00	Very Likely
1628	255	Horseshoe Bush Road	15-Feb	9:09	Lloyd Richardson	Text	Odour	Fix your odour being emitted this morning with it Lloyd and Sarah Richardson HSB road	E	79.4	Yes	3.50	22	Yes	N	No odour	0	N	N	A 15-minute FIDOL assessment was conducted under overcast weather conditions, with a gentle breeze from the east at 3.5 m/s and a temperature of 22°C. During the investigation, no odour was detected at the address. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels on-site. We have identified an opportunity to improve coverage and are now planning to move two odour suppression canmuns to more optimal positions around the active cell. This adjustment aims to enhance odour suppression in key areas and further minimise the potential for off-site odour.	Y	280	2	6.00	Likely

1629	255 Horseshoe Bush Road	16-Feb	8:23	Lloyd Richardson	Text	Odour	Your cover can't be on properly will still have rubbish odour	E	89.0	Yes	2.50	15	Yes	N	No odour	0	N	N	The complaint happened with a light breeze from the east at 2.5 m/s and a temperature of 19°C. No FIDOL assessment was completed as the landfill was closed during the time of the complaint. The operations manager visited the site at approximately 1:00 PM and conducted a site walkover and olfactory inspection. No rubbish odour was detected on-site or near the address. The covering of the rubbish was inspected and found to be of good quality, with exposed waste. During the visit, the operations manager noted an animal manure-like smell present in the address unrelated to landfill activities.	Y	260	2	9.00	Very Likely
Internal	233 Horseshoe Bush Road	17-Feb	7:11	Karine Dellow	Text	Odour	Morning there is a persistent strong dump odour this morning	SE	125.5	Yes	3.50	19	Yes	Y	Rubbish, Earthy	2	N	N	A 15-minute FIDOL assessment was conducted under overcast weather conditions, with a light breeze from the southeast at 3.5 m/s and a temperature of 19°C. During the investigation, an intermittent odour was detected with an intensity level of 2, described as a mix of rubbish and earthy odours. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels on-site. As part of our proactive response to this complaint, we have moved two odour-suppression cannons into more optimal positions to improve coverage over the active cell area and enhance odour control efforts.	N	280	2	8.00	Very Likely
Internal	176 Horseshoe Bush Road	26-Feb	9:02	Greg Brydon	Text	Odour	There are some disgusting smells coming here today	S	186.1	Yes	1.60	20	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the south at 1.6 m/s and a temperature of 20°C. During the investigation, a rubbish odour was detected with an intensity rating of 2. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to odour levels on-site. One odour-misting cannon is being relocated to a more effective position to improve coverage and minimise potential odour emissions.	N	350	0	9.00	Very Likely
Internal	176 Horseshoe Bush Road	27-Feb	12:55	Greg Brydon	Text	Odour	There are some disgusting smells coming here today	SSW	199.2	Yes	4.10	21	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a gentle breeze from the south-southwest at 4.1 m/s and a temperature of 21°C. During the investigation, a rubbish odour was detected at an intensity level of 2. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels. It was also noted that there is a pressure issue with one of the rented cannons, which is currently affecting its performance. The service provider has been notified, and repairs are scheduled to take place tomorrow morning to restore full operational capacity.	N	350	0	8.00	Likely