

WM New Zealand 2024 Sustainability Report Summary

Key Achievements



1 Driving decarbonisation

- Our electric truck fleet passed 2 million kilometres travelled
- Now operating 54 heavy electric trucks and 37% electric light fleet
- 47,000 tCO₂e operational emissions – down 20% from our 2020 baseline



2 Expanding Circular Services

- Recovered over 250,000 tonnes of materials through recovery, recycling, composting and reuse
- Opened New Zealand's first large-scale PVC recycling facility (PRNZ)
- Composted 92,000 tonnes of food and garden waste through Living Earth
- Partnered with communities during Repair Week and expanded education resources



3 Restoring land & protecting nature

- Completed Project Reclaim: Removed 69,000 tonnes of coastal legacy waste in Waitaki
- Protected biodiversity with baseline surveys, skink relocations, and eDNA sampling
- Achieved 92% landfill gas capture across our large, engineered landfills



4 Investing in people

- Delivered 723 wellbeing checks, 268 flu jabs, and a strong 71% staff engagement score
- Over 750 team members trained in climate and circular economy foundations
- Maintained a 2.2% gender pay gap – well below the national average
- Supported local communities with half-day volunteer leave used across the country



5 Leading with transparency & accountability

- Delivered on all KPIs for our \$1.1 billion Sustainability-Linked Loan
- Maintained 95% DIFOT performance and an NPS of 49
- Strengthened our iwi engagement team and awarded 5 Māori scholarships
- Continued to align with GRI Standards and UN Sustainable Development Goals

To read the full report: