

Minutes
Redvale Landfill
Community Liaison Committee Meeting
Held at the Redvale Landfill Office- Monday 9/06/2025 at 6:30 pm

Welcome: 6:30 pm: W Hojem (Chairman)

W Hojem read Paragraph 7 – Conclusion of the CLC Meeting Guidelines and reminded members to remain respectful.

Present: G Jujnovich, W Hojem, L Johnston, N DeWitte, B Gibbs, A Nicholas, T Wiggill, M Drury, E Singh, K Hills, L Bentley, J Nahi, G Albert, J Jefferis, M McSaveney, I Cronin Knight, L Richardson, K Mason, R Hopkins, T Cowley, M Rhyland, T McKewen, M Francis, R Milne, G Brown, A McNeil.

Apologies: A Parsonage

Absent: None

Minute's previous meeting: Circulated

*Minutes be accepted as true and correct record: **N DeWitte***

*Seconded: **K Hills***

Email Correspondence In/Out:

- T Wiggill distributed the Minutes from the meeting held on Monday, 3rd Mar. 07/03/25.
- Various emails (K Hills, W Hojem and G Jujnovich) regarding the donation of funds to Dairy Flat School. *Donation for a Defib was approved 31/03/25.*
- Email from L Johnston re: PRP report concerns 04/11/25. 4/06 G Jujnovich responded via email.
- Various emails re Benevap Emissions (CLC Meeting Nov 24). 11/04 G Jujnovich responded via email.
- G Jujnovich sent out all Odour Audit Recommendations reports.
- G Jujnovich sent out the settlement data on 16/05 to all members.
- N DeWitte requested information on PRP Report 63 "Class 2 landfill adjacent to ACM". 22/05. G Jujnovich sent information to N DeWitte on 6/06.
- N DeWitte requested a copy of the approved Landscape Mitigation and Restoration Plan. 29/05. G Jujnovich sent Landscape Mitigation Plant as requested on 4/06.
- B Gibbs sent an email requesting an explanation on settlement volumes & calculations etc. 30/05. G Jujnovich sent a response to B Gibbs with some explanations on 10/06.
- Various emails regarding new members for Horseshoe Bush Road and REPSI 09/06.

New Matters arising/Actions:

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| • G Jujnovich found a 10-minute DVD about Redvale and plans to transfer it to a USB to share at the next CLC meeting. | <u>Actions:</u>
G Jujnovich |
| • L Bentley agreed to compile and send a list of complaints received by AC from Jan 2024 to date before the next CLC meeting. | <u>Action</u>
L Bentley |
| • J Jefferis to provide information at the next meeting on how often the Benevap is tested and whether its emissions are hazardous. | <u>Action</u>
J Jefferis |
| • J Jefferis to investigate soil testing around the landfill and at the school, following requests from L Richardson and K Hills. | |
| • J Jefferis to arrange dust testing at B Gibbs' property. | |
| • G Jujnovich to investigate the possibility of sending CLC presentation out with the meeting minutes, as requested by R Hopkins and N DeWitte. | <u>Action</u>
G Jujnovich |

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| <ul style="list-style-type: none"> • K Hills requested water testing at the school, J Jefferis confirms that he will arrange for the testing to be done. • J Jefferis to arrange for an independent third-party review of Tonkin & Taylor's assessments | <p>Action</p> <p>J Jefferis</p> |
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Resolved Matters/Actions:

- G Jujnovich will provide PRP Reports.
 - G Jujnovich sent out all PRP Reports on 03/04/2025.
- Odour Audit Recommendations report
 - G Jujnovich sent numerous Odour Audit Recommendation reports to the CLC members 05/25.
- E Singh mentioned that, aside from the Benevap, there is a table of chemicals for Landfill Gases, this falls under the Air Discharge Consent listing specific contaminants.
 - G Jujnovich provided the report submitted to Auckland Council for the consent application. 03/06/25.
- G Jujnovich noted that T&T (Tonkin & Taylor) provided a report which was sent to Auckland council as part of the Benevap consent application.
 - G Jujnovich provided the report submitted to Auckland Council for the consent application. 03/06/25.
- Pest control: bird culling numbers, included at the next CLC meeting.
 - G Jujnovich provided a report on pest control at the meeting 09/06
- L Johnston asks G Jujnovich if WM New Zealand tests the water from the Rangitopuni Stream.
 - G Jujnovich provided a report on the Rangitopuni testing at the meeting 09/06.

Complaints:

See combined record.

- B Gibbs requested the complaints register be sent with the agenda a week prior to meetings.
 - G Jujnovich confirmed this will begin from the September meeting onward.
- G Jujnovich explained how the complaints register functions. J Jefferis added that it uses weather station data, including wind speed and direction.
- R Hopkins asked if the complaints register reflects those made directly to Auckland Council.
 - G Jujnovich clarified it includes only complaints received directly to WM or forwarded by the Auckland Council.
- A McNeil requested a list of complaints received by Auckland Council from Jan 2024 to date.
 - L Bentley agreed to compile and send it before the next CLC meeting.
- W Hojem asked about noise complaints.
 - G Jujnovich confirmed there were five. Four within the notional boundary and one external.
- W Hojem asked G Jujnovich to briefly explain internal vs. external complaints.
 - G Jujnovich clarified that internal complaints come from residents within the notional odour boundary (property with covenants), while external complaints are from outside this area.
- L Johnston raised concerns about operations starting early, noting a resident reported machinery running around 6:15 am.
 - G Jujnovich confirmed operating hours are 6:00 am to 6:00 pm, Noting a variable noise limit depending on time of day outside the NOB however WM remains considerate of nearby residents.
- R Hopkins asked whether HSB Road residents should direct complaints to Auckland Council or WM.
 - W Hojem advised that WM is the best contact, as their onsite team can respond within 15 minutes.
- T McKewen asked about WM's complaint handling process.
 - G Jujnovich explained the steps taken upon receiving a complaint.
- T McKewen asked about the rise in complaints.
 - W Hojem said recent community meetings made residents more aware of how to lodge them.

- I Cronin Knight suggested G Jujnovich explain the final assessment process.
 - G Jujnovich described how odour technicians are trained and how assessments are conducted.
- M Rhyland asked if there is an instrument other than a nose that can identify the chemicals in odour.
 - J Jefferis explained no such instrument exists.
- M Francis asked how often air quality assessments are done.
 - J Jefferis said WM conducts stack testing of generators every three years, as per consent, and will confirm this.
- K Hills raised concerns about odour particles potentially contaminating drinking water and posing a risk to children.
- E Singh explained that air, groundwater, gases, and odour are each covered by separate consents and they all interlink. WM reports all testing to Auckland Council and follows a management plan with procedures and notifications if exceedances occur.
- J Jefferis assured the site is well monitored, with all data cross-checked by Auckland Council and PRP.
- R Hopkins raised concerns about potential health impacts on children, pregnant women, and the elderly from odour exposure.
- W Hojem raised concerns about ammonia, hydrogen sulphide, and carbon monoxide levels, and noted that residents want to know how often the Benevap is tested and whether emissions are hazardous.
 - J Jefferis said he will provide this information at the next meeting and hopes it will reassure members.
- L Richardson requested soil testing be done, and K Hills asked for testing to be done at the school.
 - J Jefferis will investigate.
- M Francis raised a potential conflict of interest if Tonkin & Taylor conduct the testing.
 - J Jefferis confirmed they will not be used.
- M Francis asked if the conflict of interest, due to a Tonkin and Taylor Director being on WM's board, was declared.
 - I Cronin Knight confirmed it was and its managed appropriately.

Operations report:

G Jujnovich presents CLC meeting presentation.

- General site operations and disposal update
 - Waste Volumes 2200-2800 tonnes per day
 - Truck numbers >250 per day
 - Clay & Soils have increased
- Managed fill- No Change
- Odour trends and data from the past five years
- Pest control measures
- Water quality update for Rangitopuni Stream
- Rainfall data summary
- Auckland Council notifications or updates- No Update
- Annual review of the Landfill Management Plan
 - Copy given to W Hojem, PRP and Auckland Council.
- Easement update (standing item)- No Update
- Nursery update (standing item)- No Update

- R Hopkins and N DeWitte requested that presentations be sent out with the minutes.
 - G Jujnovich will investigate.
- L Richardson asked about Class 2 waste.
 - G Jujnovich explained it includes construction and demolition waste, including asbestos materials.
 - G Jujnovich explained that asbestos is stored in the inner part of the Class 2 area, closest to Class 1. Regular air monitoring is conducted, with little to no asbestos detected.
- G Jujnovich informed that a hunter has been on site and has culled deer.
- The committee suggested that WM increase the number of bait stations for rodents.
- L Johnston asked if horse riders have access to the Bypass Road, noting reports of locked gates.
 - G Jujnovich explained one gate is locked due to motorbike access issues from Horseshoe Bush Road but can be reopened once resolved.

Consultation feedback:

- Slide presentation and discussion
- I Cronin Knight outlined the 4 options previously discussed during community consultations.
 - Option 1- To Rebalance the existing Landfills.
 - Option 2- Identifying a new Landfill.
 - Option 3-Alternative Technologies.
 - Option 4- Increase Recovery.
- She noted the Herald articles contained inaccuracies and confirmed a request was made for corrections, although the articles had already been published.
- The committee raised concerns that if Redvale's consent is extended to 2036, there's no guarantee it would close then, especially with no assurance that ARL will be operational and accepting waste.
- I Cronin Knight provided an update on the ARL process, noting that Forest & Bird are appealing the water policy statement.
- T McKewen asks if WM is seeking to fast track the consent.
- I Cronin Knight responded that WM is still working through internal processes, and the best consent option will be decided in due course.
- The committee and community expressed feeling that their trust in WM has been betrayed.
- L Johnston asked if WM intends to purchase more land should the consent be granted, expressing concern about insufficient airspace for waste after 2028.
 - J Jefferis confirmed the landfill has sufficient footprint without the need to purchase additional land.
- L Richardson stated that Auckland's waste issue should not be a Dairy Flat issue and reaffirmed that the landfill must close by December 2028.
- N DeWitte raised concerns about a potential rise in complaints if cover is removed and additional waste is added.
 - G Jujnovich confirmed this follows the same process currently in place.
- J Jefferis asked if the committee would be more comfortable with an independent third-party review of Tonkin & Taylor's assessments.
 - The committee agreed.
- I Cronin Knight advised that Options 1 and 4 are the preferred solutions for Auckland's waste issue moving forward.
- G Albert noted the Iwi's main concern is the stream and raised additional concerns about the new surf park in Dairy Flat, including possible contaminants entering the stream and increased traffic.
- W Hojem requested that WM hold a community meeting at the Dairy Flat Hall to share the outcomes of the consultation feedback.

Regulatory Issues:

None noted

General Business:

None noted

Meeting closed: 9:08 PM

Meeting Dates:

Monday, 8th September 2025

Monday, 8th December 2025 (Landfill Tour)

<https://www.wastemanagement.co.nz/my-region/auckland/redvale-energy-park-community-liaison/>

<https://www.wastemanagement.co.nz/my-region/auckland/auckland-regional-landfill/>

Odour Intensity



Odour Intensity: The perceived strength of an odour above its threshold. It is determined by an odour panel and is described in categories that progress from "Not perceptible"; "Very Weak"; "Weak"; "Distinct", "Strong", "Very Strong", to "Extremely Strong".

Frequency Scale



Odour frequency: The perceived duration or time or exposure experienced.

ComplaintID	Address	Start Date of Incident	End Date of Incident	Time of Complaint	Complaint By	Complaint received via	Odour - Noise - Litter - Mud -	Complaint details	Wind Direction (N-S)	Wind Direction (°)	Wind blows towards the address?	Wind Speed (m/s)	Temp	Site Visited by Redvale (Y/N)	Detected Odour when visited (Y/N)	Odour Type	Odour Intensity	AC Visited (Y/N)	AC Finding	Investigation and Response	AC Notified? (Y/N)	Direction of Complainant to Landfill (°)	Barometric Pressure (0-2)	Landfill likely to be the source	
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Internal	176 Horseshoe Bush Road	28-Feb	28-Feb	9:42	Greg Brydon	Text	Odour	Hi smelly here again	ESE	114.5	NO	1.00	21	Yes	Y	Rubbish,Earthly	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with light air from the east-southeast at 1.0 m/s and a temperature of 21°C. During the investigation, a short rubbish and earthy odour was detected, with an intensity of 2. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to odour levels. The planned movements of two odour suppression cannons closer to the active cell were completed at 12:00 PM on 28/02 to enhance coverage. Additionally, one rental cannon remains non-operational due to a supplier delay in obtaining parts. This cannon is expected to be back in operation by Monday, March 3rd.	N	350	0		Likely
Internal	Along Horseshoe Bush Road	28-Feb	28-Feb	8:02	Lloyd Richardson	Text	Odour	Odour pouring out of you business 115 Horseshoe bush road through to 200	SSW	196.0	YES	0.40	12	Yes	N	No odour	N/A	N	N	The weighbridge confirmed that no excessively odorous loads were received during the relevant period. The planned movements of two odour suppression cannons closer to the active cell were completed at 12:00 PM on 28/02 to enhance coverage. Additionally, one rental cannon remains non-operational due to a supplier delay in obtaining parts. This cannon is expected to be back in operation by Monday, March 3rd.	N	0	0		Very Likely
Internal	176 Horseshoe Bush Road	10-Mar	10-Mar	9:26	Greg Brydon	Text	Odour	Smelly here today	SE	135.5	YES	2.80	20	Yes	Y	Rubbish, Hard to describe	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the southeast at 2.8 m/s and a temperature of 20°C. During the investigation, an odour with an intensity rating of 2 was detected. The odour was described as rubbish with some characteristics that were difficult to define, resembling a chemical smell. However, it was noted that this particular odour was not present on the landfill side, indicating that it is unlikely to be originating from any landfill activities. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels on-site. As part of our proactive measures, T-bars have been moved closer to the active cell to enhance odour control. Additionally, planned movements on the 11th and 12th are set to further optimize the placement of odour suppression devices, ensuring they remain as close as possible to the active cell and tip face. These scheduled adjustments will proceed as planned.	N	350	0		Likely
Internal	233 Horseshoe Bush Road	10-Mar	10-Mar	10:18	Karine Dellow	Text	Odour	The dump smells this morning	ESE	122.5	YES	2.70	20	Yes	Y	Rubbish, Car exhaust	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the east-southeast at 2.7 m/s and a temperature of 20°C. During the investigation, an odour with an intensity level of 2 was detected, characterized as a mix of rubbish and car exhaust. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels on-site. During the time of the complaint, one odour suppression cannon experienced a breakdown due to a broken nozzle. This issue was promptly addressed, and the cannon was back in full operation as of 10:25 AM. T-bars have been moved closer to the active cell to enhance suppression coverage. Additionally, further planned movements of suppression devices on the 11th and 12th remain scheduled to ensure optimal placement near the active cell and tip face.	N	280	0		Very Likely
1630	8 Karahiwi Lane	29-Mar	29-Mar	11:12	Nick de Witte	Text	Odour	Hi There's level 2 odour drifting around my place this morning. Cheers Nick	E	81.1	YES	1.90	20	Yes	N	No odour		N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the east at 1.9 m/s and a temperature of 20°C. No odour was detected at the address during the investigation. However, a level 1 odour was noticed during the internal paper road patrol. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. As a proactive measure, one odour spray device is scheduled to be relocated closer to the active cell on 31/03. A full line of smaller spray devices (T-Bars) will also be set up on the same day to improve coverage.	Y	235	0		Likely
1631	255 Horseshoe Bush Road	31-Mar	31-Mar	8:26	Sarah Richardson	Text	Odour	It smells! Not great way to start the morning!! Please sort now! It was the same yesterday!!	SSE	146.5	NO	0.00	13	Yes	N	No odour		N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with calm wind from the south-southeast at 0.0 m/s and a temperature of 16°C. No odour was detected at the address during the investigation. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels. As a proactive measure, one odour spray device is scheduled to be moved closer to the active cell, and the full line of smaller spray devices (T-Bars) is planned to be set up this afternoon (31/03) after 2:00 PM.	Y	280	0		Unlikely
1632	8 Karahiwi Lane	31-Mar	31-Mar	11:33	Nick de Witte	Text	Odour	Hi level 2/3 odour at my place. Cheers Nick	ENE	58.3	YES	3.10	20	Yes	N	No odour		N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the east-northeast at 3.1 m/s and a temperature of 20°C. No odour was detected during the investigation. Additionally, no odour was detected during the internal paper road patrol conducted during the investigation. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression device was temporarily off due to a generator issue but was back in operation within 30 minutes. As part of proactive odour control measures, one odour spray device was relocated closer to the active cell on 31/03. Additionally, a full line of smaller spray devices (T-Bars) was set up on the same day. Both actions are now complete.	Y	235	0		Likely

1633	255 Horseshoe Bush Road	1-Apr	1-Apr	7:26	Sarah Richardson	Text	Odour	Still smelly!! Sort it out - seriously how hard is it??	SSW	210.0	NO	0.30	12	Yes	Y	Rubbish	2	N	N	Y	A 15-minute FIDOL assessment was conducted under fine weather conditions, with calm wind from the south-southwest at 0.3 m/s and a temperature of 12°C. During the investigation, a rubbish odour with an intensity rating of 2 was detected. During the complaint period, one truck was identified as having a very strong odour. Although the load was not tipped, it was inspected and turned away due to its odorous nature. The odour monitoring technician deemed the load to exceed the threshold described in Section 3.6.2.2 of the site's odour management plan, which defines excessively odorous waste as having an intensity rating of 5 or above on a 0–6 scale. Despite not tipping, the load's presence at the top of the landfill where it was stopped may have contributed to the elevated odour levels. There is some additional cannon movement now scheduled for 2:00 PM on 1/04. One cannon is being moved to help reduce any potential odour given the forecast wind direction for the coming week.	0	280	0	3.00	Unlikely
1634	8 Karahiwi Lane	1-Apr	1-Apr	10:01	Nick de Witte	Text	Odour	Hi I have odour again this morning at my property. Cheers Nick	NE	42.9	YES	2.90	19	Yes	N	No odour		N	N	Y	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the northeast at 2.9 m/s and a temperature of 19°C. No odour was detected at the address during the investigation. However, a level 1–2 rubbish-like odour was noted during the beginning of the investigation, before heading to the address, along the internal paper road. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to odour levels. As a proactive measure, an additional odour suppression cannon is scheduled to be moved at 2:00 PM on 1/04 to improve coverage and help mitigate potential odour emissions, particularly considering the forecast wind direction for the week ahead.	0	235	0	5.00	Likely
Internal	132 Horseshoe Bush Road	9-Apr	9-Apr	13:47	Sharon	Text/Call	Odour / Noise	Hi can you please call me about the smell coming off the tip? I'm at 132 Horseshoe Bush Road. Thanks Sharon.	SW	218.5	YES	3.10	18	Yes	Y	Rubbish, Earthy	2	N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the southwest at 3.1 m/s and a temperature of 18°C. During the investigation, an intermittent rubbish and earthy odour was detected with an intensity rating of 2. All odour suppression devices were operating at the time of the assessment. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. As a proactive measure, one odour suppression device was moved closer to the active cell to improve coverage. This relocation was completed at 7:00 AM on 10/04.	0	0	0	6.00	Likely
1635	118 Kahikatea Flat Road	10-Apr	10-Apr	8:00	Glen Munn	Text/Call	Odour / Noise	Stench and truck backing noises starting from Sam today and continuing . Council Called and complaint laid as you are not meeting your consent conditions Glen Munn	SSW	206.6	YES	1.60	11	Yes	Y	Vehicle exhaust	2	Y	N	Y	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the south-southwest at 1.6 m/s and a temperature of 11.1°C. During the investigation, no landfill odour was detected at the address. The only odour noted was intermittent vehicle exhaust from passing traffic. The complainant was present and confirmed that there was no odour or noise from landfill operations. No landfill-related noise could be heard, only passing vehicles were audible. The morning proactive odour patrol was conducted at 7:30 AM and detected no external odour. This patrol included driving along HSB Road, which lies prior to the complaint address and would have identified any significant odour present en route. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. A review of current odour suppression device placement has been carried out and was found to be appropriate, therefore, no changes will be made at this time. However, during the complaint period, one odour suppression cannon was offline due to a mechanical fault. Repairs are in progress, and it is expected to be operational by the end of the day on 10/04. Additionally, one other cannon was partially operating due to a dosing pump issue, which is scheduled for replacement at 2:00 PM on 10/04.	0	22.5	0	8.00	Very Likely
Internal	176 Horseshoe Bush Road	10-Apr	10-Apr	9:00	Greg Brydon	Text	Odour	Still bloody disgusting here	ESE	107.8	NO	0.20	15	Yes	Y	No odour		N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with calm wind conditions from the east-southeast at 0.2 m/s and a temperature of 15.1°C. No odour was detected during the investigation. There were reactive odour patrols completed since the complaint no onsite & external odour was detected in them. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to elevated odour levels. Two odour suppression cannons remain offline due to mechanical issues. One is expected to be operational by tomorrow afternoon, pending delivery of required parts. The other is back in full operation at 3:50 pm 10/04. A review of the current device placement was carried out and confirmed the existing configuration is appropriate, so no repositing is planned at this time.	0	350	0	2.00	Unlikely
Internal	132 Horseshoe Bush Road	10-Apr	10-Apr	11:18	Sharon	Text	Odour	Have you moved that device yet Ben? The smell is disgusting!	SSW	193.2	YES	2.10	19	Yes	Y	Rubbish, Hard to describe	2	N	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the south-southwest at 2.1 m/s and a temperature of 19°C. During the investigation, a moderate odour with an intensity rating of 2 was detected, described as rubbish with some elements that were hard to characterise. The weighbridge confirmed that no excessively odorous loads were received during the relevant period that could have contributed to odour levels. Two odour suppression cannons were offline at the time due to mechanical issues. One was returned to full operation at 3:50 PM on 10/04, while the other remains offline and is expected to be operational by tomorrow afternoon, pending part replacement. A review of the current odour device placement has been completed and determined to be appropriate, with no changes planned at this stage.	0	0	0	9.00	Very Likely

Internal	233	Horseshoe Bush Road	10-Apr	10-Apr	14:06	Karine Dellow	Text	Odour	Hi, the dump smells. (Question asked "Is the odour still at your property now?" - This was asked because I was there and could not smell it.) Yes. It's very mild	S	186.2	NO	0.80	19	Yes	Y	Hard to describe	1	N	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with light air from the south at 0.8 m/s and a temperature of 19°C. During the investigation, a faint odour (intensity 1) was detected that was difficult to describe. No landfill-related odour was identified during the assessment. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. Two odour suppression cannons remain offline due to mechanical issues. One is expected to be operational by the afternoon of 11/04, pending the delivery of required parts. The other was restored to full operation at 3:50 PM on 10/04. A review of the current odour suppression device placement has been completed and deemed appropriate, so no device relocations are planned at this time.	0	3.00	Unlikely
1636	255	Horseshoe Bush Road	10-Apr	10-Apr	14:58	Lloyd Richardson	Text	Odour	Mate sort your odour out!	SE	139.4	YES	0.30	21	Yes	N	No odour		N	N	Y	280	0	7.00	Likely
1637	8	Karahiwi Lane	10-Apr	10-Apr	16:47	Nick de Witte	Text	Odour	Odour at my place. Level 3. Cheers Nick	ENE	71.0	YES	1.30	18	Yes	N	No odour		N	N	Y	235	0	7.00	Likely
1638	118	Kahikatea Flat Road	11-Apr	11-Apr	7:46	Glen Munn	Call	Odour	There is a rubbish odour from your landfill at my property. During investigation at 8:08, I asked "Do you still have the odour at your address now?" They replied "No not now"	SW	218.0	YES	1.40	12	Yes	Y	Earthy	2	N	N	Y	22.5	1	12.00	Very Likely
1639	43	Tender Road	11-Apr	11-Apr	8:41	Marie	Text	Noise	Good morning, dump is very noisy this morning. Look forward to being rectified asap. Please pass on to relevant person. Thankyou, Marie (Tender Road)	SSW	213.0	NO	0.90	14	Yes	N/A			N	N	Y	280	0	0.00	Unlikely

1640	255 Horseshoe Bush Road	11-Apr	11-Apr	11:03	Lloyd Richardson	Text	Odour	Stinks again today mate	E	90.1	YES	1.70	18	Yes	Y	Earthy, Hard to describe, Burning	2	N	N	Y	280	0	8.00	Very Likely
A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the east at 1.7 m/s and a temperature of 18°C. During the investigation, a low-intensity odour (rated 2) was detected and described as mostly burning, with some earthy and hard-to-describe characteristics. A walk was carried out approximately 100 metres along Tender Road, during which no landfill-related odour was identified. However, on the return journey after the investigation, a very low-intensity rubbish odour was noted along Tender Road behind the property. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression cannon remains offline and is expected to be operational by the afternoon of 11/04, pending the delivery of required parts. A review of the odour suppression device placement has been completed, and it was determined that no changes are required at this time.																								
1641	98 Tender Road	11-Apr	11-Apr	11:17	Shirley	Text	Odour	Dump stink Tender Rd 5/10	ENE	72.0	YES	1.70	20	Yes	N	No odour	N	N	Y	257	2	8.00	Very Likely	
A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the east-northeast at 1.7 m/s and a temperature of 20°C. No landfill odour was detected at the address. I also stopped at a location approximately upwind from the address and downwind from the landfill—no odour was detected there either. A very faint, hard-to-describe odour was noticed further upwind. It is also noted that it was rubbish collection day in the area. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression cannon remains offline and is expected to be operational by the end of the day on 11/04. In addition, two planned cannon movements were completed at 15:30 as part of ongoing adjustments. These movements are routinely carried out to ensure odour suppression coverage remains effective as the active cells shift location. This investigation applies to complaints 1641 and 1642, which were received at the same time, for the same address, and with the same message. Although the information was identical, the complainant requested these be filed as two separate complaints.																								
1642	98/2 Tender Road	11-Apr	11-Apr	11:17	Terry	Text	Odour	Dump stink Tender Rd 5/10	ENE	72.0	YES	1.70	20	Yes	N	No odour	N	N	Y	257	2	8.00	Very Likely	
A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the east-northeast at 1.7 m/s and a temperature of 20°C. No landfill odour was detected at the address. I also stopped at a location approximately upwind from the address and downwind from the landfill no odour was detected there either. A very faint, hard-to-describe odour was noticed further upwind. It is also noted that it was rubbish collection day in the area. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression cannon remains offline and is expected to be operational by the end of the day on 11/04. In addition, two planned cannon movements were completed at 15:30 as part of ongoing adjustments. These movements are routinely carried out to ensure odour suppression coverage remains effective as the active cells shift location. This investigation applies to complaints 1641 and 1642, which were received at the same time, for the same address, and with the same message. Although the information was identical, the complainant requested these be filed as two separate complaints.																								
1643	bottom of Tender road	11-Apr	11-Apr	15:22	Louise	Text	Odour	Hi, I'm at the bottom of tender road and the dump stinks. If I was at home, I would be shutting the windows. What is the cause of this	E	88.4	YES	1.80	19	Yes	Y	Rubbish	2	N	N	Y	285	2	11.00	Very Likely
A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the east at 1.8 m/s and a temperature of 19°C. An intermittent level 2 rubbish odour was detected during the investigation. When visiting the area earlier, a lingering rubbish odour was also noticed after a curbside collection truck passed by. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression device was offline due to unplanned downtime but was returned to operation at 15:58. In addition, two planned cannon movements were completed at 15:30 as part of ongoing adjustments, ensuring suppression coverage remains effective as the active cells shift location.																								
1644	255 Horseshoe Bush Road	14-Apr	14-Apr	9:44	Sarah Richardson	Text	Odour	Day one of the school holidays and it stinks! Well done! Please sort it out!!	ESE	108.8	YES	3.20	21	Yes	Y	Rubbish, Burning	2	N	N	Y	280	1	8.00	Very Likely
A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the east-southeast at 3.2 m/s and a temperature of 21°C. A very faint and short-duration rubbish odour was detected in the area, along with a separate burning smell that was determined to be unrelated to landfill operations. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One suppression device was repositioned further upwind to improve coverage of the current cell better with the current weather forecast. This adjustment was completed at 11:25 AM on 14/04.																								

Internal	132	Horseshoe Bush Road	11-Apr	11-Apr	7:48	Sharon	Text	Odour / Noise	Morning Ben, the smell has dissipated but there's still an odour. Even worse this morning is the noise. Machinery and scraping is loud. I can hear this with my doors and windows closed. I hard yesterday too but not as much, today is too much. Can you please investigate and let me know what's happening to reduce both? Thanks Sharon	SW	219.4	YES	1.70	12	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the southwest at 1.7 m/s and a temperature of 12°C. A level 2 rubbish odour was detected intermittently during the investigation. We also took noise level readings in the surrounding area, including at the address. The ambient noise recorded was below the permitted limits for operational hours as outlined in our consent conditions. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression cannon remains offline and is expected to be operational by the end of the day on 11/04. In addition, two planned cannon movements were completed at 15:30 to maintain effective odour suppression coverage as the active cells shift location.	N	0	1	9.00	Very Likely
Internal	233	Horseshoe Bush Road	11-Apr	11-Apr	14:56	Karine Dellow	Text	Odour	Hi, the dump smells again this afternoon. Stronger than yesterday unfortunately	ENE	78.3	YES	1.50	19	Yes	N	No odour		N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the east-northeast at 1.5 m/s and a temperature of 19°C. No landfill odour was detected at the address during the investigation. After the FIDOL, when in the area, a rubbish odour was noticed lingering after the curbside collection truck drove past. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression cannon remains offline and is expected to be operational by the end of the day on 11/04. In addition, two planned cannon movements were completed at 15:30 as part of ongoing adjustments. This ensures that odour suppression coverage remains effective as the active cells shift location.	N	280	2	9.00	Very Likely
Internal	192	Horseshoe Bush Road	12-Apr	12-Apr	10:07	Louise	Text	Odour / Noise	Morning, just advising that the odour this morning has especially been terrible!! I've noticed the last few weeks the smell has been really bad in the mornings and also the noise has increased significantly. Thanks	S	176.0	YES	4.50	19	Yes	N	No odour		N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a gentle breeze from the south at 4.5 m/s and a temperature of 19°C. No landfill odour was detected during the investigation. However, a slight rubbish odour was noticed slightly up the road from the address. You could hear machinery operating in the background, though this has not increased in recent times. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One suppression device has been shifted more upwind to help cover the current cell better with the current weather forecast. This was completed at 11:25 am on 14/04. All odour suppression devices are currently in full operation.	N	340	2	6.00	Likely
Internal	194	Horseshoe Bush Road	12-Apr	12-Apr	11:49	Raymond Venter	Text	Odour	Your order control is not working today. Yes, there is out on my property. The odor is the rubbish smell that is coming from the dump.	SSW	201.0	YES	4.20	20	Yes	N	No odour		N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a gentle breeze from the south-southwest at 4.2 m/s and a temperature of 20°C. No landfill-related odour was detected at the address during the investigation. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were in full operation at the time of assessment. One suppression unit had previously been shifted more upwind to improve coverage of the current cell, based on the weather forecast. This adjustment was completed at 11:25 am on 14/04.	N	340	2	6.00	Likely
Internal	233	Horseshoe Bush Road	14-Apr	14-Apr	13:39	Karine Dellow	Text	Odour	Hi, the dump smells again	E	96.9	YES	1.40	21	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with light air from the east at 1.4 m/s and a temperature of 21°C. A level 2 rubbish odour was detected intermittently during the investigation. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression cannon (Cannon D) experienced unplanned downtime at approximately 1:30 PM 14/04. This was repaired at 12:08 PM on 15/04.	N	280	2	12.00	Very Likely
Internal	168	Horseshoe Bush Road	15-Apr	15-Apr	8:49	Sheena Murray	Text	Odour	I am wanting to report the odour that's coming from across the road. Yesterday and today have been bad and last week was bad, 8am it starts to really smell. I can't have my windows or doors open as it comes inside. I leave home by 9am so I am unsure how long it lasts but don't like to even hang out our washing. 168 horseshoe bush road,	SSE	149.6	YES	3.10	17	Yes	Y	Grass	3	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the south-southeast at 3.1 m/s and a temperature of 17°C. A level 3 grassy odour was detected during the investigation, which was determined to be from roadside grass cutting along Horseshoe Bush Road, not from landfill operations. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. Additionally, one odour suppression cannon (Cannon D) experienced unplanned downtime at approximately 1:30 PM 14/04 but was repaired and returned to full operation at 12:08 PM on 15/04. While this was an odour complaint, two notable noises were also observed during the investigation: one from a roller travelling along the road and another from a truck using its exhaust brakes. Both sounds were unrelated to landfill operations.	N	350	2	8.00	Very Likely
Internal	132	Horseshoe Bush Road	15-Apr	15-Apr	7:32	Sharon	Text	Noise	Hi Ben, can you please check noise. It's loud this morning.	SSW	211.0	YES	1.00	14	Yes	N/A			N	N	An investigation was conducted at the address at 8:02 AM. Several decibel (dB) readings were taken to assess ambient noise levels. The peak ambient noise recorded was 58.9 dB. Higher noise levels were noted when cars passed by, with peaks reaching up to 82.6 dB. Additional later in the day found that multiple trucks passing the address (particularly those using exhaust braking) produced significantly higher noise levels. A roller was also observed driving on the HSB road and contributed to the overall noise. None of the peak noise readings were attributed to landfill operations. All elevated levels were linked to general road traffic and unrelated construction equipment moving.	N	0		6.00	Likely

	255 Horseshoe Bush Road	15-Apr	15-Apr	12:13	Sarah Richardson	Text	Odour	I've reported the smell to the council as it's so bad and there is never a consequence for you guys. You just continue to pollute the air and everyone around must suffer.	ESE	116.3	YES	7.20	22	Yes	Y	Hard to describe	1	N	N	Y	280	2	7.00	Likely
1646	98/2 Tender Road	15-Apr	15-Apr	13:49	Shirley	Text	Odour	Dump odour 6/10 98/2 Tender Rd - stink coming into house. Shirley	E	95.2	YES	4.70	21	Yes	Y	Earthy, Rubbish, Hard to describe	2	N	N	Y	257	2	8.00	Very Likely
	233 Horseshoe Bush Road	15-Apr	15-Apr	16:31	Karine Dellows	Text	Odour	I've just got home from work and the dump unfortunately smells again	ESE	104.1	YES	3.20	19	Yes	N	No odour	N	N	N	N	280	1	5.00	Likely
	233 Horseshoe Bush Road	16-Apr	16-Apr	8:32	Karine Dellows	Text	Odour	The dump smells again	ESE	101.7	YES	4.80	17	Yes	N	No odour	N	N	N	N	280	1	5.00	Likely
1647	255 Horseshoe Bush Road	16-Apr	16-Apr	15:14	Lloyd Richardson	Text	Odour	Ben just got home and you're still spewing odour all over our properties. Pull finger fella and get it addressed! Take responsibility	E	80.0	YES	7.40	19	Yes	Y	Earthy	2	N	N	Y	280	1	6.00	Likely
	176 Horseshoe Bush Road	21-Apr	21-Apr	10:19	Greg Brydon	Text	Odour	19	SW	217.5	NO	1.20	19	Yes	N	No odour	N	N	N	N	350	1	2.00	Unlikely
1648	46 Horseshoe Bush Road	22-Apr	22-Apr	12:32	Damian Crampton	Text	Odour	Odor Complaint: we have noticed a smell from your site this morning and just now. Please investigate. Damian Crampton, 46 Horseshoe Bush Road.	WSW	240.0	YES	1.7	18	Yes	N	No Odour	N	N	N	Y	48	2	8.00	Very Likely

Internal	132	Horseshoe Bush Road	22-Apr	22-Apr	7:41	Sharon	Text	Noise	Hi please check noise levels, machinery and scraping	WSW	244.0	NO	0.0		Yes	N/A					N	N	N	During the investigation of this noise complaint, noise level readings were taken in the surrounding area, including at the address. The maximum ambient noise reading recorded in the area was 58.8 dB , excluding vehicle traffic. Passing vehicles caused brief spikes above 80 dB, but these were unrelated to landfill operations. The ambient noise reading was influenced by all factors in the area and not just the landfill activities.	N	0	2	3.00	Unlikely
Internal	1351	Dairy Flat Highway	22-Apr	22-Apr	16:48	Angela Parsonage	Text	Odour	Hi there, the odour is terrible. Please investigate. Thanks	WSW	239.0	YES	1.4	17	Yes	N	No Odour	N	N					A 15-minute FIDOL assessment was conducted under cloudy conditions, with light air from the west-southwest at 1.4 m/s and a temperature of 17°C. No odour was detected during the visit at the address or while driving downwind along Horseshoe Bush Road. Covering procedures were underway at the time and mostly finished. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the investigation. As a proactive measure, the smaller odour spray devices (T-Bars) were repositioned closer to the active cell to maintain effective odour suppression as site conditions evolve.	N	70	0	7.00	Likely
1649	255	Horseshoe Bush Road	23-Apr	23-Apr	15:31	Lloyd Richardson	Text	Odour	Sort out your odour fella it's bloody disgusting!	E	92.2	YES	0.9	20	Yes	Y	Hard to describe	1	N	N			Y	The weighbridge confirmed that no excessively odorous loads were received during the relevant period, and all odour suppression devices were confirmed to be in full operation at the time of the investigation. Covering procedures were also underway. As a proactive measure, T-Bars are scheduled to be repositioned closer to the active cell on the western side on 24/04 to enhance odour control in that area. No on site assessment was conducted as the complaint was received outside of operational hours. However, a desktop review has been completed, covering weather patterns, daily cover standards, and gas extraction logs around the time of the complaint.		280	0	8.00	Very Likely
1650	255	Horseshoe Bush Road	23-Apr	23-Apr	21:12	Lloyd Richardson	Text	Odour	LFG now pissing out of your business all over our neighbourhood. Call me tomorrow with a senior colleague to tell me what you are going to do to stop this bullsht!	E	83.6	YES	3.2	17	No	N/A			N	N	Y		The review findings are as follows: Weather conditions: easterly wind at 3.2m/s and a temperature of 17°C — conditions were likely to disperse any possible gas from site. Consistent extraction levels recorded at -82.7 mBar, with no irregularities observed. Compliance confirmed, with images captured at the EOD verifying that cover standards were met. During the investigation, an intermittent rubbish odour with an intensity of 2 was detected, along with a light earthy smell likely associated with surrounding vegetation. Conditions at the time included a light breeze from the east (86°) at 2.7m/s and a temperature of 14°C. The weighbridge confirmed that no excessively odorous loads were received during the relevant period.		280	0	5.00	Likely	
1651	255	Horseshoe Bush Road	24-Apr	24-Apr	7:30	Lloyd Richardson	Text	Odour	Rubbish odour appalling again this morning. Are your OS machines fixed?	E	86.0	YES	2.7	14	Yes	Y	Rubbish, Grassy	2	N	N	Y		It was noted that the rental cannon generator experienced a temporary shutdown at 7:15 AM on 24/04 due to an oil pressure sensor issue. A backup generator was brought over from the workshop to the cannon and had it back up and running by 8:50 AM the same morning. As a proactive measure, the T-Bar odour suppression units are scheduled to be moved closer to the active cell on the western side later in the day (24/04) to enhance odour control coverage.		280	0	8.00	Very Likely	
1652	98/2	Tender Road	24-Apr	24-Apr	11:14	Terry	Text	Odour	Dump stink 5/10 this morning	E	84.1	YES	5.4	17	Yes	N	No Odour		N	N	Y		A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a gentle breeze from the east at 5.4 m/s and a temperature of 17°C. No odour was detected during the assessment at the address or in the surrounding area. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. As a proactive measure, the T-Bar odour suppression units were scheduled to be moved closer to the active cell on the western side to enhance odour control coverage. This work was completed at 1:13 PM on 24/04. Additionally, the angles of some odour cannons were adjusted to improve coverage further, which was completed by the same time.		257	2	6.00	Likely	
1653	255	Horseshoe Bush Road	28-Apr	28-Apr	6:28	Lloyd Richardson	Text	Odour	Your business stinks already mate. And actually has done all night. Get it sorted asap	ENE	56.6	YES	0.6	17	Yes	N	No Odour		N	N	Y		A 15-minute FIDOL assessment was conducted under foggy weather conditions, with light air from the east-northeast at 0.6m/s and a temperature of 17°C. No odour was detected during the assessment at the address. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the investigation. Additionally, as a proactive measure to help reduce any potential odour, two odour suppression cannons were moved to enhance coverage, with the relocation completed at 12:04 PM on 28/04.		280	2	8.00	Very Likely	

1654	End of Tender Road	28-Apr	28-Apr	8:14	Louise	Text	Odour	Hey! No fresh air outside my house this morning, just the lingering smell of rubbish. Live at end of tender road down the drive. We r belong a km from wmn... why does it smell When asked to rate the odour: Weak to distinct, more gasses than the normal rubbish smell. Have noticed it for last 20min, but wasn't outside b4 that. When asked for address: End of tender road, down one of the driveways. U don't need thr exact address	NE	48.9	YES	3.8	17	Yes	N	No Odour					N	N	Y	257	2	6.00	Likely
1655	255 Horseshoe Bush Road	29-Apr	29-Apr	7:04	Lloyd Richardson	Text	Odour	Rubbish smell bad this morning &c Sort it out	E	98.7	YES	3.7	18	Yes	N	No Odour					N	N	Y	280	1	6.00	Likely
1656	bottom of Tender road	29-Apr	29-Apr	12:17	Andrew McNeil	Text	Odour	Bottom of Tender road strong tip odour When asked to rate: 3/6 Grassy Consistent	E	91.1	YES	1.6	20	Yes	Y	Hard to describe					N	N	Y	285	2	9.00	Very Likely
1657	Dairy Flat School	30-Apr	30-Apr	8:45	Toni Webster-Young	Text	Odour	Good morning. Further to my phone call, I would like to notify you that the odour from the plant is very strong today and we can smell it from the school.	NW	321.0	YES	7.0	17	Yes	Y	Rubbish, Earthy, Hard to describe					N	N	Y	135	0	6.00	Likely
Internal	85 Horseshoe Bush Road	2-May	2-May	13:32	Jenny	Text	Odour	Hi just letting you know that the odour is bad today, 3 rubbish, it was just in the last hour. About an hour later "when the man came round the odour wasn't there but it's come back again. 4-5 and rubbish"	SE	141.9	NO	1.1	17	Yes	N	No Odour					N	N	N	45	1	3.00	Unlikely
Internal	146 Horseshoe Bush Road	2-May	2-May	13:22	Dan Beauchamp	Call	Odour	I am reporting the odour has been here all day coming from your sit	SSE	164.0	YES	0.6	14	Yes	N	No Odour					N	N	N	355	1	8.00	Very Likely
Internal	176 Horseshoe Bush Road	2-May	2-May	15:49	Greg Brydon	Text	Odour	Tip bloody stinks gas odour. Complainant confirmed while I was there no odour was present, but in the last minute of the FIDOL there was a level 2 rubbish odour was detected.	SSE	152.4	YES	0.9	15	Yes	Y	Rubbish					N	N	N	350	1	11.00	Very Likely
Internal	146 Horseshoe Bush Road	3-May	3-May	9:04	Dan Beauchamp	Text	Odour	Hello Again, I am at 146 horseshoebush rd now & the rubbish smell is quite foul again at least 8-9. Please come to experience yourself, it is quite offensive.	SSW	211.0	YES	2.4	13	Yes	Y	Rubbish					N	N	N	355	1	9.00	Very Likely

1658	68 Horseshoe Bush Road	3-May	3-May	8:05	Brendan Abel	Email	Odour	The smell from the landfill is Incredibly strong this morning not only outside but inside our home. Can this be looked at with urgency please.	SSW	195.0	YES	1.3	12	No	N/A	N/A					N	N	Y	42	0	7.00	Likely
	168 Horseshoe Bush Road	3-May	3-May	10:46	Raymond Venter	Text	Odour	Reporting extreme odour in the clip on Horseshoe Bush Rd today	SSW	204.1	YES	2.5	18	Yes	Y	Rubbish	2	N	N	N	N	N	N	350	0	7.00	Likely
	144 Horseshoe Bush Road	3-May	3-May	12:30	Katherine	Text	Odour/Noise	Hi. Just arrived at 144 Horseshoe Bush road. Very smelly here. Please advise how this will be rectified. Thanks, Katherine And very noisy.	SSW	201.0	YES	10.7	20	Yes	Y	Rubbish	2	N	N	N	N	N	N	354	1	6.00	Likely
	132 Horseshoe Bush Road	3-May	3-May	12:38	Neil	Text	Odour/Noise	Heaps of noise and heavy smells all morning.	SSW	201.0	YES	7.1	20	Yes	Y	Rubbish	2	N	N	N	N	N	N	0	1	7.00	Likely
	85 Horseshoe Bush Road	3-May	3-May	14:08	Jenny	Text	Odour	Hi. Sorry to bother you but the rubbish smell is extremely strong now, it's rubbish and a 6. I have family here for a Mother's Day function and we can't sit outside or open any windows	SW	217.0	YES	6.0	19	Yes	Y	Rubbish	2	N	N	N	N	N	N	45	1	8.00	Very Likely
1659	100 Tender road	5-May	5-May	13:57	Andrew McNeil	Text	Odour	3/6 Rubbish intermittent coming over property at 100 Tender Road	ENE	72.1	YES	1.8	17	Yes	Y	Rubbish	2	N	N	N	N	Y	257	1	10.00	Very Likely	
1660	98 Tender Road	5-May	5-May	17:08	Shirley	Text	Odour	Dump odour 5/6 98 Tender Rd Shirley	ENE	57.6	YES	0.4	14	No	N/A	N	N	N	N	N	Y	257	1	9.00	Very Likely		
	233 Horseshoe Bush Road	5-May	5-May	15:24	Karina Dellows	Text	Odour	Hi there, the dump has started to smell this afternoon. 2/6 Rubbish odour	NNE	24.3	NO	2.0	18	Yes	N	No Odour		N	N	N	N	N	280	1	3.00	Unlikely	

Internal	146	Horseshoe Bush Road	6-May	6-May	10:26	Dan Beauchamp	Text	Odour	It is still very smelly at 146 horseshoebush rd today	SSE	160.0	YES	0.9	16	Yes	N	No Odour	N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with light air from the south-southeast at 0.9 m/s and a temperature of 16°C. No odour was detected during the investigation, and the complainant confirmed that no odour was present at the time. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression cannon was offline due to a fan belt issue but was repaired and returned to full operation by 11:20 AM. All other odour suppression devices were confirmed to be fully operational during the investigation.	N	355	1	8.00	Very Likely
1661	98 Tender Road		6-May	6-May	11:17	Shirley	Text	Odour	Dump odour @ 98 Tender Rd 4/6 Shirley	E	91.5	YES	0.5	19	Yes	N	No Odour	N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with light air from the east at 0.5 m/s and a temperature of 19°C. No odour was detected during the investigation. The weighbridge confirmed that no excessively odorous loads were received during the relevant period, and all odour suppression devices were confirmed to be in full operation at the time of the complaint. As part of proactive odour control measures, a new line of T-Bar odour suppression units is scheduled to be set up closer to the active cell on 07/05.	Y	257	1	9.00	Very Likely
1662	End of Tender Road		6-May	6-May	13:26	Louise	Text	Odour	It's the second day in the row that I go outside to have a coffee and I can smell the rubbish tip. It's disgusting. Not close the window level but enough to move inside. I live outside the 1km zone at the end of tender road. This is in breach of ur consent.	NE	47.7	YES	1.6	19	Yes	Y	Earthy	3	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the northeast (47.7°) at 1.6 m/s and a temperature of 19°C. No landfill odour was detected during the assessment; only intermittent earthy odours were observed. Soil trucks were noted coming from the area of the address, the earthy odour was more intense after the trucks drove past. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. A new line of T-Bars is planned to be set up closer to the active cell on 7/05 to enhance odour suppression coverage.	Y	257	2	10.00	Very Likely
1663	255 Horseshoe Bush Road		6-May	6-May	17:25	Lloyd Richardson	Text	Odour	Terrible rubbish odour Get your machines going to suppress it	E	89.3	YES	0.6	15	No	N/A		N	N	N	No investigation was carried out at the time of the complaint because the landfill was closed. Weather conditions at the time showed a light easterly breeze (89.3°) at 0.6 m/s and a temperature of 15°C. When the operations team arrived on site the following morning (07/05), there was no lingering rubbish or gas odour present. The weighbridge was closed, and all waste had been covered to a good standard.	Y	280	2	10.00	Very Likely
1664	255 Horseshoe Bush Road		6-May	6-May	21:14	Lloyd Richardson	Text	Odour	now LFG pouring out of your business, get it fixed so we can sleep 😭😭	ENE	69.0	YES	0.0	14	No	N/A		N	N	N	No investigation was carried out at the time of the complaint because the landfill was closed. Weather conditions at the time showed calm air (0.0 m/s) from the east-northeast (69.0°) and a temperature of 14°C. When the operations team arrived on site the following morning (07/05), there was no lingering rubbish or gas odour detected. All waste had been covered to a good standard. There were no issues reported with the gas collection system overnight, and the vacuum remained consistent.	Y	280	2	10.00	Very Likely
1665	219 Austin Road		7-May	7-May	9:26	Louise	Text	Odour	Austin road stinks this morning 219, 190, rubbish and gas. Very strong. Had to stop my morning run as the smell was so strong. again u are in breach of ur consent	ESE	108.0	YES	1.5	16	Yes	Y	Grassy, Burning	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the east-southeast at 1.5 m/s and a temperature of 16°C. During the investigation, an intermittent odour with grassy and burning characteristics was detected at an intensity level of 2. The weighbridge confirmed that no excessively odorous loads were received during the relevant period, and all odour suppression devices were confirmed to be in full operation at the time of the complaint. One odour suppression cannon was moved at 4:30 pm on 07/05 to support odour control in the area.	Y	301	2	11.00	Very Likely
1666	98/2 Tender Road		7-May	7-May	10:59	Shirley	Text	Odour	Dump odour 4/6 98/2 Tender Rd Shirley	ESE	114.0	YES	2.5	18	Yes	Y	Earthy	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy conditions, with a light breeze from the east-southeast at 2.5m/s and a temperature of 18°C. An earthy odour of intensity 2 was detected during the visit, this odour was non-landfill related. It became more noticeable when soil trucks passed by, particularly from the rear access on Tender Road. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive measure to enhance odour control, one odour suppression cannon was moved at 4:30 PM on 07/05.	Y	257	2	8.00	Very Likely
1667	bottom of Tender road		7-May	7-May	15:18	Louise	Text	Odour	At bottom of tender road waiting for school bus. 3pm - 3.18pm Extreme rubbish smell, but intermittent.	E	92.2	YES	1.5	20	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions with a light breeze from the east at 1.5m/s and a temperature of 20°C, during which a level 2 rubbish odour was detected. The weighbridge confirmed that no excessively odorous loads were received during the relevant period, all odour suppression devices were fully operational, and one odour cannon was moved at 4:30 pm on 07/05 to enhance coverage.	Y	285	2	12.00	Very Likely
Internal	233 Horseshoe Bush Road		7-May	7-May	10:22	Karine Dellows	Text	Odour	Hi there. There is a 2/10 intermittent rubbish odour this morning	ESE	108.0	YES	2.7	17	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions with a light breeze from the east-southeast at 2.7 m/s and a temperature of 17°C. A level 2 rubbish odour was detected during the assessment. The weighbridge confirmed that no excessively odorous loads were received during the relevant period, and all odour suppression devices were confirmed to be in full operation at the time of the complaint. One odour cannon was moved at 4:30 pm on 07/05 to help reduce any potential odour.	N	280	2	10.00	Very Likely
Internal	194D Horseshoe Bush Road		10-May	10-May	9:28	Vanessa Venter	Text	Odour	Hi there, the smell in Horseshoe Bush Rd is unacceptable - please investigate.	SSW	204.0	NO	3.8	16	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the south-southwest at 3.8 m/s and a temperature of 16°C. A level 2 rubbish odour was detected intermittently during the assessment. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. T-Bars were moved closer to the active cell at 12:00 on 12/05, and one odour cannon is being shifted closer to the active cell on the same day as a proactive measure.	N	325	0	3.00	Unlikely

1669	68 Horseshoe Bush Road	10-May	10-May	11:48	Brandon	Text	Odour	6 today and rubbish smell	SW	215.0	YES	1.5	18	Yes	N	No Odour					N	N	Y	42	0	8.00	Very Likely
1668	240 Horseshoe Bush Road	7-May	7-May	15:46	Russell Brickhill	Text	Odour	Hi, Russell Brickhill 240 Horseshoe Bush Road. I would like to report a strong smell coming from the dump site. 7 out of 10 for outdoor odour when the wind blows from the east.	E	96.0	YES	1.5	18	Yes	Y	Rubbish	2	N	N			Y	240	0	8.00	Very Likely	
Internal	146 Horseshoe Bush Road	10-May	10-May	12:05	Dan Beauchamp	Text	Odour	Hello Ben the smell is quite bad at 146 horseshoebush rd today	SSW	192.0	YES	2.4	17	Yes	N	No Odour					N	N	N	355	0	6.00	Likely
Internal	194D Horseshoe Bush Road	11-May	11-May	7:58	Venessa Venter	Text	Odour	The odour is still there and worse this morning.	SE	143.0	YES	0.1	9	No	N						N	N		325	0	8.00	Very Likely
Internal	176 Horseshoe Bush Road	12-May	12-May	9:26	Greg Brydon	Text	Odour	Smelly here again today	W	267.0	NO	0.4	14	Yes	Y	Hard to describe	1	N	N			N	N	350	0	1.00	Unlikely
1670	Dairy Flat School	13-May	13-May	8:55	Louise	Text	Odour	Smell today at the corner of dairy flat primary school and landfill access road. Comes in waves so intermittent. Gas smell. Please monitor this today, there are 300 kids inside this school	SE	136.0	NO	0.0	14	Yes	N	No Odour					N	N		135	0	0.00	Unlikely
Internal	222 Horseshoe Bush Road	12-May	12-May	12:02	Paul Stevenson-Wright	Call	Odour	Mentioned that he could smell Tip Face odour at a 1-3 level	ESE	112.5	YES	1.7	18	Yes	Y	Grassy, Hard to describe, Rubbish	2	N	N			N	N	296	0	8.00	Very Likely
Internal	132 Horseshoe Bush Road	13-May	13-May	7:45	Sharon	Text	Odour	Also for the record, I returned home last night at 1.40am and could smell the landfill. Distinctly. I don't expect you to be available to take readings at that time of the morning although it may be necessary to investigate why the smell was so strong.	SW	214.0	YES	0.0	8	No	N					N	N		0	0	8.00	Very Likely	
Internal	132 Horseshoe Bush Road	13-May	13-May	7:45	Sharon	Text	Noise	Morning Ben, can you please check operations sound level, very noisy this morning. Thanks	E	94.0	NO	0.0	10	No		N				N	N		0	0	1.00	Unlikely	
Internal	85 Horseshoe Bush Road	13-May	13-May	14:25	Jenny	Text	Odour	Just to let you know the odour is strong and rubbish smell at present	WSW	245.3	YES	2.3	16	Yes	Y	Rubbish	2	N	N			N	45	2	11.00	Very Likely	

Internal	115	Horseshoe Bush Road	14-May	14-May	10:40	Louise	Text	Odour	Hey! Stinks along horseshoe bush road again. The first 2km. Bad at 830 this morning and still stinks now. Strong, rubbish. Not sure if it's been there the entire 2 hours, but not alot of wind today. From the bridge u could start smelling it. Worse as u go around the first 2 corners and then drops off at the bottom of the hill	SW	216.8	YES	1.8	17	Yes	Y	Rubbish	3	N	N	A 15-minute FIDOL assessment was conducted under overcast weather conditions, with a light breeze from the southwest at 1.8 m/s and a temperature of 17°C. A level 3 intermittent rubbish odour was detected during the assessment. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One odour suppression device was being repositioned at the time of the complaint, while all others were in full operation. Additionally, as a proactive measure, one odour cannon was moved closer to the active cell. This was completed at 8:00 am on 15/05.	N	14	2	11.00	Very Likely
Internal	132	Horseshoe Bush Road	14-May	14-May	11:40	Sharon	Text	Odour	Hi Ben the odour is strong, please check and report back, cheers Sharon	SSW	206.2	YES	1.2	19	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with light air from the south-southwest at 1.2 m/s and a temperature of 19°C. An intermittent rubbish odour was detected at level 2 during the investigation. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. One odour cannon was moved closer to the active cell, with the relocation completed at 8:00 am on 15/05.	N	0	2	10.00	Very Likely
Internal	85	Horseshoe Bush Road	14-May	14-May	17:28	Jenny	Text	Odour	Hi sorry to bother you but the rubbish odour is trying again today No doesn't seem to be now It was there when I got home from work at 4:30	WSW	245.6	YES	0.5	17	No	N/A			N	N	A desktop investigation was conducted following a complaint received at 5:28 pm regarding an odour reportedly present around 4:30 pm. The landfill was shut at the time, and no odour was present when the complainant reported the issue. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation during the complaint period (4:30 pm, 14/05). As a proactive measure, one odour cannon was moved closer to the active cell, completed at 8:00 am on 15/05.	N	45	0	9.00	Very Likely
Internal	132	Horseshoe Bush Road	15-May	15-May	8:01	Sharon	Text	Noise	Hi Ben operations are noisy this morning! Please check for me	S	183.5	YES	0.0	10	Yes	N/A			N	N	During the investigation of this noise complaint, noise level readings were taken in the surrounding area, including at the address. The ambient noise reading was influenced by all factors in the area and not solely by landfill activities. The maximum ambient noise reading recorded was 59 dB. This spiked to over 80 dB when cars and trucks drove past. There have been no changes to site operations over the past few months that would contribute to any increase in noise levels.	N	0	0	8.00	Very Likely
Internal	132	Horseshoe Bush Road	15-May	15-May	12:13	Sharon	Text	Odour	Hi Ben, the smell is back. Window& doors are shut. Can you guys please do something serious about this, it's disgusting!	SW	224.0	YES	0.9	18	Yes	Y	Exhaust, Hard to describe	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light air breeze from the southwest at 0.9 m/s and a temperature of 18°C. A level 2 odour was detected during the assessment, characterised as exhaust-like and hard to describe. However, the complainant confirmed that the odour was not present at the time of investigation but had been noticeable approximately 20 minutes earlier. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. One odour cannon is being moved at 15:00 on 16/05. Additionally, a full new line of odour suppression was set up and completed at 13:50 on 16/05.	N	0	0	7.00	Likely
Internal	85	Horseshoe Bush Road	15-May	15-May	16:01	Jenny	Text	Odour	Hi, I'm sorry to be complaining but the odour has been on and off all day, this seems to be happening with increased regularity in the last few months, I have only messaged when the odour is very strong but most days the rubbish smell is noticeable and annoying. Asked is it there now "yes it is but not strong just moderate "	SW	224.0	YES	0.4	16	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with calm winds from the southwest at 0.4 m/s and a temperature of 15.8°C. A level 2 rubbish odour was detected intermittently during the assessment period. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. One odour cannon is being moved at 15:00 on 16/05. Additionally, a full new line of T-bars was set up and completed at 12:00 on 16/05.	N	45	0	11.00	Very Likely
1671	68	Horseshoe Bush Road	15-May	15-May	16:59	Brendon	Text	Odour	6 rubbish smell again this morning and afternoon seems to be getting worse, we can smell it in our bedrooms in the morning	SW	215.0	YES	1.4	15	No	N/A			N	N	No investigation was completed as the complaint was received outside of operating hours. At the time, the weighbridge was closed, and site operations had concluded for the day. All waste had been covered, with the cover assessed to be of a good standard.	N	42	0	8.00	Very Likely
1672	1318	Dairy Flat Highway	16-May	16-May	9:02	Louise	Text	Odour	Parts of DfH stinks today . From 30km sign to outside 1265 intermittent. This is so close to the school. What are you doing to keep our kids safe. 9:08 am: Smell is moving today with the wind. Stinks outside the glasshouse to 1318 dfh.	WNW	293.3	YES	1.7	16	Yes	N	No Odour		N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the west-northwest at 1.7 m/s and a temperature of 16°C. No odour was detected during the investigation. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. One odour cannon was moved at 15:00 on 16/05. Additionally, a full new line of T-bars was set up and operational by 12:00 on 16/05 to enhance odour control coverage.	Y	85	0	5.00	Likely
1673	46	Horseshoe Bush Road	16-May	16-May	13:13	Damian Crampton	Text	Odour	Good afternoon. We can smell a strong odour from the landfill site this afternoon. Please investigate. Damian Crampton, 46 Horseshoe Bush Road	SW	231.0	YES	2.5	19	Yes	Y	Rubbish, Earthy	3	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the southwest at 2.5 m/s and a temperature of 19°C. A short-duration rubbish odour and earthy odour were detected. It was also local rubbish collection day, which may have contributed to elevated background odour levels in the area. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. One cannon was not operating at 100% due to a filtering issue, which was resolved by 13:45. All other odour suppression devices were confirmed to be in full operation at the time of the complaint. As part of ongoing site improvements, ppm strips are being retested to ensure correct concentration levels. One odour cannon was also moved at 15:00 on 16/05 to assist in maintaining effective odour control.	Y	48	0	10.00	Very Likely

194 Horseshoe Bush Road	16-May	16-May	19:47	Raymond Venter	Text	Odour	The odour in Horseshoe Bush Rd is unacceptable at the moment.	SE	144.0	YES	0.0	11	No					N	N	No investigation was completed at the location, as the complaint was received outside of operating hours. The weighbridge was closed at the time of the complaint, and all waste had been covered. The daily cover was observed to be to a good standard. Continuous reviews of daily cover practices are undertaken to ensure coverage remains effective and up to a high standard.	0	340	0	8.00	Very Likely
132 Horseshoe Bush Road	17-May	17-May	7:49	Sharon	Text	Odour	Hi Ben the odour is strong toady his morning	E	92.0	NO	0.0	7	Yes	Y	Earthy	2	N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with calm wind from the east at 0.0m/s and a temperature of 7°C. Although the recorded (On-Site Weather station) wind speed was 0.0 m/s, the investigator noted that the wind did not appear to be blowing from the landfill towards the complaint location. An earthy odour was detected at an intensity of 2. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive measure, two odour cannons are scheduled to be moved at 15:00 on 19/05 to enhance odour management coverage near the active area.	0	0	0	2.00	Unlikely
176 Horseshoe Bush Road	17-May	17-May	8:59	Greg Brydon	Text	Odour	Stinks here today gas smell	E	99.7	NO	0.0	12	Yes	N	No Odour		N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with calm wind recorded at 0.0 m/s from the east (95.7°) and a temperature of 12°C. No odour was detected during the investigation. Although the recorded wind speed was 0.0 m/s, the on-site investigator observed that the wind direction at the time did not appear to be carrying air from the landfill toward the complaint location. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. Gas extraction data showed consistent levels recorded at -101.5 mBar, with no irregularities observed.	0	350	0	1.00	Unlikely
132 Horseshoe Bush Road	19-May	19-May	8:41	Louise	Text	Odour	Sinks on horseshoe bush rd. 100m either side of 132. It is moving around as was closer to #84 10m earlier. Strong Rubbish.	SSW	201.0	YES	1.5	15	Yes	Y	Rubbish, Earthy	3	N	N	N	A 15-minute FIDOL assessment was conducted under windy weather conditions, with a light breeze from the south-southwest at 1.5 m/s and a temperature of 15°C. A rubbish and earthy odour (intensity 3) was detected intermittently during the assessment. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive action, two odour cannons are being relocated at 15:00 on 19/05 to improve coverage and assist in minimising potential odour dispersion.	0	0	0	11.00	Very Likely
611 Horseshoe Bush Road	19-May	19-May	9:37	Ann-Marie Hopkins	Call	Odour	Message from council: We have received bad odour complaint for Redvale landfill. Customer's address is 611 Horseshoe Bush Road Yes that's where she could smell it from	SW	216.0	NO	4.4	16	Yes	Y	Grassy	2	N	N	Y	A 15-minute FIDOL assessment was conducted under windy weather conditions, with a gentle breeze from the southwest at 4.4 m/s and a temperature of 16°C. A faint grassy odour was detected during the assessment, but it was not consistent with landfill odour characteristics. The wind was blowing from the complainant's address towards the landfill. This wind direction has remained steady at around 2-3 m/s throughout the morning. As such, it would not be possible for odour from the landfill to reach the address, given it is upwind and approximately 4.5 km away from the site. It is likely that other activities or sources in the area could have contributed to the detected odour. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint.	0	266	0	2.00	Unlikely
132 Horseshoe Bush Road	19-May	19-May	9:54	Sharon	Text	Odour	Hi Ben very strong smell please check asap	SW	217.0	YES	4.4	16	Yes	Y	Rubbish	2	N	N	N	A 15-minute FIDOL assessment was conducted under windy weather conditions, with a gentle breeze from the southwest at 4.4 m/s and a temperature of 16°C. A rubbish odour with an intensity of 2 was detected during the assessment. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive action from this complaint, two odour cannons were repositioned and this work was completed at 15:10 on 19/05.	0	0	0	5.00	Likely
85 Horseshoe Bush Road	19-May	19-May	13:01	Jenny	Text	Odour/Noise	Hi, letting you know odour is strong rubbish smell today and noise is quite loud too from the trucks	SW	220.9	YES	5.4	17	Yes	Y	Rubbish	2	N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a gentle breeze from the southwest at 5.4 m/s and a temperature of 17°C. A short, inconsistent rubbish odour was detected during the assessment, rated at an intensity of 2. No excessively odorous loads were confirmed by the weighbridge during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive action, two odour cannons were moved at 15:10 on 19/05 to enhance odour mitigation coverage. Noise Observation: Noise levels were recorded at approximately 50 dB, rising to around 78 dB when traffic passed. No distinct noise attributable to the landfill was audible during the investigation.	1	45	1	8.00	Very Likely
132 Horseshoe Bush Road	20-May	20-May	8:00	Sharon	Text	Odour	H Ben the odour is too strong, I can't have my windows open. I can see and hear the works- started 6am It's disgusting and noisy. Please do something urgently, it's not fair to live like this!	SSE	165.0	YES	0.0	6	Yes	Y	Hard to describe, Earthy, Grassy	2	N	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with calm winds (recorded at 0.0 m/s) from the south-southeast and a temperature of 6°C. During the inspection, a very weak odour (intensity 2) was detected, described as earthy, grassy, and hard to define. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were verified to be in full operation at the time of the complaint. As a proactive action, one odour suppression cannon was moved at 15:00 on 20/05, with a second cannon scheduled for repositioning 10:00 on the 21/05.	0	0	0	9.00	Very Likely

Internal	Along Horseshoe Bush Road	20-May	20-May	8:58	Andrew McNeil	Text	Odour	6RGC at Horseshoebush road. On behalf of a complainant. From the dip, up hill to the by pass road sharp corner. I'm advised by the complainant a Wastemanagement vehicle was in the area at the time the complainants vehicle cabin become engulfed in "disgusting air smell". I'm pretty sure that stretch of road that begins at the dip opposite safari print leading up to the Dairy Flat Pony Club will be your daily target. Actually record the address as Waste Management. It is their boundary after all	SSE	165.0	YES	1.0	11	Yes	Y	Hard to describe, Earthy, Grassy	2	N	N	N	0	0	9.00	Very Likely
Internal	146 Horseshoe Bush Road	20-May	20-May	10:16	Katherine Mason	Text	Odour/Noise	Smelly here. And nolsy	SSW	198.7	YES	5.4	14	Yes	Y	Rubbish	2	N	N	N	355	0	5.00	Likely
Internal	176 Horseshoe Bush Road	21-May	21-May	9:51	Greg Brydon	Text	Odour	Disgusting smell here	SSE	168.3	YES	0.9	14	Yes	Y	Rubbish	2	N	N	N	350	0	9.00	Very Likely
Internal	233 Horseshoe Bush Road	21-May	21-May	9:58	Karine Dellow	Text	Odour	There is a grade 1 rubbish smell this morning	SSE	168.3	YES	0.9	14	Yes	Y	Rubbish	2	N	N	N	280	0	4.00	Likely
Internal	Along Horseshoe Bush Road	22-May	22-May	8:23	Andrew McNeil	Text	Odour	Same complaint at 8.23 am today Last complaint: "6RGC at Horseshoebush road. On behalf of a complainant. From the dip, up hill to the by pass road sharp corner"	SSW	199.6	YES	0.0	7	Yes	Y	Grassy, Earthy	3	N	N	N	0	0	10.00	Very Likely
Internal	176 Horseshoe Bush Road	22-May	22-May	10:44	Greg Brydon	Text	Odour	Starting to get smells again	SSE	167.9	YES	2.4	16	Yes	Y	Rubbish, Earthy, Hard to describe	2	N	N	N	350	0	8.00	Very Likely
Internal	132 Horseshoe Bush Road	22-May	22-May	11:16	Council	Text	Odour	Call from council saying that there is a bad odour at 132 HSB rd. They mentioned it was making her nauseous.	SSE	155.6	NO	3.4	16	Yes	N	No Odour		N	N	N	0	0	3.00	Unlikely
Internal	146 Horseshoe Bush Road	22-May	22-May	12:36	Dan Beauchamp	Text	Odour	Hello, smell is very bad at 146 horseshoe bush rd today. How can this be prevented?	S	172.5	YES	2.0	17	Yes	Y	Rubbish	2	N	N	N	355	0	8.00	Very Likely

1675	1256 Dairy Flat Highway	23-May	23-May	10:11	Louise	Text	Odour	Hi there, just driving along Dairy flat highway and odour bad at 1256 Dairy flat highway . Thanks Louise	NW	317.5	YES	1.4	15	Yes	Y	Rubbish, Hard to describe	3	N	N	Y	119	0	10.00	Very Likely
Internal	132 Horseshoe Bush Road	23-May	23-May	18:20	Sharon	Text	Odour	Hi Ben it's 6:20pm and it stinks	SW	221.5	YES	1.0	9	No				N	N	N	0	0	6.00	Likely
1676	255 Horseshoe Bush Road	24-May	24-May	13:36	Lloyd	Text	Odour	Ben odour needs fixing today	ENE	76.0	NO	3.3	17	Yes	N	No odour		N	N	Y	280	0	3.00	Unlikely
Internal	233 Horseshoe Bush Road	24-May	24-May	16:35	Karine	Call	Odour	Called mentioning that she could smell odour	E	100.7	YES	2.9	16	No				N	N	N	280	0	5.00	Likely
Internal	194D Horseshoe Bush Road	25-May	25-May	8:03	Venessa Venter	Text	Odour	The odour coming from the tip is unacceptable this morning, please investigate.	SSW	209.0	NO	0.0	9	No				N	N	N	325	1	2.00	Unlikely
1677	255 Horseshoe Bush Road	25-May	25-May	8:08	Lloyd	Text	Odour	LFG steaming out of your business please fix ASAP	SSW	209.0	NO	0.0	9	No				N	N	Y	280	1	2.00	Unlikely
Internal	144 Horseshoe Bush Road	30-May	30-May	12:43	Katherine Mason	Text	Noise	It's pretty noisy today, variable with some loud patches... Please measure from the blue house end.. or nearer to the source.	WSW	249.0	NO	5.7	16	N/A				N	N	N	354	1	2.00	Unlikely
1678	Dairy Flat School	5-Jun	5-Jun	8:51	Louise	Text	Odour	Hi, I can smell rubbish at school drop off at Dairy flat school. Intermittent, coming in waves. What is ur plan to stop the smell from impacting other air that our children breath	NW	315.0	YES	1.0	16	Yes	Y	Hard to describe, Exhaust	1 to 3	N	N	Y	135	0	10.00	Very Likely
A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light air breeze from the northwest at 1.4m/s and a temperature of 15°C. A rubbish odour was detected at an intensity level of 3, and a separate level 1 odour was also noted, which was hard to describe. The more intense odour coincided with a waste truck driving past and lingered for approximately 30 seconds. This was not considered to be an excessively odorous load. Additionally, a vacuum truck was present on the neighbouring property, which could have contributed to the odour detected while passing. It was also rubbish collection day, and while following a municipal waste truck after the complaint, a noticeable rubbish odour was present behind it. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. No investigation was completed at the location, as the complaint was received outside of operating hours. The weighbridge was closed at the time of the complaint, and all waste had been covered. The daily cover was observed to be to a good standard. Continuous reviews of daily cover practices are undertaken to ensure coverage remains effective and up to a high standard. A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the East-Northeast at 3.3m/s and a temperature of 17°C. No odour was detected during the entire FIDOL assessment. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. No investigation was completed at the location, as the complaint was received outside of operating hours. The weighbridge was closed at the time of the complaint, and all waste had been covered. The daily cover was observed to be to a good standard. No investigation was completed at the location, as the complaint was received outside of operating hours. The weighbridge was closed at the time of the complaint, and all waste had been covered. The daily cover was observed to be to a good standard. No investigation was completed at the location, as the complaint was received outside of operating hours. The weighbridge was closed at the time of the complaint, and all waste had been covered. The daily cover was observed to be to a good standard. During the investigation, noise level readings were taken at and around the complainant's address. Ambient noise levels at the address were recorded between 55–58 dB in the absence of cars and an overhead airplane. Landfill operations were barely audible from this location, and no noise was noted above the natural ambient sounds, such as birds and wind rustling through trees. On-site measurements were taken along the road to Pod 4 at approximately 1:30 PM, during an operational period between the complaint and nearby machinery activity. Noise levels in that area ranged between 49-56 dB. No significant or distinct noise from landfill operations was noted to be contributing above the surrounding ambient noise levels. A site investigation was conducted under cloudy conditions with light air from the northwest (315°) at 1.0 m/s and a temperature of 15°C. The odour assessment recorded intermittent odours rated between intensity 1 and 3, described as hard to describe and exhaust-like. No rubbish odour was detected during the investigation. The wind was blowing across the road toward the complaint location, and no waste trucks were observed passing during the assessment period. It is possible that the intermittent odours reported by the complainant were associated with passing waste trucks rather than the tip face, as the wind conditions suggest any odour present would likely be carried from the road. The weighbridge confirmed that no excessively odorous loads were received during the relevant period, and all odour suppression systems were confirmed to be in full operation at the time of the complaint. As a proactive measure, one line of T-bars is being moved closer to the active cell to enhance odour suppression coverage.																								