

Draft Minutes
Redvale Landfill
Community Liaison Committee Meeting
Held at the Redvale Landfill Office- Monday 23/03/2026 at 6:30 pm

Meeting to start at 6:30 pm
 Welcome and Introductions.

Present: W Hojem, G Jujnovich, J Jefferis, T Wiggill, R Sollano, J Pou, N de Witte, K Hills, A McNeil, P Kennedy, A Pattle, M Drury, A Svendsen, R Milne, T Cowley, L Richardson, L Whyte, B Gibbs, E Singh, L Bentley, A Parsonage, R Hopkins

Apologies: J Nahi, G Huatahi, G Brown, K Mason

Absent: None

Minutes of the previous meeting: Circulated

Amendments were noted. L Whyte and A McNeil will accept the minutes once updated, and the revised version will be circulated for final approval.

Minutes be accepted as a true and correct record – L Whyte

Seconded – A McNeil

1. Email Correspondence – In/Out

- Correspondence between N de Witte and L Bentley (AC) regarding calls to the Pollution Hotline. 09/12/25
- L Bentley (AC) forwarded the notes she prepared and discussed at the meeting.09/12/25
- T Wiggill forwarded the Hydrogeology report to all CLC members on 10/12/2025.
- Correspondence between G Jujnovich and K Hills regarding interactions with WM staff responding to odour complaints. 12/12/25
- T Wiggill forwarded email correspondence containing the link to the S127 report lodged with AC. 15/12/2025.
- T Wiggill sent the draft minutes, presentation, complaints register, and AC notes to CLC members on 19/12/25.
- Correspondence between T Cowley and T Wiggill regarding the weather station being down due to upgrades. 22/01/26
- T Wiggill distributed the Q4 Odour Field Inspections report to all CLC members. 04/02/26
- T Wiggill distributed the Annual Odour Recommendation report to all CLC members. 09/02/26
- Various correspondence T Wiggill and B Gibbs regarding Minutes prior to 2015.11/02/26
- T Wiggill circulated correspondence advising the community that the weather station had been upgraded and provided a link to access the data.16/03/26

2. New Matters arising/Actions:

<u>Action</u>	<u>Person Responsible</u>	<u>Date/Person Requested</u>	<u>Possible Due Date</u>
1. W Hojem requests to record CLC meetings in future. G Jujnovich will investigate	W Hojem/ G Jujnovich	23/03/26	08/06/26
2. N de Witte requested historical weather station data (up to ~10 years). G Jujnovich to investigate availability.	G Jujnovich	23/03/26	To Be Confirmed
3. W Hojem to provide an example of the complaints register to L Bentley as an alternative to a hotspot map.	W Hojem	23/03/26	08/06/26

4. Continue planning on future use of buffer land after closure	J Jefferis/G Jujnovich	08/09/25	08/06/26
5. G Jujnovich to include the lowest and highest daily truck volumes in the presentation.	G Jujnovich	23/03/26	08/06/26
6. L Bentley to investigate availability of data from handheld portable air quality monitors to CLC members, noting it is held by another department.	L Bentley	23/03/26	08/06/26
7. G Jujnovich to investigate provision of the complaints register in Excel format.	G Jujnovich	23/03/26	08/06/26
8. G Jujnovich to update the odour complaints bar graph to include both internal and external complaints.	G Jujnovich	23/03/26	08/06/26
9. G. Jujnovich to include the actual location where the odour investigation was conducted	G Jujnovich	23/03/26	08/06/26

3. Resolved Matters/Actions:

Action	Person Responsible	Date Requested	Possible Due Date
1. Transfer 10-minute DVD about Redvale to USB and share at next CLC meeting	G Jujnovich	03/03/25	23/03/26
2. Arrange independent third-party review of Tonkin & Taylor's assessments	J Jefferis	09/06/25	
3. T Wiggill to review previous minutes and confirm who requested that the reports undergo a third-party review.	T Wiggill	8/12/25	23/03/26
4. Investigate retesting Benevap and stack; provide new and 2021 results	J Jefferis	08/09/25	23/03/26
6. AC to arrange for a representative from the Natural Environment Specialist team to attend the next CLC meeting.	L Bentley/A Parsonage	8/12/25	23/03/26 Not related to regular CLC meetings.
8. J Jefferis to prepare a report outlining the number of dwellings within the proposed 500 m buffer.	J Jefferis	8/12/25	23/03/26
9. L Bentley to investigate whether Auckland Council can provide a map showing generalised "hot spot" odour complaint areas	L Bentley	8/12/25	23/03/26
10. WM's odour technician to include odour descriptors in text-message responses.	Odour Technician	8/12/25	ASAP
11. J Jefferis to prepare a report outlining the number of dwellings within the proposed 1000 m buffer.	J Jefferis	23/03/26 R Hopkins	The number of dwellings identified is 161.

Discussions on resolved actions:

Action 1. G Jujnovich- Send YouTube links to videos with Draft CLC minutes.

Action 2. J Jefferis- Applications are under assessment by third parties selected by AC. Information will be provided to CLC members if progressed to fast track and when available.

Action 3. J Jefferis covered in action 2.

Action 4. The 2021 Benevap test results have already been provided. Investigation of Benevap (Air Discharge) is underway as part of the fast-track application. Updates to be provided to the CLC when available.

Action 6. Removed- This is not related to regular CLC meetings.

Action 8. J Jefferis reported that 66 Dwellings are affected by the proposed 500m buffer.

Action 9. L Bentley advised that a hotspot map cannot be provided due to confidentiality concerns relating to high-resolution location data. W Hojem suggested using the complaints register and will provide an example to L Bentley.

Action 10. G Jujnovich advised the previous odour complaints number is no longer monitored and has been disconnected. L Whyte may post the Odour Response document (as circulated at the CLC) on social platforms.

Action 11. The number of dwellings identified within the proposed 1000 m buffer is 161.

4. Complaints Register:

- Combined record noted.
- G Jujnovich presented slide 2 (Odour complaints summary: Dec–Feb).
- It was noted the summary relates to odour complaints only and excludes noise.
- Noise does not fall within the notional odour boundary.
- Members queried the summary figures.
- G Jujnovich advised the bar graph is based on odour technician findings at the time of investigation.
- Members requested inclusion of the distance between the technician assessment point and the residence.
- G Jujnovich advised that, due to health and safety considerations, technicians do not enter private property and instead assess from an intercept point between the property and the landfill.
- N de Witte queried the source of the three verified odour complaints; G Jujnovich confirmed these were attributed to LFG.
- G Jujnovich advised the previous odour complaints number is no longer monitored and will be disconnected at the end of March 2026. He reminded members of the available reporting methods and requested that complainants provide as much detail as possible.
- G Jujnovich advised that abusive behaviour towards staff will not be tolerated, noting recent incidents involving odour technicians. He requested this cease and advised that further measures (e.g. body cameras) may be considered if required.
- K Hills enquired about investigation response timeframes, noting a delay. G Jujnovich advised a 24-hour KPI (consent requirement), with efforts to respond sooner.
- L Whyte noted complaints received last week in the vicinity of 100–200 Horseshoe Bush Road.
- R Milne asked whether G Jujnovich believes the complaints are valid. G Jujnovich advised that all complaints are treated as valid complaints and taken seriously.
- Members requested the complaints register in Excel to allow the formatting & filtering by location and time of day. G Jujnovich to investigate options, noting data protection and integrity considerations.
- L Bentley noted 52 complaints (December–February) in the AC summary, with most indicating no odour detected. The summary will be circulated with the draft minutes.
- R Hopkins queried whether complaints should be reported to WM or AC. PRP and AC advised reporting to WM first, with the option to also report to AC.
- Members raised concerns that the AC consenting team may not be receiving all complaints. L Bentley confirmed that all complaints are provided to AC in accordance with consent requirements, and that PRP also receives the complaints.

5. Operations reports/Reviews:

- See attached Presentation
- General site operations and disposal update
 - R Milne requested that G Jujnovich add the Lowest and Highest per day truck volumes.
 - B Gibbs enquired about recent noise. G Jujnovich advised could be contributed to cover improvements undertaken on the Southern Batter, with completion expected within two weeks, weather permitting.
- Managed fill (standing Item)- No Update
- Pest control
- Rainfall data summary
- Easement update (standing item)- No Update
- Air space update (Standing Item) Provided *annually (Sept)*
- *Nurse standing item to be removed from agenda and presentation*

- It was noted that the Weather station is now operational; updated link provided to CLC members via email.

6. PRP updates:

- A Pattle advised the next PRP report is due end of March and will be provided to CLC members ahead of the June 2026 meeting.
 - N de Witte queried transport and disposal of nickel slag. A Pattle advised it arrives in large containers, wrapped in plastic, and is disposed of adjacent to the Class 2 area.
 - G Jujnovich confirmed each shipment is encapsulated in clay and buried.
 - N de Witte queried if the material is toxic. G Jujnovich advised it is not, noting Landfill acceptance criteria.
 - G Jujnovich advised overseas waste requires MPI inspection and is handled within a controlled environment.
 - N de Witte queried contingency measures for potential pond overflow and whether a greater safety margin is required. PRP advised leachate events are infrequent, with no discharge to the stream, and are typically contained in the first pond and removed, with records indicating the system is effective.
 - N de Witte queried whether uncaptured gas could contribute to odour. PRP advised it is unlikely to be the primary cause, noting other potential contributing factors.
- P Kennedy was introduced as the intended successor to M Drury upon his retirement.

7. Auckland Council Licensing and Compliance department updates:

- AC update provided with these draft minutes.
- Two air quality meters (MultiRAE LITE and AeroQual Series 5000) have been in use since December 2025 when responding to odour complaints. All monitoring results to date confirm not detectable contaminants.
- A correction was noted from the previous minutes: the Natural Environment Specialist will attend a Council/Community meeting, not a regular CLC meeting. The date is yet to be confirmed.
- Auckland Council advised that a HotSpot map of odour complaints cannot be shared due to confidentiality and data management constraints.
- Three investigations are currently underway in addition to consent monitoring: air quality (Auckland Council), odour scouting (WaterCare), and school water testing (WaterCare). Results will be shared once analysis is complete.
- Updated sections of the LMP and supplementary information for PRP Report #66 are under Council review.
- Two groundwater bores are returning no data; approval is being progressed to add additional monitoring bores.
- Two PRP members are retiring. Paul Kennedy has been proposed as a replacement and is currently under Auckland Council review.

8. General Business:

- N de Witte requested historical weather station data (up to ~10 years). G Jujnovich to investigate availability.
- W Hojem reminds L Whyte and K Hills to write articles for the quarterly Dairy Flat Newsletter.
- WM is in the process of updating the website with the Minutes prior to 2015.
- W Hojem requested removal of the Nursery update as a standing item under the operations reports.
- R Milne enquired about the Fast Track application. J Jefferis advised it is with the Minister and, if approved, a substantive application will be submitted. Updates will be provided to CLC members as available.

Meeting Dates 2025: Monday, 8th June 2026
Monday, 7th September 2026
Monday, 7th December 2026

Complaints process – Complaints process – first instance: TEXT: 8601 or EMAIL: redvalecomplaints@wm.nz

Community Website:

<https://www.wastemanagement.co.nz/my-region/auckland/redvale-energy-park-community-liaison/>

<https://www.wastemanagement.co.nz/my-region/auckland/auckland-regional-landfill/>

ComplaintID	Address	Start Date of Incident	End Date of Incident	Time of Incident	Time of Complaint	Time of Site Investigation	Complaint By	Complaint received via	Easement (Y/N)	Odour - Noise - Litter - Mud -	Complaint details	Wind Direction (N-S)	Wind Direction (*)	Wind blows towards the address?	Wind Speed (m/s)	Temp	Site Visited by Redvale (Y/N)	Detected Odour when visited (Y/N)	Odour Type	Odour Intensity	AC Visited (Y/N)	AC Finding	Investigation and Response	AC Notified? (Y/N)	Direction of complainant to Landfill (°)	Barometric Pressure (0-2)	Blowing toward	Wind direction effect range	Likely contribution from Landfill - Wind Direction	Likely contribution from Landfill - Wind Speed	Likely Contribution from Landfill - Odour Type	Landfill Likely to be the source	
1841	255 Horseshoe Bush Road	2-Dec	2-Dec	6:02	6:02	6:11	Lloyd Richardson	Text	N	Odour	6:02 Bad LFG and rubbish odour now at redvale. Sort it out! 6:03 Also hugely loud	S	187.7	No	0.1	14	Yes	Y	Exhaust	2	N		A 15-minute FIDOL assessment was conducted under fine and still weather conditions roadside to the complainant's property. At the time of the investigation, the wind was recorded as a southerly (187.7°) at 0.1 m/s, with an ambient temperature of 14°C. During the assessment, exhaust odour was detected intermittently with an intensity of 2 and a short, hard to describe odour was detected with an intensity of 1. No landfill-related odour was detected. Local weather conditions were observed to be still, but cloud movement indicated a westerly wind. The investigator noted light traffic contributing to hydrocarbon/exhaust smells, and the level 1 odour was similar to the scent of cutting metal in a workshop. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. A follow-up patrol was conducted at 07:07, and a subsequent FIDOL assessment by another WM employee at 07:28, positioned downwind of the complainant, corroborated the initial findings of no landfill-related odour. Vacuum levels remained consistent and there were no recorded outages. The complaint was received during operational hours; however operations had not yet started at the time of complaint. A review of camera footage showed that no machinery was in operation when the complaint was lodged. The reported noise is likely from another source, potentially the construction site just down the road from the complainant, at 223 Horseshoe Bush Road.	Y	280	1	7.70	87.70	1	0	4	6.00	Likely
1842	8 Karahiwi Lane	2-Dec	2-Dec	7:40	7:40	7:44	Nick de Witte	Text	N	Odour	Odour at my place this morning. Level 3. Nick Karahiwi Lane	ENE	60.6	Yes	0.9	17	Yes	N	No Odour	0	Y	N	A 15-minute FIDOL assessment was conducted under light winds and cloudy weather conditions at the complainants letterbox. At the time of the investigation, the wind was recorded as an east-north-easterly (60.6°) at 0.9 m/s, with an ambient temperature of 17°C. During the assessment, no odour was detected. Local weather conditions were observed to be a gentle northerly breeze. Auckland council were able to investigate this complaint at roughly 11:30, and were unable to confirm the complaint. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. To optimise odour suppression, an odour cannon was repositioned at 12:00.	Y	235	0	240.60	5.60	4	3	0	7.00	Likely
Internal	233 Horseshoe Bush Road	2-Dec	2-Dec	6:02	6:02	6:11	Karine Dellows	Text	Y	Odour	Morning, there is a low grade rubbish/gas odour down Horseshoe Bush Road	S	187.7	No	0.1	14	Yes	Y	Exhaust, Hard to Describe	1-2	N		A 15-minute FIDOL assessment was conducted under fine and still weather conditions roadside to the neighbours property, just downwind. At the time of the investigation, the wind was recorded as a southerly (187.7°) at 0.1 m/s, with an ambient temperature of 14°C. During the assessment, exhaust odour was detected intermittently with an intensity of 2 and a short, hard to describe odour was detected with an intensity of 1. No landfill-related odour was detected. Local weather conditions were observed to be still, but cloud movement indicated a westerly wind. The investigator noted light traffic contributing to hydrocarbon/exhaust smells, and the level 1 odour was similar to the scent of cutting metal in a workshop. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. A follow-up patrol was conducted at 07:07, and a subsequent FIDOL assessment by another WM employee at 07:28, positioned downwind of the complainant, corroborated the initial findings of no landfill-related odour. Vacuum levels remained consistent and there were no recorded outages. The complaint was received during operational hours; however operations had not yet started at the time of complaint. The landfill was still covered from the night before, which was confirmed to be up to standard	N	280	1	7.70	87.70	1	0	3	5.00	Likely
Internal	200 Horseshoe Bush Road	2-Dec	2-Dec	7:00	15:19	15:20	Chris Gore	Text	Y	Noise	Why do you need so many fireworks and so loud. Scares my animals every time! Started at 7am this morning	ENE	56.3	No	2.1	21	No	N	N/A	0	N		The complaint was received 8 hours after the incident, and an investigation was not carried out. A review of past results was conducted, and confirmed that the noise spikes recorded from the bird scarers on Horseshoe Bush Road do not breach our consent levels. Conditions at the time were a east-north-easterly wind at 2.1 m/s with an ambient temperature of 21°C. To minimise nuisance for the community, staff have been instructed to use the bird scarers only when necessary, and ensure none go off before 7am.	N	299	0	236.30	62.70	1	0	0	1.00	Unlikely
1843	184 Richards Road	3-Dec	3-Dec	7:03	7:03	7:20	Jennie Hutchinson	Email + Text	N	Odour	7:03 Email: Strong tip face odour on my front verandah. Little wind. NE Time 7am. 3rd December 2025. 184 Richards Road 7:10 Text: Odour detected at 184 Richards Rd at 7:03am. Score 4+ Possibly 5	NNE	27.5	Yes	0.5	18	Yes	N	No Odour	0	N		A 15-minute FIDOL assessment was conducted under still and cloudy weather conditions at the complainants driveway entrance. At the time of the investigation, the wind was recorded as a north-north-easterly (27.5°) at 0.5 m/s, with an ambient temperature of 18°C. During the assessment, no odour was detected. Local weather conditions were observed to be still. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. To optimise odour suppression, a line of T bars were moved and Cannons were repositioned.	Y	210	0	207.50	2.50	4	4	0	8.00	Very Likely
1844	Dairy Flat School	3-Dec	3-Dec	9:49	9:49	9:54	Susan Thompson & +64 21 248 9580	Text	N	Odour	9:49 Susan There is a definite odour of dead meat coming over the school now Susan Thompson DP 9:49 Anon +64 21 248 9580 Reporting rotting smell coming from Redvale. We can smell it at Dairy Flat School.	NW	319.4	Yes	4.8	22	Yes	Y	Rubbish, Earthy	2	N		A 15-minute FIDOL assessment was conducted under breezy and showering weather conditions at the complainant location. At the time of the investigation, the wind was recorded as a north-westerly (319.4°) at 4.8 m/s, with an ambient temperature of 22°C. During the assessment, intermittent earth and rubbish odours were detected, both with an intensity of 2. Local weather conditions were observed to be a westerly breeze with handheld anemometer readings showing an average windspeed of 1.0m/s (max 2.1m/s). The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. Two complaints were received within seconds of each other, both referencing odour at the school, and have therefore been regarded as a single incident. The investigation identified that a change in wind direction contributed to the odour emission. The cannons were subsequently adjusted to suit the wind direction immediately, and a line of T bars was moved, completed at 12:00.	Y	135	1	139.40	4.40	4	0	3	8.00	Very Likely

Internal	85 Horseshoe Bush Road	6-Dec	6-Dec	11:07	11:07	11:29	Jenny Readman	Text	Y	Odour	Hi the odour is again very strong rubbish smell this morning. Can you please try and reduce it as we have visitors and it very embarrassing to have the strong odour while we are trying to enjoy a lovely day outdoors	WSW	237.1	Yes	1.4	21	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant location. At the time of the investigation, the wind was recorded as an west-south-westerly (237.1°) at 1.4 m/s, with an ambient temperature of 21°C. During the investigation, no odour was detected. The investigator observed the local conditions to be light southwesterly. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. T bar lines were moved to optimise odour suppression.	N	45	0	57.10	12.10	4	3	1	8.00	Very Likely
Internal	146 Horseshoe Bush Road	6-Dec	6-Dec	11:09	11:09	11:29	Dan Beauchamp	Text	Y	Odour	Your dump stinks today at 146 horseshoebush rd today, what are you going to do about it?	SW	221.0	No	1.6	22	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant location. At the time of the investigation, the wind was recorded as an west-south-westerly (221.0°) at 1.6 m/s, with an ambient temperature of 22°C. During the investigation, no odour was detected. The investigator observed the local conditions to be light southwesterly. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. T bar lines were moved to optimise odour suppression. On the recorded wind direction, the complainant's location is not aligned with the landfill, indicating another possible source of odour.	N	355	0	41.00	46.00	1	0	0	1.00	Unlikely
Internal	132 Horseshoe Bush Road	6-Dec	6-Dec	12:51	12:51	13:10	Sharon Race	Text	Y	Odour	Disgusting rubbish smell at our place. Level 5. No wind.	WSW	253.6	No	1.9	23	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant location. At the time of the investigation, the wind was recorded as an west-south-westerly (253.6°) at 1.9 m/s, with an ambient temperature of 23°C. During the investigation, no odour was detected. The investigator observed the local conditions to be light southwesterly. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. T bar lines were moved to optimise odour suppression. On the recorded wind direction, the complainant's location is not aligned with the landfill, indicating another possible source of odour.	N	0	1	73.60	73.60	1	0	1	3.00	Unlikely
Internal	146 Horseshoe Bush Road	7-Dec	8-Dec	13:53	13:55	7:04	Katherine Mason	Text	Y	Odour	Considering your dump is closed on a Sunday why is it smelling today? Sour, objectionable and offensive odour wafting through. What is the depth of cap today? Message sent 1.53pm. 146 horseshoe bush road. Please confirm the depth and consistency of the cap. Would love to see a photo of it please. Thanks Katherine	WSW	251.6	No	2.3	27	No	N	No Odour	0	N	The Complaint was received after hours, and the landfill was shut. The investigation was done primarily through desktop review. Conditions at the time show a west-south-westerly (251.6°) at 2.3 m/s, with an ambient temperature of 27°C. The daily cover was confirmed to be up to standard, and vacuum levels remained consistent overnight. The morning after the complaint (8/12), a patrol was conducted through the area at 7:04, which did not detect landfill odour.	N	355	1	71.60	76.60	1	0	0	2.00	Unlikely
1847	255 Horseshoe Bush Road	8-Dec	8-Dec	5:57	5:57	6:04	Lloyd Richardson	Text	N	Odour	LFG pouring out of your business sort it out!	ESE	120.7	Yes	0.0	10	Yes	Y	Grassy, Exhaust, Animal	2	N	A 15-minute FIDOL assessment was conducted under still and fine weather conditions at the complainant's letterbox. At the time of the investigation, the wind was recorded as an east-south-easterly (120.7°) at 0.0 m/s, with an ambient temperature of 10°C. During the assessment, a grassy odour, an animal odour, and an exhaust odour were all detected with an intensity of 2. Local weather conditions were observed to be still. The investigator noted light traffic of roughly two vehicles per minute. The site was not open at the time of complaint, and operations had not yet begun. There was no recorded outages or fluctuations and vacuum levels remained consistent across the night. Daily cover was reviewed and confirmed to be up to operational standard.	Y	280	1	300.70	20.70	4	4	3	12.00	Very Likely
1848	100 Tender road	8-Dec	8-Dec	7:32	7:32	7:44	Andrew McNeil	Text	N	Odour	Whiff of landfill odour coming across 100 Tender Road (additional information requested but not provided)	S	175.6	No	1.1	15	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under still and fine weather conditions at the complainant's letterbox. At the time of the investigation, the wind was recorded as an southerly (175.6°) at 1.1 m/s, with an ambient temperature of 15°C. During the assessment, no odour was detected. Local weather conditions were observed to be still. The recorded wind direction does not align with the complainant from the landfill, indicating the possibility of a different source of odour. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. The investigator conducted another 15 minute FIDOL assessment at the neighbours property immediately after, which also had no landfill related odour detections. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. A follow-up patrol was conducted at 11:05, which did not detect any landfill odour.	Y	257	0	355.60	98.60	0	0	1	1.00	Unlikely

1849	98/2 Tender Road	8-Dec	8-Dec	7:57	7:58	7:59	Shirley Robinson	Text	N	Odour	Landfill odour 5/6, 7:57am, 8/12, Shirley, 98/2 Tender Rd	SSE	164.3	No	0.2	17	Yes	Y	Exhaust	3	N	A 15-minute FIDOL assessment was conducted under still and fine weather conditions at the complainant's letterbox. At the time of the investigation, the wind was recorded as a south-south-easterly (164.3°) at 0.2 m/s, with an ambient temperature of 17°C. During the assessment, an exhaust odour was detected with an intensity of 3. Local weather conditions were observed to be calm. The source of the exhaust odour was identified as two earthmoving trucks parked on the roadside with their engines running. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. The Investigator conducted a 15 minute FIDOL assessment at the neighbours letterbox, which concluded when this complaint was received. This assessment recorded no landfill related odour detections. Furthermore, our independent odour assessor, Verum Group, was present from 8:10 onwards, and did not detect any landfill odour. Auckland Council were able to investigate the area at 10:30, and confirmed these findings. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. A follow-up patrol was conducted at 11:05, which did not detect any landfill odour.	Y	257	0	344.30	87.30	1	0	3	4.00	Likely	
1850	43 Tender Road	8-Dec	8-Dec	8:04	8:04	8:17	Ben	Text	N	Odour + Noise	Smell up 43 Tender rd this morning and alot of noise.	SSE	164.3	No	0.1	17	Yes	Y	Exhaust, Earthy, Hard to Describe	1-3	N	A 15-minute FIDOL assessment was conducted under still and fine weather conditions at the complainant's letterbox. At the time of the investigation, the wind was recorded as a south-south-easterly (164.3°) at 0.1 m/s, with an ambient temperature of 17°C. During the assessment, earthy and exhaust odours were detected with an intensity of 3, and a hard to describe odour was detected with an intensity of 1. Local weather conditions were observed to be calm. The source of the exhaust and earthy odours, and the noise was identified to be several earthmoving trucks travelling up and down Tender road. Landfill machinery noise was detected intermittently at very low levels. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. This assessment recorded no landfill related odour detections. Auckland Council conducted an investigation in the area at 10:30, in response to a complaint received by Auckland Council, with findings of no landfill-related odour. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. A follow-up patrol was conducted at 11:05, which did not detect any landfill odour.	Y	280	0	344.30	64.30	1	0	2	3.00	Unlikely	
1851	77 Tender Road	8-Dec	8-Dec	7:30	9:02	9:15	Lynda Mann	Text	N	Odour	77 Tender Road Sweet smell - medium intensity. Noticed at 7.30 am and still in the air . Lynda Mann	NNE	32.9	Yes	0.6	22	Yes	Y	Dust	2	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant's letterbox. At the time of the investigation, the wind was recorded as a north-north-easterly (32.9°) at 0.6 m/s, with an ambient temperature of 22°C. During the assessment, a dust odour was detected with an intensity of 2. Local weather conditions were observed to be a light northerly wind. The source of the dust odour was identified to be several earthmoving trucks travelling up and down Tender road. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. This assessment recorded no landfill related odour detections. Auckland Council conducted an investigation in the area at 10:30, in response to a complaint received by Auckland Council, with findings of no landfill-related odour. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. A follow-up patrol was conducted at 11:05, which did not detect any landfill odour.	Y	247.5	1	212.90	34.60	3	3	2	9.00	Very Likely	
1852	57 Tender Road	8-Dec	8-Dec	9:28	9:28	9:35	Kelly-Jean Johnson	Text	N	Odour	Hi, The odour from the landfill is really bad this morning. We're at 57 tender road. Thx	NE	53.0	Yes	1.2	24	Yes	Y	Grassy	2	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant's letterbox. At the time of the investigation, the wind was recorded as a north-easterly (53.0°) at 1.2 m/s, with an ambient temperature of 24°C. During the assessment, an intermittent grassy odour was detected with an intensity of 2. Local weather conditions were observed to be a light northeasterly wind. The source of the grassy odour was identified to be freshly mowed lawns at the complainant's address. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. This assessment recorded no landfill related odour detections. Auckland Council conducted an investigation in the area at 10:30, in response to a complaint received by Auckland Council, with findings of no landfill-related odour. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. A follow-up patrol was conducted at 11:05, which did not detect any landfill odour.	Y	255	1	233.00	22.00	4	3	3	11.00	Very Likely	
1853	255 Horseshoe Bush Road	8-Dec	8-Dec	19:48	19:48	21:04	Lloyd and Sarah Richardson	Text	N	Odour	19:48 Sarah It stinks of gas sort it out!! 19:48 Lloyd LFG pouring out of your business again right now! Clearly you can't control it. Get your tools out and fix it so my family can sleep tonight without your poison in the AIR! Need I remind you of your RC conditions???? 1991 RMA - part 2 section 5 you are in breach of, clear as day!! Updates from complainants: Gas odour still present at 4:42, 9/12. Gas odour and rubbish odour at ~7:30	NE	49.7	No	0.9	20	Yes	N	No Odour	0	Y	N	The Complaint was recieved after hours, and the landfill was shut. Fortunately, a WM employee was in the area, and able to investigate. A 15-minute FIDOL assessment was conducted at the complainant's letterbox. At the time of the investigation, the wind was recorded as a north-easterly (49.7°) at 0.9 m/s, with an ambient temperature of 20°C. This assessment recorded no landfill related odour detections. The daily cover was confirmed to be up to standard, and vacuum levels remained consistent overnight. Auckland Council conducted an investigation in the area at roughly 22:00, in response to a complaint received by Auckland Council, with findings of no landfill-related odour. The next morning, patrols were conducted at 6:06 and 7:27 through the area, which did not detect landfill odour. An additional FIDOL assessment was conducted at the complainants letterbox at 7:47, which also detected no odour. To optimise the odour suppression, three odour cannons were moved in the morning.	Y	280	1	229.70	50.30	1	0	2	4.00	Likely

1854	100 Tender road	8-Dec	9-Dec	22:13	22:13	6:06	Andrew McNeil	Text	N	Odour	Landfill odour at 100 Tender	SSW	205.2	No	0.3	15	No	N	No Odour	0	N	The Complaint was recieved after hours, and the landfill was shut. Conditions at the time show a south-south-westerly (205.7°) at 0.3 m/s, with an ambient temperature of 15°C. The daily cover was confirmed to be up to standard, and vacuum levels remained consistent overnight. The next morning (9/12), patrols were conducted at 6:06 and 7:27 through the area, which did not detect landfill odour.	Y	257	0	25.20	128.20	0	0	1	1.00	Unlikely
1855	235 Kahikatea Flat Road	9-Dec	9-Dec	6:00	7:07	7:10	Helen Guise	Text	N	Odour	7:07: There is a strong smell coming from the tip this morning. I live on kahikatea flat road and it was the first thing I noticed when I got up. Helen Guise. 7:16: I noticed the smell at 6.00 this morning from inside my house. I live at 235 kahikatea flat road. My husband also commented on the strong smell this morning. It is now after 7 am and the smell is still strong. It is unpleasant and is distinctly a rubbish odour.	SSE	153.5	Yes	0.0	14	Yes	Y	Earthy, Burning, Rubbish	2	N	When the complaint was first received, a specific location was not given, and the investigator patrolled Kahikatea Flat Road and Turley Road. Once an address was provided, a 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-south-easterly (153.5°) at 0.0 m/s, with an ambient temperature of 14°C. During the investigation, earthy and burning odours were detected with intensities of 2 when patrolling Turley Road. Earthy odour was detected at the complaint address with an intensity of 2, and a brief rubbish odour was detected with an intensity of 2, directly linked to a passing rubbish truck. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. This assessment recorded no odour detections linked to the landfill. A follow-up patrol was conducted in the area at 11:06, which did not detect any landfill odour. To optimise odour suppression, three odour cannons were moved before midday.	Y	320	1	333.50	13.50	4	4	4	13.00	Very Likely
1856	77 Tender Road	9-Dec	9-Dec	7:36	7:36	7:59	Graeme Mann	Text	N	Odour	77 tender road. Strong pungent smell. Intensity of 7/10 we have to close all our doors and windows! Not good. Please do something to fix this? Graeme Mann	E	96.7	Yes	0.2	14	Yes	Y	Hard to Describe, Exhaust	1-2	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complaint location. At the time of the investigation, the wind was recorded as an easterly (96.7°) at 0.2 m/s, with an ambient temperature of 14°C. During the investigation, an intermittent hard to describe odour was detected with an intensity of 1. A short exhaust odour was also detected, with an intensity of 2. The source of the exhaust odour was identified as passing earthmoving trucks. Local conditions were observed to be a light northeasterly breeze, with handheld anemometer recordings showing an average windspeed of 0.5m/s, and a max of 1.0m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. This assessment recorded no landfill-related odour detections. A follow-up patrol was conducted in the area at 11:06, which did not detect any landfill odour. To optimise odour suppression, three odour cannons were moved before midday.	Y	247.5	1	276.70	29.20	3	4	2	10.00	Very Likely
1857	296 Horseshoe bush road	9-Dec	9-Dec	7:48	7:48	8:17	Julie Earwalker	Call	N	Odour	Call - There is a rubbish odour in the valley at 296 Horseshoe Bush Road, Please come down my driveway, you won't smell it by the road.	SSE	162.9	No	0.1	16	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under calm and cloudy weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-south-easterly (162.9°) at 0.1 m/s, with an ambient temperature of 16°C. During the investigation, no odour was detected. Local conditions were observed to be a light easterly breeze, with handheld anemometer recordings showing an average windspeed of 0.4m/s, and a max of 1.0m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. A follow-up patrol was conducted in the area at 11:06, which did not detect any landfill odour. To optimise odour suppression, three odour cannons were moved before midday.	Y	290	1	342.90	52.90	1	0	1	3.00	Unlikely

1858	100 Tender road	9-Dec	9-Dec	7:52	7:52	8:15	Andrew and Andrea McNeil	Text	N	Odour	7:52 Andrew: Odour at 100. Tip face odour 8:01 Andrea: We have a smell of the dump again this morning. 100 tender road. Smells like rotten food	SSE	162.9	No	0.0	16	Yes	N	Grassy, Earthy, Exhaust, Hard to Describe	1-2	N	A 15-minute FIDOL assessment was conducted under calm and cloudy weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-south-easterly (162.9°) at 0.0 m/s, with an ambient temperature of 16°C. During the investigation, grassy, earthy and exhaust odours were detected all with an intensity of 2. A hard to describe odour was also detected with an intensity of 1. The source of the earthy and exhaust odours was identified to be three earthmoving trucks parked along the side of the road, opposite the complainants property. The investigator noted that the hard to describe odour was not reminiscent of landfill odour. As two complaints were received from the same household at a similar time, they have been regarded as a single incident. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. A follow-up patrol was conducted in the area at 11:06, which did not detect any landfill odour. To optimise odour suppression, three odour cannons were moved before midday.	Y	257	1	342.90	85.90	1	0	0	2.00	Unlikely	
1859	98/2 Tender Road	9-Dec	9-Dec	7:59	8:01	8:15	Shirley Robinson	Text	N	Odour	Landfill odour 4/6, 7:59am, 9/12, Shirley, 98/2 Tender Rd	SSW	195.7	No	0.0	16	Yes	Y	Grassy, Earthy, Exhaust, Hard to Describe	1-2	Y	N	A 15-minute FIDOL assessment was conducted under calm and cloudy weather conditions at the complaint location. One FIDOL has been used for 100 Tender Road, and 98/2 Tender Road as the properties are adjacent and conducting separate FIDOLS would have no benefit. At the time of the investigation, the wind was recorded as a south-south-westerly (195.7°) at 0.0 m/s, with an ambient temperature of 16°C. During the investigation, grassy, earthy and exhaust odours were detected all with an intensity of 2. A hard to describe odour was also detected with an intensity of 1. The source of the earthy and exhaust odours was identified to be three earthmoving trucks parked along the side of the road, opposite the complainant's property. The investigator noted that the hard to describe odour was not reminiscent of landfill odour. As two complaints were received from the same household at a similar time, they have been regarded as a single incident. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. Auckland Council conducted an investigation in the area at 9:15, in response to a complaint received by Auckland Council, with findings of no landfill-related odour. A follow-up patrol was conducted in the area at 11:06, which did not detect any landfill odour. To optimise odour suppression, three odour cannons were moved before midday.	Y	257	0	15.70	118.70	0	0	3	3.00	Unlikely
1860	8 Karahiwi Lane	9-Dec	9-Dec	8:52	8:52	9:04	Nick de Witte	Text	N	Odour	Ofour at my place this morning. Level 3. Nick Karahiwi Lane	NE	38.9	Yes	2.7	20	Yes	Y	Dust, Earthy	1-2	Y	N	A 15-minute FIDOL assessment was conducted under calm and cloudy weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a north-easterly (38.9°) at 2.7 m/s, with an ambient temperature of 20°C. During the investigation, short earthy and dust odours were detected with an intensity of 2. The source of the earthy and dust odours was identified to be passing earthmoving trucks. Local conditions differed slightly from the weather station, and were observed to be a light northerly, with handheld anemometer readings showing an average windspeed of 0.2m/s (max 0.8m/s). The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. Auckland Council conducted an investigation in the area at 9:15, in response to a complaint received by Auckland Council, with findings of no landfill-related odour. A follow-up patrol was conducted in the area at 11:06, which did not detect any landfill odour. To optimise odour suppression, three odour cannons were moved before midday.	Y	235	0	218.90	16.10	4	1	2	7.00	Likely
1861	210 Kahikatea Flat Road	10-Dec	10-Dec	5:45	8:17	8:36	Christine Fallas	Call	N	Odour	Call - There has been an intense acid odour since 5:45 at 210 Kahikatea Flat Road. It is still here now, but less intense. It is definitely a WM smell. This is the first time we have smelled the dump this year or this summer rather. It is unpleasant.	SSE	165.2	Yes	0.3	12	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under calm and cloudy weather conditions at the complaint location. At the time of the incident, the wind was recorded as a south-south-easterly (165.2°) at 0.3 m/s, with an ambient temperature of 12°C. During the investigation, weather conditions were recorded as a southeasterly at 1.2 m/s, with an ambient temperature of 20°C. Local conditions were observed to be a southeasterly breeze, with handheld anemometer recordings showing an average windspeed of 1.9m/s and a max of 2.5m/s. The landfill was closed at the time of the incident (5:45), and operations had not yet begun. Daily cover was reviewed and found to be up to standard, and vacuum levels remained consistent. To optimise odour suppression, a line of T bars and an odour cannon were moved.	Y	340	0	345.20	5.20	4	4	0	8.00	Very Likely	

1862	100 Tender road	10-Dec	10-Dec	12:07	12:07	12:17	Andrew McNeil	Text	N	Odour	12:07 Odour coming over 100 Tender Road. Fresh Rubbish smell with hint of putrefaction. Coming steady 12:20 Currently the odour has left this property	ENE	67.1	Yes	2.5	24	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complaint location. At the time of the incident, the wind was recorded as an east-north-easterly (67.1°) at 2.5 m/s, with an ambient temperature of 24°C. During the investigation, weather conditions were recorded as an easterly at 1.0 m/s, with an ambient temperature of 24°C. No odour was detected during the assessment. Local conditions were observed to be still with occasional gusts, with handheld anemometer recordings showing an average windspeed of 0.0m/s and a max of 1.4m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. To optimise odour suppression, a line of T bars and an odour cannon were moved.	Y	257	0	247.10	9.90	4	2	1	7.00	Likely
Internal	Dip in Horseshoe Bush Road	10-Dec	10-Dec	7:09	7:09	7:18	Raymond Venter	Text	Y	Odour	Strong gas smell in the dip on horseshoe Bush Road	SSW	206.7	No	1.6	15	Yes	Y	Stale, Hard to Describe	1-2	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-south-westerly (206.7°) at 1.6 m/s, with an ambient temperature of 15°C. During the investigation, a stale odour with an intensity of 2 and a hard to describe odour with an intensity of 1 were detected. The investigator observed the local conditions to be still, with handheld anemometer recordings showing an average windspeed of 0.0m/s and a max windspeed of 0.7m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. Vacuum levels remained consistent overnight. To optimise odour suppression, a line of T bars and an odour cannon were moved. On the recorded wind direction, the complainant's location is not aligned with the landfill, indicating another possible source of odour.	N	321	0	26.70	65.70	1	0	2	3.00	Unlikely
Internal	176 Horseshoe Bush Road	10-Dec	10-Dec	7:56	7:56	7:18	Greg Brydon	Text	Y	Odour	Stinks here today! (requested additional information) 7.50 gas / ammonia stink 176 Horseshoe bush rd	SW	213.8	No	1.7	18	Yes	Y	Rubbish, Earthy	2	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-westerly (213.8°) at 1.7 m/s, with an ambient temperature of 18°C. During the investigation, a rubbish odour with an intensity of 2 and a earthy odour with an intensity of 2 were detected. The investigator observed the local conditions to be a light southeasterly, with handheld anemometer recordings showing an average windspeed of 0.4m/s and a max windspeed of 0.9m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. To optimise odour suppression, a line of T bars and an odour cannon were moved.	N	315	0	33.80	78.80	1	0	3	4.00	Likely
Internal	200 Horseshoe Bush Road	10-Dec	10-Dec	9:17	9:17	9:26	Chris Gore	Text	Y	Odour	Dump stinks today! (requested more information) 200 horseshoe! Just a rotten dump smell. Comes in waves.	SE	141.3	Yes	3.2	21	Yes	Y	Exhaust, Hard to Describe	1-3	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-easterly (141.3°) at 3.2 m/s, with an ambient temperature of 21°C. During the investigation, a Exhaust odour with an intensity of 3 and a hard to describe odour with an intensity of 1 were detected. The odour was too faint for the investigator to attribute a source. The investigator observed the local conditions to be a gusty easterly, with handheld anemometer recordings showing an average windspeed of 1.5m/s and a max windspeed of 2.3m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. To optimise odour suppression, a line of T bars and an odour cannon were moved.	N	299	1	321.30	22.30	4	0	2	7.00	Likely

Internal	Along Horseshoe Bush Road	11-Dec	11-Dec	5:52	5:52	6:07	Lloyd Richardson	Text	Y	Odour	LFG pouring out of your business 115 - 200 HSB road. Hit back of throat causing significant harm	SW	214.5	No	1.6	16	Yes	Y	Exhaust, Floral, Earthy, Damp	2	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant location. At the time of the investigation, the wind was recorded as a south-westerly (214.5°) at 1.6 m/s, with an ambient temperature of 16°C. During the investigation, exhaust, earthy, floral and damp odours were all detected with an intensity of 2. FID monitoring was carried out and detected a small gas leak on the northwestern batter, that was promptly fixed. The investigator observed the local conditions to be still. Light traffic was observed. At the time of complaint, the landfill was shut, and operations had not yet started for the day. Daily cover was reviewed and found to be up to standard, and vacuum levels remained consistent.	N	321	1	34.50	73.50	1	0	3	5.00	Likely
Internal	194D Horseshoe Bush Road	11-Dec	11-Dec	6:32	6:32	6:44	Venessa Venter	Text	Y	Odour	The gas smell on horseshoe Bush Road needs attention	SW	216.2	No	1.3	16	Yes	Y	Exhaust	2	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant's address. At the time of the investigation, the wind was recorded as a south-westerly (216.2°) at 1.3 m/s, with an ambient temperature of 16°C. During the investigation, an intermittent exhaust odour was detected with an intensity of 3. FID monitoring was carried out and detected a small gas leak on the northwestern batter, that was promptly fixed. The investigator observed the local conditions to be still. Traffic volume was observed to be increasing. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads.	N	325	1	36.20	71.20	1	0	2	4.00	Likely
Internal	Along Horseshoe Bush Road	11-Dec	11-Dec	7:00	8:28	8:38	Ashleigh Lehmann	Text	Y	Odour	Hi, this is the second day of a disgusting stench in the same location. Its really bad since 7am The same place it is every time. Early 100s horseshoe bush road. Stinks like sour rubbish in the sun. Yesterday was really really bad and again today.	S	186.8	No	3.2	21	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant's address. At the time of the investigation, the wind was recorded as a southerly (186.8°) at 3.2 m/s, with an ambient temperature of 21°C. During the investigation, no odour was detected. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. To optimise odour suppression, T bar lines were moved, and an odour cannon was moved. A follow-up patrol was conducted at 11:58, during which no further landfill odour was detected.	N	321	1	6.80	45.80	1	0	1	3.00	Unlikely
Internal	176 Horseshoe Bush Road	11-Dec	11-Dec	9:11	9:11	9:26	Greg Brydon	Text	Y	Odour	Bloody disgusting again Rubbish stink	SSE	153.1	Yes	0.9	22	Yes	Y	Rubbish	2	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant location. At the time of the investigation, the wind was recorded as a southerly (186.8°) at 3.2 m/s, with an ambient temperature of 21°C. During the investigation, a short rubbish odour was detected with an intensity of 2, the investigator observed an intermittent southerly, handheld anemometer recorded average windspeed of 0.7m/s and a max of 0.9m/s, but there were often still moments. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. To optimise odour suppression, T bar lines were moved, and an odour cannon was moved. A follow-up patrol was conducted at 11:58, during which no further landfill odour was detected.	N	315	1	333.10	18.10	4	3	4	12.00	Very Likely

Internal	85 Horseshoe Bush Road	12-Dec	12-Dec	13:20	13:20	13:47	Jenny Readman	Text	Y	Odour	13:20 Jenny Readman Hi 4/6 rubbish odour intermittent noted at 85 horseshoe bush road 14:08 +64 27770486 Very strong rubbish tip smell at our house. 85 Horseshoe Bush Rd. Tell your guy to drive into our driveway and walk down to smell property.	SSW	209.2	Yes	5.7	19	Yes	Y	Rubbish, Earthy	2-3	N	A 15-minute FIDOL assessment was conducted under calm and cloudy weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-south-westerly (209.2°) at 5.7 m/s, with an ambient temperature of 19°C. During the investigation, a short rubbish odour was detected with an intensity of 2, and a short earthy odour was detected with an intensity of 3. The investigator observed a moderate WSW with quiet moments. The handheld anemometer recorded an average windspeed of 3.8m/s (max 5.2m/s). It was noted that there was a distinct clay smell on arrival, rubbish odour detected afterwards. Since two members of the same household complained about the same event, they have been regarded as one incident. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. Multiple odour cannons were adjusted to optimise odour suppression.	N	45	0	29.20	15.80	4	0	4	8.00	Very Likely
1863	255 Horseshoe Bush Road	13-Dec	13-Dec	9:25	9:25	9:38	Lloyd Richardson	Text	N	Odour	Odour wafting over our property on this beautiful day with my family. Sort it out now! It's wafting over every 5 mins or so.. rubbish odour 4.5/6. Bloody unpleasant. It's at our home 255 HSB road. Remember our driveway is 250 Mtrs long you won't smell it at the road side.	ESE	114.5	Yes	2.2	21	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complainant's letterbox. At the time of the incident, the wind was recorded as an east-south-easterly (114.5°) at 2.2 m/s, with an ambient temperature of 21°C. During the investigation, weather conditions were recorded as an east-south-easterly at 1.9 m/s, with an ambient temperature of 21°C. No odour was detected during the assessment. Local conditions were observed to be a light southeasterly. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. To optimise odour suppression, a line of T bars was moved.	N	280	0	294.50	14.50	4	2	1	7.00	Likely
Internal	176 Horseshoe Bush Road	13-Dec	13-Dec	8:21	8:21	8:35	Greg Brydon	Text	Y	Odour	Bloody disgusting smell here today 176 horseshoe	SSE	159.1	Yes	1.7	18	Yes	N	No Odour	0	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-south-easterly (159.1°) at 1.7 m/s, with an ambient temperature of 18°C. During the investigation, no odour was detected. The investigator observed very faint swirling wind. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. To optimise odour suppression, a line of T bars was moved.	N	315	0	339.10	24.10	3	2	0	5.00	Likely
Internal	222 Horseshoe Bush Road	13-Dec	15-Dec	15:12	15:12	7:30	Paul Stevenson	Text	Y	Odour	Odour level 3 apparent since at least 10:00 this morning, still apparent. Smells like an unpleasant 'swampy - mangrove' odour.	ENE	64.1	No	4.1	21	No	N	No Odour	0	N	The complaint was received after hours and the landfill was closed. At the time of the complaint, the wind was recorded as an east-north-easterly (64.1°) at 4.1 m/s, with an ambient temperature of 21°C. The investigation was done primarily through desktop review. The daily cover was reviewed and found to be up to standard, and vacuum levels remained consistent. The recorded wind direction was not aligned with the complainant from the landfill, indicating another potential source of odour.	N	296	1	244.10	51.90	1	0	0	2.00	Unlikely

1864	255 Horseshoe Bush Road	14-Dec	15-Dec	21:32	21:32	7:20	Lloyd Richardson	Text	N	Odour	LFG pouring out of your business again! Find your leak and Get your burners going so the neighbourhood can sleep!	NE	47.9	No	0.2	15	No	N	No Odour	0	N	The Complaint was received after hours, and the landfill was shut. The investigation was done primarily through desktop review. Conditions at the time show a northeasterly (47.9°) at 0.2 m/s, with an ambient temperature of 15°C. The daily cover was confirmed to be up to standard, and vacuum levels remained consistent overnight. The morning after the complaint (15/12), A patrol was conducted through the area at 7:20, which did not detect landfill odour.	Y	280	0	227.90	52.10	1	0	1	2.00	Unlikely
Internal	146 Horseshoe Bush Road	17-Dec	17-Dec	8:51	8:51	9:03	Dan Beauchamp	Text	Y	Odour	Your dump stinks at 146 horseshoebush rd today,what are you going to do about it?	SSW	213.5	Yes	5.1	16	Yes	Y	Rubbish, Floral, Exhaust, Hard to Describe	1-2	N	A 15-minute FIDOL assessment was conducted under calm and fine weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-south-westerly (213.5°) at 5.1 m/s, with an ambient temperature of 16°C. During the investigation, a short rubbish odour was detected with an intensity of 2. Also detected at an intensity of 2 was exhaust and floral odours, and a hard to describe odour was detected with an intensity of 1. The investigator observed swirling winds with light gusts, but predominantly a westerly. Handheld anemometer recorded average windspeed of 0.6m/s and a max of 2.7m/s. The investigator attributed the source to be old rubbish, coming from the old tipping pad which is currently being covered with intermediate cover. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. To optimise odour suppression, a line of T bars was moved.	N	355	1	33.50	38.50	3	0	3	7.00	Likely
Internal	85 Horseshoe Bush Road	18-Dec	18-Dec	7:17	7:17	7:22	Jenny Readman	Text	Y	Odour	Hi a strong 6/6 sour rubbish odour this morning at 85 Horseshoe bush road	SW	218.4	Yes	0.5	14	Yes	Y	Hard to Describe	1	N	A 15-minute FIDOL assessment was conducted under calm and cloudy weather conditions at the complaint location. At the time of the investigation, the wind was recorded as a south-westerly (218.4°) at 0.5 m/s, with an ambient temperature of 14°C. During the investigation, a hard to describe odour was detected with an intensity of 1. The investigator observed a light southwesterly, with handheld anemometer recordings showing an average windspeed of 0.9m/s and a max windspeed of 1.7m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. To optimise odour suppression, a line of T bars was moved.	N	45	1	38.40	6.60	4	4	3	12.00	Very Likely
Internal	115 Horseshoe Bush Road	24-Dec	24-Dec	21:30	13:47	7:30	Nick de Witte	Email	Y	Odour	Odour on HSB outside 115 & Pony club 9.30pm 24/12/2025 This was received on 14/01/26 and confirmed to be a new complaint via email with the complainant on the 20/01/26.	SE	130.0	No	0.2	15	No	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded from the SE at 130 degrees with a speed of 0.2 m/s. Weather conditions were recorded as cloudy with calm winds. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to have remained consistent across the night and morning.	N	14	1	310.00	64.00	1	0	0	2.00	Unlikely		

1880	bottom of Tender road	25-Dec	25-Dec	8:30	13:47	7:30	Nick de Witte	Email	N	Odour	Odour on bottom of Tender Road & HSB around 225 on 25/12/2025 at 8.30am. This was received on 14/01/26 and confirmed to be a new complaint via email with the complainant on the 20/01/26.	NE	51.0	No	0.7	16	No	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed and no investigation could be undertaken at the time. The wind was recorded from the NE at 51 degrees with a speed of 0.7 m/s. Weather conditions were recorded as rain with a light breeze. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to have remained consistent across the night and morning.	Y	285	1	231.00	54.00	1	0	0	2.00	Unlikely		
Internal	146 Horseshoe Bush Road	26-Dec	27-Dec	14:52	14:52	8:00	Dan Beauchamp	Text	Y	Odour	Your dump is stinking badly today at 146 horseshoebush rd	SSW	196.6	Yes	1.4	21	No	N	No Odour	0	N	The Complaint was received after hours, and the landfill was shut. The investigation was done primarily through desktop review. Conditions at the time show a south-south-westerly (196.6°) at 1.4 m/s, with an ambient temperature of 21°C. The daily cover was confirmed to be up to standard, and vacuum levels remained consistent overnight.	N	355	1	16.60	21.60	4	3	0	8.00	Very Likely
Internal	176 Horseshoe Bush Road	26-Dec	27-Dec	17:57	17:57	8:00	Greg Brydon	Text	Y	Odour	The tip smells disgusting gas smell gone right through my house	SSW	205.2	No	0.3	17	No	N	No Odour	0	N	The Complaint was received after hours, and the landfill was shut. The investigation was done primarily through desktop review. Conditions at the time show a south-south-westerly (205.2°) at 0.3 m/s, with an ambient temperature of 17°C. The next morning, an issue was found with a vacuum hose, which was addressed by 10:30 on 27/12. The daily cover was confirmed to be up to standard.	N	315	1	25.20	70.20	1	0	0	2.00	Unlikely
Internal	233 Horseshoe Bush Road	27-Dec	29-Dec	16:02	16:02	7:38	Karine Dellow	Text	Y	Odour	There is a strong dump odour after the recent shower of rain this afternoon	E	84.0	Yes	1.1	17	No	N	No Odour	0	N	The Complaint was received after hours, and the landfill was shut. The investigation was done primarily through desktop review. Conditions at the time show an easterly (84.0°) at 1.1 m/s, with an ambient temperature of 17°C. The daily cover was confirmed to be up to standard and vacuum levels remained consistent across the weekend.	N	280	1	264.00	16.00	4	3	0	8.00	Very Likely

1865	255 Horseshoe Bush Road	29-Dec	29-Dec	12:38	12:38	12:41	Lloyd & Sarah Richardson	Text	N	Odour	12:38 Lloyd just got home from holidays and your business wrecks of odour. Sort it out! 14:04 Sarah It absolutely stinks!! Just back from holidays and we are greeted by your business excrement! When are you ever going to sort out your odour issue???	ESE	119.8	Yes	4.4	17	Yes	N	No Odour	0	Y	Y	A 15-minute FIDOL assessment was conducted under breezy and raining weather conditions at the complainant's letterbox. At the time of the incident, the wind was recorded as an east-south-easterly (119.8°) at 4.4 m/s, with an ambient temperature of 17°C. During the investigation, weather conditions were recorded as an east-south-easterly at 4.4 m/s, with an ambient temperature of 17°C. No odour was detected during the assessment. Local conditions were observed to be northerly, contrasting with recorded conditions. A patrol was conducted in the area just before the complaint, at 12:26, which did not detect landfill odour. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. An update to the complaint was received from another member of the household at 14:04. At this time the weather conditions were a ESE wind at 2.8m/s with an ambient temperature of 19°C. A follow-up patrol was conducted at 14:29 internally and through the area which did not detect landfill odour. To optimise odour suppression, T bar lines were adjusted and an additional line of T bars were utilised. Auckland Council received a complaint at 14:10. When they investigated, odour was verified at the complainant's address by the Council officer on call and confirmed as being intermittent, slight to moderate, 2 to 3 in a scale from 0 to 6.	Y	280	2	299.80	19.80	4	0	0	6.00	Likely
Internal	233 Horseshoe Bush Road	29-Dec	29-Dec	9:04	9:04	9:13	Karine Dellow	Text	Y	Odour	The rubbish dump has an odour this morning for over an hour. There was odour yesterday which I also reported	ESE	121.8	Yes	3.0	16	Yes	N	No Odour	0	Y	N	A 15-minute FIDOL assessment was conducted under breezy and raining weather conditions at the complainant's letterbox. At the time of the incident, the wind was recorded as an east-south-easterly (121.8°) at 3.0 m/s, with an ambient temperature of 16°C. During the investigation, weather conditions were recorded as an south-easterly at 5.1 m/s, with an ambient temperature of 16°C. No odour was detected during the assessment. Local conditions were observed to be wet with a south easterly, the handheld anemometer recorded an average windspeed of 2.2m/s and a max windspeed of 3.4m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. The complainant updated that the issue had not been fixed at 12:07. A patrol was conducted at 12:26 which did not detect landfill odour.	N	280	2	301.80	21.80	4	1	1	8.00	Very Likely
Internal	194D Horseshoe Bush Road	29-Dec	29-Dec	12:56	12:56	12:58	Venessa Venter	Text	Y	Odour	Gas smell on horseshoe bush road today- please attend to it.	SE	130.8	Yes	2.5	17	Yes	N	No Odour	0	Y		A 15-minute FIDOL assessment was conducted under breezy and raining weather conditions at the complainant's letterbox. At the time of the incident, the wind was recorded as an south-easterly (130.8°) at 2.5 m/s, with an ambient temperature of 16°C. No odour was detected during the assessment. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. Vacuum levels remained consistent the previous night and during the morning. A patrol was conducted at 12:26 which did not detect landfill odour.	N	325	2	310.80	14.20	4	2	0	8.00	Very Likely
1866	100 Tender road	30-Dec	30-Dec	7:24	7:24	7:40	Andrew McNeil	Text	N	Odour	7:24 Informing you currently our property is experiencing an unusual odour occurrence at 100 Tender Road. It is a mix of chemical (a mild sanitizer) with hint of mild refuse . 7:32 Currently no longer detectable at my location.	NE	45.0	Yes	5.0	18	Yes	N	No Odour	0	N		A 15-minute FIDOL assessment was conducted under calm and drizzling weather conditions at the complainant's letterbox. At the time of the incident, the wind was recorded as an north-easterly (45°) at 5.0 m/s, with an ambient temperature of 18°C. No odour was detected during the assessment. Local conditions were observed to be a northerly breeze, with handheld anemometer recordings showing an average windspeed of 1.1m/s and a max windspeed of 1.8m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels.	Y	257	0	225.00	32.00	3	0	1	4.00	Likely

1869	255 Horseshoe Bush Road	6-Jan	6-Jan	13:56	13:56	14:09	Lloyd Richardson	Text	N	Odour	WM, Sort out your rubbish odour. It's very strong and has begun within the last hour. Fix it we are all home trying to enjoy our property.	NE	45.0	No	5.5	25	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions at the complainant's driveway. At the time of the incident, the wind was recorded as an northeasterly (45°) at 5.5 m/s, with an ambient temperature of 25°C. During the assessment, no odour was detected. Local conditions were observed to be predominantly still with occasional easterly gusts that reached up to 2.3m/s on the handheld anemometer. No odour was detected along Horseshoe Bush Road. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. An odour suppression cannon was moved at approximately 14:30 as a precautionary measure.	Y	280	1	225.00	55.00	1	0	1	3.00	Unlikely
Internal	146 Horseshoe Bush Road	6-Jan	6-Jan	8:05	8:05	8:14	Dan Beauchamp	Text	Y	Odour	Your dump stinks badly this morning at 146 horseshoebush rd, what are you going to do about it?	WNW	292.5	No	0.3	17	Yes	Y	Grassy	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions at the complainant's driveway. At the time of the incident, the wind was recorded as a west-northwesterly (292.5°) at 0.3 m/s, with an ambient temperature of 17°C. During the assessment, a grassy odour was detected with an intensity of 2. Local conditions were observed to be completely still with handheld anemometer readings showing 0.0m/s. No odour was detected along Horseshoe Bush Road. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads.	N	355	1	112.50	117.50	0	0	2	3.00	Unlikely
Internal	192 Horseshoe Bush Road	6-Jan	6-Jan	7:30	8:09	8:30	Louise	Text	Y	Odour	Morning, just to advise the odour this morning from 7:30 when I woke till now is disgustingly so I've had to shut all the windows. Thanks	WNW	292.5	No	0.3	17	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions at the complainant's driveway. At the time of the incident, the wind was recorded as a west-northwesterly (292.5°) at 0.3 m/s, with an ambient temperature of 17°C. During the assessment, no odour was detected. Local conditions were observed to be predominantly still. No landfill odour was detected along Horseshoe Bush Road. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads.	N	300	1	112.50	172.50	0	0	0	1.00	Unlikely
Internal	194D Horseshoe Bush Road	6-Jan	6-Jan	8:11	8:11	8:30	Raymond	Text	Y	Odour	The odor this morning is unacceptable	WNW	292.5	No	0.3	17	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions at the complainant's driveway. At the time of the incident, the wind was recorded as a west-northwesterly (292.5°) at 0.3 m/s, with an ambient temperature of 17°C. During the assessment, no odour was detected. Local conditions were observed to be predominantly still. No landfill odour was detected along Horseshoe Bush Road. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads.	N	325	1	112.50	147.50	0	0	0	1.00	Unlikely

Internal	176 Horseshoe Bush Road	6-Jan	6-Jan	8:23	8:23	8:47	Greg Brydon	Text	Y	Odour	The tip stinks again today we are informing the council as well we are sick of this	WNW	292.5	No	0.1	17	Yes	N	No Odour	0	Y	N	A 15-minute FIDOL assessment was conducted under fine weather conditions at the complainant's driveway. At the time of the incident, the wind was recorded as a west-northwesterly (292.5°) at 0.3 m/s, with an ambient temperature of 17°C. During the assessment, no odour was detected. Local conditions were observed to be predominantly still. No landfill odour was detected along Horseshoe Bush Road. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. Auckland Council recieved a complain for this address at investigated at roughly 10:00, and did not detect landfill odour.	N	315	1	112.50	157.50	0	0	0	1.00	Unlikely
Internal	200 Horseshoe Bush Road	7-Jan	7-Jan	8:34	8:34	8:45	Chris Gore	Text	Y	Odour	Smells rotten bad today around 200 HBR	W	270.0	No	1.2	19	Yes	Y	Rubbish, Earthy	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions at the complainant's driveway. At the time of the incident, the wind was recorded as a westerly (270°) at 1.2 m/s, with an ambient temperature of 19°C. During the assessment, brief level 2 rubbish and earthy odours were detected. Local conditions were observed to be a very light southeasterly, with handheld anemometer readings showing an average windspeed of 0.0m/s and a max of 0.4m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. To optimise odour suppression we moved an odour suppression cannon and changed the angle of two other cannons. During follow-up patrols at 12:45 and 15:15, no odour was detected.	N	299	0	90.00	151.00	0	0	3	3.00	Unlikely
Internal	222 Horseshoe Bush Road	7-Jan	7-Jan	10:26	10:26	10:36	Paul Stevenson-Wright	Text	Y	Odour	Odour apparent for at least the last hour. Level 4 at worst- varying with wind shifts. Usual landfill smell.	S	180.0	No	2.0	25	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions at the complainant's driveway. At the time of the incident, the wind was recorded as a southerly (180°) at 2.0 m/s, with an ambient temperature of 25°C. During the assessment, no odour was detected, however a weak rubbish odour was detected nearby on the drive there. Local conditions were observed to be a light easterly, differing from recorded results. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads. To optimise odour suppression we moved an odour suppression cannon and changed the angle of two other cannons. During follow-up patrols at 12:45 and 15:15, no odour was detected.	N	296	1	0.00	64.00	1	0	1	3.00	Unlikely
1870	8 Karahiwi Lane	13-Jan	13-Jan	15:04	15:04	15:18	Nick de Witte	Text	N	Odour	Odour at my place this afternoon. Level 2/3 landfill odours.	NE	45.0	Yes	2.7	23	Yes	Y	Earthy, Exhaust	2-3	N	N	A 15-minute FIDOL assessment was conducted under overcast weather conditions at the complainant's letterbox. At the time of the incident, the wind was recorded as a northeasterly (45°) at 2.7m/s, with an ambient temperature of 23°C. At the time of the investigation the wind direction was a north-northeasterly and the windspeed was 3.6m/s. During the assessment, consistent earthy and exhaust odours were detected predominantly with an intensity of 3, with moments of intensity 2. No landfill-related odour was detected. Roadworks were occurring at the complainant's letterbox, using heavy machinery and lots of gravel which was determined to be the source of the odours. Local conditions were observed to be a Light northeasterly breeze with handheld anemometer readings showing an average windspeed of 0.9m/s and a max windspeed of 1.3m/s. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator reported no receipt of significantly odorous loads.	Y	235	1	225.00	10.00	4	1	3	9.00	Very Likely

1871	8 Karahiwi Lane	14-Jan	14-Jan	13:47	13:47	14:07	Nick de Witte	Email	N	Odour	Odour at my place this afternoon. Level 2	NE	45.0	Yes	3.2	22	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was completed at the complainant's letterbox under overcast conditions. At the time of the complaint, the wind was recorded as northeasterly (45°) at 3.2 m/s, with an ambient temperature of 22°C. During the site investigation, the wind had shifted to a northerly direction and increased to 4.3 m/s. No odour was detected during the assessment. The odour suppression system was confirmed to be fully operational at the time of the complaint, and the weighbridge operator advised there were no noticeably odorous loads received. As part of the investigation, a patrol of the paper road was completed. A Level 2 "rubbish" odour was detected, however this was within the landfill boundary. As a proactive measure, one odour cannon was repositioned closer to the active cell. This was completed at 15:30 on 14/01.	Y	235	2	225.00	10.00	4	0	0	6.00	Likely
Internal	132 Horseshoe Bush Road	17-Jan	17-Jan	7:10	7:10	7:30	Sharon Race	Text	Y	Odour	There's a terrible refuse smell coming from the tip this morning, started 30 mins ago and getting worse. Please sort it asap Sharon, 132 HBR	S	180.0	Yes	0.2	16	Yes	Y	Rubbish, Earthy	2	N	N	A 15 minute FIDOL assessment was conducted at the complainant address under cloudy conditions with calm wind. The wind was recorded from the south with a speed of 0.2 m/s. During the assessment a rubbish and earthy type odour was detected with an intensity rating of 2. All odour control devices were confirmed to be fully operational at the time of inspection. One line of tee bars was in operation from 10:00 am on 17/01, and one odour cannon was operating and directed more towards the open cell area following an adjustment at 9:00 am on 17/01. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	0	1	0.00	0.00	4	4	4	13.00	Very Likely
1872	255 Horseshoe Bush Road	17-Jan	17-Jan	7:20	7:20	7:47	Lloyd Richardson	Text	N	Odour	LFG now at our home too 6/6	S	180.0	Yes	0.5	16	Yes	Y	Gas	2	N	N	A 15 minute FIDOL assessment was conducted under cloudy conditions with light air. The wind was recorded from the south with a speed of 0.5 m/s and was blowing towards the address. During the assessment, a gas type odour was detected with an intensity rating of 2. All odour control devices were confirmed to be fully operational at the time of inspection. Due to limited staffing on 17/01 no specific source was identified on the day of the complaint. Walkovers were carried out on the morning of 19/01 across the active and surrounding areas. These inspections did not identify any clear or immediate source of the landfill gas odour mentioned in the complaint but helped guide follow up actions. As a precautionary measure to strengthen gas capture an additional temporary gas well is being installed on the eastern batter. Gas systems and generation were confirmed to be consistent over the weekend.	Y		1	0.00	0.00	4	4	3	12.00	Very Likely
Internal	233 Horseshoe Bush Road	17-Jan	17-Jan	14:29	14:29	7:30	Karine Dellow	Text	Y	Odour	Intermittent dump rubbish odour 1/6	E	90.0	Yes	1.6	24	No		No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received outside landfill operating hours, and the site was shut at the time. The investigation was undertaken primarily through a desktop review. The wind was recorded from the east at 90 degrees with a speed of 1.6 m/s and was blowing towards the address. Weather conditions were recorded as overcast with a light breeze. The daily cover in place at the time of the complaint was reviewed and confirmed to be up to standard and consistent with operational requirements.	N	280	2	270.00	10.00	4	2	1	9.00	Very Likely

1873	255 Horseshoe Bush Road	18-Jan	18-Jan	10:11	10:11	7:30	Lloyd Richardson	Text	N	Odour	LFG pollution at our property. And on HSB from 260 to 100 Please address ASAP	E	90.0	Yes	2.2	16	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received outside landfill operating hours and no staff were available to investigate at the time. A desktop review was undertaken. The wind was recorded from the east with a speed of 2.2 m/s and was blowing towards the address. Weather conditions were recorded as overcast. Walkovers were carried out on the morning of 19/01 across the active and surrounding areas. These inspections did not identify any clear or immediate source of the landfill gas odour mentioned in the complaint but helped guide follow up actions. As a precautionary measure to strengthen gas capture an additional temporary gas well is being installed on the eastern batter. Daily cover from 17 January was reviewed and found to be at a high standard consistent with operational requirements. Gas systems and generation were confirmed to be consistent over the weekend. Monitoring will continue and further inspections will be undertaken as required.	Y	280	1	270.00	10.00	4	2	1	8.00	Very Likely
1874	255 Horseshoe Bush Road	19-Jan	19-Jan	6:14	6:14	6:43	Sarah & Lloyd Richardson	Text	N	Odour	LFG spewing onto HSB road 5/6 landfill gas from tender road to 50 HSB 9:14am: It absolutely stinks! Sort it out!!	SE	135.0	Yes	1.8	17	Yes	Y	Earthy	2	N	N	A 15 minute FIDOL assessment was conducted at the complainant address under overcast conditions with a light breeze. The wind was recorded from the south east at 1.35 degrees with a speed of 1.8 m/s and was blowing towards the address. During the assessment an earthy type odour was detected with an intensity rating of 2, not related to the landfill. All odour control devices were confirmed to be fully operational at the time of inspection. A patrol conducted at 11:10 detected no odour along Horseshoe Bush Road or Tender Road, which are within the area of the complaint location. Walkovers were carried out on the morning of 19/01 across the active and surrounding areas. These inspections did not identify any clear or immediate source of the landfill gas odour mentioned in the complaint but helped guide follow up actions. As a precautionary measure to strengthen gas capture an additional temporary gas well is being installed on the eastern batter.	Y	280	1	315.00	35.00	3	2	4	10.00	Very Likely
1875	53 Tender Road	19-Jan	19-Jan	16:09	16:09	16:27	Unknown	Text	N	Odour	Odour complaint... 4pm, 53 Tender Rd "Dirty nappy" smell, persistent extremely strong	ESE	115.0	Yes	4.0	19	Yes	Y	Hard to describe	1	N	N	A 15 minute FIDOL assessment was conducted at the complainant address under overcast conditions with a gentle breeze. The wind was recorded from the east south east at 115 degrees with a speed of 4.0 m/s and was blowing towards the address. During the assessment a very weak odour that was hard to describe was detected with an intensity rating of 1. The odour was only present briefly at approximately five minutes into the inspection and was not detected again for the remainder of the assessment. The investigating officer noted that the odour may have been rubbish or nappy type odour. Given the description provided by the complainant and the proximity to the portaloos company it is possible that the odour may have originated from that location rather than the landfill. As a precautionary measure one line of tee bars was moved and the angles of two odour cannons were adjusted to improve coverage in response to the higher winds	Y	260		295.00	35.00	3	0	2	5.00	Likely
1876	100 Tender road	20-Jan	20-Jan	8:17	8:17	8:35	Andrew McNeil	Text	N	Odour	Good morning team. Odour present at 100 Tender Road. Description of odour is on the verge of hot sweet refuse with slight chemical tone. The odour is swirling strong then slight.	ESE	115.0	Yes	4.0	19	Yes	Y	Chemical, Hard to describe	1-2	N	N	A 15 minute FIDOL assessment was conducted at the complainant address under drizzle conditions with a gentle breeze. The wind was recorded from the east south east at 115 degrees with a speed of 4.0 m/s and was blowing towards the address. During the assessment a very faint chemical type odour with an intensity rating between 1 and a hard to describe odour was detected with an intensity rating of 1. The investigator noted that the odour did not smell like anything typically associated with the landfill and appeared more closely related to cleaning products. It is possible that the odour may have originated from the portaloos company located upwind of the complaint location. As a precautionary measure, one line of tee bars was moved, and the angles of two odour cannons were adjusted at 10:30 on 20/01 to improve coverage in response to the higher winds.	Y	257	1	295.00	38.00	3	0	3	7.00	Likely

1877	255 Horseshoe Bush Road	20-Jan	20-Jan	17:30	17:30	7:30	Lloyd Richardson	Text	N	Odour	Just got home your business is spewing odour everywhere	E	90.0	Yes	4.5	18	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded from the east with a speed of 4.5 m/s. Weather conditions were recorded as rain with a gentle breeze. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to have remained consistent across the night.	Y	280		270.00	10.00	4	0	0	4.00	Likely
1878	255 Horseshoe Bush Road	21-Jan	21-Jan	6:15	8:15	8:20	Lloyd Richardson	Text	N	Odour	Stinks this morning from 6:15 ...	E	90.0	Yes	4.0	18	Yes	Y	Hard to describe	1	N	N	A 15 minute FIDOL assessment was conducted at the complainant address under rain conditions with a gentle breeze. The wind was recorded from the east at 90 degrees with a speed of 4.0 m/s. During the assessment a faint odour that was hard to describe was detected with an intensity rating of 1. The investigator noted a faint hard to describe odour at the start of the assessment with no odour detected for the remainder of the inspection. A patrol was being completed at the time of the complaint in the same area and no odour was detected during that patrol. Tender Road was also driven following the FIDOL assessment, where some faint odour was noted that smelt more musty than anything related to the landfill. One odour cannon had broken down at 8:00 am and was repaired at 11:00 am. One cannon was also repositioned at 9:00 am to improve coverage.	Y	280	2	270.00	10.00	4	0	2	8.00	Very Likely
1879	255 Horseshoe Bush Road	21-Jan	21-Jan	20:59	20:59	7:30	Lloyd Richardson	Text	N	Odour	5/6 LFG spewing out of your business now and over the last 5 hours	E	90.0	Yes	2.8	18	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed and no investigation could be undertaken at the time. The wind was recorded from the east at 90 degrees with a speed of 2.8 m/s and was blowing towards the address. Weather conditions were recorded as rain with a light breeze. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels and power generation were reviewed and were found to have remained consistent across the night.	Y	280	2	270.00	10.00	4	1	1	8.00	Very Likely
Internal	85 Horseshoe Bush Road	27-Jan	27-Jan	15:04	15:04	15:20	Jenny Readman	Text	Y	Odour	Hi odour string rubbish smell at 85 Horseshoe bush road Been away for 5 weeks and first day back same odour issues!	WSW	248.0	Yes	4.0	23	Yes	Y	Manure	3	N	N	A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a gentle breeze from the west-southwest (248.0°) at 4.0 m/s and a temperature of 23°C. A manure-type odour was detected at an intensity level of 3. While the odour could be mistaken for landfill-related, the wind direction and onsite observations suggest otherwise. Earthworks were occurring behind the address, and sheep were present in a nearby paddock. The wind conditions indicated it was unlikely that the landfill was the source of the odour. The weighbridge confirmed that no excessively odorous loads were received during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint.	N	45	1	68.00	23.00	3	0	3	7.00	Likely

Internal	Along Horseshoe Bush Road	28-Jan	28-Jan	8:06	8:06	8:12	Sarah Richardson	Text	Y	Odour	It stinks along horseshoe bush Road this is not good enough sorted out!!	SSW	206.0	No	1.2	16	Yes	Y	Sulphur	2	N	N	A 15 minute FIDOL assessment was conducted in the area mentioned in the complaint under fine conditions with light air. The wind was recorded from the south south west at 206 degrees with a speed of 1.2 m/s. During the assessment a sulphur type odour was detected with an intensity rating of 2. All odour control devices were confirmed to be fully operational at the time of inspection. The weighbridge operator reported no receipt of significantly odorous loads during the relevant timeframe. As a precautionary measure one odour cannon was moved to help reduce any possible odour in the area.	N	321	1	26.00	65.00	1	0	3	5.00	Likely
Internal	200 Horseshoe Bush Road	28-Jan	28-Jan	8:31	8:31	8:47	Chris Gore	Text	Y	Odour	Odor is not good today at 200 Horsehoe	S	190.5	No	0.8	20	Yes	Y	Vehicle exhaust fumes	3	N	N	A 15 minute FIDOL assessment was conducted at the complainant address under fine conditions. The wind was recorded from the south at 190.5 degrees with a speed of 0.8 m/s and was not blowing towards the address. During the assessment a vehicle exhaust odour was detected at approximately the eighth minute, with an intensity rating of 3. This odour was attributed to a passing vehicle. No landfill related odour was detected at the location during the assessment. All odour control devices were confirmed to be fully operational at the time of inspection. The weighbridge operator reported no receipt of significantly odorous loads during the relevant timeframe. As a precautionary measure one odour cannon was moved to help reduce any possible odour in the area.	N	299	0	10.50	71.50	1	0	2	3.00	Unlikely
Internal	Dip in Horseshoe Bush Road	29-Jan	29-Jan	6:00	6:00	6:25	Venessa Venter	Text	Y	Odour	Strong gas odour on horseshoe Bush Road	NE	45.0	No	0.6	14	Yes	Y	Grass, Floral, Exhaust	3	N	N	A 15 minute FIDOL assessment was conducted at the complainant address under fine conditions with light air. The wind was recorded from the north east at 45 degrees with a speed of 0.6 m/s and was not blowing towards the address. During the assessment odours described as damp grass, sweet floral notes and vehicle exhaust were detected with an intensity rating of 3. These odours were consistent with surrounding vegetation and moderate traffic in the area. No landfill related odours were detected at the location during the assessment. All odour control devices were confirmed to be fully operational at the time of inspection. The weighbridge operator reported no receipt of significantly odorous loads during the relevant timeframe. As a precautionary measure one odour cannon was moved at 10:00 29/01 to help reduce any possible odour in the area.	N	321	0	225.00	96.00	0	0	2	2.00	Unlikely
Internal	85 Horseshoe Bush Road	29-Jan	29-Jan	7:18	7:18	7:35	Jenny Readman	Text	Y	Odour	Hi strong rubbish odour this morning Thanks	NE	45.0	No	0.0	15	Yes	Y	Dead animal, Rubbish, Earthy	2-3	N	N	A 15 minute FIDOL assessment was conducted at the complainant address under cloudy conditions with calm wind. The wind was recorded from the north east at 45 degrees with a speed of 0.0 m/s and was not blowing towards the address. During the assessment intermittent odours were detected. A dead animal type odour was noted at an intensity level of 3 when the wind dropped, which appeared to be coming from a farm across the road. An intermittent rubbish odour at intensity level 2 and an earthy odour at intensity level 2 were also observed when wind conditions were calm. All odour control devices were confirmed to be fully operational at the time of inspection. As a precautionary measure one odour cannon was moved at 10:00 on 29/01 to help reduce any possible odour in the area.	N	45	0	225.00	180.00	0	0	4	4.00	Likely

Internal	Along Horseshoe Bush Road	30-Jan	30-Jan	8:07	8:07	8:15	Sarah Richardson	Text	Y	Odour	It absolutely stinks on horseshoe bush Road sort your Odour cannons out!!!	S	180.0	Yes	1.9	16	Yes	Y	Gas (LFG)	2	N	N	<p>A 15 minute FIDOL assessment was conducted in the area under fine conditions with calm wind. The wind was recorded from the south at 180 degrees with a speed of 1.9 m/s, with an ambient temperature of 16°C. During the assessment an intermittent Gas (LFG) odour was detected with an intensity of 2. The investigator noted that it was the kerbside collection day for Horseshoe Bush Road, which may have increased overall odour in the area.</p> <p>At the time of inspection, the odour coverage was full, however, an odour cannon experienced unplanned downtime. This was remedied and the cannon was operational by 09:00. T bar lines were moved to optimise odour suppression.</p>	N	321	0	0.00	39.00	3	2	3	8.00	Very Likely
Internal	200 Horseshoe Bush Road	30-Jan	30-Jan	11:56	11:56	12:03	Chris Gore	Text	Y	Odour	Smell is back today	ESE	112.5	Yes	2.3	22	Yes	Y	Rubbish, Hard to Describe	1-2	N	N	<p>A 15 minute FIDOL assessment was conducted in the area under fine conditions with calm wind. The wind was recorded from the eastsoutheast at 112.5 degrees with a speed of 2.3 m/s, with an ambient temperature of 22°C. During the assessment a short rubbish odour was detected with an intensity of 2. A faint hard to describe odour was also detected with an intensity of 1. The investigator noted that it was the kerbside collection day for Horseshoe Bush Road, and couldn't be sure if the rubbish odour was caused by the landfill or the kerbside collection.</p> <p>At the time of inspection, the odour suppression coverage was full. T bars were moved to optimise odour suppression.</p>	N	299	1	292.50	6.50	4	2	3	10.00	Very Likely
Internal	194D Horseshoe Bush Road	30-Jan	30-Jan	6:49	6:49	7:33	Venessa Venter	Text	Y	Odour	Gas smell on horseshoe Bush Road	SW	225.0	No	1.6	13	Yes	Y	Gas (LFG)	2	N	N	<p>A 15 minute FIDOL assessment was conducted in the area under fine conditions with calm wind. The wind was recorded from the south at 180 degrees with a speed of 1.9 m/s, with an ambient temperature of 16°C. During the assessment an intermittent Gas (LFG) odour was detected with an intensity of 2. The investigator noted that it was the kerbside collection day for Horseshoe Bush Road, and couldn't be sure if the rubbish odour was caused by the landfill or the kerbside collection.</p> <p>At the time of inspection, the odour suppression coverage was full. T bars were moved to optimise odour suppression.</p>	N	325	0	45.00	80.00	1	0	3	4.00	Likely
1881	8 Karahiwi Lane	30-Jan	2-Feb	17:25	17:25	9:00	Nick de Witte	Text	N	Odour	Odour level 3 blowing through my house	ENE	61.5	Yes	1.1	22	No	N	No Odour	0	N	N	<p>A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as an east-northeasterly at 61.5 degrees with a speed of 1.1 m/s. Weather conditions were recorded as fine with calm winds, and the ambient temperature was 22°C.</p> <p>A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to have remained consistent across the night and morning.</p>	Y	235	0	241.50	6.50	4	3	0	7.00	Likely

1882	100 Tender road	31-Jan	31-Jan	9:23	9:23	9:49	Andrea & Andrew McNeil	Text	N	Odour	<p>9:23 Andrea Hi I'm lying in bed with French doors open enjoying the morning and the smell of the dump has started coming through. 100 tender road.</p> <p>9:24 Andrew Hi team, Landfill odour drifting across. Tip face fresh pungent smell similar to following behind those rubbish trucks on a hot day a putrid waft of stench. Note I was outside on the front porch swing playing my 6 string and that moment has been disrupted by your operations. AGAIN.</p>	E	88.2	Yes	2.0	21	Yes	N	No Odour	0	Y	N	<p>A 15 minute FIDOL assessment was conducted at the complainant's letterbox. At the time of the complaint, the wind was recorded as an easterly at 88.2 degrees with a speed of 2.0 m/s, and an ambient temperature of 21°C. During the assessment, the weather remained similar with the wind was recorded as an easterly at 93.7 degrees with a speed of 2.3 m/s. During the assessment no odour was detected. The investigator noted that it was the kerbside collection day, but couldn't smell any odour coming from the bins. As two complaints were received from the same household in quick succession, they have been regarded as a single event.</p> <p>At the time of inspection, the odour suppression coverage was full. A cannon was moved at midday to optimize odour suppression.</p>	Y	257	1	268.20	11.20	4	2	2	9.00	Very Likely
1883	255 Horseshoe Bush Road	31-Jan	31-Jan	10:18	10:18	10:30	Lloyd Richardson	Text	N	Odour	<p>Really bad rubbish odour at our place intense waves minute on minute off really intense</p>	ENE	69.2	Yes	1.5	23	Yes	N	No Odour	0	N	N	<p>An internal patrol was conducted at 10:30, and then a 15 minute FIDOL assessment was conducted at the complainant's letterbox at Time. At the time of the complaint, the wind was recorded as an east-northeasterly at 69.2 degrees with a speed of 1.5 m/s, and an ambient temperature of 23°C. During the assessment, the weather conditions remained similar - the wind was recorded as an easterly at 65.8 degrees with a speed of 1.1 m/s. During the assessment no odour was detected. The investigator was joined by Auckland Council during the investigation, who corroborated the findings of no odour. The investigator did a follow-up investigation at 11:26, which did not detect landfill-related odour.</p> <p>At the time of inspection, the odour suppression coverage was full. A cannon was moved at midday to optimise odour suppression.</p>	Y	280	2	249.20	30.80	3	3	1	9.00	Very Likely
1884	53 Tender Road	31-Jan	31-Jan	10:28	10:29	10:30	Andrea Mexted	Text	N	Odour	<p>Hi, Terrible smell this morning. Persistent, strong. 10.28am, 31 Jan 26. 53 Tender Rd. Andrea Mexted.</p>	ENE	65.8	Yes	1.1	23	Yes	Y	Rubbish	2	N	N	<p>An internal patrol was conducted at 10:30, and then a 15 minute FIDOL assessment was conducted at the complainant's property. At the time of the complaint, the wind was recorded as an east-northeasterly at 65.8 degrees with a speed of 1.1 m/s, and an ambient temperature of 23°C. During the assessment, the weather conditions remained similar - the wind was recorded as an easterly at 64.7 degrees with a speed of 1.2 m/s. During the assessment an intermittent rubbish odour was detected with an intensity of 2.</p> <p>At the time of inspection, the odour suppression coverage was full. A cannon was moved at midday to optimise odour suppression.</p>	Y	260	2	245.80	14.20	4	3	3	12.00	Very Likely
Internal	194D Horseshoe Bush Road	31-Jan	2-Feb	6:41	6:41	9:00	Venessa Venter	Text	Y	Odour	<p>Extreme gas smell on horseshoe Bush Road</p>	SW	228.5	No	0.7	17	No	N	No Odour	0	N	N	<p>A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as a southwesterly at 228.5 degrees with a speed of 0.7 m/s. Weather conditions were recorded as fine with calm winds, and the ambient temperature was 17°C.</p> <p>A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. An onsite investigation of the gas wells was conducted. A minor issue was found in a vacuum well on the northern side of the landfill. This was fixed in the morning of 2/2.</p>	N	325	2	48.50	83.50	1	0	0	3.00	Unlikely

1885	Dairy Flat School	3-Feb	3-Feb	10:23	10:23	10:29	Katie Hills	Text	N	Odour	Hi again today there is a rubbish smell at our school. Please investigate - Katie from Dairyflat school	WNW	292.5	Yes	3.2	22	Yes	Y	Exhaust	3	N	N	A 15-minute FIDOL assessment was completed at the complainant's address during drizzling conditions with a light breeze. Wind was recorded as west-northwesterly (292.5°) at 3.2 m/s, with an ambient temperature of 22°C. A Exhaust odour was detected with an intensity of 3. No landfill related odour was detected by the odour response technician during the assessment. These findings are supported by two other WM employees who were on site at the nearby school monitoring the radon tubes installed there. They were on site from approximately 10:17 to 11:00 and did not experience any odour during their visit. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	135	0	112.50	22.50	4	0	3	7.00	Likely
Internal	194D Horseshoe Bush Road	4-Feb	5-Feb	21:01	21:01	9:00	Venessa Venter	Text	Y	Odour	Terrible odour at the moment, please address.	ESE	112.5	Yes	0.0	20	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as a southwesterly at 112.5 degrees with a speed of 0.0 m/s. Weather conditions were recorded as fine with calm winds, and the ambient temperature was 20°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements.	Y	325	0	292.50	32.50	3	4	0	7.00	Likely
Internal	192 Horseshoe Bush Road	4-Feb	5-Feb	21:27	21:27	9:00	Louise	Text	Y	Odour	Hi just to advise the odour at this time is quite disgusting!! No wind but smell is bad. Thanks	S	180.0	No	0.0	19	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as a southerly at 180 degrees with a speed of 0.0 m/s. Weather conditions were recorded as fine with calm winds, and the ambient temperature was 19°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements.	N	300	0	0.00	60.00	1	0	0	1.00	Unlikely
1886	255 Horseshoe Bush Road	5-Feb	5-Feb	6:43	6:43	6:54	Lloyd Richardson	Text	N	Odour	Bad rubbish odour this morning. Clearly you're not using odour suppression. Shall I come up to see you now and expect the face?	NNE	22.5	No	1.0	17	Yes	Y	Burning	2	N	N	A 15-minute FIDOL assessment was completed at the complainant's address during cloudy conditions with a light breeze. Wind was recorded as north-northeasterly (22.5°) at 1.0 m/s, with an ambient temperature of 17°C. A burning odour was detected intermittently with an intensity of 2. No landfill related odour was detected by the odour response technician during the assessment. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	280	0	202.50	77.50	1	0	3	4.00	Likely

1887	100 Tender road	5-Feb	5-Feb	9:53	9:53	10:15	Andrew McNeil	Text	N	Odour	9:53 Hi team odour at 100 Tender Road. Hot sweet refuse odour similar to following behind a rubbish truck on a sweltering summer day 10:29 I can confirm the odour is no longer present. Thank you	ENE	67.5	Yes	2.1	22	Yes	Y	Hard to describe	1	N	N	A 15-minute FIDOL assessment was completed at the complainant's address during cloudy conditions with a light breeze. Wind was recorded as east-northeasterly (67.5°) at 2.1 m/s, with an ambient temperature of 22°C. A hard to describe odour was detected with an intensity of 1. The investigator thought it could've been a dusty/bush odour, but wasn't sure as it was faint. No landfill related odour was detected by the odour response technician during the assessment. The weather conditions at the time of assessment had changed slightly, and were recorded as a northeasterly, with a wind speed of 2.3 m/s. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	257	0	247.50	9.50	4	2	4	10.00	Very Likely
Internal	233 Horseshoe Bush Road	5-Feb	5-Feb	7:12	7:12	7:17	Karine Dellow	Text	Y	Odour	There is a rubbish odour 2/6 when you walk down Horseshoe Bush Road this morning	NNE	27.5	No	1.0	17	Yes	Y	Manure, Burning	2-3	N	N	A 15-minute FIDOL assessment was completed at the complainant's address during cloudy conditions with a light breeze. Wind was recorded as north-northeasterly (27.5°) at 1.0 m/s, with an ambient temperature of 17°C. A Manure odour was detected with an intensity of 3, and a burning smell was detected with an intensity of 2. The investigator identified the source of the manure odour as a paddock of sheep across the road, and believed the burning smell to be coming from the contractor yard nearby. No landfill related odour was detected by the odour response technician during the assessment. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	N	280	0	207.50	72.50	1	0	3	4.00	Likely
Internal	233 Horseshoe Bush Road	5-Feb	5-Feb	21:27	21:27	9:00	Karine Dellow	Text	Y	Odour	There is a rubbish odour 2/6 when you walk down Horseshoe Bush Road this morning	NNE	27.5	No	1.0	17	Yes	Y	Manure, Burning	2-3	N	N	A 15-minute FIDOL assessment was completed at the complainant's address during cloudy conditions with a light breeze. Wind was recorded as north-northeasterly (27.5°) at 1.0 m/s, with an ambient temperature of 17°C. A Manure odour was detected with an intensity of 3, and a burning smell was detected with an intensity of 2. The investigator identified the source of the manure odour as a paddock of sheep across the road, and believed the burning smell to be coming from the contractor yard nearby. No landfill related odour was detected by the odour response technician during the assessment. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	N	280	0	207.50	72.50	1	0	3	4.00	Likely
1888	240 Horseshoe Bush Road	5-Feb	5-Feb	15:32	15:32	16:01	Russell Brickhill	Text	N	Odour	Hi, Russell Brickhill 240 Horseshoe Bush Road. I would like to report a strong smell coming from the dump site. 8 out of 10 for outdoor odour. I have had my wife and builder onsite complain about the smelt.	SSW	202.5	No	1.2	22	Yes	Y	Earthy, Grassy, Animal Waste	2	N	N	An internal Patrol was conducted at 16:01, and then a 15-minute FIDOL assessment was completed at the complainant's address at 16:08 during fine conditions with a light breeze. Wind was recorded as south-southwesterly (202.5°) at 1.2 m/s, with an ambient temperature of 22°C. During the assessment, earthy, grassy and animal waste odours were detected all with an intensity of 2. No landfill related odour was detected by the odour response technician during the assessment. At the time of the assessment, the weather conditions were slightly different - the wind was recorded as a southerly at 180 degrees with a speed of 2.4 m/s. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. To optimise odour suppression, the system was adjusted to optimise coverage along Horseshoe Bush road.	Y	114	2	22.50	91.50	0	0	3	5.00	Likely

Internal	146 Horseshoe Bush Road	5-Feb	5-Feb	13:38	13:38	13:59	Dan Beauchamp	Text	Y	Odour	Your landfill is smelling bad at 146 horseshoebush rd today	SSW	202.5	Yes	2.3	21	Yes	Y	Damp	2	N	N	A15-minute FIDOL assessment was completed at the complaint address during fine and calm conditions. Wind was recorded as south-southwesterly (202.5°) at 2.3 m/s, with an ambient temperature of 21°C. During the assessment, a damp odour was detected with an intensity of 2. No landfill related odour was detected by the odour response technician during the assessment. At the time of the assessment, the recorded weather conditions were slightly different - the wind direction had shifted to a southerly and the windspeed had dropped to 1.0m/s. A follow-up patrol was conducted through the area at 16:45, which also did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	N	355	0	22.50	27.50	3	2	3	8.00	Very Likely
Internal	192 Horseshoe Bush Road	5-Feb	5-Feb	14:04	14:04	14:15	Louise	Text	Y	Odour	Hi there, just letting you know the odour right now is very rubbishy smell it stinks!! There's also no point coming to the bottom of my driveway as the smell is up the top. Thanks	S	180.0	No	1.0	20	Yes	Y	Damp, Exhaust	2	N	N	A15-minute FIDOL assessment was completed at the complaint address during fine and calm conditions. Wind was recorded as southerly (180°) at 1.0 m/s, with an ambient temperature of 20°C. During the assessment, a damp odour was detected with an intensity of 2, and an exhaust odour was detected with an intensity of 2. These odours were attributed to steam coming off the road and passing traffic. No landfill related odour was detected by the odour response technician during the assessment. At the time of the assessment, the recorded weather conditions were slightly different - the windspeed had dropped to 0.4m/s. A follow-up patrol was conducted through the area at 16:45, which also did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	N	300	0	0.00	60.00	1	0	3	4.00	Likely
Internal	222 Horseshoe Bush Road	5-Feb	5-Feb	14:48	14:48	15:10	Paul Stevenson-Wright	Text	Y	Odour	Odour level 2 - 3 apparent over last 30 minutes, from about 14:10 - variable, usual landfill smell. Suggest you do your odour check at the boundary of 222 & 212 which is more in line with where I am experiencing the odour (around the house) and your current work area. Doing an odour check at my gate will be not representative unless I report the odour from that position. Thanks.	NE	45.0	No	0.9	22	Yes	Y	Rubbish Grassy, Hard to Describe	1-2	N	N	A15-minute FIDOL assessment was completed at the complaint address during overcast and calm conditions. Wind was recorded as a northeasterly (45°) at 0.9 m/s, with an ambient temperature of 22°C. During the assessment, rubbish and grassy odours were detected with an intensity of 2, and a hard to describe odour was detected with an intensity of 1. At the time of the assessment, the recorded weather conditions were different - the windspeed had increased to 1.6m/s and the wind direction shifted to a south-southeasterly. A follow-up patrol was conducted through the area at 16:45, which did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. To optimise odour suppression, the system was adjusted to optimise coverage along Horseshoe Bush road.	N	296	2	225.00	71.00	1	0	4	7.00	Likely
Internal	176 Horseshoe Bush Road	5-Feb	5-Feb	15:59	15:59	16:29	Greg Brydon	Text	Y	Odour	Your tip is bloody disgusting today and has been like this since 2pm today	SSW	202.5	No	2.0	23	Yes	Y	Grassy, Earthy, Dust	2	N	N	A15-minute FIDOL assessment was completed at the complaint address during overcast and calm conditions. Wind was recorded as a south-southwesterly (202.5°) at 2.0 m/s, with an ambient temperature of 23°C. During the assessment, dusty, earthy and grassy odours were detected with an intensity of 2. At the time of the assessment, the recorded weather conditions were different - the windspeed had increased to 3.5m/s and the wind direction shifted to a west-southwesterly. A follow-up patrol was conducted through the area at 16:45, which did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. To optimise odour suppression, the system was adjusted to optimise coverage along Horseshoe Bush road.	N	315	2	22.50	67.50	1	0	2	5.00	Likely

Internal	along Dairy Flat Highway	5-Feb	9-Feb	20:10	20:26	9:00	Louise Johnson	Text	Y	Odour	Evening , there is a landfill gas smell on Dairy flat highway near the intersection with Horseshoe Bush road . 8:10pm Friday night . Thanks	WSW	247.5	Yes	1.7	20	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as an west-southwesterly at 247.5 degrees with a speed of 1.7 m/s. Weather conditions were recorded as fine with a light breeze, and the ambient temperature was 20°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements.	N	90	0	67.50	22.50	4	2	1	7.00	Likely
Internal	Along Horseshoe Bush Road	7-Feb	7-Feb	8:02	8:02	8:25	Julie Earwaker	Text	Y	Odour	Good morning The dump smells driving in Horseshoe Bush rd this morning Between 1 km & 2 km Esp in the dip & on the hill Julie Earwaker	SSW	202.5	No	2.0	18	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was completed at the complaint location during fine conditions with a light breeze. Wind was recorded as a south-southwesterly (202.5°) at 2.0 m/s, with an ambient temperature of 18°C. A rubbish odour was detected with an intensity of 2. The cause of the odour was deemed to be that one odour suppression cannon experienced unplanned downtime at the same time as the complaint. This was quickly remedied by 8:53.	Y	321	1	22.50	61.50	1	0	3	5.00	Likely
Internal	Along Horseshoe Bush Road	7-Feb	7-Feb	9:33	9:33	10:01	Lloyd Richardson	Text	Y	Odour	odour from 7am from 200-100 HSB road	S	180.0	Yes	3.1	20	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was completed at the complaint location during fine conditions with a light breeze. Wind was recorded as a southerly (180°) at 3.1 m/s, with an ambient temperature of 20°C. During the assessment, no landfill odour was detected. There was a cannon breakdown in the morning which was remedied at 8:53, which could have caused odour in the morning. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	N	321	1	0.00	39.00	3	0	1	5.00	Likely
Internal	200 Horseshoe Bush Road	9-Feb	9-Feb	10:18	10:18	10:30	Chris Gore	Text	Y	Odour	It stinks today at 200 horseshoe	S	180.0	No	1.5	20	Yes	Y	Rubbish	3	N	N	A 15-minute FIDOL assessment was completed at the complaint location during cloudy conditions with a light breeze. Wind was recorded as a southerly (180°) at 1.5 m/s, with an ambient temperature of 20°C. During the assessment, rubbish odour was detected with an intensity of 3. The investigator noted that the odour was consistent for the first 3 minutes of the assessment, and then became intermittent. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. To optimise odour suppression, the system was adjusted to optimise coverage along Horseshoe Bush road, with an odour suppression cannon being moved, which was finished at 11:36. A follow-up patrol was conducted through the area at 12:45, which did not detect any landfill odour.	N	299	1	0.00	61.00	1	0	3	5.00	Likely

1889	255 Horseshoe Bush Road	10-Feb	10-Feb	7:55	7:55	7:59	Sarah & Lloyd Richardson	Text	N	Odour	7:55 Sarah: It absolutely stinks! Get those odour cannons sorted!! I have reported you to council too! 11:20 Lloyd: Confirming Complaint 6/6 rubbish odour cannot be outside due to gagging reflex. Please forward a map of the current face with all odour suppression location by the close of business today.	SSW	202.5	No	1.9	18	Yes	Y	Exhaust, Hard to describe	1-3	N	N	A 15-minute FIDOL assessment was completed at the complainant's address at 7:59 during fine conditions with a light breeze. Wind was recorded as south-southwesterly (202.5°) at 1.9 m/s, with an ambient temperature of 18°C. During the assessment, a vehicle exhaust odour was detected with an intensity of 3, and a hard to describe odour was detected with an intensity of 1. No landfill related odour was detected by the odour response technician during the assessment. At the time of the assessment, the weather conditions were very similar - the windspeed had picked up slightly to 2.4m/s. An update from the complainants was received at 11:20, the investigator immediately conducted an internal patrol and an investigation of the complaint address and the surrounding area, but could not detect any landfill odour. A musty odour was detected during this investigation further up Horseshoe Bush Road, but was not a landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at these times. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	280	0	22.50	102.50	0	0	3	3.00	Unlikely
1890	98/2 Tender Road	10-Feb	10-Feb	9:15	9:16	9:27	Shirley Robinson	Text	N	Odour	odour 4/6, 9:15am 10/03 Shirley, 98/2 T	SSW	202.5	No	4.1	20	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was completed at the complainant's address during fine conditions with a gentle breeze. Wind was recorded as south-southwesterly (202.5°) at 4.1 m/s, with an ambient temperature of 20°C. No landfill related odour was detected by the odour response technician during the assessment. At the time of the assessment, the weather conditions were very similar - the windspeed had decreased slightly to 2.8m/s. A follow-up patrol was conducted through the area later on, which also did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at these times. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	257	1	22.50	125.50	0	0	1	2.00	Unlikely
1891	77 Tender Road	10-Feb	10-Feb	9:37	9:37	9:45	Lynda Mann	Text	N	Odour	Hello , smell moderate to high at the front of our property. Bad enough that we have to close the windows . Rate 7.5 . Pretty offensive . 77 Tender Road . Lynda Mann 0274523832 .	S	180.0	No	3.1	20	Yes	Y	Grassy	2	N	N	A 15-minute FIDOL assessment was completed at the complainant's address during fine conditions with a light breeze. Wind was recorded as southerly (180°) at 3.1 m/s, with an ambient temperature of 20°C. During the assessment, an intermittent grassy odour was detected with an intensity of 3, which the investigator attributed to nearby paddocks. No landfill related odour was detected by the odour response technician during the assessment. At the time of the assessment, the weather conditions were slightly different - the wind direction was a south-southwesterly, and windspeed was 2.7m/s. A follow-up patrol was conducted through the area later on, which also did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at these times. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	247.5	1	0.00	112.50	0	0	2	3.00	Unlikely
1892	100 Tender road	10-Feb	10-Feb	9:42	9:42	9:56	Andrew McNeil	Text	N	Odour	Landfill odour at 100 Tender Road. Fresh waste sweet smelt	SSW	202.5	No	2.7	21	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was completed at the complainant's address during fine conditions with a light breeze. Wind was recorded as south-southwesterly (202.5°) at 2.7 m/s, with an ambient temperature of 21°C. No landfill related odour was detected by the odour response technician during the assessment. At the time of the assessment, the recorded weather conditions were slightly different - the wind direction was a southerly, and windspeed was 3.0m/s. The investigator noted that cloud movement indicated a ENE wind direction, which was not reflected locally. A follow-up patrol was conducted through the area later on, which also did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at these times. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	257	1	22.50	125.50	0	0	2	3.00	Unlikely

Internal	194D Horseshoe Bush Road	10-Feb	10-Feb	5:58	5:58	6:12	Venessa Venter	Text	Y	Odour	Strong odour this morning, please see to	WNW	292.5	No	0.0	15	Yes	Y	Earthy	2	N	N	An Internal Patrol was conducted at 6:12, and a 15-minute FIDOL assessment was completed at the complaint address during fine conditions with a light breeze at 6:34. Wind was recorded as a west-northwesterly (292.5°) at 0.0 m/s, with an ambient temperature of 15°C. During the assessment, an earthy odour was detected with an intensity of 2. The investigator noted local conditions were still. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	N	325	1	112.50	147.50	0	0	2	3.00	Unlikely
1893	Along Horseshoe Bush Road	11-Feb	11-Feb	6:47	6:47	7:12	Lloyd & Sarah Richardson	Text	N	Odour	Complaint Leaking LFG and rubbish odour from 200-40 HSB road, happening now. Lloyd & Sarah Richardson	SSW	202.5	No	0.3	15	Yes	N	No Odour	0	N	N	An internal Patrol was conducted at 7:12, and then a 15-minute FIDOL assessment was completed at the specified location at 7:22 during fine and calm conditions. Wind was recorded as south-southwesterly (202.5°) at 0.3 m/s, with an ambient temperature of 15°C. No landfill related odour was detected by the odour response technician during the assessment. At the time of the assessment, the recorded weather conditions were slightly different - the windspeed had dropped to 0.0m/s. A follow-up patrol was conducted through the area at 11:45, which also did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. To optimise odour suppression, an odour suppression cannon was moved.	Y	321	0	22.50	61.50	1	0	2	3.00	Unlikely
1894	118 Kahikatea Flat Road	11-Feb	11-Feb	7:36	7:36	7:53	Glenys Munn	Voicemail	N	Odour	Voicemail: There is a waste management odour at my house for around 30 minutes. You are in breach of your consent and I will be calling the council.	SSW	202.5	Yes	0.4	16	Yes	Y	Exhaust	2-3	N	N	A 15-minute FIDOL assessment was completed at the complaint address at 7:53 during fine and calm conditions. Wind was recorded as south-southwesterly (202.5°) at 0.4 m/s, with an ambient temperature of 16°C. During the assessment, consistent vehicle exhaust odour was detected with intensity ranging from 2 to 3. This odour was attributed to passing traffic. No landfill related odour was detected by the odour response technician during the assessment. At the time of the assessment, the recorded weather conditions were slightly different - the wind direction had shifted to a south-southeasterly. A follow-up patrol was conducted through the area at 11:45, which also did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. To optimise odour suppression, an odour suppression cannon was moved.	Y	22.5	0	22.50	0.00	4	4	3	11.00	Very Likely
Internal	194D Horseshoe Bush Road	11-Feb	11-Feb	6:03	6:03	7:00	Venessa Venter	Text	Y	Odour	Strong odour again this morning.	WSW	247.5	No	0.2	16	Yes	N	No Odour	0	N	N	An internal Patrol was conducted at 6:30, and then the area was assessed from 7:22. Wind was recorded as west-southwesterly (247.5°) at 0.2 m/s, with an ambient temperature of 16°C. No landfill related odour was detected by the odour response technician during the assessment or patrol. The wind was not aligned with the landfill from the complainants address. A follow-up patrol was conducted through the area at 11:45, which also did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. To optimise odour suppression, an odour suppression cannon was moved.	N	325	0	67.50	102.50	0	0	0	0.00	Unlikely

1895	255 Horseshoe Bush Road	12-Feb	12-Feb	6:24	6:24	6:25	Lloyd & Sarah Richardson	Text	N	Odour	6:24: Complaint Leaking LFG and rubbish odour from your business is all over our and place and neighbours happening now. Lloyd & Sarah Richardson 13:55: It stinks!! Sort it out NOW!!	E	90.0	Yes	1.4	20	Yes	N	No Odour	0	N	N	An internal patrol was conducted at 6:25, and then a 15-minute FIDOL assessment was completed at the complaint address at 6:35 during fine conditions with light wind. Wind was recorded as an easterly (90°) at 1.4 m/s, with an ambient temperature of 20°C. During the assessment, the investigator did not detect any landfill related odour. Additional patrols and assessments were conducted at 12:25 and 14:05, which also did not detect landfill related odour. At the time of the assessment, the recorded weather conditions were very similar - the windspeed had increased to 1.7m/s. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. To optimise odour suppression, one odour suppression cannon was moved in the morning.	Y	280	1	270.00	10.00	4	3	2	10.00	Very Likely
1896	100 Tender road	12-Feb	12-Feb	12:28	12:28	12:38	Andrew McNeil	Text	N	Odour	odour at 100 Tender Road. Hot sweet r	ENE	67.5	Yes	4.1	23	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was completed at the complaint address at 12:38 during cloudy conditions with a gentle breeze. Wind was recorded as an east-northeasterly (67.5°) at 4.1 m/s, with an ambient temperature of 23°C. During the assessment, the investigator did not detect any landfill related odour. At the time of the assessment, the recorded weather conditions were slightly different - the windspeed had decreased to 3.0m/s, and the wind direction had shifted to an easterly. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	257	2	247.50	9.50	4	0	2	8.00	Very Likely
1897	53 Tender Road	12-Feb	12-Feb	16:40	16:40	16:55	Andrea Mexted	Text	N	Odour	Hi The usual poeey nappy smell..noticed since 4.30pmish. 9/10 intensity. 53 Tender Rd. Andrea Mexted.	E	90.0	Yes	3.4	22	Yes	Y	Earthy, Grassy/Floral	2	N	N	A 15-minute FIDOL assessment was completed at the complaint address during drizzling conditions with a gentle breeze. Wind was recorded as an easterly (90°) at 3.4 m/s, with an ambient temperature of 22°C. A consistent floral/grassy odour was detected with an intensity of 2, and an earthy odour was detected with an intensity of 2. During the assessment, the investigator did not detect any landfill related odour. At the time of the assessment, the recorded weather conditions were slightly different - the windspeed had dropped to 2.5m/s and the wind direction had shifted to an east-northeasterly. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	260	1	270.00	10.00	4	0	2	7.00	Likely
1898	184 Richards Road	13-Feb	13-Feb	15:56	15:56	16:20	Jennie Hutchinson	Email	N	Odour	Ripe tiptace odour now at our place. Little wind. Usual NE breeze that brings it down the valley. Please log on complaints register.	NE	45.0	Yes	3.8	23	Yes	Y	Earthy, Grassy/Floral, Hard to Describe	1-2	N	N	A 15-minute FIDOL assessment was completed at the complaint address during overcast conditions with a gentle breeze. Wind was recorded as a northeasterly (45°) at 3.8 m/s, with an ambient temperature of 23°C. A intermittent floral/grassy odour was detected with an intensity of 2, an earthy odour was detected with an intensity of 2, and a hard to describe odour was detected with an intensity of 1. The floral/grassy odour was reported as mostly sweet, with a faint rotten plant character, but no attributes associated with rubbish or refuse. During the assessment, no landfill related odour was detected. At the time of the assessment, the recorded weather conditions were slightly different - the windspeed had dropped to 3.4m/s and the wind direction had shifted to a north-northeasterly. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	210	1	225.00	15.00	4	0	2	7.00	Likely

Internal	85 Horseshoe Bush Road	23-Feb	23-Feb	12:07	12:07	12:26	Jenny Readman	Text	Y	Odour	the odour today is strong and rubbish st	WSW	247.5	Yes	3.4	21	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was completed at the complaint address during fine conditions with a gentle breeze. Wind was recorded as a west-southwesterly (247.5°) at 3.4 m/s, with an ambient temperature of 21°C. A short rubbish odour was detected with an intensity of 2. During the assessment, the responding odour technician observed the weather conditions to be a westerly, and handheld anemometer readings recorded an average windspeed of 1.3m/s and a peak windspeed of 3.9m/s. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. The source of the odour was determined to be a change in wind briefly reduced the effectiveness of the odour suppression system. Three cannons were adjusted for the new wind direction. A patrol at 15:18 did not detect landfill odour in the area.	N	45	0	67.50	22.50	4	0	4	8.00	Very Likely
Internal	85 Horseshoe Bush Road	24-Feb	24-Feb	14:42	14:42	14:47	Jenny Readman	Text	Y	Odour	hdfill is ruining being able to be outside	SW	225.0	Yes	4.5	24	Yes	Y	Grassy, Hard to Describe	1-2	N	N	A 15-minute FIDOL assessment was completed at the complaint address during fine conditions with a gentle breeze. Wind was recorded as a southwesterly (225°) at 4.5 m/s, with an ambient temperature of 24°C. A short grassy odour was detected with an intensity of 2, and a hard to describe odour was detected with an intensity of 1. No landfill odour was detected by the investigator. During the assessment, the responding odour technician observed the local weather conditions to be a southwesterly, and handheld anemometer readings recorded an average windspeed of 2.3m/s and a peak windspeed of 4.1m/s. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	N	45	1	45.00	0.00	4	0	4	9.00	Very Likely
1899	77 Tender Road	25-Feb	25-Feb	9:13	9:13	9:25	Lynda Mann	Text	N	Odour	Mann 77 Tender road . High smell this morning when I went to hang out washing to the east of my property. Consider the level high stink .	NE	45.0	Yes	3.4	21	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was completed at the complainants letterbox during fine conditions with a gentle breeze. Wind was recorded as a northeasterly (45°) at 3.4 m/s, with an ambient temperature of 21°C. No landfill odour was detected by the investigator. During the assessment, the responding odour technician observed the local weather conditions to be a gusty northeasterly, and handheld anemometer readings recorded an average windspeed of 2.8m/s and a peak windspeed of 5.8m/s. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required. A follow-up patrol was conducted at 12:55, which did not detect any landfill odour.	Y	247.5	0	225.00	22.50	4	0	0	4.00	Likely
1900	8 Karahiwi Lane	25-Feb	25-Feb	9:27	9:27	9:43	Nick de Witte	Text	N	Odour	Level 3 odour at my place	NE	45.0	Yes	3.2	22	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was completed at the complainants letterbox during fine conditions with a gentle breeze. Wind was recorded as a northeasterly (45°) at 3.2 m/s, with an ambient temperature of 22°C. No landfill odour was detected by the investigator. During the assessment, the responding odour technician observed the local weather conditions to be a northeasterly, and handheld anemometer readings recorded an average windspeed of 2.1m/s and a peak windspeed of 3.4m/s. An internal patrol was conducted along the paper road which detected a weak level 2 rubbish odour. To optimise odour suppression, a cannon was adjusted. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. A follow-up patrol was conducted at 12:55, which did not detect any landfill odour.	Y	235	0	225.00	10.00	4	0	0	4.00	Likely

Internal	194D Horseshoe Bush Road	27-Feb	27-Feb	5:44	5:44	6:29	Venessa Venter	Text	Y	Odour	There's a strong gas smell on horseshoe Bush Road	WNW	292.5	No	0.0	15	Yes	Y	Earthy	3	N	N	The complaint was received outside of operational hours, however a internal patrol was conducted at 6:29, and a 15-minute FIDOL assessment was undertaken at the complainant's letterbox at 6:36. Wind was recorded as west-northwesterly (292.5°) at 0.0 m/s, with an ambient temperature of 15°C. A fresh earthy odour was detected with an intensity of 3. No landfill related odour was detected by the odour response technician during the assessment. Following the FIDOL assessment, the investigator patrolled the rest of the area identified by the complainant, but was unable to detect any landfill related odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. Landfill gas levels remained consistent overnight.	N	325	1	112.50	147.50	0	0	2	3.00	Unlikely
Internal	Along Horseshoe Bush Road	27-Feb	27-Feb	7:41	7:41	7:48	Karine Delloes	Text	Y	Odour	The dump smells along horseshoe bush road this morning	WNW	292.5	No	0.1	14	Yes	Y	Grassy	2	N	N	The investigator patrolled Horseshoe bush road from sector 11 to 6 multiple times, and then stopped and conducted a 10 minute FIDOL assessment on Horseshoe bush road in sector 11. Wind was recorded as west-northwesterly (292.5°) at 0.1 m/s, with an ambient temperature of 14°C. An intermittent grassy odour was detected with an intensity of 2. No landfill related odour was detected by the odour response technician during the assessment. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	N	321	0	112.50	151.50	0	0	2	2.00	Unlikely
Internal	176 Horseshoe Bush Road	27-Feb	2-Mar	18:15	19:51	6:15	Greg Brydon	Text	Y	Odour	Your tip is bloody disgusting tonight and has been since 4.15 pm today	SSE	151.5	Yes	2.7	24	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as south-southeasterly at 151.5 degrees with a windspeed of 2.7 m/s. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to have remained consistent overnight. The complainant mentioned odour more than 3 hours before notifying WM. The desktop review showed that the odour suppression system was fully operational at the time the complainant specified. A patrol was conducted through the area at 15:23 which did not detect landfill odour.	N	315	1	331.50	16.50	4	1	0	6.00	Likely
1905	255 Horseshoe Bush Road	28-Feb	28-Feb	7:00	9:27	9:36	Lloyd & Sarah Rk	Text	N	Odour	9:27 Complaint Intense LF odour for the last 3 hours and ongoing. Ranging from 3/5 - 5/5. Cnr tender and HSB road. 11:18 It's absolutely stinks. I am So sick of you not adhering to the resource management act!!! Put the cannons on now!!! 15:35 Complaint Dear All, The entire day we've been subject to your Rubbish odour. From 7am first detection and still ongoing now at 3:35. A clear lack of capability to operate with in your RC conditions. Again we have option but to forward to central government.	E	94.3	Yes	0.0	12	Yes	Y	Rubbish	2	N	N	An internal patrol was conducted at 9:31, and then a 15-minute FIDOL assessment was completed at the complainant location during fine conditions at 10:00. Wind was recorded as a easterly (94.3°) at 0.0 m/s, with an ambient temperature of 12°C. No landfill odour was detected by the investigator. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. A follow-up assessment was conducted at 12:00, which detected a rubbish odour with an intensity of 2. Conditions at the time were an easterly at 5.0m/s. Two cannons were adjusted to optimise odour suppression. The daily cover was reviewed and found to be up to standard.	Y	280	1	274.30	5.70	4	4	4	13.00	Very Likely

Internal	Along Horseshoe Bush Road	3-Mar	4-Mar	20:00	7:42	7:56	Lloyd Richardsor	Text	Y	Odour	Complaint LFG present between 8pm and 12am yesterday from 200 to 100 HSB road. 3/6 level Complaint LFG present between now from 200 to 100 HSB road. 5/6 level	N	355.1	No	0.3	9	Yes	Y	Compost	3	N	N	The range of addresses mentioned by the complainant was patrolled 4 times, before an odour was detected and a 10-minute FIDOL assessment was conducted across the road from 200 Horseshoe Bush Road. Wind conditions were northerly (355.1°) at 0.3 m/s, with an ambient temperature of 9°C. A compost odour was detected at an intensity of 3/6. The compost odour was reminiscent of mulch and the investigator determined the source of the odour to be 223 Horseshoe Bush Road, where there is a green waste facility. No landfill related odour was detected during the assessment. The investigator also patrolled the wider area following the assessment and did not detect any landfill-related odour. The wind was blowing from Horseshoe Bush Road to the landfill, making it unlikely for landfill odour to be in the area. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. Landfill gas levels remained consistent. Vacuum levels remained high and consistent overnight, with no outages or fluctuations. Some small gas hotspots were detected on the northern batter and were repaired on the 5/3 and 6/3.	N	321	0	175.10	145.90	0	0	3	3.00	Unlikely
Internal	200 Horseshoe Bush Road	4-Mar	4-Mar	8:41	8:41	8:58	Chris Gore	Text	Y	Odour	It stinks today (request for more information) 9:00 I wonder if some of it it your machine exhaust smell. You are so close to my house	SSE	164.5	No	2.0	14	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was conducted at the complainants letterbox at 8:58. Wind conditions were south-westerly (209°) at 3.1 m/s, with an ambient temperature of 14°C. No landfill related odour was detected during the assessment. At the time of the complaint (8:41), winds were south-southeasterly (164.5°) at 2.0 m/s, with an ambient temperature of 14°C. The investigator also patrolled the wider area following the assessment, and did not detect any landfill-related odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. Landfill gas levels remained consistent. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required.	Y	299	0	344.50	45.50	1	0	0	1.00	Unlikely
Internal	146 Horseshoe Bush Road	4-Mar	4-Mar	14:03	14:03	14:12	Dan Beauchamp	Text	Y	Odour	Your dump stinks again today at 146 ho	SSW	209.7	Yes	3.5	20	Yes	Y	Exhaust	3	N	N	A 15-minute FIDOL assessment was conducted at the complainants letterbox. Wind conditions were south-southwesterly (209.7°) at 3.5 m/s, with an ambient temperature of 20°C. A vehicle exhaust odour was detected with an intensity of 3. No landfill related odour was detected during the assessment. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required. The surrounding area was patrolled following the investigation, and no landfill odour was detected. The weighbridge operator also confirmed there were no unusually odorous loads received at the time.	N	355	1	29.70	34.70	3	0	2	6.00	Likely
Internal	146 Horseshoe Bush Road	5-Mar	5-Mar	15:46	15:46	15:55	Dan Beauchamp	Text	Y	Odour	Thanks the dump is smelling bad again this afternoon at 146 horseshoebush rd	NE	37.2	No	0.7	21	Yes	N	No odour	0	N	N	A 15-minute FIDOL assessment was conducted at the complainants letterbox. Wind conditions were northeasterly (37.2°) at 0.7 m/s, with an ambient temperature of 21°C. No landfill related odour was detected during the assessment. An inspection of the odour control equipment confirmed full suppression coverage, and no adjustments were required. The surrounding area was patrolled following the investigation, and no landfill odour was detected. The weighbridge operator also confirmed there were no unusually odorous loads received at the time.	N	355	2	217.20	137.80	0	0	0	2.00	Unlikely

1909	255 Horseshoe Bush Road	6-Mar	6-Mar	8:37	9:37	9:50	Lloyd Richardsor	Text	N	Odour	Complaint Rubbish and LFG odour at 4	NNE	29.1	No	0.7	15	Yes	Y	Rubbish	3	N	N	A 15-minute FIDOL assessment was conducted at the complainants letterbox at 9:50. Wind conditions were north-northeasterly (19.1°) at 0.1 m/s, with an ambient temperature of 16°C. A short rubbish odour was detected at an intensity of 3/6. The source of the rubbish odour detection was from the kerbside collection, and not the landfill. At the time of the complaint (13:57 am), winds were north-northeasterly (29.1°) at 0.7 m/s, with an ambient temperature of 15°C. The investigator also patrolled the wider area following the assessment, and did not detect any landfill-related odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time. Landfill gas levels remained consistent. To optimise odour suppression, an odour suppression cannon was repositioned at approximately midday.	Y	280	1	209.10	70.90	1	0	5	7.00	Likely
Internal	146 Horseshoe Bush Road	6-Mar	6-Mar	14:58	14:58	15:07	Dan Beauchamp	Text	Y	Odour	Your dump is continuing to smell today & all this week at 146 horseshoebush rd, what are you going to do about it?	SW	215.7	Yes	2.6	22	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted at the complainants letterbox. Wind conditions were southwesterly (215.7°) at 2.6 m/s, with an ambient temperature of 22°C. During the assessment, a short rubbish odour was detected with an intensity of 2. To optimise odour suppression, the angles of two odour suppression cannons were adjusted to improve coverage for Horseshoe Bush Road. The weighbridge operator also confirmed there were no unusually odorous loads received at the time.	N	355	2	35.70	40.70	3	1	3	9.00	Very Likely
1910	255 Horseshoe Bush Road	8-Mar	9-Mar	9:28	9:28	7:00	Lloyd Richardsor	Text	N	Odour	Complaint Rubbish odour now at home	NNE	16.1	No	0.2	16	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as north-northeasterly at 16.1 degrees with a windspeed of 0.2 m/s. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent over the weekend. The first patrol on the following day (9:25, 9/3) did not detect any landfill related odour in the area.	Y	280	1	196.10	83.90	1	0	1	3.00	Unlikely
Internal	233 Horseshoe Bush Road	8-Mar	9-Mar	9:35	9:35	7:00	Karine Dellow	Text	Y	Odour	Morning, there is a constant 2/6 rubbish odour this morning	E	93.3	Yes	0.2	16	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as easterly at 93.3 degrees with a windspeed of 0.2 m/s. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent over the weekend. The first patrol on the following day (9:25, 9/3) did not detect any landfill related odour in the area.	N	280	1	273.30	6.70	4	4	1	10.00	Very Likely

Internal	146 Horseshoe Bush Road	8-Mar	9-Mar	9:35	9:35	7:00	Dan Beauchamp	Text	Y	Odour	Your dump is supposed to be closed on Sunday but still emitting foul odours? What will you do about this today? 146 horseshoebush rd. Thanks	WSW	254.8	No	1.9	23	No	N	No Odour	0	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as west-southwesterly at 254.8 degrees with a windspeed of 1.9 m/s. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent over the weekend. The first patrol on the following day (9:25, 9/3) did not detect any landfill related odour in the area.	N	355	2	74.80	79.80	1	0	0	3.00	Unlikely
Internal	146 Horseshoe Bush Road	9-Mar	9-Mar	14:29	14:29	14:41	Dan Beauchamp	Text	Y	Odour	Your dump stinks badly at 146 horseshoebush rd today	WSW	238.8	No	1.4	23	Yes	Y	Hard to Describe	1	N	N	A 15-minute FIDOL assessment was conducted at the complainants letterbox. Wind conditions were west-southwesterly (238.8°) at 1.4 m/s, with an ambient temperature of 23°C. During the assessment, a short hard to describe odour was detected with an intensity of 1. Handheld anemometer readings showed an average windspeed of 0.6m/s and a max windspeed of 2.6m/s. Local wind was observed to be a westerly. To optimise odour suppression, the angles of two odour suppression cannons were changed to improve coverage for Horseshoe Bush Road. The weighbridge operator also confirmed there were no unusually odorous loads received at the time.	N	355	1	58.80	63.80	1	0	2	4.00	Likely
1911	240 Horseshoe Bush Road	10-Mar	10-Mar	9:03	9:03	9:13	Cathy	Text	N	Odour	Really foul stench this morning from the landfill. My address is 240 horseshoe bush road Dairyflat	S	181.5	No	0.4	15	Yes	Y	Hard to Describe, Rubbish	1-2	N	N	A 15-minute FIDOL assessment was conducted at the complainants letterbox at 9:13 am. Wind conditions were southerly (192.6°) at 0.8 m/s, with an ambient temperature of 15°C. Both a hard to describe odour was detected at an intensity of 1/6, and a rubbish odour was detected with an intensity of 2/6 intermittently. At the time of the complaint (9:03), winds were southerly (181.5°) at 0.4 m/s, with an ambient temperature of 15°C. To optimise odour suppression, two odour cannons were adjusted to improve coverage for Horseshoe Bush Road, and an additional suppression irrigation line was utilised in the NW corner of the landfill. A follow-up patrol was conducted through the area at 11:48, which did not detect any landfill odour. The weighbridge operator also confirmed there were no unusually odorous loads received at the time.	Y	114	1	1.50	112.50	0	0	4	5.00	Likely
1912	255 Horseshoe Bush Road	10-Mar	10-Mar	10:29	10:29	10:40	Lloyd Richardson	Text	N	Odour	Complaint Rubbish odour at home now 4/6	SE	127.5	Yes	2.1	18	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was undertaken at the complainant's letterbox at 10:40. A second WM employee was present and verified the observations. At the time of the assessment, wind conditions were easterly (81.3°) at 7.3 m/s with an ambient temperature of 21 °C. No landfill-related odour was detected during the assessment. At the time the complaint was received (10:29), winds were southeasterly (127.5°) at 2.1 m/s with an ambient temperature of 18 °C. Odour control equipment was inspected and confirmed to be operating with full suppression coverage. No adjustments were required. A patrol of the surrounding area was subsequently undertaken, and no landfill-related odour was detected. The weighbridge operator also confirmed that no unusually odorous loads had been received at that time.	Y	280	0	307.50	27.50	3	2	1	6.00	Likely

Internal	194D Horseshoe Bush Road	14-Mar	16-Mar	10:14	10:14	10:22	Venessa Venter	Text	Y	Odour	Gas smell on horseshoe bush road again	SSW	204.6	No	4.1	20	Yes	Y	Rubbish	2	N	N	An internal patrol was conducted at 10:22 and then a FIDOL assessment was conducted at the complainant's letterbox at 10:35. At the time of the complaint, wind conditions were a gentle breeze, south-southwesterly (204.6°) at 4.1 m/s, with an ambient temperature of 20°C. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. Two odour suppression devices were repositioned to optimise odour suppression. The weighbridge operator also confirmed that no unusually odorous loads had been received at that time. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent over the weekend.	N	325	0	24.60	59.60	1	0	3	4.00	Likely
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