

DRAFT MINUTES

Redvale Landfill

Community Liaison Committee Meeting

Held at the Redvale Landfill Office - Monday, 7 September 2026 at 6:30 pm

The meeting started at 6:30 pm.

Present: W Hojem, R Griffiths, A Svendsen, G Jujnovich, J Jefferis, T Kapea, S Airs, L Bentley, L Whyte, A McNeil, N de Witte, A Pattle, K Hills, A Parsonage, R Hopkins, K Mason, T Cowley, B Gibbs

Apologies: P Kennedy

Absent: G Huatahi, J Nahi, L Richardson

It was noted that E Singh has left Auckland Council and a replacement is being sought.

Minutes of the Previous Meeting

- The wording regarding reports of suspected fires was discussed. It was clarified that the reports came from people who telephoned after seeing what they believed was a fire at the landfill.
- The recorded location of the nickel slag was corrected. It was clarified that the material had been placed in a Class 1 area immediately adjacent to the Class 2 area, rather than within the Class 2 area.
- A comment was made that signage observed near the area appeared to direct nickel slag toward the Class 2 area.
- The difference between the complaint totals of 191 and 216 was attributed to different reporting periods: three complete calendar months compared with a date-to-date period. It was noted that the follow-up relating to the complaint figures had been completed.
- Members discussed the importance of raising corrections as soon as draft minutes are circulated.
- It was noted that the previous meeting was held on 8 June and the draft minutes were distributed on 22 June, within the specified 10-working-day circulation period.
- Members discussed that minutes should record key matters, decisions and actions rather than provide a word-for-word transcript.
- Concern was expressed about proposing or seconding minutes where a member did not have detailed knowledge of every matter discussed.
- Members discussed recording particularly significant statements more precisely where necessary.

The Committee did not agree to confirm the previous minutes as a true and correct record.

Seconded: NA

Meeting Recording and Transcription

- Members discussed the AI-generated meeting record circulated after the previous meeting.
- It was clarified that an AI-generated summary or transcript would supplement the formal minutes rather than replace them.
- Members acknowledged that automated transcripts may contain missed words or errors in recognising accents.
- Members discussed the option of making a Teams recording to produce a fuller transcript and summary.
- It was suggested that members clearly state when they want a particular comment recorded in the formal minutes.
- It was noted that, if the Committee requested a recording, a committee member should take responsibility for operating it.
- Members were encouraged to provide feedback or corrections promptly following circulation of the meeting record.

Email Correspondence - In/Out

- Email from G Jujnovich notifying recipients of the intention to seek an ARL Fast Track Referral, 17/06.
- Draft minutes distributed by T Wiggill, 22/06.
- Correspondence from T Cowley requesting presentations; presentation sent by T Wiggill, 07/07.

- Request from N de Witte for PRP Reports 52-57; reports sent by T Wiggill, 27/07.
- Correspondence between B Gibbs and G Jujnovich regarding annual settlement data; the requested information was provided, 31/07.
- Email from G Jujnovich advising that the ARL Fast Track referral application was about to be lodged, 31/07.
- Q2 Odour Field Inspection Report distributed to CLC members by T Wiggill, 05/08.
- Correspondence between A Parsonage and G Jujnovich regarding the purpose and context of the Q2 Odour Field Inspection Report, 05/08.
- Email from G Jujnovich advising that the Redvale Fast-Track application had been lodged and providing a link to the application documentation, 17/08.
- Email from G Jujnovich responding to K Mason regarding pest control and nuisance effects on Horseshoe Bush Road, 20/08.
- Correspondence between K Hills and G Jujnovich regarding air-testing results at Dairy Flat School; the air-monitoring report was provided, 03/09.
- Correspondence from N de Witte requesting the transcript from the previous CLC meeting, with responses from T Wiggill and G Jujnovich, 04/09.
- Correspondence between W Hojem and L Bentley regarding an alternative to a hotspot map, 07/09.

New Matters Arising / Actions

Action	Person Responsible	Date Requested	Possible Due Date
1.L Bentley to provide Attachment 2 and clarify the methodology used to establish the notional odour boundary, including its relationship to Horseshoe Bush Road, property boundaries, easements and covenants.	L Bentley	07/09/26	Attachment sent with Draft minutes, Methodology due 07/12/26
2.WMNZ to investigate the suitability of the current weather station location and the feasibility of installing additional weather stations around the site	G Jujnovich	07/09/26	07/12/26
3. AC to investigate the differences between the Complaints Register and the Odour Field Inspection Report provided to Auckland Council.	L Bentley	07/09/26	07/12/26
4.G Jujnovich to raise the Committee's request regarding future-use planning for the buffer land with senior management and provide an update when available. (Outstanding actions retain their original action number).	J Jefferis / G Jujnovich	08/09/25	Ongoing
5. B Gibbs expressed concerns regarding the airspace figures and requested a third-party review.	G Jujnovich/PRP	08/06/26	07/12/26
8.K Mason requested Auckland Council to follow up on the use of tracking methods (e.g., tracking stations) to count rat populations. (Outstanding actions retain their original action number).	L Bentley	08/06/26	07/12/26

Complaints Register

- A Parsonage described occasions where detailed complaint information provided to AC customer service did not appear to reach the responding inspector.
- The complaints register separated external and internal complaints, while investigation outcomes recorded the conditions observed by the responding technician.
- A wind-rose chart was included to assist with interpreting complaint patterns.
- Members noted that a detected entry did not necessarily record the intensity or exact location of an odour.

- Members queried why 103 complaints recorded in the Complaints Register did not appear in the Odour Field Inspection Report supplied to Council. It was explained that the inspection report records proactive internal monitoring, while complaints are recorded separately. L Bently to investigate.
- Concerns were raised about the current location of the weather station and the weighting given to wind direction in the odour assessment methodology. Members raised concerns about the reliability of wind-direction data at low wind speeds and the weighting given to wind direction in the odour assessment methodology. Members suggested that wind direction be given less weight or potentially removed from the formula. The possibility of installing additional weather stations around the site as well as low speed wind monitoring was also discussed.
- K Mason requested clarification on odour response times. G Jujnovich advised that odour investigations are carried out from 6:00 am to 5:00 pm Monday to Friday, and from 7:00 am to 2:30 pm on Saturdays. These hours differ from the weighbridge and waste acceptance hours.
- It was noted that the formula had been recommended to WMNZ by an air quality expert.

Operational Reports / Reviews

G Jujnovich presented the operational update presentation to the Committee.

General Site Operations and Disposal Update

- Average daily volumes: 2,500 tonnes of waste and 1,000 tonnes of soil
Average daily truck numbers: Jun 264, Jul 227, Aug 228
Consent max 325/day
- The final landfill cell construction was reported as completed and approved.

Managed Fill (Standing Item)

No update.

Pest Control

- Bait stations were checked and replenished fortnightly. Bait uptake indicated consumption and could not be used to count individual animals.
- The site used bait stations, Trappinator traps and DOC 200 traps. Captured cats were taken to Dairy Flat Veterinary Clinic for assessment.
- Pest-control measures in the Landfill Management Plan had been reviewed.
- Bird management included limiting exposed waste, applying daily cover, reducing standing water, monitoring bird activity and using deterrents.
- Current bird deterrents included EcoBird, visual devices, pyrotechnics and limited targeted control for permitted pest species.
- A Falcon drone had been ordered for trial, subject to trained operators and relevant flight approvals.
- Members discussed possible public notices and red flags to improve awareness of bird-deterrence activity.
- A community member requested advance notification, where practicable, prior to bird-control culling activities to allow animals to be moved indoors.

Rainfall Data Summary

Easement Update (Standing Item)

Airspace Update (Annual September Item)

- Total remaining airspace (01/07/26)-2,126,349m³
Total net airspace-21,270,984m³
Consumed to 30/06/2026 90%-19,144,635m³
Avg Monthly (last 12 months)- 66,379m³
- Remaining landfill airspace, compaction, settlement and consented capacity were discussed.
- B Gibbs raised the possibility of an independent audit of the capacity figures.
- Remaining airspace and average monthly usage were discussed, together with the relationship between remaining capacity and the current consent timeframe.
- Members discussed the effect of compaction and settlement on level and capacity assessments.

Daily Cover

- Members questioned whether daily cover was functioning effectively because birds were observed feeding on the landfill. Members asked about the standard of daily cover as plastic or other waste appeared visible.
- G Jujnovich explained the acceptable level of “flagging” in daily cover material.
- G Jujnovich advised that daily cover was applied to open areas and material was recovered where practicable.
- It was explained that wet conditions and machinery movements could contaminate cover material.

Asbestos Monitoring

- Monitoring locations were selected with reference to wind direction and the active disposal area.
- The operator explained that the site used an internal trigger level lower than the WorkSafe exposure limit
- Year-to-date boundary testing was reported as not exceeding the site’s trigger level.
- Additional TEM testing had not been required because no sample had exceeded the internal threshold.
- Sampling was conducted during operating hours using cartridge-based sampling on selected representative days. Continuous asbestos air monitors were not used.
- An exceedance of the internal threshold would lead to broader testing, process review and an assessment of staff-safety measures.
- Previous monitoring near the managed-fill area was clarified as deposition-gauge monitoring rather than continuous asbestos monitoring.

PRP Updates

- Paul Kennedy had been formally approved by Auckland Council as the second PRP member, providing the panel with a quorum.
- The final landfill cell construction had been completed and approved.
- It was suggested that landfill-capacity information could be included in Alan’s next PRP report if supplied by the end of the month.
- Monthly reporting showed where TL2 triggers for methane concentrations over the landfill cap had been detected during the SEM surveys. PRP members discussed spending time with the site team to better understand monitoring and operational procedures.
- Monthly landfill surface emissions walkovers were discussed, and a future walkover is planned.
- Gas-smell reports had increased during the latest reporting period.
- Members discussed leachate levels at LM1 and LM1A against the RL 48 reference level.
- The re-survey of relevant reference points and the relationship between the proposed RL 51 level and the existing RL 48 requirement were discussed.
- It was explained that settlement could move the monitoring-well reference point downward, making the reported leachate level appear higher than the actual level.
- Members noted that the reference point needed to be surveyed regularly.

Auckland Council Licensing and Compliance Department Updates

- L Bentley discussed the Auckland Council report with the Committee.
- Easements and covenants were discussed in relation to the history and legal status of the notional odour boundary.
- It was clarified that the consent boundary remained the boundary shown in Attachment 2, irrespective of whether individual properties had covenants.
- An off-site patrol was undertaken on 31 August to observe seagull activity.
- Auckland Council’s investigation of the seagulls remained ongoing, with additional controls and specialist ecologist involvement planned.
- Council officers confirmed that warranted officers could inspect the site without advance notice.
- A Parsonage raised concerns about alleged heavy machinery activity on Sunday, 2 August 2026. Council advised that any suspected non-compliance should be reported at the time for investigation. G Jujnovich advised that no operational activity was identified, noting that landfill operations do not occur on Sundays, aside from callouts at the generation site.

- Drinking water concerns were to be directed to the Water Services Authority. Complaints and information requests submitted through the Council website would be directed to the appropriate department.
- A fast-track housing application on Horseshoe Bush Road was mentioned in relation to contamination and groundwater concerns. The Council representatives present advised that their department was not familiar with the application.
- Concerns regarding daily cover were raised. WMNZ implemented weekly reporting, including daily cover report, for an initial three-month period.

General Business

- Members requested that the uncertainty concerning the location of the notional odour boundary along Horseshoe Bush Road be recorded.
- Committee members expressed concern regarding the ongoing status of future-use planning for the buffer land and requested a clearer timeframe.
- G Jujnovich advised that he would raise the matter with his manager through the appropriate process.
- Members held differing views on whether previously discussed matters should continue to be raised. One view was that resolved matters should not remain on the agenda; another was that unresolved expectations justified revisiting earlier discussions.
- W Hojem reminded committee members that the Dairy Flat Trust funding applications are open.
- G Jujnovich confirmed that a site tour will be held at 6:00 pm on Monday, 7 December 2026, before the CLC meeting
- Dairy Flat School requested that WMNZ odour technicians enter the school grounds when undertaking odour investigations as being a public place and sign in at reception in accordance with the school's visitor procedures.
- K Mason requested that odour technicians enter her property when undertaking odour investigations, noting that the driveway is some distance from the residence.

Meeting closed: 9:19 pm

Meeting Dates 2026

Monday, 7 December 2026 6:00pm (Landfill Tour)

Complaint and Community Information

Complaints process - first instance: TEXT 8601 or EMAIL redvalecomplaints@wm.nz

Community website: <https://www.wastemanagement.co.nz/my-region/auckland/redvale-energy-park-community-liaison/>

Auckland Regional Landfill information: <https://www.wastemanagement.co.nz/my-region/auckland/auckland-regional-landfill/>

ComplaintID	Address	Start Date of Incident	End Date of Incident	Time of Incident	Time of Complaint	Time of Site Investigation	Complaint By	Complaint received via	Odour - Noise - Litter - Mud -	Complaint details	Wind Direction (N-S)	Wind Direction (°)	Wind blows towards the address?	Wind Speed (m/s)	Temp	Site Visited by Redvale (Y/N)	Detected Odour when visited (Y/N)	Odour Type	Odour Intensity	AC Visited (Y/N)	AC Finding	Investigation and Response	AC Notified? (Y/N)	Direction of complainant to Landfill (°)	Barometric Pressure (0-2)	Landfill likely to be the source	
Internal	Along Horseshoe Bush Road	27-May	27-May	06:57	06:57	07:05	Lloyd Richardson	Text	Odour	Complaint Odour (LFG) at 6/6 from 4:30 am until now. From 100 -200 HSB road. It's that bad that breathing difficult and throat irritation causes vomit reflex. Fix it ASAP	E	99.3	Yes	0.0	8	Yes	Y	Earthy	2	N	N	At the time the complaint was received (06:57), winds were easterly (89.3°) at 0.0 m/s, with an ambient temperature of 8°C. A 15-minute FIDOL assessment was conducted within the range specified by the complainant at 132 Horseshoe Bush Road. During the assessment, a earthy odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. No adjustments were required. The weighbridge operator also confirmed that no unusually odorous loads had been received. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	N	321	0	10.86	Very Likely
Internal	176 Horseshoe Bush Road	27-May	27-May	09:56	09:56	10:11	Greg Brydon	Text	Odour	Again there is disgusting smells today	SSW	202.6	No	1.1	13	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (09:56), winds were south-southwesterly (202.6°) at 1.1 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox. During the assessment, a rubbish odour was detected with an intensity of 2. The investigator noted that rubbish odour was only detectable when passing cars disturbed the air. The odour suppression equipment was inspected and found to be fully operational. The angle was adjusted on two odour suppression devices to optimise odour suppression. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	315	0	4.00	Likely
2011	8 Karahwi Lane	27-May	27-May	12:23	12:23	12:33	Nick de Witte	Text	Odour	Odour at my place. Level 2 (requested more detail) Landfill odour	E	88.0	Yes	1.2	17	Yes	N	No Odour	0	N	N	At the time the complaint was received (12:23), winds were easterly (88°) at 1.2 m/s, with an ambient temperature of 17°C. A 15-minute FIDOL assessment was conducted at the closest accessible location (the complainant's letterbox) at 12:33. The recorded wind conditions at the time of the assessment were easterly (96°) at 1.9 m/s. During the assessment, no landfill related odour was detected. The odour suppression equipment was inspected and found to be fully operational. No adjustments were required. An internal patrol was conducted between the landfill and the complainant, during which no landfill odour was detected. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	235	1	8.00	Very Likely
2012	1285 Dairy Flat Highway	28-May	28-May	11:14	11:14	11:24	Anonymous Complainant (+6421636632)	Text	Odour	11:14 Dairy flat high way smells horrific!!!! (requested more info) North of dairy flat school. Near the old plant center. I felt like vomiting in my car so the intensity is bad enough for me to waste my time texting you 14:33 Horseshoe bush road now stinks 16:32 Corner of dairy flat highway and horseshoe bush road stinks	NW	308.9	Yes	2.9	15	Yes	Y	Rubbish, Exhaust	2	N	N	At the time the complaint was received (11:14), winds were northwesterly (308.9°) at 2.9 m/s, with an ambient temperature of 15°C. A 15-minute FIDOL assessment was conducted at 1285 Dairy Flat Highway (just north of the school) at 11:24. The recorded wind conditions at the time of the assessment were west-northwesterly (297.9°) at 3.7 m/s. During the assessment, an exhaust odour was detected with an intensity of 2, and a short rubbish odour was detected also with an intensity of 2. The rubbish odour was directly attributable to a passing waste truck, and the source was deemed to not be landfill. The odour suppression equipment was inspected and found to be fully operational. One odour cannon was repositioned after the complaint to optimise odour suppression coverage. The weighbridge operator also confirmed that no unusually odorous loads had been received. The complainant reported odour again approximately three hours later (14:33). A patrol was conducted through the area from 0 HSB Rd to -309 HSB Rd at 14:45, during which no landfill odour was detected. The complainant notified again at 16:32. Another WM employee investigated the area mentioned by the complainant, noticing no landfill odour. Across the day, best practice odour suppression was carried out, moving two odour suppression cannons and adjusting the angles as needed. From ~10:00 - ~18:00 the wind slowly swung from NW to SW.	Y	112.5	2	11.80	Very Likely

2013	8 Karahwi Lane	29-May	29-May	11:50	11:50	12:01	Nick de Witte	Text	Odour	Hi landfill odours at my place. Level 3	NE	56.0	Yes	2.1	19	Yes	Y	No Odour	0	N	N	At the time the complaint was received (11:50), winds were northeasterly (56°) at 2.1 m/s, with an ambient temperature of 19°C. A 15-minute FIDOL assessment was conducted at the closest accessible point (complainant's letterbox) at 12:01. The recorded wind conditions at the time of the assessment were easterly (88°) at 1.3 m/s. During the assessment, no landfill related odour was detected. An internal patrol of the paper road was conducted, during which no landfill related odour was detected. The odour suppression equipment was inspected and found to be fully operational. The angle was adjusted on two odour suppression devices to optimise odour suppression. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	235	2	11.00	Very Likely
Internal	Along Horseshoe Bush Road	29-May	2-Jun	18:49	18:49	07:25	Nick de Witte	Text	Odour	Landfill Odour in HSB this evening. From 35 corner to 223. Level 4	NE	54.2	No	0.0	9	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as northeasterly at 54.2 degrees with a windspeed of 0.0 m/s with an ambient temperature of 8°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	N	321	1	3.00	Unlikely
2014	Along Horseshoe Bush Road	29-May	2-Jun	20:20	20:20	07:25	Lloyd Richardson	Text	Odour	Complaint 100 - 240 HSB pungent combined LFG and rubbish odour at 6/6! Been this way for the last three hours.	SSE	166.5	Yes	0.0	8	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as south-southeasterly at 166.5 degrees with a windspeed of 0.0 m/s with an ambient temperature of 8°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	Y	321	0	9.00	Very Likely
2015	255 Horseshoe Bush Road	30-May	2-Jun	08:56	08:56	09:20	Lloyd Richardson	Text	Odour	Complaint Rubbish odour at 5/6 Now	SW	224.6	No	0.5	12	Yes	N	No Odour	0	N	N	At the time of the complaint (08:56), wind conditions were light and highly variable, with wind speeds generally below 0.8 m/s throughout the preceding hour. Between approximately 08:35 and 08:55, winds were predominantly southeasterly to south-southeasterly (209°-234°), which would not be expected to transport odours directly from the landfill to the complaint location west of the site. Given the light and variable wind conditions, odour transport was likely to be localised and less predictable than under stronger, more consistent winds. Accordingly, an assessment was undertaken at Paper Road at 09:20, a location between the landfill and the complaint location, to determine whether landfill-related odour was present along the potential odour pathway. During the assessment, winds were predominantly from the southeast to south-southeast (140°-170°) at up to 0.7 m/s, and no landfill-related odour was detected. As wind conditions subsequently shifted to the northeast, the odour suppression system was reviewed and several adjustments were made to optimise performance, including repositioning T-bars and adjusting the orientation of suppression devices. A follow-up FIDOL assessment was undertaken at the complainant's side gate at 11:41. No landfill-related odour was detected during the assessment. At the time, recorded wind conditions were northeasterly (44°) at 2.8 m/s. In addition, the weighbridge operator confirmed that no unusually odorous loads had been received during the period of interest.	Y	280	0	1.00	Unlikely
Internal	Along Horseshoe Bush Road	3-Jun	3-Jun	13:03	13:03	13:13	Ashleigh Lehmann	Text	Odour	It stinks again. 100s/200s HSB. Now	SW	224.7	No	5.4	16	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (13:13), winds were southwesterly (224.7°) at 5.4 m/s, with an ambient temperature of 18°C. A 15-minute FIDOL assessment was conducted within the range specified by the complainant at 132 Horseshoe Bush Road. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angles of multiple odour suppression devices were adjusted. Follow-up monitoring in the afternoon did not detect further landfill related odour. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	4.00	Likely

Internal	85 Horseshoe Bush Road	3-Jun	3-Jun	13:26	13:26	13:29	Chris Bretherton	Text	Odour	Bad smells 85 horseshoe bush road	SW	228.7	Yes	3.8	18	Yes	N	No Odour	0	N	N	At the time the complaint was received (13:26), winds were southwesterly (228.7) at 5.4 m/s, with an ambient temperature of 18°C. A 15-minute FIDOL assessment was conducted at the letterbox of the address mentioned by the complainant. During the assessment, no landfill related odour was detected. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angles of multiple odour suppression devices were adjusted. Follow-up monitoring in the afternoon did not detect further landfill related odour. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	45	0	4.00	Likely
2016	158 Richards Road	4-Jun	4-Jun	09:16	09:16	09:25	Tony Cowley	Text	Odour	This is an Odour Report Reporter: Tony Cowley Location: 158 Richard's Road Dairy Flat Date and Time: 2026-06-04T09:15 Frequency: 2.Persistent Intensity: 3.Distinct Character: Rubbish	NNE	26.1	Yes	0.2	12	Yes	N	No Odour	0	N	N	At the time the complaint was received (09:16), winds were north-northeasterly (26.1) at 0.2 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the driveway of the address provided by the complainant at 09:25. The recorded wind conditions at the time of the assessment were north-northeasterly (23.1) at 0.1 m/s. During the assessment, no landfill related odour was detected. The investigator noted that a rubbish odour with an intensity of 2 was detected while driving to the complaint location, further up Richards Road. The odour suppression equipment was inspected and found to be fully operational. The angle was adjusted on two odour suppression devices to optimise odour suppression. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	202.5	0	9.00	Very Likely
2017	1285 Dairy Flat Highway	4-Jun	4-Jun	16:02	16:02	16:19	Louise Johnston	Text	Odour	Afternoon , There is strong rubbish odour on Dairy flat highway around 1285 Cheers Louise	NW	312.9	Yes	1.9	18	Yes	Y	Exhaust	2	N	N	At the time the complaint was received (16:02), winds were northwesterly (312.9) at 1.9 m/s, with an ambient temperature of 18°C. A 15-minute FIDOL assessment was conducted at the letterbox of the address mentioned by the complainant 1285 Dairy Flat Highway at 16:19. The recorded wind conditions at the time of the assessment were west-northwesterly (298.9) at 1.0 m/s. During the assessment, an intermittent exhaust odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. The complainant notified a second time at 16:05 "just drove past again and odour now on DFH by Richards road". The investigator patrolled the area at 16:57 and did not detect landfill related odour. To optimise odour suppression, two odour suppression cannons were repositioned the following morning. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	112.5	1	10.00	Very Likely
2018	1355 Dairy Flat Highway	7-Jun	8-Jun	07:22	07:22	07:00	Louise Johnston	Text	Odour	Morning , landfill gas smell on Dairy Flat Highway by 1355. My husband in car could also smell it as we drove past . Thanks Louise	W	276.8	Yes	0.3	12	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as westerly at 276.8 degrees with a wind speed of 0.3 m/s with an ambient temperature of 12°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	Y	70	0	8.00	Very Likely
Internal	1351 Dairy Flat Highway	8-Jun	8-Jun	06:50	06:50	07:01	Angela Parsonage	Text	Odour	The smell at my property 1351 Dairy Flat Highway is extremely horrific. It's smells like putrid decaying rubbish. Please address ASAP	W	275.8	Yes	0.5	11	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (06:50), winds were westerly (275.8) at 0.5 m/s, with an ambient temperature of 11°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 07:01. The recorded wind conditions at the time of the assessment were westerly (275.8) at 0.5 m/s. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. The investigator noted that all rubbish odours directly attributed to passing waste trucks, except for in the 7th minute. Could have been left over odour from passing truck as there was no wind but not certain. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angle of two odour suppression cannons were adjusted at approximately 06:00. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	70	0	11.00	Very Likely

Internal	Along Horseshoe Bush Road	9-Jun	9-Jun	17:00	17:00	17:15	Venessa Venter	Text	Odour	The refuge smell on horseshoe Bush Road is unacceptable	SW	222.7	No	5.5	13	Yes	Y	Rubbish, Burning	2-3	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed. At the time of the complaint (17:00), the wind was recorded as southwesterly at 222.7 degrees with a windspeed of 5.5 m/s with an ambient temperature of 13°C. A WM employee was able to patrol Horseshoe Bush Road from 17:15. During this investigation, a short rubbish odour was detected with an intensity of 2 near 132 HSB Rd. A Burning odour was detected with an intensity of 3 near 132 HSB Rd. As the site had closed, the following remedial actions were taken the next morning. Two odour cannons had the angle adjusted to provide optimal coverage for Horseshoe Bush Road. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	N	321	0	4.00	Likely
Internal	Along Horseshoe Bush Road	10-Jun	10-Jun	05:43	05:43	06:30	Julie Earwaker	Text	Odour	Good morning Just driven out Horseshoe Bush rd The dump stinks - esp in the dip at approx 1.5 km from DF highway Julie Earwaker	SW	224.6	No	1.4	4	Yes	Y	Other - Exhaust	2	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed. At the time of the complaint (05:43), the wind was recorded as southwesterly at 224.6 degrees with a windspeed of 1.4 m/s with an ambient temperature of 4°C. A WM employee was able to patrol Horseshoe Bush Road from 06:30. During this investigation, a short exhaust odour was detected with an intensity of 2 near 85 HSB Rd. Two odour cannons had their angle adjusted to provide optimal coverage for Horseshoe Bush Road. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	1	4.00	Likely
Internal	Along Horseshoe Bush Road	10-Jun	10-Jun	08:33	08:33	08:45	Ashleigh Lehmann	Text	Odour	The stench is lingering in the same place. Early 100s to 200s HSB. Now	SSE	151.4	Yes	0.0	6	Yes	Y	Rubbish, Other-Exhaust	2-3	N	N	At the time the complaint was received (08:33), winds were south-southeasterly (151.4°) at 0.0 m/s, with an ambient temperature of 6°C. The area mentioned by the complainant was patrolled, and based on local wind conditions, a 15-minute FIDOL assessment was conducted across the road from 132 HSB Rd at 08:45. The recorded wind conditions at the time of the assessment had not changed (SSE at 0.0 m/s). During the assessment, a short rubbish odour was detected with an intensity of 2, and a Exhaust odour was detected with an intensity of 3. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, two odour suppression cannons were repositioned following the complaint. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	11.00	Very Likely
Internal	146 Horseshoe Bush Road	10-Jun	10-Jun	11:17	11:17	11:25	Dan Beauchamp	Text	Odour	Your dump stinks again today at 146 horseshoebush rd	SSW	192.6	Yes	1.8	14	Yes	Y	Rubbish	2-3	N	N	At the time the complaint was received (11:17), winds were south-southwesterly (192.6°) at 1.8 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox at 11:25. During the assessment, an intermittent rubbish odour was detected with an intensity ranging between 2-3. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angle of an odour suppression cannon was adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	0	9.00	Very Likely
Internal	132 Horseshoe Bush Road	11-Jun	11-Jun	06:48	06:48	07:04	Xavier Broman	Text	Odour	132 horseshoe Bush Road intense toxic waste smell	S	188.5	Yes	2.2	2	Yes	N	Other - Hard to Describe, Exhaust	1-2	N	N	At the time the complaint was received (06:48), winds were southerly (188.5°) at 2.2 m/s, with an ambient temperature of 2°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox at 07:04. During the assessment, a short hard to describe odour was detected with an intensity of 1 and an exhaust odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. No adjustments were required. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	0	1	8.00	Very Likely
Internal	146 Horseshoe Bush Road	11-Jun	11-Jun	09:38	09:39	10:05	Julie Earwaker & Dan Beauchamp	Text	Odour	9:39: I've just driven thru the same area 9:38 am And it stinks again Regards Julie 9:53: Your dump stinks yet again this morning at 146 horseshoebush rd Dan	SSW	205.6	Yes	1.1	10	Yes	Y	Rubbish	2-3	N	N	At the time the complaint was received (09:39), winds were south-southwesterly (205.6°) at 1.1 m/s, with an ambient temperature of 19°C. The area was patrolled at 10:05, and then a 15-minute FIDOL assessment was conducted at the complaint location at 10:10. During the assessment, an intermittent rubbish odour was detected with intensity ranging between 2-3. The odour suppression equipment was inspected and found to be fully operational. The angles of two odour suppression devices were adjusted to optimise odour suppression. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	1	10.00	Very Likely

2019	Along Horseshoe Bush Road	11-Jun	12-Jun	18:15	21:35	07:00	Lloyd Richardson	Text	Odour	Complaint Intense LFG odour 6/6 from 60 - 200 HSB road. Affecting throat and makes an immediate irritation. Not possible to clear throat irritation. > 3 hours of symptoms. From 6:15 pm still at that level now.	S	185.5	Yes	0.2	5	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. At the time of the complaint, the wind was recorded as southerly at 185.5 degrees with a windspeed of 0.2 m/s with an ambient temperature of 15°C. Between 18:15 and 21:30, Wind conditions remained consistently southerly with sub 0.5m/s windspeeds. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	Y	321	1	9.00	Very Likely
Internal	Along Horseshoe Bush Road	11-Jun	12-Jun	18:28	18:28	07:00	Ashleigh Lehmann	Text	Odour	This is unacceptable. It absolutely stinks 100-200 hsb. Really bad. Now	WSW	237.7	No	0.0	7	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. The wind was recorded as west-southwesterly at 237.7 degrees with a windspeed of 0.0 m/s with an ambient temperature of 7°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	N	321	1	1.00	Unlikely
2020	1256 Dairy Flat Highway	12-Jun	12-Jun	07:12	07:12	07:22	Louise Johnston	Text	Odour	Morning , bad landfill gas smell on Dairy flat highway 1256 by pallet yard . My husband smelt it to . Thanks	WNW	292.8	Yes	2.1	11	Yes	Y	Other - Exhaust	2-3	N	N	At the time the complaint was received (07:12), winds were west-northwesterly (292.8°) at 2.1 m/s, with an ambient temperature of 11°C. As the two locations mentioned by the complainant (1256 DFH + Pallet Yard) were not next to each other, a 15-minute FIDOL assessment was conducted halfway between them (1256 Dairy Flat Highway) at 07:22. The recorded wind conditions at the time of the assessment were southerly (171.5°) at 0.3 m/s. During the assessment, an intermittent exhaust odour was detected with an intensity ranging from 2-3. The odour suppression equipment was inspected and found to be fully operational. No adjustments were required. FID monitoring for gas had been undertaken at the start of the week and identified five hotspots that had all been repaired in the last few days. Landfill gas vacuum levels remained consistent. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	119	1	10.00	Very Likely
Internal	1351 Dairy Flat Highway	12-Jun	12-Jun	11:47	11:47	11:56	Angela Parsonage	Text	Odour	The smell at my property 1351 Dairy Flat Highway is extremely horrific. It's smells like putrid decaying rubbish. Please address ASAP	SW	232.6	Yes	1.5	15	Yes	Y	Rubbish, Earthy	2	N	N	At the time the complaint was received (11:47), winds were southwesterly (232.6°) at 1.5 m/s, with an ambient temperature of 19°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox at 11:56. During the assessment, a short rubbish odour was detected with intensity of 2 on arrival, and a short earthy odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. The angle of an odour suppression device was adjusted to optimise odour suppression, and a device was repositioned slightly later on. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	70	1	12.00	Very Likely
Internal	Along Horseshoe Bush Road	12-Jun	15-Jun	17:18	17:18	07:00	Ashleigh Lehmann	Text	Odour	It absolutely yonks. Same PLACE. Its really bad. Now	SW	220.6	No	1.5	13	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. At the time of the complaint, the wind was recorded as southwesterly at 220.6 degrees with a windspeed of 1.5 m/s with an ambient temperature of 13°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	N	321	1	2.00	Unlikely
2021	87 Kahikatea Flat Road	13-Jun	13-Jun	07:46	07:46	08:14	Anonymous Complainant	Text	Odour	Hi, We are by mulchit on Kahikatea flat and the landfill smells awful this morning	SE	132.3	No	0.2	6	Yes	Y	Other - Earthy/Organic	3	N	N	At the time the complaint was received (07:46), winds were southeasterly (132.3°) at 0.2 m/s, with an ambient temperature of 6°C. A 15-minute FIDOL assessment was conducted at the letterbox of the address mentioned by the complainant (87 Kahikatea Flat Road) at 08:14. The recorded wind conditions at the time of the assessment were south-southwesterly (163.4°) at 0.0 m/s. During the assessment, a consistent earthy/organic odour was detected with an intensity of 2-3. The investigator noted that the mulch facility was likely the source of the odour due to the character of the odour and the very low windspeeds. The odour suppression equipment was inspected and found to be fully operational. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	185	0	4.00	Likely

2022	109 Turley Road	13-Jun	13-Jun	09:33	09:33	10:00	Teresa Couper	Text	Odour	Teresa Couper here from 109 Turley Road Dairy Flat, the rubbish odour is very strong this morning	SSW	210.6	No	1.3	11	Yes	Y	No Odour	0	N	N	At the time the complaint was received (09:33), winds were south-southwesterly (210.0°) at 1.3 m/s, with an ambient temperature of 11°C. A patrol was conducted internally at 10:00 and a 15-minute FIDOL assessment was then conducted at the letterbox of the address mentioned by the complainant (109 Turley Road) at 10:30. The recorded wind conditions at the time of the assessment were south-southwesterly (166.5°) at 0.1 m/s. During the assessment, no landfill related odour was detected. The odour suppression equipment was inspected and found to be fully operational. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	335	0	4.00	Likely
2023	255 Horseshoe Bush Road	13-Jun	13-Jun	13:18	13:18	13:26	Lloyd Richardson	Text	Odour	Complaint Rubbish odour 255 HS8 road 4/6	ENE	78.3	Yes	0.7	14	Yes	Y	Hard to Describe	1	N	N	At the time the complaint was received (13:18), winds were east-northeasterly (78.3°) at 0.7 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox at 13:26. The recorded wind conditions at the time of the assessment were south-southwesterly (210.7°) at 1.7 m/s. During the assessment, a hard to describe odour was detected with an intensity of 1. No adjustments were required. The odour suppression equipment was inspected and found to be fully operational. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	280	2	12.00	Very Likely
2024	104 Tender Road	13-Jun	15-Jun	16:51	16:51	07:00	Xavier Broman	Text	Odour	Garbage smell 104 tender road dairy flat	NNE	32.1	Yes	0.8	13	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. At the time of the complaint, the wind was recorded as north-northeasterly at 32.1 degrees with a windspeed of 0.8 m/s with an ambient temperature of 12°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	Y	257	2	8.00	Very Likely
Internal	85 Horseshoe Bush Road	14-Jun	15-Jun	14:12	14:12	07:00	Jenny Readman	Text	Odour	Hi The rubbish odour is moderate and annoying at 85 horseshoe bush road	SW	223.7	Yes	1.5	18	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. At the time of the complaint, the wind was recorded as southwesterly at 223.7 degrees with a windspeed of 1.5 m/s with an ambient temperature of 18°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	N	45	1	9.00	Very Likely
2025	Dairy Flat School	15-Jun	15-Jun	16:09	16:09	16:20	Katie Hills	Text	Odour	Katie from DFS. Smell has been bad on and off throughout the day. It comes and goes. When it's here it smells like rotten sour food	NW	325.0	Yes	1.4	15	Yes	Y	Other - Hard to Describe, Exhaust	1-2	N	N	At the time the complaint was received (16:09), winds were northwesterly (325.0°) at 1.4 m/s, with an ambient temperature of 15°C. A 15-minute FIDOL assessment was conducted along the road in front of Dairy Flat School at 16:20. The recorded wind conditions at the time of the assessment were similar, a northwesterly (311.0°) at 0.8 m/s. During the assessment, an intermittent hard to describe odour was detected with an intensity of 1 and an exhaust odour was detected with an intensity of 2. The investigator noted that they could not find a source for the hard to describe odour. The odour suppression equipment was inspected and found to be fully operational. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	135	1	10.00	Very Likely
2026	Dairy Flat School	17-Jun	17-Jun	08:32	08:32	08:40	Katie Hills	Text	Odour	Morning. Smell is bad at the school. Had two parents complain this morning	WNW	295.8	Yes	0.9	11	Yes	Y	Earthy, Other - Hard to Describe, Exhaust	1-3	N	N	At the time the complaint was received (08:32), winds were west-northwesterly (295.8°) at 0.9 m/s, with an ambient temperature of 11°C. A 15-minute FIDOL assessment was conducted along the road in front of Dairy Flat School at 08:40. The recorded wind conditions at the time of the assessment were a north-northwesterly (339.0°) at 1.4 m/s. During the assessment, an intermittent hard to describe odour was detected with an intensity of 1 and an intermittent exhaust odour was detected with an intensity of 2. A short earthy odour was also detected with an intensity of 3. The investigator noted that they could not determine a source for the hard to describe odour. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression the angles of two odour suppression cannons were adjusted, and a line of T bars was extended. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	135	0	9.00	Very Likely

Internal	85 Horseshoe Bush Road	18-Jun	18-Jun	13:24	13:34	13:34	Jenny Readman	Text	Odour	Hi The odour is strong rubbish smell at 85 Horseshoe bush road, I can also smell it when I went to shops in dairy flat This is getting embarrassing as I had a friend over for the first time to my house and the odour was disgusting. We have had enough of living next to this smell	SSW	210.6	Yes	1.9	14	Yes	Y	Manure	2-3	N	N	At the time the complaint was received (13:24), winds were south-southwesterly (210.6°) at 1.9 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted in a paddock (between the complainant and the landfill). The recorded wind conditions at the time of the assessment were south-southwesterly (210.6°) at 3.5 m/s. During the assessment, a consistent manure odour was detected with an intensity of 2-3. The investigator noted there was many paddocks of livestock between the complainant and the landfill. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression the angles of two odour suppression cannons were adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	45	1	10.00	Very Likely
Internal	132 Horseshoe Bush Road	19-Jun	19-Jun	07:32	07:32	07:41	Xavier Broman	Text	Odour	132 horseshoe Bush Road Intense toxic waste smell	SW	221.6	Yes	0.5	7	Yes	Y	Rubbish, Exhaust	2	N	N	At the time the complaint was received (07:32), winds were southwesterly (221.6°) at 0.5 m/s, with an ambient temperature of 7°C. A 15-minute FIDOL assessment was conducted at the letterbox of 132 Horseshoe Bush Road. The recorded wind conditions at the time of the assessment were southerly (170.5°) at 0.3 m/s. During the assessment, exhaust and rubbish odours were detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression the angle of a odour suppression cannon was adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	0	0	11.00	Very Likely
Internal	146 Horseshoe Bush Road	19-Jun	19-Jun	14:17	14:17	14:27	Dan Beauchamp	Text	Odour	Your dump stinks again today at 146 horseshoebush rd	SW	223.8	No	1.4	17	Yes	Y	Rubbish, Exhaust	2	N	N	At the time the complaint was received (14:17), winds were southwesterly (223.8°) at 1.4 m/s, with an ambient temperature of 17°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox. The recorded wind conditions at the time of the assessment were south-southwesterly (202.7°) at 1.6 m/s. During the assessment, short exhaust and rubbish odours were detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression the angle of a odour suppression cannon was adjusted, and another odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	0	4.00	Likely
Internal	132 Horseshoe Bush Road	19-Jun	19-Jun	16:28	16:28	16:50	Sharon Race	Text	Odour	Terrible stench coming from tip outside 132 HBR. Please deal with it urgently	SSW	209.7	Yes	0.5	13	Yes	Y	Vegetation, Other- Exhaust	3	N	N	At the time the complaint was received (16:28), winds were south-southwesterly (209.7°) at 0.5 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox. During the assessment, exhaust and vegetation odours were detected with an intensity of 3. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression the angles of two odour suppression cannons were adjusted the following morning. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	0	0	9.00	Very Likely
Internal	146 Horseshoe Bush Road	22-Jun	22-Jun	10:27	10:27	10:43	Dan Beauchamp	Text	Odour	Your dump stinks badly again today at 146 horseshoebush rd	SSW	208.0	Yes	2.0	15	Yes	Y	Rubbish, Earthy	2	N	N	At the time the complaint was received (10:27), winds were south-southwesterly (208.0°) at 2.0 m/s, with an ambient temperature of 15°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox. During the assessment, short earthy and rubbish odours were detected with an intensity of 3. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression the angle of one odour suppression cannons was adjusted following the complaint. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	1	9.00	Very Likely
2027	Along Horseshoe Bush Road	23-Jun	23-Jun	07:08	07:08	07:19	Lloyd Richardson	Text	Odour	Complaint Bad odour this morning Combined LPG and rubbish odour from 200 to 400 HSB road. Can't be outside to exercise without severe throat irritation. Waves from 4/6 - 5/6 Please address immediately.	ESE	111.7	Yes	0.3	13	Yes	Y	Earthy	2	N	N	At the time the complaint was received (07:08), winds were east-southeasterly (111.7°) at 0.3 m/s, with an ambient temperature of 13°C. After patrolling the area, a 15-minute FIDOL assessment was conducted near the middle of the range detailed by the complainant (296 Horseshoe Bush Road). The recorded wind conditions at the time of the assessment were a east-southwesterly (78.2°) at 1.1 m/s. During the assessment, a short earthy odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression the angles of two odour suppression cannons were adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	321	1	12.00	Very Likely

2028	441 Horseshoe Bush Road	23-Jun	23-Jun	07:09	07:09	07:37	Ashleigh Lehmann	Text	Odour	Its been really bad last few days around 150 HSB. Now this morning I can smell it at our home 441 HSB. UNACCEPTABLE. NOW.	ESE	111.7	Yes	0.3	13	Yes	Y	No Odour	0	N	N	At the time the complaint was received (07:08), winds were east-southeasterly (111.7°) at 0.3 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox (07:37). The recorded wind conditions at the time of the assessment were a east-northeasterly (58.2°) at 1.4 m/s. During the assessment, no landfill related odour was detected. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression the angles of two odour suppression cannons were adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	277	1	11.00	Very Likely
2029	126 Richards Road	24-Jun	25-Jun	22:34	22:34	08:00	Tony Cowley	Text	Odour	This is an Odour Report Reporter: Tony Cowley Location: 126 Richard's Road Dairy Flat Date and Time: 2026-06-24T20:33 Frequency: 2.Persistent Intensity: 3.Distinct Character: Gas Character: Rubbish	NNE	13.5	Yes	1.0	12	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. At the time of the complaint, the wind was recorded as north-northeasterly (13.5°) at 1.0 m/s, with an ambient temperature of 12°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	Y	205	1	9.00	Very Likely
2030	Along Horseshoe Bush Road	25-Jun	25-Jun	08:12	08:12	08:30	Ashleigh Lehmann	Text	Odour	The smel in the 100s HSB is gut wrenching bad. NoW	SSW	209.6	No	1.7	11	Yes	N	No Odour	0	N	N	At the time the complaint was received (08:12), winds were south-southwesterly (209.6°) at 1.7 m/s, with an ambient temperature of 11°C. Based on these conditions, a 15-minute FIDOL assessment was conducted at 100 Horseshoe Bush Road (08:30). The recorded wind conditions at the time of the assessment were a southwesterly (231.6°) at 1.9 m/s. During the assessment, no landfill related odour was detected. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, two odour suppression cannons were repositioned shortly after the complaint was received. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	321	1	2.00	Unlikely
2031	bottom of Tender road	25-Jun	25-Jun	08:42	08:42	08:51	Chris Bretherton	Text	Odour	Bad smells yet again end it tender road Horseshoe Bush Road	SW	221.6	No	2.0	12	Yes	N	No Odour	0	N	N	At the time the complaint was received (08:42), winds were southwesterly (221.6°) at 2.0 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the complaint location (08:51). The recorded wind conditions at the time of the assessment were a southwesterly (216.6°) at 3.8 m/s. During the assessment, no landfill related odour was detected. The wind conditions from 07:30-09:30 remained consistently southwest, with moments of south-southwesterlies. These wind directions do not align the landfill with the complaint location, indicating there is potentially a different source of odour. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, two odour suppression cannons were repositioned shortly after the complaint was received. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	285	1	1.00	Unlikely
Internal	Along Horseshoe Bush Road	25-Jun	25-Jun	10:31	10:31	10:42	Nick de Witte	Text	Odour	Oda in horse horse she Bush Road from 146 to 82 level three	S	190.6	No	3.4	15	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (10:31), winds were southerly (190.6°) at 3.4 m/s, with an ambient temperature of 19°C. A 15-minute FIDOL assessment was conducted at the complaint location (10:42). The recorded wind conditions at the time of the assessment were a south-southwesterly (203.6°) at 3.3 m/s. During the assessment, the investigator walked the range of addresses specified by the complainant, and detected a rubbish odour with an intensity of 2 between 146-152 Horseshoe Bush Road (inside the rotational odour boundary). The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angle of an odour suppression cannon was adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received. (This complaint was mistakenly identified as external, and was incorrectly reported to council as 2032)	N	321	1	5.00	Likely

Internal	146 Horseshoe Bush Road	25-Jun	25-Jun	12:34	12:34	12:52	Dan Beauchamp	Text	Odour	Your dump stinks again today at 146 horseshoebush rd	SSW	213.7	Yes	4.3	16	Yes	Y	Dead Animal	2	N	N	At the time the complaint was received (12:34), winds were south-southwesterly (213.7°) at 4.3 m/s, with an ambient temperature of 10°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 12:52. The recorded wind conditions at the time of the assessment were westerly (275.8°) at 0.5 m/s. During the assessment, a short dead animal odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. No adjustments were required to the system. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	1	6.00	Likely
Internal	132 Horseshoe Bush Road	26-Jun	26-Jun	08:35	08:35	08:50	Sharon Race	Text	Odour	Strong smell coming out of the tip this morning. Please deal with the odour asap. 132 HBR, thanks Sharon	SW	217.6	Yes	2.9	10	Yes	Y	Rubbish	2-3	N	N	At the time the complaint was received (08:35), winds were southwesterly (217.6°) at 2.9 m/s, with an ambient temperature of 10°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 08:50. During the assessment, an intermittent rubbish odour was detected with an intensity ranging between 2 and 3. The odour suppression equipment was inspected and found to be fully operational. Following the detection, the angles of three odour suppression cannons were adjusted to optimise odour suppression. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	0	0	7.00	Likely
Internal	132 Horseshoe Bush Road	27-Jun	29-Jun	-	09:23	07:00	Sharon Race	Text	Odour	Hi guys, the tip had a constant level 1 / level 2 smell the WHOLE weekend. Weather was calm, no rain. Please let Jim & Glen know this. Dispute the cover, there's still a constant leak and it's not pleasant living with it. Sharon, 132 HBR.	SSW	192.0	Yes	2.5	11	No	N	N/A	N/A	N	N	Over the weekend (27/6, 28/6), winds were dominantly a south-southwesterly with a mean of 132°. Windspeed peaked at 5.8 m/s, and on average was 1.5-2 m/s during the day with an average ambient temperature of 11°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight. The weighbridge operator also confirmed that no unusually odorous loads had been received on Saturday. The odour suppression system was confirmed to be fully operational on Saturday.	N	0	0	6.00	Likely
Internal	176 Horseshoe Bush Road	29-Jun	29-Jun	14:00	14:00	14:09	Greg Brydon	Text	Odour	The tip stinks today it is disgusting	SE	144.5	Yes	2.1	17	Yes	N	No Odour	0	N	N	At the time the complaint was received (14:00), winds were southeasterly (144.5°) at 2.1 m/s, with an ambient temperature of 17°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 14:09. During the assessment, no landfill related odour was detected. The odour suppression equipment was inspected and found to be fully operational. In the afternoon, to optimise odour suppression, the angle of an odour suppression cannon was adjusted and a line of 7 bars was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	315	1	7.00	Likely
2033	End of Tender Road	29-Jun	29-Jun	16:10	16:10	16:28	Lloyd Richardson	Text	Odour	Compliant Guys, odour today been persistent. But intermittent. 30mins of odour a break of 30mins and then repeating. From 300 mtrs up tender road to the top of tender road. Smell was rubbish odour 3/6 to 4/6.	SE	134.4	No	1.8	14	Yes	Y	Earthy, Other: Exhaust	2	N	N	At the time the complaint was received (16:10), winds were southeasterly (134.4°) at 1.8 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the complaint location (100-68 Tender Road) at 16:28. The recorded wind conditions at the time of the assessment were easterly (96.3°) at 0.7 m/s. During the assessment, earthy and exhaust odours were detected intermittently with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. No adjustments were required to the system. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	257	0	4.00	Likely
Internal	176 Horseshoe Bush Road	30-Jun	30-Jun	10:14	10:14	10:26	Greg Brydon	Text	Odour	Disgusting smells again today	S	185.6	No	0.5	12	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (10:14), winds were southerly (185.6°) at 0.5 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 10:26. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angle of three odour suppression cannons were adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	315	1	5.00	Likely

Internal	200 Horseshoe Bush Road	30-Jun	30-Jun	10:51	10:51	11:01	Chris Gore	Text	Odour	It stinks today	SSE	158.5	Yes	2.1	14	Yes	Y	Earthy, Hard to describe	1-2	N	N	At the time the complaint was received (10:51), winds were south-southeasterly (158.5°) at 2.1 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 11:01. During the assessment, a short earthy odour was detected with an intensity of 2, and a short hard to describe odour was detected with an intensity of 1. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angle of three odour suppression cannons were adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	299	1	6.00	Very Likely
2034	240 Horseshoe Bush Road	30-Jun	30-Jun	13:40	13:40	13:51	Lloyd Richardson	Text	Odour	Complaint Rubbish odour consistent at 4/6 240 HSB - 265 +	ENE	65.0	No	3.6	15	Yes	Y	Rubbish, Other: exhaust	2	N	N	At the time the complaint was received (13:40), winds were east-northeasterly (65°) at 3.6 m/s, with an ambient temperature of 15°C. The range specified by the complainant was patrolled, and then a 15-minute FIDOL assessment was conducted at 240 Horseshoe Bush Road at 13:51. The recorded wind conditions at the time of the assessment were easterly (82°) at 2.5 m/s. During the assessment, a rubbish odour was detected with an intensity of 2, and an exhaust odour from passing vehicles was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angle of an odour suppression cannon was adjusted and a line of T bars was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	114	0	4.00	Likely
2035	Along Horseshoe Bush Road	1-Jul	1-Jul	08:35	08:35	08:43	Chris Bretherton	Text	Odour	Bad smells again horseshoe bush Road (requested more information) From 132 horseshoe bush road to bottom of tender road smelt all morning	SSW	198.5	No	1.2	5	Yes	Y	Burning, Manure	2-3	N	N	At the time the complaint was received (08:35), winds were south-southwesterly (198.5°) at 1.2 m/s, with an ambient temperature of 5°C. The area of Horseshoe Bush Road near the landfill was patrolled for 15 minutes starting at 08:40 (0-300 Horseshoe Bush Road). The specific range the complainant clarified later on, was inside this range. The recorded wind conditions at the time of the assessment were southerly (189.5°) at 0.3 m/s. During the assessment, a burning odour was detected with an intensity of 2, and a manure odour from the dairy flat pony club was detected with an intensity of 3. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, two odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	321	0	3.00	Unlikely
Internal	146 Horseshoe Bush Road	1-Jul	1-Jul	11:46	11:46	11:54	Dan Beauchamp	Text	Odour	Your dump stinks badly again today at 146 horseshoebush rd	SSW	210.6	Yes	1.5	12	Yes	Y	Other: exhaust	2	N	N	At the time the complaint was received (11:46), winds were south-southwesterly (210.6°) at 1.5 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 11:54. During the assessment, a short vehicle exhaust odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, two odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	2	10.00	Very Likely
Internal	222 Horseshoe Bush Road	1-Jul	1-Jul	15:02	15:02	15:12	Paul Stevenson-Wright	Text	Odour	Odour level 3, persistence 2 at present. Usual tip type odour. 222 Horseshoe Bush Rd. Noted at gate & house.	ESE	116.4	Yes	0.7	14	Yes	Y	Rubbish, Manure	2	N	N	At the time the complaint was received (15:02), winds were east-southeasterly (116.4°) at 0.7 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 15:12. During the assessment, an intermittent rubbish odour was detected with an intensity of 2, and a animal manure odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angles of two odour suppression cannons were adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	296	1	11.00	Very Likely
2036	8 Karahwi Lane	1-Jul	1-Jul	15:19	15:19	15:29	Nick de Witte	Text	Odour	Odour at my place. Bad level 4. It's on my tongue.	SE	141.5	No	0.7	15	Yes	N	No Odour	0	N	N	At the time the complaint was received (15:19), winds were southeasterly (141.5°) at 0.7 m/s, with an ambient temperature of 15°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox at 15:29. Following the assessment, a patrol of the internal paper road in between the landfill and the complainant was conducted. The recorded wind conditions at the time of the assessment were southeasterly (141.5°) at 1.5 m/s. These recorded wind directions do not align the Landfill with the complaint location, indicating there may be another potential source of odour. During the assessment, no landfill related odour was detected. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angles of two odour suppression cannons were adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	235	0	1.00	Unlikely

2037	8 Karahiwi Lane	3-Jul	3-Jul	16:18	16:18	16:26	Nick de Witte	Text	Odour	You have odour at my place. From level 1 at my sheds to level 3 in my hay paddock. It started a few hours ago and is increasing. Can you sort ASAP and also get yesterday's investigation to me.	NE	48.2	Yes	1.3	13	Yes	N	No Odour	0	N	N	At the time the complaint was received (16:18), winds were north-easterly (48.2°) at 1.29 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 16:26. The recorded wind conditions at the time of the assessment were easterly (131.4°) at 0.5 m/s. During the assessment, no landfill-related odour was detected. Following the assessment, a patrol was also conducted along the internal paper road between the landfill and the complainant's address. During the patrol, an intermittent Level 2 rubbish odour was detected. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angle of one odour suppression cannon was adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	235	1	6.00	Very Likely
2038	87 Richards Road	6-Jul	6-Jul	15:57	15:57	16:07	Sorensen whānau	Text	Odour	3.55pm can smell you all the way down our drive at 87 Richards Road	N	0.0	Yes	1.6	12	Yes	Y	Grassy	2	N	N	At the time mentioned in the complaint (15:55), winds were northerly (0°) at 1.59 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 16:07. The recorded wind conditions during the assessment were mainly north-north-easterly to north-easterly (11.4–45.1°), with wind speeds ranging from 0.7 to 2.1 m/s. During the assessment, an intermittent level 2 grassy odour was detected. No landfill-related odour was detected at this location. However, during a patrol along Richards Road shortly before the complaint was received, a short-duration level 2 rubbish odour was detected around the complaint area. The difference between the two observations over a short timeframe may have been due to a change in wind direction. According to the onsite weather station, the wind direction shifted from north-westerly/northerly to north-north-easterly/north-easterly from approximately 16:00 onwards. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angle of one odour suppression cannon was adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	185	2	10.00	Very Likely
2039	255 Horseshoe Bush Road	7-Jul	7-Jul	02:31	02:31	08:00	Lloyd Richardson	Text	Odour	Complaint Just got home from an overseas trip It's 2:30 in the morning and LFO is spewing out of your business all over the community. You need to fix your issues it's bloody ridiculous flaunting in the face of your RC poisoning all the residents while they are sleeping!	E	86.2	Yes	2.4	12	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (02:31am) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as easterly (86.2°) at 2.37 m/s, with an ambient temperature of 12°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight. A patrol was carried out at 8:00am the following day morning along Horseshoe Bush Road and Tender Road, and no odour was detected during the patrol.	Y	280	2	9.00	Very Likely
Internal	Along Horseshoe Bush Road	7-Jul	7-Jul	08:46	08:46	09:09	Jaime Bretherton	Text	Odour	Horseshoe bush rd... gag worthy! Top end of horseshoe bush by all the houses near your gate. Going up that hill! Absolutely revolting Jamie Bretherton 50 Karahiwi lane dairy flat	SE	126.3	Yes	2.8	11	Yes	Y	Grassy, Earthy	2	N	N	At the time the complaint was received (08:46), winds were south-easterly (126.3°) at 2.8 m/s, with an ambient temperature of 11°C. A 15-minute FIDOL assessment was conducted at the complaint location at 09:09. The recorded wind conditions at the time of the assessment were east-southeasterly (115.4°) at 2.3 m/s. During the assessment, grassy and earthy odours were detected at an intensity of 2. The odour suppression equipment was reviewed, and to optimise odour suppression, one odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	7.00	Likely
Internal	176 Horseshoe Bush Road	7-Jul	7-Jul	16:05	16:05	16:20	Greg Brydon	Text	Odour	The tips stinks of Gas	SSE	152.4	Yes	0.9	12	Yes	Y	Rubbish, Other: Exhaust	2	N	N	At the time the complaint was received (16:05), winds were south-southeasterly (152.4°) at 0.9 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 16:20. During the assessment, a short vehicle exhaust odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	315	1	11.00	Very Likely

Internal	194D Horseshoe Bush Road	7-Jul	7-Jul	16:57	16:57	17:09	Raymond Venter	Text	Odour	The odor is not acceptable at the moment.	SSE	158.4	Yes	2.4	12	Yes	N	No Odour	0	N	N	At the time the complaint was received (16:57), winds were south-southwesterly (158.4°) at 2.4 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 17:09. During the assessment, no landfill-related odour was detected. The odour suppression equipment was inspected and found to be fully operational. No further changes were required, as a cannon had just been repositioned prior to the complaint. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	325	1	7.00	Likely
Internal	Along Horseshoe Bush Road	7-Jul	8-Jul	17:26	17:26	07:00	Jaime Bretherton	Text	Odour	Jamie Bretherton again Half way down horseshoe bush road absolutely stinks. This is ridiculous	S	169.5	Yes	2.7	12	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (17:26) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southerly (169.5°) at 2.7 m/s, with an ambient temperature of 12°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight. A patrol was carried out the following morning through the area, and no odour was detected during the patrol.	N	321	1	5.00	Likely
Internal	Along Horseshoe Bush Road	8-Jul	8-Jul	08:55	08:55	09:03	Jaime Bretherton	Text	Odour	Horseshoe bush again by your gate at the top of the hill stinks. Come on! Jamie Bretherton	SW	230.6	No	1.9	12	Yes	Y	Hard to Describe	1	N	N	At the time the complaint was received (08:55), winds were southwesterly (230.6°) at 1.9 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the complaint location at 9:03. During the assessment, an intermittent hard to describe odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	3.00	Unlikely
Internal	Along Horseshoe Bush Road	8-Jul	8-Jul	09:35	09:35	10:00	Tamar Broman	Text	Odour	Waste smell on horse shoe bush road Between tender road and dairy flat highway 9.30am and intense smell. The same was experienced Thurs and Friday last week and this Monday	SW	229.7	No	1.6	13	Yes	Y	No Odour	0	N	N	At the time the complaint was received (09:35), winds were southwesterly (229.7°) at 1.6 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 10:00. During the assessment, no landfill-related odour was detected. The odour suppression equipment was inspected and found to be fully operational. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, an odour suppression irrigation line was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	4.00	Likely
Internal	Along Horseshoe Bush Road	8-Jul	8-Jul	09:45	16:01	16:13	Nick de Witte	Text	Odour	I have been through HSB 6 times today between 9:45 and 2:00pm. On each occasion there has been odour between 176 and 82. Level 3 odour.	SW	216.7	No	3.1	14	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (16:01), winds were southwesterly (216.7°) at 3.1 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the closest point to landfill in the range stated by the complainant (132 Horseshoe Bush Road) at 16:13. During the assessment, a rubbish odour was detected with an intensity of 2. Between 09:45 and 14:00, two FIDOL assessments and two proactive patrols were carried out on Horseshoe Bush Road. Neither of the FIDOL assessments detected any landfill related odour, however the patrols did confirm a rubbish odour in the dip of Horseshoe Bush Road. During this time period, winds were predominantly southwesterly. A full review of the placement of the onsite odour-suppression devices was undertaken, and a suppression line was scheduled to be repositioned to improve coverage along the northern side of the landfill. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	4.00	Likely
Internal	176 Horseshoe Bush Road	8-Jul	8-Jul	11:23	11:23	11:39	Chris Bretherton	Text	Odour	Really horrific smells Horseshoe bush Road 176 11.20am	WSW	236.7	No	3.5	15	Yes	Y	Earthy	2	N	N	At the time the complaint was received (11:23), winds were west-southwesterly (236.7°) at 3.5 m/s, with an ambient temperature of 19°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complaint address at 11:39. During the assessment, an earthy odour was detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, an odour suppression irrigation line was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	315	0	2.00	Unlikely

Internal	146 Horseshoe Bush Road	8-Jul	8-Jul	11:42	11:42	11:59	Dan Beauchamp	Text	Odour	Your dump stinks again today at 146 horseshoebush rd	SW	222.7	No	2.4	15	Yes	Y	Hard to Describe, Sweet	1	N	N	At the time the complaint was received (11:42), winds were southwesterly (222.7°) at 2.4 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the complaint location at 9:03. During the assessment, an intermittent hard to describe odour was detected with an intensity of 1, and a short sweet odour was detected with an intensity of 2. The investigator couldn't be sure if the odour was coming from the landfill. A neighbour mentioned that they hadn't experienced landfill odour that day. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, an odour suppression irrigation line was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	0	3.00	Unlikely
Internal	Along Horseshoe Bush Road	8-Jul	8-Jul	12:43	12:43	12:56	Phillippa	Text	Odour	I have driven along Horseshoe Bush Road twice today. I thought I was mistaken about an awful smell. I have just driven back along it two hours later and yet again you rogue operators are creating a stink and this time it doesn't smell like rubbish. It smells very alarmingly of chemicals. Not surprised that the house at 168 is empty again why would anyone want to live with your disgusting flagrant flouting of your resource consent conditions about smell. I heard that you were offended by some peoples' messages - well I am offended by the stink you create and your dishonest dialogue in the neighbourhood. A plague upon you and shame on you. You are not welcome in Dairy Flat. Phillippa	S	173.6	Yes	4.9	17	Yes	Y	Chemical, Sweet	2	N	N	At the time the complaint was received (12:43), winds were southerly (173.6°) at 4.9 m/s, with an ambient temperature of 17°C. A patrol of Horseshoe Bush Road was conducted, before the investigator performed a 15-minute FIDOL assessment at 132 Horseshoe Bush Road at 12:56. During the assessment, intermittent chemical and sweet odours were detected with an intensity of 2. The cause of this odour was deemed likely to be the disposal of solvents/aerosols from a special waste load. The sales team have been notified and are conducting an investigation into this. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, an odour suppression irrigation line was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	6.00	Likely
Internal	Along Horseshoe Bush Road	9-Jul	9-Jul	08:30	08:30	08:41	Jamie Bretherton	Text	Odour	Horseshoe bush road, by your gate. 30 m down the hill. Absolutely stinks I am sick to death of driving on this road and gagging my car absolutely stinks. It's horrible. Jamie Bretherton .	SSW	192.5	No	1.4	9	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (08:30), winds were south-southwesterly (192.5°) at 1.4 m/s, with an ambient temperature of 9°C. A 15-minute FIDOL assessment was conducted between 132-154 Horseshoe Bush Road at 08:41. During the assessment, a rubbish odour was detected with an intensity of 2. A full review of the placement of the onsite odour-suppression devices was undertaken, and a suppression line was scheduled to be repositioned to improve coverage along the northern side of the landfill. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	4.00	Likely
Internal	Along Horseshoe Bush Road	9-Jul	9-Jul	09:18	09:18	09:00	Tamar Broman	Text	Odour	Odour smell between tender road and dairy flat highway 9.15am and intense smell. (complainant confirmed the area was 132-168 HSB Rd)	S	189.5	No	2.7	10	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (09:18), winds were southerly (189.5°) at 2.7 m/s, with an ambient temperature of 10°C. A 15-minute FIDOL assessment was conducted between 132-154 Horseshoe Bush Road at 09:41. During the assessment, a rubbish odour was detected with an intensity of 2. A patrol of the area was undertaken following the assessment, just before the receipt of the complaint, confirming the findings. A full review of the placement of the onsite odour-suppression devices was undertaken, and a suppression line was repositioned to improve coverage along the northern side of the landfill. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	4.00	Likely
Internal	Along Horseshoe Bush Road	9-Jul	9-Jul	12:13	12:13	12:14	Nick de Witte	Text	Odour	Oda and horseshoe bush Road from 148 to the pony club level three 13:04 the odour is now in the dip	SSW	210.6	No	4.4	12	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (12:13), winds were south-southwesterly (210.6°) at 4.4 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the complaint location at 09:41. During the assessment, a frequent rubbish odour was detected with an intensity of 2. To improve odour-suppression coverage, the angles of three suppression cannons were adjusted. The suppression line was also implemented. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	4.00	Likely

Internal	146 Horseshoe Bush Road	9-Jul	9-Jul	12:36	12:36	12:50	Dan Beauchamp	Text	Odour	Your dump continues to stink yet again today at 146 horseshoebush rd, what are you going to do about it?	SSW	197.6	Yes	5.2	12	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (12:36), winds were south-southwesterly (197.6°) at 5.2 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the complaint location at 12:50. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. To improve odour-suppression coverage, the angles of three suppression cannons were adjusted. The fixed suppression line was also implemented. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	0	6.00	Likely
Internal	Along Horseshoe Bush Road	9-Jul	9-Jul	16:07	16:07	16:17	Jamie Bretherton	Text	Odour	Bottom Of the hill from your gate on horseshoe bush road absolutely stinks. This is now an actual joke. Jamie Bretherton	SSW	193.6	No	6.4	13	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (16:07), winds were south-southwesterly (193.6°) at 6.4 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the complaint location at 16:17. During the assessment, a rubbish odour was detected with an intensity of 2 between 122 and 154 Horseshoe Bush Road. To optimise odour suppression, the angles of three suppression cannons were also adjusted to improve coverage along the northern side of the landfill. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	4.00	Likely
Internal	Along Horseshoe Bush Road	9-Jul	13-Jul	19:14	19:14	07:00	Nick de Witte	Text	Odour	19:14 Odour in HSB from 148 to 87. Level 3 landfill odours. 21:34 Odour in HSB at 8:30 in dip between 148 and 176. LFG tone to it.	SW	223.6	No	1.2	10	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (19:14) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southwesterly (223.6°) at 1.2 m/s, with an ambient temperature of 10°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight.	N	321	0	3.00	Unlikely
Internal	Along Horseshoe Bush Road	9-Jul	13-Jul	21:22	21:22	07:00	Chris Bretherton	Text	Odour	Still smells 9:30pm at night Horseshoe bush Road Hope your sleeping well it's foul	SW	216.6	No	1.9	10	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (21:22) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southwesterly (216.6°) at 1.9 m/s, with an ambient temperature of 10°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight.	N	321	0	1.00	Unlikely
Internal	176 Horseshoe Bush Road	10-Jul	10-Jul	11:38	11:38	11:55	Greg Brydon	Text	Odour	It absolutely stinks again at the same place (100s-200s HSB). Rubbish smell heavy in the air. Disgusting.	S	180.6	No	3.7	15	Yes	N	No Odour	N/A	N	N	At the time the complaint was received (11:38), winds were southerly (180.6°) at 3.7 m/s, with an ambient temperature of 15°C. A 15-minute FIDOL assessment was conducted at the letterbox of 176 Horseshoe Bush Road at 11:55. During the assessment, no landfill related odour was detected. A review of the odour suppression system was carried out, and was found to be fully operational. No adjustments were required. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	315	0	2.00	Unlikely
Internal	222 Horseshoe Bush Road	10-Jul	10-Jul	12:49	12:49	13:00	Chris Bretherton	Text	Odour	12:50 Horseshoe bush Road 222 Horrific smells Council informed as zero reply from you	SSE	167.6	No	3.4	15	Yes	N	No Odour	N/A	N	N	At the time the complaint was received (12:49), winds were south-southeasterly (167.6°) at 3.4 m/s, with an ambient temperature of 15°C. A 15-minute FIDOL assessment was conducted at the letterbox of 222 Horseshoe Bush Road at 13:00. During the assessment, no landfill related odour was detected. This could be explained by the fact that the investigation location was not aligned with the downwind direction from the landfill. A review of the odour suppression system was carried out, and was found to be fully operational. No adjustments were required. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	296	0	1.00	Unlikely

2040	along Dairy Flat Highway	10-Jul	13-Jul	18:43	18:43	07:00	Louise Johnston	Text	Odour	Hi there , there is strong smell of the landfill on Dairy Flat Highway just past surf park going towards Landfill Access. Was driving and there were 3 other people in car that smelt it . Many thanks Louise	S	175.5	No	0.4	6	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. At the time of the complaint, the wind was recorded as southerly (175.5°) at 0.4 m/s, with an ambient temperature of 9°C. These wind conditions do not align the landfill with the complaint location, indicating there could be another source of odour. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight.	Y	90	0	0.00	Unlikely
Internal	Along Horseshoe Bush Road	10-Jul	13-Jul	23:53	23:53	07:00	Tamar Broman	Text	Odour	Reporting sting smell on horseshoe bush road 11.50pm pm	SSW	191.5	No	0.0	4	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as south-southwesterly (191.5°) at 0.0 m/s, with an ambient temperature of 4°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight	N	321	0	1.00	Unlikely
Internal	132 Horseshoe Bush Road	11-Jul	13-Jul	16:19	16:19	07:00	Sharon Race	Text	Odour	It's Saturday afternoon & the tip has been smelling foul all day. Light rubbish smell. Now there's a smell of gas. No rain, no breeze, it's hanging in the air ☹️	ENE	57.2	No	0.9	11	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (16:19) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as east-northeasterly (57.2°) at 0.9 m/s, with an ambient temperature of 11°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight.	N	0	1	2.00	Unlikely
Internal	176 Horseshoe Bush Road	12-Jul	13-Jul	09:40	09:40	07:00	Greg Brydon	Text	Odour	The tip stinks of Gas today very strong	S	171.5	Yes	1.2	9	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (09:40) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southerly (171.5°) at 1.2 m/s, with an ambient temperature of 9°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	N	315	1	7.00	Likely
2041	184 Richards Road	12-Jul	13-Jul	15:41	15:41	07:00	Jennie Hutchinson	Email	Odour	Acrid benevap strait at the property Very slight NE wind I strongly request you shut it down	NNE	20.1	Yes	1.1	13	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed as the complaint was received while the landfill was closed, and no investigation could be undertaken at the time. At the time of the complaint, the wind was recorded as north-northeasterly (20.1°) at 1.1 m/s, with an ambient temperature of 12°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were reviewed and were found to be high and have remained consistent overnight. The Benevap was confirmed to be operating during the complaint time. Following the complaint, the Energy Park Manager was contacted and has arranged stack and chevron cleaning this week to remediate the source of the Benevap odour.	Y	210	0	7.00	Likely
2042	along Dairy Flat Highway	14-Jul	15-Jul	23:05	10:33	07:40	Nick de Witte	Text	Odour	Odour on DFH at 11:05pm yesterday. Approximately 200m north of Landfill Access Road for about 500m. Dirty grubby odour like from the Benevap.	E	100.0	No	0.0	6	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint took place while the landfill was closed (23:05) and was not received until roughly 12 hours later at 10:33 the next day. At the time of the complaint, winds were recorded as easterly (100°) at 0.0 m/s, with an ambient temperature of 9°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight. The wind direction at the time of the event and beforehand was consistently from the east/southeast, indicating there may be another source of odour. A patrol was carried out at 07:40 the following morning along Dairy Flat Highway, and no odour was detected during the patrol. An odour assessment of the Benevap was conducted by the Gas team in the morning, which also did not detect odour.	Y	90	2	2.00	Unlikely

2043	55 Postman Road	16-Jul	16-Jul	09:57	09:57	10:17	Steve Thomas	Email	Odour	Hello We are at 55 postman road Yesterday odours were very strong am This morning(thursday) less strong but coming and going depending on tie wind direction 021936737	NW	312.9	Yes	0.5	12	Yes	Y	Other: Damp	2	N	N	At the time the complaint was received (09:57), winds were north-westerly (312.9°) at 0.49 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 10:17. The recorded wind conditions at the time of the assessment were north-northwesterly (327.8°) at 1.2 m/s. During the assessment, a short damp odour was detected with an intensity of 2. The investigator attributed this to the wet conditions. Following the assessment, a patrol was also conducted along the internal boundary road between the landfill and the complainant's address. During the internal patrol, an Level 2 rubbish odour was detected. The complaint coincided with a planned maintenance activity involving the relocation of part of the odour suppression system. This work necessitated a temporary reduction in active cannon coverage. This activity was planned and supervised, with the temporary partial coverage a time-limited consequence of a proactive system maintenance with the objective of improving long-term odour suppression effectiveness and reliability. The odour suppression system was confirmed to have resumed full coverage at 11:45. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	130	0	10.00	Very Likely
2044	along Dairy Flat Highway	18-Jul	20-Jul	17:07	17:07	06:00	Louise Johnston	Text	Odour	Just driving on Dairy flat highway northbound and there is landfill odour just before Horseshoe Bush. Smells more like gas. Not sure of wind direction but it is very still	SW	227.7	Yes	1.0	13	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (17:07) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southwesterly (227.7°) at 1.0 m/s, with an ambient temperature of 13°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	Y	90	2	9.00	Very Likely
Internal	Along Horseshoe Bush Road	19-Jul	20-Jul	15:57	15:57	06:00	Jamie Bretherton	Text	Odour	Sunday 19 July, 4pm From your gate on horse bush road to at least 300m towards dairy flat highway - absolutely rotten! I could vomit. The poor residents Fix it!	SW	216.7	No	1.2	13	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (Sunday, 15:57) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southwesterly (216.7°) at 1.2 m/s, with an ambient temperature of 13°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	N	321	2	3.00	Unlikely
Internal	132 Horseshoe Bush Road	19-Jul	20-Jul	19:18	19:18	06:00	Katherine Mason	Text	Odour	Extremely strong and offensive landfill smell on Horseshoe Bush Rd, around the 35km corner, right now on a Sunday night. Clearly not enough cover?	WSW	237.7	No	0.7	8	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (Sunday, 19:18) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as west-southwesterly (237.7°) at 0.7 m/s, with an ambient temperature of 10°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	N	0	2	4.00	Likely
Internal	Along Horseshoe Bush Road	21-Jul	21-Jul	08:43	08:43	08:54	Jamie Bretherton	Text	Odour	This morning south of your gate in horseshoe bush road stinks. Please resolve	SSW	211.6	No	1.7	10	Yes	Y	Herbal, Rubbish	2	N	N	At the time the complaint was received (08:43), winds were south-southwesterly (211.6°) at 1.7 m/s, with an ambient temperature of 10°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complaint address at 08:54. During the assessment, a short herbal odour and a short rubbish odour were both detected with an intensity of 2. The odour suppression equipment was inspected and found to be fully operational. To optimise odour suppression, the angle of two odour suppression cannons was adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	0	4.00	Likely
Internal	132 Horseshoe Bush Road	21-Jul	21-Jul	12:54	12:54	13:20	Sharon Race	Text	Odour	High rubbish smells coming from the tip. Please investigate asap. Sharon 132 HBR	SSE	154.5	Yes	2.4	17	Yes	Y	No Odour	0	N	N	At the time the complaint was received (12:54), winds were south-southeasterly (154.5°) at 2.4 m/s, with an ambient temperature of 17°C. A patrol was conducted at 13:20, detecting a rubbish odour near 568 Horseshoe Bush Road. A 15-minute FIDOL assessment was conducted at the letterbox of the complainants address at 13:57. During the assessment, no landfill related odour was detected. Upon investigation of onsite conditions, it was found that an odour suppression cannon experienced some unplanned downtime coinciding with the complaint. This was back to being fully operational by 14:00 The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	0	0	8.00	Very Likely

Internal	176 Horseshoe Bush Road	21-Jul	21-Jul	13:21	13:21	13:43	Anonymous Complainant	Text	Odour	Horrible tip smell around 176 Horseshoe Bush Road	SSW	208.4	No	2.2	15	Yes	Y	No Odour	0	N	N	At the time the complaint was received (13:21), winds were south-southwesterly (208.4°) at 2.2 m/s, with an ambient temperature of 15°C. A patrol was conducted at 13:20, detecting a rubbish odour near 168 Horseshoe Bush Road. A 15-minute FIDOL assessment was conducted at the letterbox of the complaint address at 13:43. During the assessment, no landfill related odour was detected. Upon investigation of onsite conditions, it was found that an odour suppression cannon experienced some unplanned downtime coinciding with the complaint. This was back to being fully operational by 14:00 The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	315	2	5.00	Likely
Internal	Along Horseshoe Bush Road	21-Jul	21-Jul	14:13	14:13	14:13	Julie Earwaker	Text	Odour	Just driven thru the dip in Horseshoe Bush Rd And wanted to record the odour Julie Earwaker 296 Horseshoe Bush Rd	SSW	203.7	No	0.3	17	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (14:13), winds were south-southwesterly (203.7°) at 0.3 m/s, with an ambient temperature of 17°C. From about 40 minutes before receiving the complaint, until the complaint, the investigator was in the area, and had confirmed a rubbish odour in the dip at an intensity of 2/6. When the complaint was received, the investigator reconfirmed the rubbish detection, and decided to investigate immediately instead of performing an additional FIDOL assessment. Upon investigation of onsite conditions, it was found that an odour suppression cannon experienced some unplanned downtime coinciding with the complaint. This was back to being fully operational by 14:00 The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	321	2	6.00	Likely
2045	corner of Horseshoe Bush Road	21-Jul	22-Jul	17:36	17:36	06:15	Jamie Bretherton	Text	Odour	Dairy flat highway. Turning right into horsebush road. Potent. Please resolve	SW	222.6	Yes	0.7	11	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (17:36) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southwesterly (222.6°) at 0.7 m/s, with an ambient temperature of 11°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	Y	56	1	8.00	Very Likely
2046	Dairy Flat School	22-Jul	22-Jul	09:38	09:38	09:58	Nick de Witte	Text	Odour	Oda on Dairy Flat Highway around school	WNW	286.0	Yes	1.1	11	Yes	Y	Other: Exhaust	2	N	N	At the time the complaint was received (09:38), winds were west-northwesterly (286°) at 1.1 m/s, with an ambient temperature of 11°C. A 15-minute FIDOL assessment was conducted at the complaint address at 09:58. The recorded wind conditions at the time of the assessment were northwesterly (300°) at 1.0 m/s. During the assessment, an intermittent exhaust odour was detected with an intensity of 2. The investigator attributed this to passing traffic. As part of daily optimisation of the odour suppression system, a line of T bars was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	135	0	8.00	Very Likely
Internal	146 Horseshoe Bush Road	22-Jul	22-Jul	12:58	12:58	13:07	Dan Beauchamp	Text	Odour	Your dump stinks again today at 146 horseshoebush rd	SW	236.0	No	2.0	16	Yes	Y	Rubbish, Earthy, Other: Exhaust	2-3	N	N	At the time the complaint was received (12:58), winds were southwesterly (236°) at 2.0 m/s, with an ambient temperature of 16°C. A 15-minute FIDOL assessment was conducted at the letterbox of the complainant's address at 13:07. During the assessment, rubbish and herbal odours were detected with an intensity of 2, and an exhaust odour was detected with an intensity of 3. The investigator noted that the wind was a moderate westerly, and did not believe the rubbish odour to be coming from the active tipface/cell. As optimisation of the odour suppression system, a line of T bars was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	0	4.00	Likely
2047	63 Richards Road	24-Jul	24-Jul	07:28	07:28	07:38	Tony Cowley	Text	Odour	This is an Odour Report Reporter: Tony Cowley Location: 63 richards Road Date and Time: 2026-07-24T07:28 Frequency: 2.Persistent Intensity: 4.Strong Character: Gas Character: Rubbish	ESE	116.3	No	0.0	7	Yes	N	No Odour	0	N	N	At the time the complaint was received (07:28), winds were east-southeasterly (116.3°) at 0.0 m/s, with an ambient temperature of 7°C. A 15-minute FIDOL assessment was conducted at the complaint address at 07:28. The recorded wind conditions at the time of the assessment were east-southeasterly (116.3°) at 0.0 m/s. During the assessment, no landfill-related odour was detected. The investigator noted there was no wind. Two odour suppression cannons were repositioned to optimise odour suppression coverage. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	125	2	3.00	Unlikely

2048	57 Blackbridge Road	24-Jul	24-Jul	08:06	08:06	08:25	Glen Roe	Text	Odour	I have just received a call to reception from Glen Roe residing at 57 Blackbridge Rd @ 08:06 021 48 5575. Smelts like Smoke/Burning Plastic. He can see the smoke coming from the tip. It's been bad for 3 months. He has a headache from the smell.	N	6.0	No	0.0	9	Yes	Y	Earthy, Acid, Exhaust	2-4	N	N	At the time the complaint was received (08:06), winds were northerly (6.0°) at 0.0 m/s, with an ambient temperature of 9°C. A 15-minute FIDOL assessment was conducted at the complaint address at 08:25. The recorded wind conditions at the time of the assessment were northeasterly (39.1°) at 0.7 m/s. During the assessment, a short earthy odour was detected with an intensity of 2, a short exhaust odour was detected with an intensity of 2, and an intermittent acid odour was detected with an intensity of 3-4. The investigator noted there was a construction crew directly in front of the complainant's property while conducting the assessment, who were cutting asphalt, which was creating a strong acid odour which was unpleasant. Two odour suppression cannons were repositioned to optimise odour suppression coverage. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	125	2	5.00	Likely
2049	87 Richards Road	24-Jul	25-Jul	17:27	17:27	07:00	Sorenson whanau	Text	Odour	You are smelling again in Richards Road 5.27pm	N	0.5	Yes	1.5	13	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (17:27) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as northerly (0.5°) at 1.5 m/s, with an ambient temperature of 13°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	Y	185	2	9.00	Very Likely
Internal	Along Horseshoe Bush Road	27-Jul	27-Jul	08:09	08:09	08:21	Ashleigh Lehmann	Text	Odour	The stench this morning coming from the landfill is disgusting. Its pungent rubbish mixed with something burning. Early 100s NOW	SSE	165.4	Yes	0.0	4	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (08:09), winds were south-southeasterly (165.4°) at 0.0 m/s, with an ambient temperature of 4°C. A 15-minute FIDOL assessment was conducted at the complaint location at 08:21. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. To improve odour-suppression coverage, an odour suppression device was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow-up patrol was conducted at 12:45, which detected no further odour.	N	321	0	12.00	Very Likely
Internal	146 Horseshoe Bush Road	27-Jul	27-Jul	08:33	08:33	08:36	Jamie Bretherton	Text	Odour	Horseshoe bush road south of your gate down the hill by 146 absolutely stinks. Please resolve	SSE	154.4	Yes	0.0	6	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (08:33), winds were south-southeasterly (154.4°) at 0.0 m/s, with an ambient temperature of 6°C. A 15-minute FIDOL assessment was conducted at the complaint location at 08:36. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. To improve odour-suppression coverage, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow-up patrol was conducted at 12:45, which detected no further odour.	N	355	0	11.00	Very Likely
Internal	144 Horseshoe Bush Road	27-Jul	27-Jul	10:16	10:16	10:28	Katherine Mason	Text	Odour	Arrived into the house after it being closed for a few days and it stinks of distinctive dump smell. Can you and your seniors bring security if you are scared? please come into the house and smell how it stinks? Thanks.	SSW	211.0	Yes	2.2	11	Yes	Y	Rubbish	3	N	N	At the time the complaint was received (10:16), winds were south-southwesterly (211°) at 2.2 m/s, with an ambient temperature of 11°C. A 15-minute FIDOL assessment was conducted at the complaint location at 10:28. During the assessment, a short rubbish odour was detected with an intensity of 3. To improve odour-suppression coverage, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow-up patrol was conducted at 12:45, which detected no further odour.	N	354	0	8.00	Very Likely
2050	Along Horseshoe Bush Road	28-Jul	28-Jul	06:19	06:19	06:30	Lloyd Richardson	Text	Odour	Complaint Pungent LFG odour from bottom of HSB road all the way up to 240. At 6/6. Hits back of throat and irritation still present 30mins after detection. Chase down your leaks and get it fixed. Need I remind you you're outside of Sec 5 part 2 of the RMA. Under which your RC was granted.	SSE	163.4	Yes	0.1	3	Yes	Y	Gas (LFG)	2	N	N	At the time the complaint was received (06:19), winds were south-southeasterly (163.4°) at 0.1 m/s, with an ambient temperature of 3°C. A patrol of the area mentioned by the complainant was conducted, before a 15-minute FIDOL assessment was conducted at the dip in Horseshoe Bush Road at 06:30. No odour was detected between 176 HSB and 240 HSB. Wind conditions at the time of the assessment were very similar: south-southeasterly (158.4°) at 0.1 m/s. During the assessment, an intermittent gas odour was detected with an intensity of 2. An onsite investigation was undertaken to review potential sources of gas odour. During the inspection, a sleeve associated with a landfill-gas well was found to be slightly loose, with a minor localised gas release observed. As a precaution, additional cover material was promptly placed around the base of the well, and the area was subsequently rechecked. No further gas odour was detected following completion of the work. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow-up patrol along Horseshoe Bush Road was conducted at 09:50, which detected no further odour.	Y	321	0	12.00	Very Likely

2051	Dairy Flat School	28-Jul	28-Jul	09:21	09:21	09:29	Katie Hills	Text	Odour	Hi there is a sour smell today. 1 teacher and 1 parent informed me and now i can smell it as well. Dairyflat school	SSE	166.5	No	0.0	9	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (09:21), winds were south-southeasterly (166.5°) at 0.0 m/s, with an ambient temperature of 9°C. A 15-minute FIDOL assessment was conducted roadside in front of Dairy Flat School at 09:29. Wind conditions between 09:00 and 10:00 were consistently southerly and south-southeasterly with windspeed ranging between 0.9 m/s and 0.0 m/s. These wind conditions provide limited potential for directional transport of odour from the landfill toward to the school. During the assessment, a short rubbish odour was detected with an intensity of 2. This detection was attributed to a rubbish truck travelling along Dairy Flat Highway by the investigator, and was determined to not be from the landfill. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	135	0	3.00	Unlikely
Internal	146 Horseshoe Bush Road	28-Jul	28-Jul	10:03	10:03	10:14	Dan Beauchamp	Text	Odour	Your dump stinks yet again this morning at 146 horseshoebush rd, including inside my house. What are you going to do about it?	SW	223.7	No	0.4	12	Yes	Y	Rubbish, Other: Exhaust	2	N	N	At the time the complaint was received (10:03), winds were southwesterly (223.7°) at 0.4 m/s, with an ambient temperature of 12°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox at 10:14. During the assessment, a short rubbish odour was detected with an intensity of 2, and a short exhaust odour was detected with an intensity of 2. To optimise odour suppression, the angle of an odour suppression cannon was adjusted to improve coverage on Horseshoe Bush Road. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	0	4.00	Likely
Internal	Along Horseshoe Bush Road	28-Jul	29-Jul	23:50	23:50	07:00	Nick de Witte	Text	Odour	Odour on HSB from pony club to dip. Level 3. At 7:15pm and 11:40pm	S	172.0	Yes	0.0	2	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (23:50) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southerly (172°) at 0.0 m/s, with an ambient temperature of 2°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	N	321	1	6.00	Very Likely
Internal	132 Horseshoe Bush Road	29-Jul	29-Jul	08:35	08:35	08:48	Jamie Bretherton	Text	Odour	Horseshoe bush road, by your gate and north of it stinks.	SSE	154.4	Yes	0.5	3	Yes	N	No Odour	0	N	N	At the time the complaint was received (08:35), winds were south-southeasterly (154.4°) at 0.5 m/s, with an ambient temperature of 3°C. A 15-minute FIDOL assessment was conducted at the complaint location at 08:48. During the assessment, no landfill related odour was detected. To optimise odour suppression, the angle of two odour suppression cannons was adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted through the area at 12:05, which detected no odour.	N	0	1	6.00	Very Likely
2052	115 Richards Road	29-Jul	29-Jul	14:59	14:59	15:15	Tony Cowley	Text	Odour	This is an Odour Report Reporter: Tony Cowley Location: 115 Richards Road Date and Time: 2026-07-09T14:58 Frequency: 2.Persistent Intensity: 2.Weak Character: Rubbish	N	351.1	No	1.8	17	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (14:59), winds were northerly (351.1°) at 1.8 m/s, with an ambient temperature of 17°C. A 15-minute FIDOL assessment was conducted at the complaint location at 15:15. At the time of the assessment, wind conditions were similar, winds were northerly (7.1°) at 2.1 m/s. During the assessment, a short rubbish odour was detected with an intensity of 2. To optimise odour suppression, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted through the area at 16:45, which detected no odour.	Y	225	2	7.00	Likely
Internal	132 Horseshoe Bush Road	30-Jul	30-Jul	08:32	08:32	08:38	Jamie Bretherton	Text	Odour	North of your gate and south of your gate on horsebush needs attention.	NNE	26.0	No	0.0	6	Yes	N	No Odour	0	N	N	At the time the complaint was received (08:32), winds were north-northeasterly (26°) at 0.0 m/s, with an ambient temperature of 6°C. A 15-minute FIDOL assessment was conducted at the complaint location at 08:38. During the assessment, no landfill related odour was detected. Recorded wind conditions across this time period were predominantly northerly, indicating there is potentially another source of odour. To optimise odour suppression, two odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted through the area at 11:20, which detected no odour.	N	0	1	1.00	Unlikely

2053	115 Richards Road	30-Jul	30-Jul	08:38	08:38	08:47	Tony Cowley	Text	Odour	This is an Odour Report Reporter: Tony Cowley Location: 115 Richard's Road Date and Time: 2026-07-30T08:37 Frequency: 2.Persistent Intensity: 3.Distinct Character: Gas Character: Rubbish	NNE	26.0	Yes	0.4	7	Yes	N	No Odour	0	N	N	At the time the complaint was received (08:38), winds were north-northeasterly (28°) at 0.4 m/s, with an ambient temperature of 7°C. A 15-minute FIDOL assessment was conducted at the complaint location at 08:47. At the time of the assessment, wind conditions were similar, winds were northerly (1°) at 0.4 m/s. During the assessment, no landfill related odour was detected. To optimise odour suppression, two odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted through the area at 11:20, which detected no odour.	Y	225	1	10.00	Very Likely
Internal	1351 Dairy Flat Highway	30-Jul	30-Jul	08:47	08:47	09:00	Angela Parsonage	Text	Odour	The odour at 1351 Dairy Flat Rd is horrendous! It's putrid and sour smelling	N	1.0	No	0.4	6	Yes	Y	Other:Exhaust	2	N	N	At the time the complaint was received (08:47), winds were northerly (1°) at 0.4 m/s, with an ambient temperature of 6°C. A 15-minute FIDOL assessment was conducted at the complaint location at 09:00. During the assessment, an intermittent exhaust odour was detected with an intensity of 2. The investigator attributed this to passing traffic on dairy flat highway. Recorded wind conditions across this time period were predominantly northerly, indicating there is potentially another source of odour. To optimise odour suppression, two odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted through the area at 11:20, which detected no odour.	N	70	1	3.00	Unlikely
Internal	1351 Dairy Flat Highway	31-Jul	31-Jul	16:13	16:13	16:23	Angela Parsonage	Text	Odour	I continue to smell odour on my property. Whatever you did or didn't do did not address my complaint at all.	WSW	243.0	Yes	1.0	13	Yes	Y	Other: Hard to Describe	1	N	N	At the time the complaint was received (16:13), winds were west-southwesterly (243°) at 1.0 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the complaint location at 16:23. During the assessment, a consistent hard to describe odour was detected with an intensity of 1. To optimise odour suppression, the angle of two odour suppression cannons were adjusted the following morning. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	70	1	10.00	Very Likely
2054	296 Horseshoe bush road	1-Aug	1-Aug	10:00	10:00	10:28	Julie Earwaker	Text	Odour	Julie Earwaker 296 Horseshoe Bush Rd The tip stinks this morning	SSW	199.5	No	0.9	10	Yes	N	No Odour	0	N	N	At the time the complaint was received (10:00), winds were south-southwesterly (199.5°) at 0.9 m/s, with an ambient temperature of 10°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox at 10:28. At the time of the assessment, wind conditions were similar, winds were southwesterly (214.6°) at 1.2 m/s. During the assessment, no landfill related odour was detected. The investigator observed a light wind. To optimise odour suppression, the angle of two odour suppression cannons were adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	290	0	1.00	Unlikely
Internal	154 Horseshoe Bush Road	1-Aug	1-Aug	10:39	10:39	10:58	Rhys Hopkins	Text	Odour	Stinks at 154 Horseshoe Bush Road - rubbish smell	SW	228.6	No	0.7	11	Yes	N	No Odour	0	N	N	At the time the complaint was received (10:39), winds were southwesterly (228.6°) at 0.7 m/s, with an ambient temperature of 11°C. A 15-minute FIDOL assessment was conducted at the complaint location at 10:58. At the time of the assessment, wind conditions were similar, winds were southerly (178.5°) at 1.3 m/s. During the assessment, no landfill related odour was detected. To optimise odour suppression, the angle of two odour suppression cannons were adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	1	3.00	Unlikely
2055	255 Horseshoe Bush Road	1-Aug	1-Aug	13:18	13:18	13:30	Lloyd Richardson	Text	Odour	Complaint Rubbish odour at 5/6 Please address asap Cnr hSB road and tender road. Starts at 240 hSB and up to 300+ tender road. Waves at 6/6 to min of 3/6	ENE	78.3	Yes	0.8	14	Yes	N	No Odour	0	N	N	At the time the complaint was received (13:18), winds were east-northeasterly (78.3°) at 0.8 m/s, with an ambient temperature of 14°C. A internal patrol along the paper road, and a patrol of the large area detailed by the complainant (240-300+ HSB Rd and Tender Rd) was commenced at 13:30. The wind conditions at the time of the patrol were easterly (86.3°) at 1.3 m/s. A 15-minute FIDOL assessment was conducted at the letterbox of 255 Horseshoe Bush Road (the middle of the area and the complainant's address) at 13:56. At the time of the assessment, wind conditions had changed, winds were southeasterly (131.4°) at 2.2 m/s. During the assessment, no landfill related odour was detected. To optimise odour suppression, one odour suppression cannon was repositioned on Monday morning. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	280	2	10.00	Very Likely

2056	255 Horseshoe Bush Road	2-Aug	3-Aug	08:16	08:16	07:00	Lloyd Richardson	Text	Odour	Complaint landfill gas at 6 out of 6 on Horseshoe Bush Road now between 240 and 100 FIX as soon as possible so the residence don't be their business get poisoned for this Sunday thank you	S	180.0	No	0.4	4	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (Sunday) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southerly (180°) at 0.4 m/s, with an ambient temperature of 4°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	Y	280	0	2.00	Unlikely
Internal	146 Horseshoe Bush Road	4-Aug	4-Aug	11:31	11:31	11:42	Dan Beauchamp	Text	Odour	Your dump stinks again today at 146 horseshoebush rd	SW	219.0	Yes	6.3	15	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (11:31), winds were southwesterly (210°) at 6.3 m/s, with an ambient temperature of 15°C. A 15-minute FIDOL assessment was conducted at the complaint location at 11:42. During the assessment, a short rubbish odour was detected twice with an intensity of 2. To optimise odour suppression, the angle of multiple odour suppression cannon was adjusted. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted at 14:50, which did not detect any odour.	N	355	0	6.00	Likely
Internal	Along Horseshoe Bush Road	5-Aug	5-Aug	08:38	08:38	08:48	Ashleigh Lehmann	Text	Odour	It absolutely stinks again at the same place (100s-200s HSB). Rubbish smell heavy in the air. Disgusting.	SSW	197.0	No	2.0	8	Yes	Y	Musty	2	N	N	At the time the complaint was received (08:38), winds were south-southwesterly (197°) at 2.0 m/s, with an ambient temperature of 8°C. A patrol of the area detailed by the complainant was conducted. During the patrol, the investigator thought they detected what could have been a rubbish odour at 154 Horseshoe Bush Road. A 15-minute FIDOL assessment was conducted at 154 Horseshoe Bush Road at 08:48. During the assessment, a musty odour was detected with an intensity of 2. To optimise odour suppression, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted at 11:30, which detected no landfill related odour.	N	321	0	4.00	Likely
Internal	154 Horseshoe Bush Road	6-Aug	6-Aug	06:50	06:50	07:00	Rhys Hopkins	Text	Odour	06:50 Hi there, it absolutely stinks of rubbish just after the 35km sign. Putrid. Horseshoe Bush Road 07:04 In the dip just after	S	187.5	Yes	0.8	1	Yes	N	No Odour	0	N	N	At the time the complaint was received (06:50), winds were southerly (187.5°) at 0.8 m/s, with an ambient temperature of 1°C. The investigator began a FIDOL assessment at 07:00 at 132 Horseshoe Bush Road, however at 07:04, the complainant clarified that they meant further down the road. A 15-minute FIDOL assessment was conducted at 154 Horseshoe Bush Road at 07:04. During the assessment, no landfill related odour was detected. To optimise odour suppression, two odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	0	8.00	Very Likely
Internal	143 Horseshoe Bush Road	6-Aug	6-Aug	08:51	08:51	08:58	Jamie Bretherton	Text	Odour	The smell at 143 horsebush road and the surrounding area is so bad it has made me want to vomit. Your management of the order is poor. I'm texting nearly daily	SSW	207.6	Yes	0.8	6	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (08:51), winds were south-southwesterly (207.6°) at 0.8 m/s, with an ambient temperature of 6°C. A 15-minute FIDOL assessment was conducted at 143 Horseshoe Bush Road at 08:58. During the assessment, a short rubbish odour was detected with an intensity of 2. To optimise odour suppression, two odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow-up patrol was conducted at 12:10 which did not detect any landfill related odour.	N	348	0	9.00	Very Likely
Internal	176 Horseshoe Bush Road	6-Aug	7-Aug	17:38	17:38	07:00	Chris Bretherton	Text	Odour	Horrific smells right down horse shoe bush road really bad near 176 5:35pm	SW	219.6	No	1.3	8	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (17:38) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southwesterly (219.6°) at 1.3 m/s, with an ambient temperature of 8°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight.	N	315	0	1.00	Unlikely

2057	Along Horseshoe Bush Road	6-Aug	7-Aug	18:24	18:24	07:00	Lloyd Richardson	Text	Odour	Complaint LFG leaking from polluting 100 to 240 HSB road at 6/6. Incredibly intense my children started coughing and have sore throats. Address immediately to protect our community and children. Thanks	SW	225.6	No	0.1	5	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (18:24) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southwesterly (225.6°) at 0.1 m/s, with an ambient temperature of 5°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight. A patrol was conducted the following morning at 09:03 which detected no odour.	Y	321	0	2.00	Unlikely
Internal	132 Horseshoe Bush Road	6-Aug	7-Aug	20:12	20:12	07:00	Sharon Race	Text	Odour	STRONG methane smell outside 132 HBR night now. I smelled it last night and this morning too, didn't report it. This happens regularly at night. Time to sort this out.	S	177.5	Yes	0.1	3	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (20:12) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southerly (177.5°) at 0.1 m/s, with an ambient temperature of 3°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight. A patrol was conducted the following morning at 09:03 which detected no odour.	N	0	0	8.00	Very Likely
2058	Dairy Flat School	7-Aug	7-Aug	09:34	09:34	09:45	Katie Hills	Text	Odour	Good morning. There is a sweet rubbish smell towards the back of the school. Please come into the school so as not to contribute the smell towards passing trucks	ENE	62.2	No	0.1	10	Yes	Y	Exhaust	2	N	N	At the time the complaint was received (09:34), winds were east-northeasterly (62.2°) at 0.1 m/s, with an ambient temperature of 19°C. A 15-minute FIDOL assessment was conducted at the complaint location at 09:45. At the time of the assessment, wind conditions were similar, winds were east-northeasterly (67.2°) at 0.5 m/s. During the assessment, no landfill related odour was detected. To optimise odour suppression, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted through the area at 13:10, which detected no odour.	Y	135	0	3.00	Unlikely
2059	Dairy Flat School	10-Aug	10-Aug	08:27	08:27	08:33	Katie Hills	Text	Odour	Rubbish smell in the school. Please come into school and sign in like all other visitors	SE	130.3	No	0.4	10	Yes	N	No Odour	0	N	N	At the time the complaint was received (08:27), winds were southeasterly (130.3°) at 0.4 m/s, with an ambient temperature of 10°C. A 15-minute FIDOL assessment was conducted at the complaint location at 08:33. At the time of the assessment, wind conditions were very similar, winds were southeasterly (131.4°) at 0.0 m/s, between 08:00 and 09:00 winds were consistently SE and ESE, between 0 and 0.6 m/s. These wind conditions do not support the transport of odour towards Dairy Flat School from Landfill. During the assessment, no landfill related odour was detected. To optimise odour suppression, two odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted through the area at 11:50, which detected no odour.	Y	135	0	1.00	Unlikely
Internal	146 Horseshoe Bush Road	10-Aug	10-Aug	11:42	11:42	11:55	Dan Beauchamp	Text	Odour	Your dump stinks yet again today at 146 horseshoebush rd, what are you going to do about it?	WSW	244.8	No	2.6	15	Yes	N	No Odour	0	N	N	At the time the complaint was received (11:42), winds were west-southwesterly (244.8°) at 2.6 m/s, with an ambient temperature of 15°C. A 15-minute FIDOL assessment was conducted at the complaint location at 11:55. During the assessment, no landfill related odour was detected, however a rubbish odour with an intensity of 2 was detected a few hundred meters up Horseshoe Bush Road after the FIDOL was completed. To optimise odour suppression, three odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol was conducted through the area at roughly 15:00, which detected no odour.	N	355	0	1.00	Unlikely
Internal	85 Horseshoe Bush Road	10-Aug	10-Aug	14:41	14:41	14:51	Jenny Readman	Text	Odour	Hi The odour is strong rubbish smell at 85 horseshoe bush road Not on road side but in the back of house and paddock	WSW	257.8	Yes	1.0	16	Yes	Y	Manure	2	N	N	At the time the complaint was received (14:41), winds were west-southwesterly (257.8°) at 1.0 m/s, with an ambient temperature of 16°C. A 15-minute FIDOL assessment was conducted at the paddock to the southwest of the complainant's property at 14:51. During the assessment, an animal manure odour was detected with an intensity of 2. The investigator observed horses from the Dairy Flat Pony Club in the next paddock. To optimise odour suppression, three odour suppression cannons were repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	45	1	10.00	Very Likely

Internal	Along Horseshoe Bush Road	11-Aug	11-Aug	07:30	07:30	07:43	Lloyd Richardson	Text	Odour	Complaint IFG pollution from 80-150 Horseshoe bush road at extreme level 5/6	SSW	197.5	No	0.6	6	Yes	Y	LFG	2	N	N	At the time the complaint was received (07:30), winds were south-southwesterly (197.5°) at 0.6 m/s, with an ambient temperature of 6°C. after patrolling the range of addresses detailed by the complainant, a 15-minute FIDOL assessment was conducted at 132 Horseshoe Bush Road at 07:43. During the assessment, an intermittent LFG odour was detected with an intensity of 2. On the 10th, the gas team had identified three gas hotspots picked up by FID monitoring. Repairs started on the 10th, and were confirmed to have been completed on the 11/8.	N	321	0	5.00	Likely
2060	8 Karahwi Lane	11-Aug	11-Aug	16:21	16:21	16:39	Nick de Witte	Text	Odour	Odour in HSB 176 to 222 around 9.15am. Odour at my place at around 1:00pm and again now. Odour has varied between levels 2 and 3. Landfill odours.	ENE	62.2	Yes	1.5	13	Yes	N	No Odour	0	N	N	At the time the complaint was received (16:21), winds were east-northeasterly (62.2°) at 1.5 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox at 16:39. At the time of the assessment, wind conditions were similar, winds were northeasterly (46.2°) at 2.0 m/s. During the assessment, no landfill related odour was detected. After the assessment, an internal patrol of the paper road was conducted in between the landfill and the complainant's residence, which detected an intermittent rubbish odour with an intensity of 2. To optimise odour suppression, two odour suppression cannons were repositioned the following morning. The weighbridge operator also confirmed that no unusually odorous loads had been received. Proactive monitoring was undertaken through the areas mentioned by the complainant at 10:44 and 14:40, both of which did not detect landfill-related odour. This monitoring was not undertaken in response to the reported odour, as notification was not received until 16:21, meaning the odour experienced by the complainant at 09:15 and 13:00 could not be investigated at the time.	Y	235	1	9.00	Very Likely
2061	Along Horseshoe Bush Road	11-Aug	12-Aug	22:15	22:15	07:00	Lloyd Richardson	Text	Odour	Compliant LFG leaking from 150 to 280 HSB road Have messaged neighbours to shut windows.	NE	51.1	No	0.5	11	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (22:15) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as northeasterly (51.1°) at 0.5 m/s, with an ambient temperature of 11°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight. A patrol was conducted the following morning at 07:55 which detected no odour.	Y	321	1	3.00	Unlikely
2062	bottom of Tender road	12-Aug	12-Aug	15:21	15:21	15:35	Jamie Bretherton	Text	Odour	Horseshoe bush close to tender road and up tender road smells terrible. Please resolve	E	97.3	Yes	1.6	13	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (15:21), winds were easterly (97.3°) at 1.6 m/s, with an ambient temperature of 13°C. The area detailed by the complainant was patrolled, and a 15-minute FIDOL assessment was conducted at the bottom of Tender Road, close to the corner with Horseshoe Bush Road at 15:35. At the time of the assessment, wind conditions were similar, winds were east-northeasterly (78.2°) at 1.0 m/s. During the assessment, a rubbish odour was detected with an intensity of 2. To optimise odour suppression, the angle of three odour suppression cannons was adjusted to improve coverage for Tender Road. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	285	1	10.00	Very Likely
Internal	176 Horseshoe Bush Road	13-Aug	13-Aug	16:43	16:43	16:47	Greg Brydon	Text	Odour	There is a very strong gas smell 8 out of 10 it is disgusting	SSW	196.5	No	1.4	15	Yes	Y	Rubbish, Earthy	2	N	N	At the time the complaint was received (16:43), winds were south-southwesterly (196.5°) at 1.4 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox, at 16:47. At the time of the assessment, wind conditions had not changed due to the short response time. During the assessment, intermittent rubbish and earthy odours were detected with an intensity of 2. To optimise odour suppression, two odour suppression cannons were moved early the following morning. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	315	1	5.00	Likely

2063	104 Tender Road	13-Aug	14-Aug	18:23	18:23	07:00	Xavier Broman	Text	Odour	Toxic smell 104 tender road dairy	NE	49.2	Yes	1.3	13	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (18:23) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as northeasterly (49.2°) at 1.3 m/s, with an ambient temperature of 13°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight.	Y	257	1	7.00	Likely
Internal	176 Horseshoe Bush Road	14-Aug	14-Aug	09:12	09:12	09:30	Greg Brydon	Text	Odour	The tip stinks it's disgusting	S	169.5	Yes	0.9	13	Yes	Y	Other: Exhaust	2	N	N	At the time the complaint was received (09:12), winds were southerly (169.5°) at 0.9 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox, at 09:30. During the assessment, a short exhaust odour was detected with an intensity of 2. To optimise odour suppression, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. Follow-up monitoring in the area did not detect landfill-related odour.	N	315	1	9.00	Very Likely
Internal	200 Horseshoe Bush Road	14-Aug	14-Aug	15:27	15:27	15:37	Chris Gore	Text	Odour	It's stinks this afternoon	SE	129.4	Yes	1.1	19	Yes	Y	No Odour	0	N	N	At the time the complaint was received (15:27), winds were southeasterly (129.4°) at 1.1 m/s, with an ambient temperature of 19°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox, at 15:37. During the assessment, no landfill-related odour was detected. To optimise odour suppression, an odour suppression cannon was repositioned the following morning. The weighbridge operator also confirmed that no unusually odorous loads had been received. Follow-up monitoring in the area did not detect landfill-related odour.	N	299	1	10.00	Very Likely
Internal	85 Horseshoe Bush Road	15-Aug	15-Aug	12:34	12:34	13:00	Jenny Readman	Text	Odour	Thank for your reply My self and my two adult children all smelt the odour that day. When we report it the odour is strong, it may be gone by the time someone comes and does the sniff test Today the odour is strong on and off at our house again	SW	224.9	Yes	4.6	17	Yes	Y	Earthy, Grassy	2	N	N	At the time the complaint was received (12:34), winds were southwesterly (224.9°) at 4.6 m/s, with an ambient temperature of 17°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox, at 12:55. During the assessment, earthy and grassy odours were detected with an intensity of 2. To optimise odour suppression, an odour suppression irrigation line was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	45	1	7.00	Likely
Internal	132 Horseshoe Bush Road	15-Aug	17-Aug	15:23	15:23	07:00	Rhys Hopkins	Text	Odour	Hi there, it absolutely stinks of rubbish again just after the 35km sign. Putrid. Horseshoe Bush Road	SW	227.7	No	4.0	15	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (15:23) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southwesterly (227.7°) at 4.0 m/s, with an ambient temperature of 15°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	N	0	1	3.00	Unlikely
Internal	146 Horseshoe Bush Road	15-Aug	17-Aug	18:30	18:30	07:00	Katherine Mason	Text	Odour	Good evening. It's a lovely calm Saturday night at 6.30pm - with offensive dump odour from your site.	SW	224.6	No	5.3	14	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (18:36) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as southwesterly (224.6°) at 5.3 m/s, with an ambient temperature of 14°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	N	355	0	1.00	Unlikely

Internal	Along Horseshoe Bush Road	17-Aug	17-Aug	14:45	14:45	14:58	Jamie Bretherton	Text	Odour	South of your gate on horseshoe bush road has a foul odour. Please resolve	SSW	203.7	No	3.7	13	Yes	Y	Rubbish, Musty	2,3	N	N	At the time the complaint was received (14:45), winds were south-southwesterly (203.7°) at 3.7 m/s, with an ambient temperature of 13°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox, at 14:58. During the assessment, a rubbish odours was detected with an intensity of 2, and a musty odour was detected with an intensity of 3. To optimise odour suppression, a odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. A follow up patrol in the afternoon did not detect landfill related odour.	N	321	0	4.00	Likely
Internal	132 Horseshoe Bush Road	17-Aug	17-Aug	17:01	17:01	17:18	Sharon Race	Text	Odour	URGENT - EXTREMELY HIGH METHANE SMELL, I've just arrived home and smell is unbearable. 132 HBR	SW	215.6	Yes	2.3	10	Yes	Y	Rubbish, Other: Exhaust	2	N	N	At the time the complaint was received (17:01), winds were southwesterly (215.6°) at 2.3 m/s, with an ambient temperature of 12°C. The landfill had just closed for the day, but fortunately, a member of staff was able to investigate. A 15-minute FIDOL assessment was conducted at the complainant's letterbox, at 17:18. During the assessment, a rubbish odour was detected with an intensity of 2, and a exhaust odour was detected with an intensity of 2. To optimise odour suppression, a odour suppression cannon was repositioned the following morning. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	0	0	6.00	Very Likely
Internal	132 Horseshoe Bush Road	17-Aug	18-Aug	17:50	17:50	07:00	Jamie Bretherton	Text	Odour	Horseshoe bush road absolutely stinks south of your gate. You have not resolved since my earlier complaint today	SSW	206.6	Yes	3.9	10	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (17:50) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as south-southwesterly (206.6°) at 3.9 m/s, with an ambient temperature of 10°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent overnight.	N	0	0	3.00	Unlikely
2064	123 Kahikatea Flat Road	18-Aug	18-Aug	07:35	07:35	07:46	Anonymous complainant	Text	Odour	Hi, we're at 123 Kahikatea and the smell is pretty bad today	SE	133.2	No	0.5	7	Yes	Y	Rubbish, Earthy	2	N	N	At the time the complaint was received (07:35), winds were southeasterly (133.2°) at 0.5 m/s, with an ambient temperature of 7°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox, at 07:46. At the time of the assessment, wind conditions were similar, winds were southerly (170.5°) at 0.2 m/s. During the assessment, short rubbish and earthy odours were detected with an intensity of 2. To optimise odour suppression, the T Bar odour suppression irrigation line was repositioned closer to the cell. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	22.5	1	5.00	Likely
Internal	140 Horseshoe Bush Road	18-Aug	18-Aug	07:42	07:42	07:52	Rhys Hopkins	Text	Odour	Hi there, it absolutely stinks of rubbish again just after the 35km sign. Putrid. Horseshoe Bush Road	SSW	194.5	Yes	0.4	7	Yes	N	No Odour	0	N	N	At the time the complaint was received (07:42), winds were south-southwesterly (194.5°) at 0.4 m/s, with an ambient temperature of 7°C. A 15-minute FIDOL assessment was conducted at the complainant location at 07:52. During the assessment, no landfill related odour was detected. To optimise odour suppression, the T bar odour suppression irrigation line was repositioned closer to the cell. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	345	0	8.00	Very Likely
Internal	146 Horseshoe Bush Road	18-Aug	18-Aug	14:02	14:02	14:15	Dan Beauchamp	Text	Odour	Your dump stinks again today at 146 horseshoebush rd, what are you going to do about it?	SSW	205.6	Yes	4.7	14	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (14:02), winds were south-southwesterly (205.6°) at 4.7 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the complaint location at 14:15. During the assessment, a rubbish odour was detected intermittently with an intensity of 2. To optimise odour suppression, a odour suppression cannon was repositioned to provide better coverage specifically for Horseshoe Bush Road. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	355	1	7.00	Likely

Internal	132 Horseshoe Bush Road	19-Aug	19-Aug	06:31	06:31	06:43	Sharon Race	Text	Odour	Extremely high level of methane smell yet again!! Come on WM, this is getting out of hand, fix the issue and stay on top of it. Because my bathroom window is open, the room smells disgusting. ☹️ This is totally unacceptable.	SSE	149.4	Yes	0.2	3	Yes	N	No Odour	0	N	N	At the time the complaint was received (06:31), winds were south-southwesterly (149.4°) at 4.7 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the complaint location at 14:15. During the assessment, no landfill related odour was detected. To optimise odour suppression, an odour suppression cannon was repositioned slightly later in the morning. The weighbridge operator also confirmed that no unusually odorous loads had been received.	N	0	0	7.00	Likely
Internal	132 Horseshoe Bush Road	19-Aug	19-Aug	07:45	07:45	07:52	Rhys Hopkins	Text	Odour	Hi there, it absolutely stinks of rubbish again just after the 35km sign. Putrid. Horseshoe Bush Road	SSW	210.5	Yes	1.4	4	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (07:45), winds were south-southwesterly (210.5°) at 1.4 m/s, with an ambient temperature of 4°C. A 15-minute FIDOL assessment was conducted at the complaint location at 07:52. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. To optimise odour suppression, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. Follow-up monitoring in the middle of the day did not detect any further landfill related odour.	N	0	0	10.00	Very Likely
Internal	146 Horseshoe Bush Road	19-Aug	19-Aug	11:21	11:21	11:31	Dan Beauchamp	Text	Odour	Your dump stinks yet again today at 146 horseshoebush rd, what are you going to do about it?	SSE	166.5	Yes	3.0	14	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (11:21), winds were south-southwesterly (166.5°) at 3.0 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the complaint location at 11:31. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. To optimise odour suppression, an odour suppression cannon was repositioned. The weighbridge operator also confirmed that no unusually odorous loads had been received. Follow-up monitoring in the middle of the day did not detect any further landfill related odour.	N	355	1	9.00	Very Likely
Internal	154 Horseshoe Bush Road	19-Aug	19-Aug	15:02	15:02	15:09	Rhys Hopkins	Text	Odour	Still smelling bad at the dip after 35km sign, Horseshoe Bush Road.	SSW	201.6	Yes	4.6	14	Yes	Y	Rubbish	2	N	N	At the time the complaint was received (15:02), winds were south-southwesterly (201.6°) at 4.6 m/s, with an ambient temperature of 14°C. A 15-minute FIDOL assessment was conducted at the complaint location at 15:09. During the assessment, an intermittent rubbish odour was detected with an intensity of 2. Following the complaint, the odour suppression system was reviewed, and the angle of two odour suppression cannons was adjusted to improve coverage for that area of Horseshoe Bush Road. The weighbridge operator also confirmed that no unusually odorous loads had been received. Follow-up monitoring in the middle of the day did not detect any further landfill related odour.	N	355	1	7.00	Likely
2065	Dairy Flat School	22-Aug	24-Aug	17:42	17:42	07:00	Jamie Bretherton	Text	Odour	Dairy flat High way outside the school is absolutely horrific! Worst I've ever smelt. This is ridiculous please sort!	NNW	327.0	Yes	2.4	11	No	N	N/A	N/A	N	N	A FIDOL assessment was not completed, as the complaint was received while the landfill was closed (17:42) and no investigation could be undertaken at the time. At the time of the complaint, winds were recorded as north-northwesterly (327°) at 2.4 m/s, with an ambient temperature of 11°C. A desktop review was undertaken following the complaint. The daily cover in place at the time was confirmed to be up to standard and consistent with operational requirements. Landfill gas vacuum levels were also reviewed and were found to be high and to have remained consistent over the weekend.	Y	135	1	7.00	Likely
Internal	Along Horseshoe Bush Road	24-Aug	24-Aug	08:40	08:41	08:50	Chris & Jamie Bretherton	Text	Odour	C: 8.40am same bad smells along horseshoe bush road 176 really bad J: From your gate on horseshoe bush road north is revolting. The smell is too much again. Please resolve	SSW	208.0	No	1.0	15	Yes	Y	Rubbish, Hard to Describe	1-2	N	N	At the time the complaint was received (08:41), winds were south-southwesterly (208°) at 1.0 m/s, with an ambient temperature of 15°C. A 15-minute FIDOL assessment was conducted at the complaint location at 08:50. During the assessment, a rubbish odour was detected with an intensity of 2, and a faint hard to describe odour was detected with an intensity of 1. Following the complaint, the odour suppression system was reviewed, and an odour suppression cannon was repositioned to optimise odour suppression. The weighbridge operator also confirmed that no unusually odorous loads had been received. Follow-up monitoring in the middle of the day did not detect any further landfill related odour.	N	321	0	4.00	Likely

2066	Dairy Flat School	25-Aug	25-Aug	08:30	08:30	08:36	Katie Hills	Text	Odour	Hi sour smell while standing outside staffroom at school	WSW	239.6	No	0.4	11	Yes	Y	Other:Exhaust, Dusty	2	N	N	At the time the complaint was received (08:30), winds were west-southwesterly (239.6°) at 0.4 m/s, with an ambient temperature of 11°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox, at 08:36. At the time of the assessment, wind conditions had somewhat changed, winds were west-northwesterly (301.9°) at 1.3 m/s. During the assessment, dusty and exhaust odours were detected with an intensity of 2. The odour suppression system was reviewed, and adjustments were made to the angles of two cannons to ensure full suppression coverage for the wind direction. The weighbridge operator also confirmed that no unusually odorous loads had been received.	Y	135	0	3.00	Unlikely
2067	184 Richards Road	28-Aug	28-Aug	10:50	10:57	11:10	Jennie Hutchinson	Email	Odour	Landfill odour Time 10:50am Wind from NE, brisk Address 184 Richards	NNE	23.0	Yes	3.1	17	Yes	N	No Odour	0	N	N	At the time mentioned in the complaint (10:50), winds were north-northeasterly (23.0°) at 3.1 m/s, with an ambient temperature of 17°C. A 15-minute FIDOL assessment was conducted at the complainant's letterbox, at 11:10. At the time of the assessment, wind conditions were very similar, winds were north-northeasterly (23.1°) at 3.8 m/s. During the assessment, no landfill related odour was detected. The odour suppression system was reviewed, and the angle of an odour suppression cannon was adjusted to ensure full suppression coverage for Richards Road. The weighbridge operator also confirmed that no unusually odorous loads had been received. Follow up monitoring conducted in the afternoon did not detect any landfill related odour.	Y	210	1	6.00	Likely