

Minutes
Redvale Landfill
Community Liaison Committee Meeting
Held at the Redvale Landfill Office- Monday 8/09/2025 at 6:30 pm

Meeting started at 6:30 pm

Present: W Hojem (Chairman), G Jujnovich (WM), J Jefferis (WM), A McNeil (Tender Rd), B Gibbs (Richards Rd), K Manson (Dairy Flat Rep), L Richardson (REPSI), L Bentley (AC), L Johnston (Rodney Board), N de Witte (REPSI), R Hopkins (HSB Rd), T Cowley (Dairy Flat Rep), H Campbell (DF School), A Coombe (DF School), A Pattle (PRP), S Race (Public), J Hutchinson (Public), R Milne (Public), T Wiggill.

Apologies: K Hills (DF School), M Drury (PRP), J Nahi (Iwi), G Huatahi (Iwi), E Singh (AC)

Absent: A Parsonage (Dairy Flat Highway)

Minutes of meetings held on 9th June 25 & 14th July 25: Circulated

Minutes for both meetings were accepted as a true and correct record – N de Witte

Seconded – L Bentley

1. Email Correspondence – In/Out

- Additional Testing and Analysis – Request from L Johnston for J Jefferis to undertake additional testing and analysis (12/06).
- Draft Minutes – T Wiggill distributed the draft minutes from the meeting held on 17/06.
- Special Meeting Arrangements – Various emails requesting a special meeting. Date confirmed for 14 July 2025.
- Condition 37 – Email exchanges between G Jujnovich and N de Witte regarding Condition 37 (7/07).
- PRP Report 63 – Email from N de Witte regarding PRP Report 63: Dust and Asbestos Management (10/07).
- Website Contact Details Update – T Wiggill requested members' contact details for website updates (18/07). Members provided the required information.
- G Jujnovich sent out correspondence regarding the renewal of consent for Ponds 5 & 6 (22/08).
- G Jujnovich sent out an updated draft for the Guidelines for the Community Liaison Committee to W Hojem for review (1/08)
- Email from R Milne on public notice to attend the CLC meetings and interpretation of Condition 27E— scheduled for discussion at the upcoming CLC meeting. (04/09)
- Received the complaints list from L Bentley A/C (08/09)
- Email received from L Johnston with various actions from the meeting held on 8th September (09/09)

2. New Matters arising/Action Items:

<u>Action</u>	<u>Person Responsible</u>	<u>Date Requested</u>	<u>Possible Due Date</u>
• Transfer 10-minute DVD about Redvale to USB and share at next CLC meeting	G Jujnovich	03/03/25	Next CLC 8/12/25
• Investigate soil testing around landfill and school (per L Richardson & K Hills)	J Jefferis	09/06/25	To Be Confirmed
• Arrange dust testing at B Gibbs' property	J Jefferis	09/06/25	To Be Confirmed
• Arrange water testing at the school (per K Hills' request)	J Jefferis	09/06/25	To Be Confirmed
• Arrange independent third-party review of Tonkin & Taylor's assessments	J Jefferis	09/06/25	To Be Confirmed
• Investigate retesting Benevap and stack; provide new and 2021 results	J Jefferis	08/09/25	Next CLC 8/12/25

Continue discussions on future use of buffer land after closure	J Jefferis/Executive Management	08/09/25	To Be Confirmed
Add column to complaint records showing time/date of investigation (per W. Hojem's request)	G Jujnovich	08/09/25	Next CLC 8/12/25
Arrange for Auckland Council managers to attend the next CLC meeting	L Bentley	08/09/25	To Be Confirmed
Explore waiver option for sharing complainants' personal detail	L Bentley	08/09/25	To Be Confirmed
Add landfill tour to the agenda for the next CLC meeting	T Wiggill	08/09/25	With next Agenda

3. **Resolved Matters/Actions:**

- Update the agenda accordingly. (PRP Report)
- AC to provide a compliance review at each CLC meeting. Update the agenda accordingly.
- Ensure minutes are clearly marked as a draft when sent to CLC members for review.
- L Bentley agreed to compile and send a list of complaints received by AC from Jan 2024 to date before the next CLC meeting.
 - Received on 8/09. To circulate with draft minutes.
 - It was noted that AC will provide a quarterly complaints list one week before each CLC meeting. Members suggested including addresses and other details; L Bentley advised this cannot be disclosed but will explore a waiver the right to privacy option.
- J Jefferis to provide information at the next meeting on how often the Benevap is tested and whether its emissions are hazardous.
 - J Jefferis presented the 2021 test results and advised that Stack testing is not required; however, he will investigate retesting the Benevap and stack and provide results at the next CLC meeting.
- G Jujnovich to investigate the possibility of sending CLC presentations out with the meeting minutes, as requested by R Hopkins and N de Witte.
 - G Jujnovich agreed to circulate the presentation together with the draft minutes.
- W Hojem asked for download-rate to justify future printed distribution.
 - It was agreed the newsletter will be printed and available online .
- W Hojem asked about Benevap particulate monitoring; J Jefferis will include dust-deposition gauges in the ongoing health risk assessment.
- G Jujnovich requested documentation of the original planting agreement. N de Witte would look through previous minutes.
 - It was noted that N de Witte found no record in previous minutes, and G Jujnovich has contacted C Wills and is awaiting feedback.
- N de Witte requested a clear closure timeline; G Jujnovich will work with J Jefferis to develop one.
 - J Jefferis presented a Landfill Closure plan.

4. **Complaints Register:**

- See combined record. Circulated via email on Tuesday 2nd September 2025.
- It was requested by W Hojem that a column be added to show the time and date complaints were investigated, and it was agreed by G Jujnovich this will be included in future.
- It was suggested by S Race that WM provide 24-hour odour response monitoring, as most odour occurs after operational hours.
 - It was noted by G Jujnovich that WM responds where possible to all complaints and will investigate this option.
- It was queried by S Race whether unverified complaints were due to delays in Odour technician response.
 - G Jujnovich that this was not the case, as verification depends on odour detected by the technician .
- It was asked by R Hopkins what the correct contact details are for reporting an odour.

- It was explained by G Jujnovich and W Hojem that the contact number is available on the website, in every agenda and minutes circulated, and in the Dairy Flat newsletter.
- N de Witte suggested that WM provide investigation findings to the complainant.
 - G Jujnovich acknowledged that WM currently responds to 80% of complaints and noted there is scope for improvement.
- W Hojem requested clarity on the noise limit. G Jujnovich confirms the limits below are at the notional boundary.

Time Period	Noise Limit
6am to 7am Mon – Saturday	43dB LAeq
7am to 8pm Mon- Saturday	50dB LAeq
At all other times	40dB LAeq
At all other times	75dB LMax

- R Milne expressed that WM should do more to address odour, and L Richardson emphasised that Auckland Council must ensure WM complies with consent conditions.
 - L Bentley acknowledged these concerns, noting limited officers, longer response times, and that AC has undertaken proactive monitoring in recent months. She also reported only one complaint in 2024, with a substantial increase since April 2025.
- CLC members requested that Auckland Council managers attend the next CLC meeting.
- L Johnston advised that if members feel Auckland Council is not adequately addressing odour complaints, they may lodge a formal complaint at: <https://www.aucklandcouncil.govt.nz/Pages/SharePointForms/make-formal-complaint.aspx> or contact the Rodney Ward Councillor, Greg Sayers (Greg.Sayers@aucklandcouncil.govt.nz), or Mayor Wayne Brown (Mayor.Wayne.Brown@aucklandcouncil.govt.nz).

5. **Operations reports/Reviews:**

- General site operations and disposal update
- Managed fill (standing item)
- Pest control
- Rainfall data summary
- Easement update (standing item)
- Nursery update (standing item)
- Air space update
 - Airspace Consumed till 30/06/25 = 18,849,665 m3 (88.6% consumed)
 - Total Remaining Airspace 01/07/25 = 2,421,319 m3 (11.4% remaining)
 - Average Monthly Consumption (last 12 months) = 68,515 m3 (0.32% per month)
 - N de Witte raised concerns about exceeding the consented airspace limit. A Pattle clarified that the consented figure is the post-settlement airspace.

6. **PRP updates:**

- A Pattle reported that PRP is reviewing the compliance level for leachate, as the current consented limit is considered unrealistic.
- N de Witte raised concerns that uncovered areas of Class 2 could affect leachate and contribute to odour.
- A Pattle confirmed there should be little to no odour from the Class 2 area as no organics are accepted.
- L Johnston raised concerns that the Class 2 landfill is not covered at night, with residents worried it may emit odour from hydrogen sulphide.

7. **Auckland Council Licensing and Compliance department updates:**

- It was reported by L Bentley that no concerns were identified during the 9 June site inspection. Minor formatting changes to WM's reports are being discussed, and WM's monitoring data is being provided to Council.
- It was noted by L Bentley that AC is reviewing the 2025 LMP, though progress is delayed due to staff shortages.

8. General Business:

- Consent renewal for pond 5 & 6
 - It was noted that G Jujnovich advised WM will apply for a renewal consent in line with current consents valid until 31 December 2028.
- Redvale closure plan.
 - J Jefferis presented the landfill closure plan, noting that a post-closure consent will be required once waste acceptance ends in 2028. He outlined a two-year closure process, during which final capping, planting and other closure activities will occur, followed by a 30-year aftercare period with ongoing monitoring of landfill gas, site integrity, leachate, generators, and other activities.
 - K Manson enquired about potential odour after 2028. J Jefferis clarified that while waste acceptance will cease, some odour may persist during construction and final capping activities.
 - W Hojem and community members requested feedback on the future use of the buffer land after closure. J Jefferis confirmed that further discussions will be required on this matter.
 - B Gibbs asked if WM plans to use the site for other activities such as an Active Waste Consolidation and Energy Recovery Facility or transfer stations. J Jefferis confirmed there is potential for future use, but no such plans are currently being considered. If this is pursued in future, it will be discussed with CLC members at the time.
 - CLC members requested that Executive Managers attend the next meeting to address members' questions.
- Environmental monitoring.
- Attendance by public.
 - It was noted that the public is welcome at CLC meetings, and WM requests as a courtesy at least 5 working days' notice for setup and preparation.
- Uploading of approved minutes to website
 - It was agreed that all minutes, including drafts, will be made available on the website for public viewing.

Meeting closed: 10:10 pm

Meeting Dates 2025: Monday, 8th December 2025

Complaints process – first instance: 021 190 2018 or redvalecomplaints@wm.nz

Community Website:

<https://www.wastemanagement.co.nz/my-region/auckland/redvale-energy-park-community-liaison/>

<https://www.wastemanagement.co.nz/my-region/auckland/auckland-regional-landfill/>

Complaint ID	Address	Start Date of Incident	Time of Complaint	Complaint By	Complaint received via	Odour - Noise - Litter - Mud -	Complaint details	Wind Direction (N-S)	Wind Direction (°)	Wind blows towards the address?	Wind Speed (m/s)	Temp	Site Visited by Redvate (Y/N)	Detected Odour when visited (Y/N)	Odour Type	Odour Intensity	AC Visited (Y/N)	AC Finding	Investigation and Response	AC Notified? (Y/N)	Direction of complaint to Landfill (°)	Barometric Pressure (hPa) (0-2)	Landfill likely to be the source	
Internal	132 Horseshoe Bush Road	6-Jun	11:37	Sharon Race	Text	Noise	Activities are loud Ben, in my area and down the hill. Please investigate and turn down the machines! Thanks	WNW	287.0	NO	2.1	14	Yes	N/A			N	N		A noise assessment was conducted under clear conditions with a WNW wind direction (287°) at 2.1 m/s and a temperature of 14°C. At the address, ambient noise levels were measured between 55-57 dB, with occasional spikes up to 61 dB attributed to operational activity. Other background noises observed included birds (up to 62 dB) and a helicopter passing overhead (peaking at 65 dB). While operational noise was audible, it was not continuously louder than any of the other ambient noise in the area and remained within the range of other natural and environmental sounds present at the time of assessment.	N	0	0	Unlikely
1680	68 Horseshoe Bush Road	7-Jun	7:57	Brendon	Text	Odour	6 rubbish smell very very strong was like this yesterday you can smell it in our house	S	172.5	NO	1.9	8	Yes	N	No Odour		N	N		A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the south at 1.9 m/s and a temperature of 8°C. No odour was detected at the address during the investigation, which was also confirmed by the complainant at the time of the visit. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive action we will be moving one odour suppression cannon closer to the active cell by end of day on 09/06.	Y	42	0	Unlikely
Internal	194 Horseshoe Bush Road	7-Jun	21:35	Shirley	Text	Odour	Dump odour down Horseshoe Bush 4/6, 98 Tender Rd The odour was on the stretch of Horseshoe Bush road where the two ponds are could smell it in the car with all the windows up.	SSW	196.0	NO	0.4	6	No				N	N		A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with calm conditions and a very light breeze from the south-southwest at 0.4 m/s and a temperature of 6°C. The landfill was shut at the time of the complaint. The address provided was within the general area referenced by the complainant, not a specific location. A review of the daily cover in place confirmed it was up to a good standard at the time of the assessment.	N	300	0	Unlikely
1681	255 Horseshoe Bush Road	8-Jun	9:29	Lloyd Richardson	Text	Odour	LFG pissing out of your business. Sort it f\$&king out Fella!!!!!!! @ @ @ @	NE	47.0	NO	0.7	12	Yes	Y	Burning	3	N	N		A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light air breeze from the northeast at 0.7 m/s and a temperature of 12°C. Although the landfill was closed at the time, a team member was able to attend the complaint address at approximately 1000. No landfill-related odours were detected during the assessment. The only odour present was a burning smell, which was traced to a chimney down the road from the address. The weighbridge was closed, and all waste had been covered to a good standard. There were no issues reported with the gas collection system, and extraction was operating consistently at -83.1 mBar.	Y	280	0	Likely
1682	102 Tender Road	10-Jun	7:14	Louisa Van Wyk	Text	Odour	My property stinks like a rubbish bin, it's disgusting. Please fix this asap. I've got people visiting today. This is unacceptable and disgusting. Strong smell, getting worse	E	82.3	YES	0.0	8	Yes	Y	Rubbish	2 - 3	N	N		A 15-minute FIDOL assessment was conducted under foggy weather conditions, with calm wind from the east at 0.0 m/s and a temperature of 8°C. A rubbish odour was detected at the address, mostly at an intensity level of 2, with a single spike to level 3. The odour was intermittent during the assessment. The investigator arrived in the area at 7:24 for the first complaint when these complaints were received, and this investigation addresses the odour event that resulted in four complaints between 7:15 and 7:41 AM. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. Additionally, PPM test strips were completed on the odour suppression cannons between 7:08 and 7:50 AM and all results were within the required range. As a proactive action to help reduce potential odour, one odour suppression cannon is scheduled to be moved closer to the active cell by 2:00 PM on 10/06.	Y	250	0	Very Likely

1683	100 Tender road	10-Jun	7:25	Andrea McNeil	Text	Odour	Putting in a request for someone to attend between 100 & 104 tender road to address the stench. The odour is so bad it smells like we are in a rubbish bin. Thanks	E	82.3	YES	0.0	8	Yes	Y	Rubbish	2 - 3	N	N	A 15-minute HDOL assessment was conducted under foggy weather conditions, with calm wind from the east at 0.0 m/s and a temperature of 8°C. A rubbish odour was detected at the address, mostly at an intensity level of 2, with a single spike to level 3. The odour was intermittent during the assessment. The investigator arrived in the area at 7:24 for the first complaint when these complaints were received, and this investigation addresses the odour event that resulted in four complaints between 7:15 and 7:41 AM. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. Additionally, PPM test strips were completed on the odour suppression cannons between 7:08 and 7:50 AM and all results were within the required range. As a proactive action to help reduce potential odour, one odour suppression cannon is scheduled to be moved closer to the active call by 2:00 PM on 10/06.	Y	257	1	13.00	Very Likely
1684	100 Tender road	10-Jun	7:27	Andrew McNeil	Text	Odour	Strong odour at 100 Tender road now	E	82.3	YES	0.0	8	Yes	Y	Rubbish	2 - 3	N	N	A 15-minute HDOL assessment was conducted under foggy weather conditions, with calm wind from the east at 0.0 m/s and a temperature of 8°C. A rubbish odour was detected at the address, mostly at an intensity level of 2, with a single spike to level 3. The odour was intermittent during the assessment. The investigator arrived in the area at 7:24 for the first complaint when these complaints were received, and this investigation addresses the odour event that resulted in four complaints between 7:15 and 7:41 AM. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. Additionally, PPM test strips were completed on the odour suppression cannons between 7:08 and 7:50 AM and all results were within the required range. As a proactive action to help reduce potential odour, one odour suppression cannon is scheduled to be moved closer to the active call by 2:00 PM on 10/06.	Y	257	1	12.00	Very Likely
1685	8 Karahiwi Lane	10-Jun	7:41	Nick de Witte	Text	Odour	Odour at my place this morning. Level 3/4. Cheers Nick	E	82.3	YES	0.0	8	Yes	Y	Rubbish	2 - 3	N	N	A 15-minute HDOL assessment was conducted under foggy weather conditions, with calm wind from the east at 0.0 m/s and a temperature of 8°C. A rubbish odour was detected at the address, mostly at an intensity level of 2, with a single spike to level 3. The odour was intermittent during the assessment. The investigator arrived in the area at 7:24 for the first complaint when these complaints were received, and this investigation addresses the odour event that resulted in four complaints between 7:15 and 7:41 AM. The weighbridge confirmed that no excessively odorous loads were received during the relevant period. All odour suppression devices were confirmed to be in full operation at the time of the complaint. Additionally, PPM test strips were completed on the odour suppression cannons between 7:08 and 7:50 AM and all results were within the required range. As a proactive action to help reduce potential odour, one odour suppression cannon is scheduled to be moved closer to the active call by 2:00 PM on 10/06.	Y	235	1	11.00	Very Likely
Internal	176 Horseshoe Bush Road	10-Jun	8:15	Greg Brydon	Text	Odour	Smells of gas here today	E	80.3	NO	0.0	9	Yes	Y	Gas (LFG), Hard to describe	1-2	N	N	A 15-minute HDOL assessment was conducted under foggy weather conditions, with calm wind from the east at 0.0 m/s and a temperature of 9°C. A gas-like odour, the odour possibly resembling landfill gas (LFG), was detected at the address with an intensity of 2, and a general odour which could not be defined intensity of 1. No excessively odorous loads were recorded by the weighbridge during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint. Maintenance work was underway on LCS3 during the complaint period, which may have contributed to the odour detected. Given the calm conditions and the nature of the maintenance activities, it is possible that the odour detected was associated with this work rather than typical Gas or Rubbish odour.	N	315	1	5.00	Likely
Internal	223 Horseshoe Bush Road	10-Jun	8:47	Louise Johnston	Call	Odour	Mentioned a sour odour in the area a long Horseshoe Bush Road	ESE	114.0	YES	0.0	10	Yes	N	No Odour		N	N	15-minute HDOL assessment was conducted under overcast weather conditions, with calm winds from the east-southeast at 0.0 m/s and a temperature of 10°C. No odour was detected at the address during the investigation. The address was in the area mentioned by the complainant, not where the complainant resided. No excessively odorous loads were recorded by the weighbridge during the relevant timeframe. All odour suppression devices were confirmed to be in full operation. Although no odour was present, maintenance activities were underway on LCS3 during the complaint period. It is possible that odours from the maintenance work may have been briefly detectable in the area. These would not be consistent with typical emissions from operational landfill activity.	N	294	1	9.00	Very Likely

1686	Dairy Flat School	10-Jun	9:37	Dairy Flat School	Text	Odour	Dairy Flat School logging really bad odour started at 9am. Staff walking across playground holding their noses	NNE	33.1	NO	1.7	12	Yes	Y	Exhaust	2	N	N		A 15-minute FIDOL assessment was conducted under overcast weather conditions, with a light breeze from the north-northeast (NNE) at 1.7 m/s and a temperature of 12°C. An odour with an intensity level of 2 was detected at the complaint location. The character of the odour was exhaust-like and was determined to be originating from vehicles driving past the nearby school. No landfill-type odour was identified at the time of the assessment. During the complaint period, a truck was turned away from site due to being excessively odorous (incident number: 120576) and would have been driving past the school around the relevant time. However, wind conditions since 9:00 am were consistently blowing from the school towards the landfill (from the NNE/NE). No landfill odour was noticed during the morning proactive patrols or when driving through the area to respond to other complaints. Given these conditions and observations, it is highly unlikely that the odour originated from landfill operations.	Y	135	1	4.00	Likely
1687	Dairy Flat School	12-Jun	8:37	Louise Van Wyk	Text	Odour	Stinks at dairy flat primary school this morning. Strong. Pours into our car. Choking. Our kids need to breath fresh air.	NNW	330.4	#REF!	1.9	13	Yes	Y	Rubbish, Exhaust, Hard to describe	1-3	N	N		A 15-minute FIDOL assessment was carried out under rainy conditions with a light northwest breeze (1.9 m/s) and a temperature of 13°C. Three types of odours were intermittently detected: an exhaust-type odour (intensity 2-3), a rubbish odour (R) (intensity 2), and a hard-to-describe odour (intensity 1). The most intense odour, rated level 3, occurred early in the assessment and was linked to exhaust-type smells. All odours were short in duration and did not persist throughout the assessment period. The weighbridge confirmed no highly odorous loads were received at the time. One dosing pump on an odour suppression cannon was offline due to a fault but was replaced and functioning by 9:30. All other odour control systems were operating normally. A proactive patrol at 11:30 detected no odour in the surrounding area.	Y	135	1	10.00	Very Likely
1688	Dairy Flat School	13-Jun	8:51	Toni Webster-Young	Call	Odour	Mentioning that there is odour at the school and to hear the findings of the investigation.	NW	310.0	YES	1.3	14	Yes	Y	Exhaust	2	N	N		A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light air breeze from the northwest at 1.3 m/s and a temperature of 14°C. No landfill-related odour was detected during the assessment. Transient exhaust odours, rated at an intensity level of 2, were noted outside the school and were attributed to passing vehicles. These were not connected to landfill activities. A proactive patrol detected rubbish odour in the area at 7:27. The recorded action needed was "Rubbish detected, we are planning on moving a cannon in the afternoon. Because moving it now will increase the risk of possible odour release." As a proactive measure, an odour suppression cannon was moved at 1:08 pm. The repositioning aimed to further optimise odour coverage, although the cannon remained effective in its prior position. Given the increase in complaints at the school during the mornings and the differing findings during investigations of complaint details, a week of daily morning proactive monitoring will now commence at the school. This will support ongoing efforts to identify and address any possible odour in that area.	Y	135	1	10.00	Very Likely
1689	Dairy Flat School	13-Jun	8:51	Louise Van Wyk	Text	Odour	Stinks again at dairy flat school. Please fix asap	NW	310.0	YES	1.3	14	Yes	Y	Exhaust	2	N	N		A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light air breeze from the northwest at 1.3 m/s and a temperature of 14°C. No landfill-related odour was detected during the assessment. Transient exhaust odours, rated at an intensity level of 2, were noted outside the school and were attributed to passing vehicles. These were not connected to landfill activities. A proactive patrol detected rubbish odour in the area at 7:27. The recorded action needed was "Rubbish detected, we are planning on moving a cannon in the afternoon. Because moving it now will increase the risk of possible odour release." As a proactive measure, an odour suppression cannon was moved at 1:08 pm. The repositioning aimed to further optimise odour coverage, although the cannon remained effective in its prior position. Given the increase in complaints at the school during the mornings and the differing findings during investigations of complaint details, a week of daily morning proactive monitoring will now commence at the school. This will support ongoing efforts to identify and address any possible odour in that area.	Y	135	1	10.00	Very Likely
Internal	1317a Dairy Flat Highway	13-Jun	16:44	Jessie	Text	Odour	Hi we live at 1317a dairy flat highway. Landfill is really stinky. It causing me headaches as well. the smell is bad for the whole day today	W	279.0	YES	1.8	14	Yes	Y	Animal Manure	3	N	N		A 15-minute FIDOL assessment was conducted under cloudy weather conditions, with a light breeze from the west at 1.8 m/s and a temperature of 14°C. An odour was detected at the address and described as animal manure, with an intensity level of 3. This odour type is non-landfill-related and suggests another source may be present in the surrounding area. No excessively odorous loads were recorded by the weighbridge during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint, and daily covering procedures were mostly complete. As a proactive action, one line of T-Bars was moved closer to the active cell at 9:00 AM on 14/06 to further support odour mitigation.	N	89	1	10.00	Very Likely

132 Internal Horseshoe Bush Road	14-Jun	6:48	Sharon Race	Text	Odour	Hey Ben the smell is disgusting this morning, it's lingering in the air 🤢	NNE	23.8	NO	1.4	8	No	N	No Odour	N	N	N	No investigation was carried out at the time of the complaint as it was received before site opening hours. The wind at the time was recorded as blowing from the north-northeast at 1.4 m/s, away from the complaint address, with a temperature of 8°C. A review of site conditions confirmed that cover quality was up to standard. We will continue to review this standard to make sure there is no odour outside of operational hours.	N	0	1	1.00	Unlikely
1690 Daily Flat School	14-Jun	8:40	Lloyd Richardson	Text	Odour	LFG spawing out of your property all over the school grounds	SSE	155.0	NO	0.0	9	Yes	N	No Odour	N	N	N	A 15-minute FDOL assessment was conducted under cloudy weather conditions, with calm wind conditions (0.0 m/s) from the SSE and a temperature of 9°C. No odour was detected at the address during the investigation. All odour suppression devices were confirmed to be in full operation. Gas extraction systems were functioning within normal parameters, with vacuum levels recorded as consistent, and power generation was running without issues.	Y	135	1	2.00	Unlikely
1691 255 Horseshoe Bush Road	14-Jun	22:45	Lloyd Richardson	Text	Odour	It now stinks at our place too	S	190.0	NO	0.0	8	No	N/A	N	N	N	N	No investigation was completed at the time of the complaint, as it occurred outside of operational hours. Meteorological data indicates calm wind conditions (0.0 m/s) from the south at a temperature of 8°C. Gas extraction systems were functioning within normal parameters. Vacuum levels were consistent, and power generation was operating without issues. Cover quality across the site was also confirmed to be up to standard.	Y	280	1	2.00	Unlikely
1692 255 Horseshoe Bush Road	15-Jun	9:40	Lloyd Richardson	Text	Odour	Really bad LFG and rubbish odour combined this morning. Can't be outside immediate sore and irritated throats! It's about time the legal process began against you!	ENE	63.0	YES	2.7	13	No	N/A	N	N	N	N	No investigation was completed at the time of the complaint, as it occurred outside of operational hours. It was conducted on 16/06. Meteorological data indicates light breeze wind conditions (2.7 m/s) from the east-northeast at a temperature of 13°C. Gas extraction systems were functioning within normal parameters. Vacuum levels were consistent, and power generation was operating without issues. Cover quality across the site was also confirmed to be up to standard.	Y	280	1	7.00	Likely
Internal 233 Horseshoe Bush Road	15-Jun	8:50	Karine Dallovs	Text	Odour	Morning, The dump smells of rubbish constantly this morning 4/6	E	94.0	YES	4.3	13	No	N/A	N	N	N	N	No investigation was completed at the time of the complaint, as it occurred outside of operational hours. It was conducted on 16/06. Meteorological data indicates gentle breeze wind conditions (4.3 m/s) from the east at a temperature of 13°C. Gas extraction systems were functioning within normal parameters. Vacuum levels were consistent, and power generation was operating without issues. Cover quality across the site was also confirmed to be up to standard.	N	280	1	6.00	Likely
Internal 192 Horseshoe Bush Road	16-Jun	10:52	Louise	Text	Odour	Morning, just advising that this morning the odour from about 6:30am when I woke and even now it's disgusting!! It's even stronger today than it has been the past week. The wind seems to be coming right our way. I've even had to shut the windows. Thanks	SSE	151.0	YES	1.7	13	Yes	Y	Rubbish	3	N	N	A 15-minute FDOL assessment was conducted under fine weather conditions, with a light breeze from the SSE at 1.7 m/s and a temperature of 14°C. A rubbish odour was detected at the address with an intensity level of 3. The odour was moderate and clearly noticeable during the assessment period. The weighbridge confirmed that no excessively odorous loads were received during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive measure, one line of T-bars was moved closer to the active area at 13:30 on 16/06, and one odour suppression cannon was repositioned at 10:30 on 17/06 to further assist in odour management.	N	300	1	9.00	Very Likely
Internal 176 Horseshoe Bush Road	16-Jun	11:00	Greg Brydon	Text	Odour	The smell here is bloody disgusting	SSE	151.0	YES	1.7	13	Yes	Y	Rubbish	3	N	N	A 15-minute FDOL assessment was conducted under fine weather conditions, with a light breeze from the SSE at 1.7 m/s and a temperature of 14°C. A rubbish odour was detected at the address with an intensity level of 3. The odour was moderate and clearly noticeable during the assessment period. The weighbridge confirmed that no excessively odorous loads were received during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive measure, one line of T-bars was moved closer to the active area at 15:30 on 16/06, and one odour suppression cannon was repositioned at 10:30 on 17/06 to further assist in odour management. This investigation was completed at the same time as the last complaint.	N	315	1	9.00	Very Likely

Internal	222	Horshoe Bush Road	16-Jun	12:45	Paul Stevenson-Wright	Text	Odour/Noise	Landfill odour apparent 222 Horshoe Bush Road, Level 2/3. Also heavy machinery noise - tracked machinery. Rgds Paul Stevenson-Wright.	SE	126.6	YES	3.0	16	Yes	Y	Rubbish	2	N	N	A 15-minute FDOL assessment was conducted under fine weather conditions, with a light breeze from the southeast (126.6°) at 3.0 m/s and a temperature of 16°C. A rubbish odour was detected intermittently at an intensity level of 2. The odour was not continuous and was considered moderate in strength during the assessment. The weighbridge confirmed that no excessively odorous loads were received during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive measure, one line of T-bars was moved closer to the active area at 15:30 on 16/06, and one odour suppression cannon was repositioned at 10:30 on 17/06 to further assist in odour management. No significant noise from landfill operations was noted to be above the surrounding ambient noise levels.	N	296	1	10.00	Very Likely
1693	240	Horshoe Bush Road	16-Jun	13:34	Russell Brickhill	Text	Odour	Hi, Russell Brickhill 240 Horshoe Bush Road, I would like to report a strong smell coming from the dump site, 7 out of 10 for outdoor odour. I have had my wife and builder onsite complain about the smell.	SE	141.3	NO	1.6	16	Yes	Y	Rubbish	2	N	N	A 15-minute FDOL assessment was conducted under fine weather conditions, with a light breeze from the southeast at 1.6 m/s and a temperature of 16°C. A rubbish odour was detected at an intensity level of 2 and was noted to be short in duration. The weighbridge confirmed that no excessively odorous loads were received during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive measure, one line of T-bars was moved closer to the active area at 15:30 on 16/06, and one odour suppression cannon was repositioned at 10:30 on 17/06 to further assist in odour management.	Y	114	1	4.00	Likely
Internal	194	Horshoe Bush Road	16-Jun	16:30	Raymond Venier	Text	Odour	The odour in Horshoe Bush Rd is unacceptable at the moment.	SSW	207.0	NO	0.9	11	Yes	Y	Rubbish	2	N	N	A 15-minute FDOL assessment was conducted under fine weather conditions with a light air breeze from the SSW at 0.9m/s and a temperature of 14°C. A rubbish-type odour was detected intermittently during the investigation, with an intensity level of 2. The odour was not persistent and appeared to vary with localised conditions. The weighbridge confirmed that no excessively odorous loads were received during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive measure, one odour suppression cannon was repositioned at 10:30 on 17/06 to enhance odour mitigation near the active area.	N	300	1	5.00	Likely
Internal	168	Horshoe Bush Road	16-Jun	16:32	Sheena Murray	Text	Odour	I have been home since 1.30pm today and the smell from the tip is bad. 168 Horshoe Bush Road	SSW	207.0	YES	0.9	11	Yes	Y	Rubbish	2	N	N	A 15-minute FDOL assessment was conducted under fine weather conditions with a light air breeze from the SSW at 0.9m/s and a temperature of 14°C. A rubbish-type odour was detected intermittently during the investigation, with an intensity level of 2. The odour was not persistent and appeared to vary with localised conditions. The weighbridge confirmed that no excessively odorous loads were received during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive measure, one odour suppression cannon was repositioned at 10:30 on 17/06 to enhance odour mitigation near the active area. This investigation was completed at the same time as the last complaint.	N	350	1	10.00	Very Likely
Internal	176	Horshoe Bush Road	17-Jun	8:17	Greg Brydon	Text	Odour	Stinks here again	SW	214.0	NO	1.7	11	Yes	N	No Odour		N	N	No odour was detected at the location during the investigation. The weighbridge confirmed that no excessively odorous loads were received during the relevant timeframe, and all odour suppression devices were confirmed to be in full operation at the time of the complaint. As a proactive measure, one odour suppression cannon was repositioned at 10:30 on 17/06 to support odour control in the active area.	N	315	1	2.00	Unlikely
1694	100	Tender road	17-Jun	9:22	Andrea McNeil	Text	Odour	Hi, just putting in a request for an order check please. Andrea McNeil, I can smell it outside at our house 100 Tender Road.	SW	215.0	NO	2.4	11	Yes	N	No Odour		N	N	A 15-minute FDOL assessment was conducted under fine weather conditions, with a light breeze from the southwest at 2.4 m/s and a temperature of 11°C. No odour was detected during the assessment. Given the wind direction blowing away from the address (from the SW) and being steady all morning, it is unlikely that any odour experienced at the location was landfill-related. The weighbridge confirmed that no excessively odorous loads were received during the relevant timeframe. All odour suppression devices were confirmed to be in full operation at the time of the complaint.	Y	257	1	1.00	Unlikely

Internal	143	Horseshoe Bush Road	17-Jun	9:39	Louise Van Wyk	Text	Odour	Stinks along horseshoe bush road, 176 to tender road, Strong, 545 and 6am. And now at #143 at 9.39	SSW	193.7	YES	1.9	10	Yes	Y	Exhaust	2	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under fine weather conditions, with a light breeze from the south-southwest at 1.9m/s and a temperature of 10°C. An odour resembling exhaust was detected during the visit, with an intensity rating of 2. The wind direction at the time was toward the complainant's address. All odour suppression devices were confirmed to be in full operation at the time of the assessment. One odour suppression cannon was repositioned at 10:30 on 17/06 to further assist in odour management. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	346	1	8.00	Very Likely
1695	End of Tender Road		17-Jun	15:08	Louise Van Wyk	Text	Odour	New complaint: Top of tender road stinks, and so does my property. Comes in waves at my property. Can no longer be outside. My kids won't be able to play outside when they come home from school... on what is a stunning day. Strong,intermittent. Why? we continuously breathing in this disgusting air.	NNE	20.2	NO	1.3	10	Yes	N	No Odour	N	N	Y	A 15-minute FDOL assessment was conducted at the complainant's address under fine weather conditions, with light air from the north-northeast at 1.3 m/s and a temperature of 10°C. No odour was detected during the visit, and the wind direction at the time was not blowing toward the complainant's address. All odour suppression devices were confirmed to be in full operation at the time of the assessment. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive action, a 7-Bar line will be moved to further support odour management.	Y	257	1	2.00	Unlikely
Internal	Along Horseshoe Bush Road		17-Jun	19:54	Andrew McNeil	Text	Odour	Very strong odour in Horseshoebush Road. Complaint on behalf of my daughter Aimee, in the dip now	SSW	213.6	NO	0.0	8	No				N	N	No FDOL assessment was conducted at the complainant's address as the site was closed at the time of the complaint. Weather conditions recorded included a temperature of 8°C with calm winds from the south-southwest (213.6°). Daily cover standards were confirmed to be in good condition. The general covering practices are currently under review as an action resulting of this complaint.	N	321	1	2.00	Unlikely
1696	100 Horseshoe Bush Road		18-Jun	7:24	Lloyd Richardson	Text	Odour	you have landfill gas pouring out of your Business from 100 horseshoe Bush Road all the way to the school I suggest you get that organised in the next half an hour to stop admitting landfill gas so all our children aren't poisoned	SSW	213.5	YES	0.0	3	Yes	Y	Gas	2	N	N	A 15-minute FDOL assessment was conducted at 7:32 near 100 Horseshoe Bush Road, where an intermittent gas-like odour of intensity level 2 was detected. Weather conditions were foggy with calm wind from the south-southwest (213.5°), a temperature of 5°C, and no measurable wind speed. The no-landfill odour was not present along Dairy Flat Highway or at the school during a patrol conducted at 7:25, or during the proactive monitoring conducted at the school from 8:20 to 9:10 this morning.	Y	13	1	12.00	Very Likely
1697	77 Tender Road		18-Jun	10:01	Lynda Mann	Email	Odour	Hello , There is a very strong smell coming from the site this morning, I'm at 77 Tender Road .	SE	144.8	NO	0.0	11	Yes	Y	Hard to describe	1	N	N	All odour suppression systems were in full operation at the time, and no issues were reported with the gas extraction system during the morning. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As part of the response, one extra well was put back on vacuum this morning near the active area. In addition, the vacuum has been slightly increased in a localised area of wells to help reduce any potential gas escape.	Y	247.5	2	5.00	Likely
1698	43 Tender Road		18-Jun	10:03	Louise Van Wyk	Text	Odour	It stinks really bad on the bottom half of tender road #68 to the bottom and to the west upto #328. The landfill is aging in breach of its consent every day. Horseshoe bush road. Getting worse along tender, upto #79. Moving around with the wind	SE	144.8	YES	0.0	11	Yes	Y	Hard to describe	1	N	N	A 15-minute FDOL assessment was conducted at the area mentioned in the complaint. Weather conditions were fine with calm winds from the southeast (144.8°), a temperature of 11°C. A very faint odour, described as hard to characterise and not persistent, was detected at the address with an intensity level of 1. Additionally, a weak smoke-like odour was noted near the far north-western boundary of the landfill. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the period of the complaint. As a proactive measure, an odour suppression cannon was moved at 4:00 pm on 18/06 to further assist with odour control in the area.	Y	260	2	12.00	Very Likely

1699	184 Richards Road	18-Jun	16:25	Jennie Hutchinson	Email	Odour	Time, As I send this, 4.26pm. Location: Front door of house Address: 184 Richards Road Ripe, rotten odour. Worse than normal tip face.	N	5.8	YES	0.7	11	Yes	Y	Grassy	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions with light air from the north (5.87) at a speed of 0.7 m/s and a temperature of 11°C. The wind was blowing toward the complainant's address at the time of the assessment. No landfill odour was detected during the investigation. A strong smell of freshly cut grass was present in the area. All odour suppression devices were confirmed to be in full operation at the time of the assessment. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, one odour suppression cannon is scheduled to be moved between 12:30 and 13:30.	Y	210	1	9.00	Very Likely
Internal	Along Horseshoe Bush Road	18-Jun	20:12	Ashleigh Lehmann	Text	Odour	Hi is this Waste Management. The Smell is putrid, never in my life smell something so bad driving near Dairy Flat Highway on Horseshoe Bush. It's so bad this needs to be resolved. It was bad this morning too It is around the 100s - 200s HSB road.	N	1.0	NO	0.0	6	No	N/A	N	N	N	N	No FIDOL assessment was completed at the complainant's address as the landfill was closed at the time of the complaint. Weather conditions at the time were calm with no measurable wind speed, a wind direction from the north (1.0°), and a temperature of 9°C. Cover standards were confirmed to be up to standard, and the vacuum across the landfill gas extraction system remained consistent throughout the night.	N	321	1	2.00	Unlikely
Internal	132 Horseshoe Bush Road	18-Jun	20:32	Sharon Race	Text	Odour	it's a disgusting smell outside tonight 🤢🤢🤢🤢. I'm having to keep all my door and windows tightly shut, but some smell is already in my home! 🤢🤢🤢🤢 come on, this is totally unacceptable!	N	1.0	NO	0.0	6	No	N/A	N	N	N	N	No FIDOL assessment was completed at the complainant's address as the landfill was closed at the time of the complaint. Weather conditions at the time were calm with no measurable wind speed, a wind direction from the north (1.0°), and a temperature of 9°C. Cover standards were confirmed to be up to standard, and the vacuum across the landfill gas extraction system remained consistent throughout the night.	N	0	1	1.00	Unlikely
1700	407 Horseshoe Bush Road	19-Jun	8:30	Auckland Council	Call	Odour	We at Auckland Council have received another odour complaint for Redvale Landfill. The complaint was made from Horseshoe Bush road around 407 to the end of the street. The complaint was raised on 19/06/25 around 8:30am, the caller mentioned it smell the strongest around Bam and it was very bad last night as well could you please investigate this issue asap please.	N	3.0	NO	0.0	5	Yes	N	No Odour		N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions with calm wind from the north (3.07), a temperature of 11°C, and no measurable wind speed. No odour was detected en route to the complaint location, and wind conditions did not indicate movement from the landfill toward the address. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Also daily cover standards over night were up to standard. As a proactive measure, one odour suppression cannon was moved at 12:50.	Y	282	1	2.00	Unlikely
Internal	Along Horseshoe Bush Road	19-Jun	9:19	Andrea McNeil	Text	Odour	Good morning the smell is back in the same place again as I reported two days ago. Andrea McNeil. Lower part of horseshoe Bush Road.	N	3.0	NO	0.0	9	Yes	Y	Earthy, Grassy	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions with calm wind from the north (3.07), no measurable wind speed, and a temperature of 9°C. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, one odour suppression cannon was moved at 12:50 to support odour control efforts in the area.	N	321	1	3.00	Unlikely
1702	68 Horseshoe Bush Road	20-Jun	8:54	Brendon	Text	Odour	6 and rubbish very strong this morning, methane smell.	NW	317.5	NO	3.2	13	Yes	N	No Odour		N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the northwest (317.3°) at 3.2 m/s and a temperature of 13°C. The wind was not blowing toward the complainant's address at the time of the assessment or when the complaint was received. No odour was detected during the investigation. All odour suppression systems were confirmed to be in full operation, and the vacuum across the landfill gas extraction system was consistent throughout the period.	Y	42	2	3.00	Unlikely
1703	255 Horseshoe Bush Road	20-Jun	20:37	Lloyd Richardson	Text	Odour	Landfill gas pouring out of your business 6/6	WSW	255.0	NO	0.8	10	No	N/A	N	N	N	N	No FIDOL assessment was completed at the complainant's address as the landfill was closed at the time of the complaint. Weather conditions at the time included a light breeze from the west-southwest (255.0°) at 0.8 m/s and a temperature of 10°C. The wind was not blowing toward the complainant's address. Daily cover quality were confirmed to be up to standard at the end of the operations, and the vacuum across the landfill gas extraction system remained consistent.	Y	280	2	3.00	Unlikely
Internal	132 Horseshoe Bush Road	20-Jun	22:57	Sharon Race	Text	Odour	Ben it absolutely stinks outside my place tonight!!! 🤢🤢🤢🤢 wtf is going on at night? This is unacceptable!	SSW	201.0	YES	0.4	8	No	N/A	N	N	N	N	No FIDOL assessment was completed at the complainant's address as the landfill was closed at the time of the complaint. Weather conditions at the time included a temperature of 8°C, with calm to light wind from the south-southwest (201.0°) at 0.4 m/s. The wind direction was toward the complainant's address. Daily cover was confirmed to be up to standard prior to site closure, with supporting photographs taken before the end of the day. The vacuum across the landfill gas extraction system remained consistent throughout the period.	N	0	1	9.00	Very Likely

Internal	132	Horseshoe Bush Road	21-Jun	8:01	Sharon Race	Text	Odour	The smell is lingering just as bad this morning Ben.	S	187.0	YES	0.0	6	Yes	N	No Odour				N	N	A 15-minute HDOL assessment was conducted under cloudy conditions, with calm wind from the south (187.0°), no measurable wind speed, and a temperature of 6°C. No odour was detected during the visit. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, one odour suppression device was moved at 1:00 pm on 23/06 to help reduce any potential odour.	N	0	2	10.00	Very Likely
Internal	176	Horseshoe Bush Road	21-Jun	11:03	Greg Brydon	Text	Odour	Stinks here again today	S	184.0	NO	3.6	15	Yes	N	No Odour				N	N	A 15-minute HDOL assessment was conducted under cloudy conditions, with a light breeze from the south (184.0°) at 3.6 m/s and a temperature of 15°C. The wind was not blowing toward the complainant's address at the time of the assessment or when the complaint was received. No odour was detected during the visit. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, one odour suppression device was moved at 1:00pm on 23/06 to help reduce any potential odour.	N	315	2	3.00	Unlikely
Internal	143	Horseshoe Bush Road	21-Jun	13:33	Andrew McNeil	Text	Odour	143 Horseshoe bush Road Odour	S	169.0	YES	2.1	16	Yes	N	No Odour				N	N	A 15-minute HDOL assessment was conducted under cloudy conditions, with a light breeze from the south (169.0°) at 2.1 m/s and a temperature of 16°C. No odour was detected during the visit. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, one odour suppression device was moved at 1:00 pm on 23/06 to help reduce any potential odour.		348	2	8.00	Very Likely
Internal	146	Horseshoe Bush Road	22-Jun	10:14	Andrew McNeil	Text	Odour	146 Horseshoe bush. Particularly bad odour	SW	222.0	NO	3.6	12	No	N/A	N				N	N	No HDOL assessment was completed at the complainant's address as the landfill was closed at the time of the complaint. Weather conditions at the time included a temperature of 12°C with a light to moderate breeze from the southwest (222.0°) at 3.6 m/s. The wind was not blowing toward the complainant's address. Daily Cover photos up to standard before leaving at the end of the day. The vacuum across the landfill gas extraction system remained consistent throughout the period.		355	2	3.00	Unlikely
Internal	82	Horseshoe Bush Road	24-Jun	11:49	Andrew McNeil	Text	Odour	82 Horseshoe bush road. Odour along this stretch	S	191.0	YES	1.7	15	Yes	Y	1-2	Rubbish, Hard to describe			N	N	A 15-minute HDOL assessment was conducted under cloudy conditions, with a light breeze from the south (191.0°) at 1.7 m/s and a temperature of 15°C. Rubbish odour, hard to describe, was detected with an intensity of 1-2. All odour suppression devices were confirmed to be in full operation, but one at the time of the investigation. The one that was on was being moved because of operational needs and was planned. It was off from 11:45 to 12:00. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, one line of T-Bars was moved at 2:40 pm on 24/06 to help reduce any potential odour.		26	2	11.00	Very Likely
Internal	132	Horseshoe Bush Road	24-Jun	15:02	Sharon Race	Text	Odour/Noise	it stinks again and the machinery is loud	SW	230.0	NO	1.8	17	Yes	Y	2-3	Rubbish, Earthy			N	N	A 15-minute HDOL assessment was conducted under fine weather conditions, with a light breeze from the southwest (230.0°) at 1.8 m/s and a temperature of 17°C. Rubbish and earthy odour was detected with an intensity of 2-3. Operational noise could be heard during the investigation; however, it was not above the outlined levels in the LMP. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. No significant noise from landfill operations was noted to be above the surrounding ambient noise levels. Actions in response to this complaint are: Moved one line of T-Bars at 10 am (25/06), and moving one cannon at 2 pm (25/06) to assist in further reducing the potential for odour in the affected area.		0	2	6.00	Likely

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Internal	132	Horseshoe Bush Road	30-Jun	11:39	Sharon Race	Text	Odour/Noise	Hi Ben, there a rotten food smell coming up the road! At 1:30: It's super noisy as well. I have my headphones on and can still hear the machinery. Please check urgently	SW	225.5	NO	4.9	15	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under cloudy conditions, with a gentle breeze from the southwest (225.5°) at 4.9m/s and a temperature of 15°C. An intermittent rubbish odour was detected with an intensity of 2. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Actions in response to this complaint are that one line of T-Bars was moved at 3:00 pm on 30/06, and one cannon was moved at 10:30 am on 01/07 to assist in further reducing the potential for odour in the affected area. Noise: No significant noise from the landfill was noticed above the ambient noise in the area.	N	0	2	6.00	Likely
Internal	85	Horseshoe Bush Road	30-Jun	14:38	Jenny Readman	Text	Odour	Hi Just to let you know the odour is very strong and rubbish smell	SW	231.0	YES	2.0	16	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted under fine weather conditions, with a light breeze from the southwest (231.0°) at 2.0 m/s and a temperature of 16°C. A rubbish odour was detected during the investigation with an intensity of 2. All odour suppression devices were confirmed to be in full operation at the time, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Actions in response to this complaint included moving one line of T-Bars at 3:00 pm on 30/06, and one odour suppression cannon was repositioned at 10:30 am on 01/07.	N	45	0	10.00	Very Likely
1710	68	Horseshoe Bush Road	1-Jul	17:10	Auckland Council	Email/Call	Odour	Call/Email from Council, the message reads: Louise called and reported very bad smell coming from the Redvale landfill, spreading in the valley, customer reported from 68 horseshoe bush road and advised that air is not breathable.	S	181.0	YES	1.0	12	No	N/A		N	N	N	No FIDOL assessment was completed at the location mentioned by the complainant, as the landfill was closed at the time of the complaint. Meteorological conditions at the time showed a light breeze from the south (181.0°) at 1.0 m/s, with a temperature of 12°C. The daily cover quality was reviewed and found to be up to standard before the site was closed. Gas well data indicated consistent vacuum levels across the extraction system overnight.	Y	42	0	6.00	Likely
Internal	146	Horseshoe Bush Road	1-Jul	12:15	Dan Beauchamp	Text	Odour	Hello, dump smelling bad at 146 horseshoe bush rd today, also loud gunshots from dump	SSW	195.1	YES	1.2	14	Yes	Y	Rubbish	2-3	N	N	A 15-minute FIDOL assessment was completed under cloudy conditions, with light air from the south-southwest (195.1°) at 1.2 m/s and a temperature of 14°C. A rubbish odour was detected with an intensity ranging between 2 and 3. All odour suppression devices were confirmed to be in full operation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. The noise reported as shooting was identified as part of the site's permitted pest control activity. One line of T-Bars was moved at 3:00 pm on 1/07 in response to this complaint.	N	555	1	7.00	Likely
	255	Horseshoe Bush Road	2-Jul	7:40	Lloyd Richardson	Text	Odour	Really bad rubbish odour please fix asap	NNE	18.8	NO	1.4	9	Yes	Y	Rubbish, Earthy, Hard to describe	1-2	N	N	A 15-minute FIDOL assessment was completed at the closest down wind point from the complaint address. The assessment was conducted under cloudy conditions, with light air from the north-northeast (18.8°) at 1.4 m/s and a temperature of 9°C. Faint odours were detected, described as possible rubbish, earthy, and hard to describe, with an intensity ranging between 1 and 2, at or short duration. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Actions in response to this complaint are: the angle of one cannon was slightly adjusted at 9:00 am on 2/07, and one cannon was moved at 2:00 pm the same day.	Y	280	1	6.00	Likely
1712	8	Karahiwi Lane	2-Jul	15:39	Nick de Witte	Text	Odour	Just letting you know there was odour at my place this morning. Intermittent between 9:30 and 11:30. Level 2-3. I sent a text at the time but it failed to deliver. Cheers Nick Confirmed there is no odour when they sent complaint in.	ENE	63.0	YES	2.0	13	Yes	N	No Odour		N	N	This complaint was submitted at 15:39 and referred to odour between 9:30 and 11:30. No 15-minute FIDOL assessment was conducted at the location mentioned in the complaint at the time of complaint. Weather conditions during the complaint time were cloudy, with a light breeze from the east-northeast (63.0°) at 2.0 m/s and a temperature of 13°C. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Two proactive patrols were carried out after the reported period, at 12:30 and 15:07. The patrols completed, and at the top of Tender Road at the start of Karahiwi Lane which is the closest point to the complaint address, as Karahiwi Lane is a private road which we cannot enter. The last patrol included the internal paper road (Closest point we can access between complainant and landfill), and no odour was detected. This aligns with the complainant's own confirmation that there was no odour present at the time the complaint was sent. One cannon was moved at 14:00 in response to a different complaint earlier in the day. As no odour was confirmed by complainant and the wind was still blowing towards the address, no further action was required.	Y	235	2	8.00	Very Likely

1713	184 Richards Road	4-Jul	9:20	Jennie Hutchinson	Email	Odour	Email received:9:20 am Message: Time 9:28am Location 115 - 184 Richards Road Strong and obnoxious Was not present a half hour ago	NINE	16.1	YES	0.6	17	Yes	Y	Exhaust	2	N	N	A FIDOL assessment was conducted during the investigation at 184 Richards Road, the complainant's address. The conditions at the time were cloudy, with a light breeze from the north-northeast (16.1°) at 0.6 m/s and a temperature of 17°C. A level 2 exhaust-type odour was detected at that location. On the way there, no odour was detected at 115 Richards Road, this is why the FIDOL was conducted at the complainants address. However, a level 2 rubbish like odour was briefly noted around 126 Richards Road when leaving the area. One odour cannon had a breakdown at 8:55 am this was back in operation at 10:00, all other odour suppression devices were in full operation. Although there was one breakdown the overall suppression system was still fully effective. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. No landfill gas odours were identified during the assessment. All gas wells were operating under consistent vacuum, and no site operations at the time could have contributed to an increase in potential gas odour. As part of proactive odour management, one line of T-Bars was moved closer at 11:05 am (04/07), and one cannon was relocated at 1:04 pm (04/07). The cannon move was a planned adjustment (Date plan was made 03/07) to accommodate an expected wind shift later in the afternoon and into the next day, but it also serves to help reduce any potential odour impact toward the complainant's address.	Y	210	2	11.00	Very Likely
Internal	146 Horseshoe Bush Road	6-Jul	16:41	Dan Beauchamp	Text	Odour	Dump smells really bad this afternoon & it's not even operating/ Rubbish odour, consistent.	SSW	202.0	YES	1.5	12	No	N/A			N	N	At the time of this complaint, the landfill was closed. The dilly cover was reviewed and confirmed to be up to standard, and the vacuum across the site remained consistent overnight. Weather conditions at the time included a light breeze from the south-southwest at 1.5 m/s, with a temperature of 12°C.	N	355	2	9.00	Very Likely
1714	308 Horseshoe Bush Road	7-Jul	11:01	Phillipa Leavy	Call	Odour	Mentioned landfill odour around the 300s Horseshoe Bush Road	SW	215.0	NO	1.0	11	Yes	N	No Odour		N	N	A 15-minute FIDOL assessment was completed at the complainant's address under cloudy conditions, with light air from the southwest (215.0°) at 1.0m/s and a temperature of 11°C. No odour was detected during the assessment. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As proactive actions, one line of T-Bars was moved at 1:15 pm. Additionally, two cannons will be moved closer to help reduce any potential odour (planned for 2 pm). On the northern side of the landfill, a green-waste fire was detected directly upwind of the site and the complaint locations. It had been burning for several hours.	Y	289	0	1.00	Unlikely
1715	100 Tender road	7-Jul	11:30	Andrew McNeil	Text	Odour	Landfill odour at 100' Tender Road	ENE	74.6	YES	0.2	13	Yes	Y	Hard to describe	1	N	N	A 15-minute FIDOL assessment was conducted under cloudy conditions, with calm wind from the east-northeast (74.6°) at 0.2m/s and a temperature of 13°C. A faint odour, hard to describe, was detected with an intensity of 1. The odour noticed was very faint; it could have been an earthy odour or rubbish, but it was not strong enough to tell the difference, which is why it was noted as hard to describe. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions included moving one line of T-Bars at 1:15 pm. Additionally, two cannons are scheduled to be moved closer to help reduce any potential odour (planned for 2 pm).	Y	257	0	11.00	Very Likely
1716	255 Horseshoe Bush Road	7-Jul	11:33	Lloyd Richardson	Text	Odour	Bad odour currently	ENE	66.0	YES	0.7	13	Yes	N	No Odour		N	N	A 15-minute FIDOL assessment was conducted under cloudy conditions, with light air from the east-northeast (66.0°) at 0.7 m/s and a temperature of 13°C. No odour was detected during the assessment. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions: We moved one line of T-Bars at 1:15 pm. Additionally, two cannons were relocated to a closer position to the active cell to help reduce any potential odour impact (completed at 2:15 pm). On the northern side of the landfill, a green-waste fire was detected directly upwind of the site and the complaint locations. It had been burning for several hours.	Y	280	0	6.00	Likely

1717	43 Tender Road	7-Jul	11:50	Ben	Text	Odour	Noise and smell up at 43 Tender Rd Ben	ENE	71.6	YES	0.1	13	Yes	Y	Rubbish, Earthy	2-3	N	N	Y	280	0	10.00	Very Likely
A 15-minute FIDOL assessment was conducted under cloudy conditions, with calm wind from the east-northeast (71.6°) at 0.1 m/s and a temperature of 13°C. During the assessment, a rubbish and earthy, with an intensity ranging between 2 and 3 was detected. One odour cannon was off due to unplanned downtime, back in operation at 15:05; all other odour suppression systems were confirmed to be in full operation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken in response to this complaint: Included moving one line of T-Bars at 1:15 pm. Additionally, two cannons were moved closer (completed at 2:15 pm) to help reduce any potential odour. On the northern side of the landfill, a green-waste fire was detected directly upwind of the site and the complaint locations. It had been burning for several hours. No significant operational noise from the landfill in the area, only loud noise was a lawn mower in the valley between the landfill and the complainant.																							
1718	96/2 Tender Road	7-Jul	11:59	Shirley Robinson	Text	Odour	Dump odour 3/6, 96/2 Tender Rd, Shirley	ENE	74.3	YES	1.0	13	Yes	Y	Burning	2	N	N	Y	257	0	9.00	Very Likely
A 15-minute FIDOL assessment was conducted under cloudy conditions, with light air from the east-northeast (74.3°) at 1.0 m/s and a temperature of 13°C. The wind was blowing toward the complainant's address at the time of the assessment. A burning-type odour was detected with an intensity of 2. One odour cannon experienced unplanned downtime but was returned to operation at 15:05. All other components of the odour suppression system were confirmed to be in full operation during the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken were moving one line of T-Bars at 1:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour. On the northern side of the landfill, a green-waste fire was detected directly upwind of the site and the complaint locations. It had been burning for several hours.																							
1719	102 Tender Road	7-Jul	11:59	Louise Van Wyk	Text	Odour	Hi, I live to the south west of the landfill and my property stinks of rubbish. Please make it stop. It's the school holidays and I've got my kids and their friends playing outside.	ENE	74.3	YES	1.0	13	Yes	Y	Burning	2	N	N	Y	250	0	11.00	Very Likely
A 15-minute FIDOL assessment was conducted under cloudy conditions, with light air from the east-northeast (74.3°) at 1.0 m/s and a temperature of 13°C. The wind was blowing toward the complainant's address at the time of the assessment. A burning-type odour was detected with an intensity of 2. One odour cannon experienced unplanned downtime but was returned to operation at 15:05. All other components of the odour suppression system were confirmed to be in full operation during the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken were moving one line of T-Bars at 1:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour. On the northern side of the landfill, a green-waste fire was detected directly upwind of the site and the complaint locations. It had been burning for several hours. This was also the investigation for complaint 1718, at they are at the point at the top on Tender road wear multiple driveways are.																							
1720	55 Tender Road	7-Jul	16:53	Mark Ryland	Text	Odour	Today @ 16:50 there was a Strong (4 intensity) odour coming from the Redvale landfill at our property 55 Tender Rd, on an intermittent/peristent basis (1.5 frequency scale)	NE	49.0	YES	0.1	10	Yes	N	No Odour		N	N	Y	265	0	8.00	Very Likely
At the time of this complaint, the landfill was closed. The daily cover was reviewed and confirmed to be up to standard, and vacuum across the site remained consistent overnight. Although the site was not operating, Glen Jurowich conducted an investigation into potential odours in the area, starting around 17:50. The investigation covered the Tender Road area between approximately 17:50 and 18:30, during which no landfill odour was detected. At 18:40, Glen was again on Tender Road and confirmed there was still no landfill odour present.																							
1721	104 Tender Road	7-Jul	17:56	Xavier Broman	Text	Odour	Hello, I can smell the stench from the tip at my Property is unbearable. I'm trying to cook a barbeque outside. 104 Tender Road Dairy flat	ESE	122.0	YES	0.1	9	Yes	N	No Odour		N	N	Y	257	0	7.00	Likely
At the time of this complaint, the landfill was closed. The daily cover was reviewed and confirmed to be up to standard, and the vacuum across the site remained consistent overnight. Although the site was not operating, Glen Jurowich conducted an investigation into potential odours in the area, beginning around 17:50. Between approximately 17:50 and 18:30, he assessed the Tender Road area and detected no landfill odour. As part of this investigation, a FIDOL assessment was completed at the top of Tender Road, concluding at approximately 18:12, with no landfill odour detected. This location is the closest publicly accessible point to the complainant's address, which is situated down a private driveway. At 19:40, Glen returned to Tender Road and again confirmed that no landfill odour was present.																							

1722	68	Horshoe Bush Road	7-Jul	20:17	Brendon Abel	Text	Odour	6 and rubbish, this is honestly getting ridiculous now	SW	225.0	YES	0.0	6	Yes	N	No Odour				N	N	At the time of this complaint, the landfill was closed. The daily cover was reviewed and confirmed to be up to standard, and the vacuum across the site remained consistent overnight. Although the site was not operating, Glen Juhovich conducted an investigation into potential odours in the area. He was in the area of this complaint at about 19:50 - 20:00 and detected no landfill around this address. Also, he was on site at the time the complaint came in, and he didn't detect any odour blowing to the complaint address from the landfill.	Y	42	0	9.00	Very Likely
Internal	192	Horshoe Bush Road	7-Jul	7:57	Louise	Text	Odour	Good morning, today is a day where the doors will be closed today!! The odour out there now is disgusting. I'd say this is one of the worst I've smelt. Rubbish odour, consistent.	SSW	212.0	NO	0.0	6	Yes	Y	2	Rubbish			N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with calm wind from the south-southwest at 0.0 m/s and a temperature of 6°C. A level 2 rubbish-type odour was detected. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken were moving one line of T-Bars at 13:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour. The maintenance team has been notified to check and replenish the odour suppressant.		300	0	4.00	Likely
Internal	176	Horshoe Bush Road	7-Jul	8:20	Greg Brydon	Text	Odour	Smelly here today, mentioned rubbish odour didn't rate or say and intensity	SSW	210.0	NO	0.2	6	Yes	Y	3	Rubbish			N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with calm wind from the south-southwest at 0.2 m/s and a temperature of 6°C. An intermittent rubbish-type odour was detected at an intensity level of 3. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken were moving one line of T-Bars at 13:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour.		315	0	5.00	Likely
Internal	132	Horshoe Bush Road	7-Jul	9:01	Sharon Race	Text	Odour	Morning Ben the air is disgusting. Smells like rotten food. 9am!	SSW	212.0	YES	0.7	8	Yes	Y	3	Vehicle Exhaust			N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with light air from the south-southwest at 0.7 m/s and a temperature of 8°C. A level 3 vehicle exhaust odour was detected; however, this was determined to be from passing traffic and not landfill related. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken included moving one line of T-Bars at 13:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour.		0	1	9.00	Very Likely
Internal	146	Horshoe Bush Road	7-Jul	9:03	Dan Beauchamp	Text	Odour/Noise	Thanks, also very smelly & noisy again today at 146 horshoebush rd. Rubbish odour.	SSW	212.0	YES	0.7	8	Yes	Y	3	Vehicle Exhaust			N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with light air from the south-southwest at 0.7 m/s and a temperature of 8°C. A level 3 vehicle exhaust odour was detected; however, this was determined to be from passing traffic and not landfill related. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken included moving one line of T-Bars at 13:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour. Same investigation as for the complaint at 132 Horshoe Bush Road at 9:01 on the same day. These addresses are 20 meters apart. Also there was no significant operational noise from the landfill in the area.		255	1	10.00	Very Likely
Internal	Dip in	Horshoe Bush Road	7-Jul	9:26	Ashleigh Lehmann	Call	Odour	Called mentioning rubbish odour in the dip in Horshoe Bush Road when driving past	SSW	210.0	NO	1.2	8	Yes	Y	3	Vehicle Exhaust			N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with a light air breeze from the south-southwest at 1.2 m/s and a temperature of 8°C. The odour detected during the assessment was identified as vehicle exhaust with an intensity of 3. This odour was determined to be from passing traffic and not landfill-related. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken were moving one line of T-Bars at 13:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour.		321	1	5.00	Likely
Internal	233	Horshoe Bush Road	7-Jul	10:28	Kerine Dellow	Text	Odour	Hi, the dump smells like rubbish 1/6	SW	215.0	NO	0.7	10	Yes	Y	2	Rubbish			N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with a light air breeze from the southwest at 0.7 m/s and a temperature of 10°C. A faint intermittent odour was detected during the assessment, which was possibly rubbish in nature. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken were moving one line of T-Bars at 13:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour.		260	0	4.00	Likely

	Internal	200 Horseshoe Bush Road	7-Jul	10:35	Chirs	Text	Odour	Why does horseshoe stink so bad today! It's terrible Chris. 200 horseshoe bush. Rubbish odour.	SW	215.0	NO	0.7	10	Yes	Y	Rubbish	2	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with a light air breeze from the southwest at 0.7 m/s and a temperature of 10°C. A faint intermittent odour was detected during the assessment, which was possibly rubbish in nature. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken were moving one line of T-Bars at 13:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour.	N	299	0	4.00	Likely
	Internal	188 Horseshoe Bush Road	7-Jul	10:58	Louise Johnston	Text	Odour	Hi Ben , odour is really bad about 188 Horseshoe bush road'. Had to keep car window up. if you can please check it out' . Thanks	SW	215.0	NO	0.6	11	Yes	Y	Earthy	2	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with light air from the southwest at 0.6 m/s and a temperature of 10°C. A very faint level 2 possibly earthy odour was noticed during the assessment not landfill related. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken were moving one line of T-Bars at 13:15, and two odour cannons were moved closer (completed at 14:15) to help reduce any potential odour.	N	311	0	3.00	Unlikely
	Internal	168 Horseshoe Bush Road	7-Jul	11:16	Sheena Murray	Text	Odour	Really strong smell today 168 horseshoe bush road Rubbish odour	ENE	75.0	NO	0.2	11	Yes	Y	Rubbish	2	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with calm winds from the ENE at 0.2 m/s and a temperature of 11°C. A faint and short possible rubbish odour was detected during the assessment. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Proactive actions taken included moving one line of T-Bars at 13:15 and relocating two odour cannons closer to the area (completed at 14:15) to help reduce any potential odour.	N	350	0	4.00	Likely
1723	255 Horseshoe Bush Road	8-Jul	11:38	Sarah Richardson	Text	Odour	It stinks sort now	ENE	60.0	YES	3.5	14	Yes	Y	Burning	2	Y	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with a gentle breeze from the east-northeast (60.0°) at 3.5 m/s and a temperature of 14°C. A burning-type odour was detected during the assessment with an intensity of 2; however, the source of the odour could not be identified and was not originating from the landfill. All odour suppression devices were confirmed to be in full operation at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Two members of the council's Pollution Response team were on site at the time the complaint was received and attended the complaint address, confirming that no landfill odour was present.	Y	280	0	5.00	Likely
1724	100 Tender road	8-Jul	12:14	Andrew McNeil	Text	Odour	Landfill odour at 100 Tender Road	ENE	59.0	YES	2.1	14	Yes	Y	Hard to describe	1	N	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with a light breeze from the east-northeast (59.0°) at 2.1 m/s and a temperature of 14°C. A faint intermittent odour was detected at an intensity level of 1, described as hard to define possibly earthy but not clearly identifiable. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, two cannons were scheduled to be moved at 4:00 pm on 08/07 to assist in further odour control.	Y	257	2	11.00	Very Likely
1725	98/2 Tender Road	8-Jul	12:14	Shirley Robinson	Text	Odour	Come on guys its sort it yesterday & now today- Dump odour 4.5, 298 Tender, Shirley	ENE	59.0	YES	2.1	14	Yes	Y	Hard to describe	1	N	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under cloudy conditions, with a light breeze from the east-northeast (59.0°) at 2.1 m/s and a temperature of 14°C. A faint intermittent odour was detected at an intensity level of 1, described as hard to define possibly earthy but not clearly identifiable. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, two cannons were scheduled to be moved at 4:00 pm on 08/07 to assist in further odour control. This is the same investigation as complaint 1724 because they are at the same location driveways are within 5 meters of each other.	Y	257	2	10.00	Very Likely
1726	43 Tender Road	8-Jul	12:14	Ben	Text	Odour	Strong smell and noise up here at 43 tender rd again.	ENE	71.0	YES	2.2	14	Yes	Y	Rubbish, Earthy, Burning	2-3	N	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under fine conditions, with a light breeze from the east-northeast at 2.2 m/s and a temperature of 14°C. During the assessment, faint rubbish and earthy odours, potentially consistent with general rural or farm activity were noted, along with a distinct burning odour. Odour intensity was recorded between levels 2 and 3. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. No significant operational noise from the landfill in the area As a proactive measure, two cannons are scheduled to be moved at 4:00 pm on 8/07 to help reduce any potential odour impact.	Y	280	2	10.00	Very Likely
Internal	194 Horseshoe Bush Road	7-Jul	21:33	Raymond Venter	Text	Odour	The landfill odour is extremely bad at the moment.	SSW	196.0	NO	0.5	5	No	N/A			N	N	N	At the time of this complaint, the landfill was closed. The daily cover was reviewed and confirmed to be up to standard, and the vacuum across the site remained consistent overnight. Weather conditions at the time included cloudy skies with a light breeze from the SSW at 0.5 m/s and a temperature of 5°C.	N	300	0	2.00	Unlikely

Internal	Dip in Horseshoe Bush Road	8-Jul	7:15	Lloyd Richardson	Text	Odour	Mentioned LFG in the 100s and 200s HSB Road	SSW	193.0	NO	0.0	5	Yes	Y	Sulphur	2-3	N	N	N	A 15-minute FIDOL assessment was conducted in response to the complaint. Conditions were cloudy with calm winds at 0.0 m/s from the south-southwest (135°), and a temperature of 5°C. An intermittent sulphur-like odour was detected during the investigation. It was noticed in the dip along Horseshoe Bush Road within a 10 - 15 meter area, which is why the FIDOL was completed there. No landfill odour was detected in the surrounding area. The same odour was also identified around Pond 4 on site. While the exact source has not yet been confirmed, the investigation remains ongoing. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	321	0	5.00	Likely
Internal	194D Horseshoe Bush Road	8-Jul	8:03	Venessa Venter	Text	Odour	the smell is unbearable, please address it asap. It has been this way since yesterday and getting worse	SSW	206.0	NO	0.0	5	Yes	Y	Sulphur	2	N	N	N	A 15-minute FIDOL assessment was conducted in response to the complaint. Weather conditions were cloudy with calm winds from the south-southwest (206°) at 0.0 m/s and a temperature of 5°C. An intermittent sulphur-like odour was detected in a small area around the address. No landfill odour was present in the surrounding area. The same odour was also identified around Pond 4 on site. The exact source has not been confirmed at this stage, and the investigation remains ongoing. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	325	0	4.00	Likely
Internal	176 Horseshoe Bush Road	8-Jul	8:23	Greg Byrdon	Text	Odour	Once again it stinks here today. Landfill odour.	SSW	206.0	NO	0.0	5	Yes	Y	Sulphur	2	N	N	N	A 15-minute FIDOL assessment was conducted in response to the complaint. Weather conditions were cloudy with calm winds from the south-southwest (206°) at 0.0 m/s and a temperature of 5°C. An intermittent sulphur-like odour was detected in a small area around the address. No landfill odour was present in the surrounding area. The same odour was also identified around Pond 4 on site. The exact source has not been confirmed at this stage, and the investigation remains ongoing. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Same investigation as previous complaint as they are close to each other and happen during the same time frame.	N	315	0	5.00	Likely
Internal	200 Horseshoe Bush Road	8-Jul	10:02	Chirs	Text	Odour	What's going on today! The smell is starting up again! Rubbish odour	SE	144.2	YES	0.8	11	Yes	Y	Rubbish, Grassy	2	N	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine weather conditions, with light air from the southeast at 0.8 m/s and a temperature of 5°C. A faint odour was detected, described as a mix of rubbish and grassy smells, with an intensity of 2. The grassy odour could be related to the green waste operation occurring at 223 Horseshoe Bush Road (not related to the landfill). All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, two cannons were moved at 4:00 pm on 08/07 to assist in further odour control.	N	299	0	10.00	Very Likely
Internal	233 Horseshoe Bush Road	8-Jul	15:40	Karine Dallowes	Text	Odour	Hi, I've just got back home from work and the dump smells like rubbish 4/6 consistent	E	82.0	YES	1.3	12	Yes	N	No Odour		N	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine conditions, with light air from the east at 1.3 m/s. No odour was detected during the assessment. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, two cannons were moved at 4:00 pm on 08/07 to assist in further odour control. The FIDOL for this complaint was completed after the move and showed no odour.	N	280	0	8.00	Very Likely
Internal	Along Horseshoe Bush Road	8-Jul	18:04	Lloyd Richardson	Text	Odour	Just got home stinks all the way from 1 000 HSB road to tender road?	ENE	70.0	NO	1.3	12	Yes	Y	Burning	2	N	N	N	The site was closed at the time of the complaint. However, a member of staff was completing proactive monitoring at 19:00. Weather conditions remained consistent between the time of the complaint and the monitoring, with no significant changes recorded. No landfill related odour was detected along Horseshoe Bush Road, though a faint wood fire odour was noted near homesteads and more strongly at the 90-degree corner near Pond 3. No odour was present in the low-lying area. Monitoring was carried out slowly in a ute with windows down, and checks were made on foot at 223 HSB, low spot (168 HSB) and 90 degree bend (132 HSB). The daily cover was reviewed and confirmed to be up to standard, and the vacuum across the site remained consistent overnight.	N	321	0	3.00	Unlikely

1727	8 Karahiwi Lane	9-Jul	9:38	Nick de Witte	Text	Odour	Odour at my place this morning. Level 3. Cheers Nick Landfill odour It fluctuates with wind speed and direction.	NE	50.5	YES	4.0	13	Yes	Y	Earthy	2	N	N	A 15-minute FIDOL assessment was conducted at the top of Tender Road under overcast conditions, with a gentle breeze from the northeast at 4.0 m/s. A faint earthy odour was detected, rated at intensity level 2. This odour was not considered landfill-related. This location is the closest publicly accessible point to the complainant's address, which is located down a private driveway. The complainant has requested that this area not be entered. A patrol of the internal paper was completed during this investigation which detected some level 2 rubbish like odour. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. To proactively manage potential odour, one odour cannon has been scheduled for relocation at 4:00 pm on 09/07.	N	235	0	7.00	Likely
Internal	233 Horseshoe Bush Road	9-Jul	16:22	Kerine Dellowes	Text	Odour	Hi the dump smells of rubbish 2/6 Consistent for the last 30 mins	NE	39.8	YES	3.2	13	Yes	Y	Grassy, Burning, Car exhaust	2	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under light breeze and drizzly conditions, with wind from the northeast at 3.2 m/s, not blowing towards the address. A faint odour was detected, consisting of grassy, burning, and car exhaust characteristics, with an intensity of 2. All odour suppression devices were confirmed to be in full operation at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. The grassy odour may be linked to the green waste operations occurring at 223 Horseshoe Bush Road.	N	260	0	4.00	Likely
1728	255 Horseshoe Bush Road	11-Jul	8:10	Lloyd Richardson	Text	Odour	Sinks fella! Rubbish odour Intense waves every few minutes	NNE	30.8	NO	6.8	14	Yes	N	No Odour		Y	Y	A 15-minute FIDOL assessment was conducted at the complainant's address under drizzly conditions, with a moderate breeze from the north-northeast at 6.8 m/s. No odour was detected during the assessment. A drive up Tender Road was also completed, with no odour identified. The wind was not blowing from the landfill toward the address at the time of the complaint and had been consistently blowing between 3-7 m/s away from the complainant's location throughout the morning. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Due to the high wind speeds, no other odour sources in the area could be identified.	Y	280	0	2.00	Unlikely
1729	184 Richards Road	13-Jul	9:58	Jennie Hutchinson	Email	Odour	At the house, up Richards Road. Really nasty. Time 9.15am onwards. Location 184 Richards Road, anywhere SW of the land fill.	SE	130.0	NO	0.0	10	Yes	N	No Odour		Y	Y	The weather during the time of the complaint was calm and cloudy, with no wind and a temperature of 19°C. This complaint was emailed outside our operational hours. Although outside of operating hours, a member of staff was able to complete a patrol on both the onsite area and along Richards Road. During this patrol, no odours were detected. The daily core quality from Saturday's operations was confirmed to be of a good standard, and the vacuum across the site remained consistent.	Y	210	2	2.00	Unlikely
1730	115 Richards Road	15-Jul	7:37	Jennie Hutchinson	Email	Odour	Hi Ben, there was a LFG odour along Daisy flat highway around Richards Road when I drove past today at around 6:45am. Not sure if anyone else has reported this	NNE	17.8	YES	0.9	9	Yes	Y	Rubbish, Earthy	2	N	N	A 15-minute FIDOL assessment was conducted within the area mentioned by the complainant at 115 Richards Road. Weather conditions at the time was some light drizzle with light air from the north-northeast at 0.9 m/s. A faint rubbish and earthy odour was intermittently detected. Area of the complaint was patrolled and odour was only detected during the FIDOL at 115 Richards Road. All odour suppression devices were confirmed to be in full operation, and the weighbridge operator confirmed that no significant odorous loads were received during the complaint period. As a proactive measure, one line of T-Bars is being adjusted to assist in addressing the possible odour noted.	Y	225	2	12.00	Very Likely
Internal	Dip In Horseshoe Bush Road	15-Jul	7:43	Lloyd Richardson	Call	Odour	Called and mentioned LFG odour in the 100s to 200	NNE	24.1	NO	0.6	9	Yes	Y	Sulphur	2	N	N	A 15-minute FIDOL assessment was conducted in response to the complaint under drizzly conditions, with light air from the north-northeast at 0.6 m/s. A faint, intermittent sulphur-like odour was detected only within the dip on Horseshoe Bush Road. All odour suppression devices were confirmed to be in full operation at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. The exact source has not been confirmed and the investigation remains ongoing.	N	321	2	6.00	Likely
Internal	132 Horseshoe Bush Road	16-Jul	20:37	Sharon Race	Text	Odour	the odour is very strong tonight. Consistently Rubbish. The odour did not change. It was lingering in the air all night.	WSW	254.0	NO	0.0	9	Yes	Y	Burning	2	N	N	The Landfill was not operating during the time of the complaint but there was a staff member able to investigate the area at 21:30. No Landfill odour was detected, only Wood burning smell. There was little to no wind. There was also a proactive patrol completed at 1905, this also had similar no wind conditions. In the area of the complaint there was a Wet vegetation and earth smell but no landfill odour. There was no other odour detected during this patrol. Daily cover was up to standard, and vacuum was consistent throughout the night.	N	0	2	6.00	Likely

1731	Dairy Flat School	17-Jul	9:53	Auckland Council	Email	Odour	Nature of the pollution: customer wanted to complain a stinking old rubbish smell coming out from the Redvale Landfill. This has been an ongoing issue since Tuesday and kids at the Dairy Flat Primary School are highly impacted and require immediate attention and action to have this resolve please. Is the nuisance being caused by work being carried out on a site? Yes Is the pollution happening now? Yes	SE	132.0	NO	0.0	14	Yes	N	No Odour	Y	N	A 15-minute FIDOL assessment was conducted at the complainant's address under cloudy conditions, with calm wind at 0.0 m/s from the southeast (132.0°). No odour was detected during the FIDOL assessment at the Dairy Flat School. Seven patrols were completed in the period mentioned in the complaint, all of which included the area around the school due to its location at the end of the driveway to the landfill. No odour was detected in this area during any of these patrols. Two additional patrols were conducted after the complainant and also did not detect any odour. Council also visited this location at approximately 12:16 and did not detect any odour. Possible other causes of odour in this area: There was a lot of construction happening at the school. Also an area next to the school is used to load animals into trucks had a very strong animal manure smell coming from it, which was noticed when surveying the area after the FIDOL.	Y	135	2	4.00	Likely
1732	43 Tender Road	17-Jul	15:41	Ben	Text	Odour	That dump is smelling again up at 43 tender rd When they were asked for more information about type of odour the intensity and the frequency they didn't reply.	SE	135.5	YES	4.9	13	Yes	N	No Odour	Y	N	A 15-minute FIDOL assessment was conducted at the complainant's address under windy conditions, with a gentle breeze from the southeast at 4.9 m/s and a temperature of 13°C. No odours were detected during the assessment or along Tender Road. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	Y	280	1	4.00	Likely
Internal	200 Horseshoe Bush Road	17-Jul	16:04	Chris	Text	Odour	The smell is bad this afternoon 5 and R	SE	136.5	YES	4.1	13	Yes	Y	Rubbish	2	Y	A 15-minute FIDOL assessment was conducted at the complainant's address under windy conditions, with a gentle breeze from the southeast at 4.1 m/s. A rubbish-type odour was detected at an intensity of 2. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. One odour cannon was moved to help reduce any potential odour. This was completed at 11:30, 18/07.	Y	299	1	8.00	Very Likely
Internal	233 Horseshoe Bush Road	17-Jul	7:54	Karine Dallows	Text	Odour	Persistent rubbish odour 1/6	SSE	167.0	NO	3.0	12	Yes	Y	Earthy	2	N	This text was only received the next day after it was sent, so no one investigated it at the time. There was a proactive patrol completed in the area of the complaint at 18:15. This did detect a wet earthy odour in the area of the complaint, but no landfill odour was detected. Weather conditions for the patrol were similar to those at the time of the complaint. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	280	1	5.00	Likely
Internal	176 Horseshoe Bush Road	17-Jul	7:55	Greg Bydon	Text	Odour	The tip smells bloody disgusting 5 and R	SSE	166.0	YES	4.7	11	Yes	Y	Earthy	2	N	This text was only received the next day after it was sent, so no one investigated it at the time. There was a proactive patrol completed in the area of the complaint at 18:15. This did detect a wet earthy odour in the area of the complaint, but no landfill odour was detected. Weather conditions for the patrol were similar to those at the time of the complaint. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	315	1	6.00	Likely
Internal	194D Horseshoe Bush Road	17-Jul	7:55	Veneisa Venter	Text	Odour	The odour is overwhelming at the moment. Please address. R & G Consistent	S	175.0	YES	4.8	11	Yes	Y	Earthy	2	N	This text was only received the next day after it was sent, so no one investigated it at the time. There was a proactive patrol completed in the area of the complaint at 18:15. This did detect a wet earthy odour in the area of the complaint, but no landfill odour was detected. Weather conditions for the patrol were similar to those at the time of the complaint. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	325	1	6.00	Likely
Internal	132 Horseshoe Bush Road	18-Jul	8:08	Sharon Race	Text	Odour	the odour is disgustingly strong again this morning. Rubbish & consistent. Please sort out urgently!	SW	219.0	YES	4.0	10	Yes	Y	Rubbish, Earthy	2-3	N	A 15-minute FIDOL assessment was conducted under drizzle conditions, with a gentle breeze from the southwest at 4.0 m/s. Rubbish and earthy odours were detected with an intensity of 2-3. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. It was identified that the wind conditions at the active cell differed from those recorded at the site's weather station and the forecast, resulting in a gap in suppression coverage. In response, one odour suppression cannon was moved at 11:45, and one line of T-Bars is currently being relocated, with completion planned for 18:15.	N	0	0	7.00	Likely

Internal	146 Horseshoe Bush Road	18-Jul	9:18	Dan Beauchamp	Text	Odour/Noise	Dump stinks bad this morning at 146 horseshoebush rd & very noisy Consistent	SSW	208.0	YES	3.0	12	Yes	Y	Rubbish	2	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under drizzly conditions, with a gentle breeze from the southwest at 4.0 m/s. A rubbish odour with intensity level 2 was detected. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. A gap in suppression was identified due to a variation between the wind conditions at the weather station and those at the active cell. To address this, one odour cannon was repositioned at 11:45, and a line of T-Bars is being relocated, with completion planned for 16:15.	N	355	0	7.00	Likely
Internal	85 Horseshoe Bush Road	18-Jul	14:48	Jenny	Text	Odour	Hi just to let you know the odour is bad today. Strong and rubbish smell	SSW	212.5	YES	5.2	14	Yes	Y	Hard to describe	1	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under fine weather conditions, with a gentle breeze from the south-southwest at 5.2 m/s. A faint odour of low intensity (rated 1) was detected and described as hard to identify. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. A gap in suppression was identified, attributed to a difference between wind conditions at the active cell and those recorded at the weather station/forecast. As a result, one line of T-Bars is being repositioned, with completion expected by 16:15.	N	45	0	7.00	Likely
Internal	corner of Horseshoe Bush Road	18-Jul	17:29	Lloyd Richardson	Text	Odour	Hey get on your horse mate Your business is breaching its RC from 100 - 230 horseshoe bush road. It sticks of foul Rubbish and LFG. 5/6. Can't breathe in that zone. Get it fixed before the weekend begins fellal And how about fixing it for good!	SSW	213.0	YES	1.7	9	Yes	Y	Earthy	2	N	N	The landfill was shut at the time of the complaint, but a team member was able to get to the area mentioned in the complaint at 18:37. The only odour noticed in the area was earthy, resembling dam or wet soil smells no landfill-related odours were detected. Weather conditions at the time were calm with a light breeze from the SSW (213°) at 1.7 m/s and a temperature of 9°C. Daily cover was up to standard, and vacuum was consistent overnight.	N	56	0	9.00	Very Likely
Internal	115 Horseshoe Bush Road	19-Jul	8:32	Sarah Richardson	Text	Odour	It's at the corner top of the hill where you can pull over. It's really intense	ESE	111.0	NO	0.0	7	Yes	Y	1	Hard to describe	N	N	A 15-minute FDOL assessment was conducted under calm conditions with no wind and a temperature of 7°C. A faint odour, hard to describe, was noted at an intensity of 1. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Actions: Two odour suppression devices were repositioned to assist in minimising any odour in the area. These adjustments were completed at 8:20 and 9:30 on 21/07.	N	14	0	3.00	Unlikely
Internal	146 Horseshoe Bush Road	19-Jul	13:10	Dan Beauchamp	Text	Odour	Dump is smelling bad today, what is being done to resolve this? Also coming from inside my house	SW	220.0	YES	1.3	16	Yes	N	No Odour	N	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under fine weather conditions, with light air from the southwest at 1.3 m/s and a temperature of 16°C. No odour was detected during the assessment.	N	355	0	6.00	Likely
Internal	132 Horseshoe Bush Road	21-Jul	5:41	Sharon Race	Text	Odour	It's absolutely disgusting how his morning. All through the night it's been the same 🤢	SSE	168.0	NO	0.2	3	Yes	N	No Odour	N	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under foggy conditions, with calm wind from the south-southeast at 0.2 m/s. No odours were detected during the assessment. The landfill was not operational at the time of the complaint; however, a staff member attended the area at 6:25 AM. Daily cover was up to standard, and vacuum remained consistent throughout the night. All odour suppression devices were confirmed to be in full operation.	N	0	0	8.00	Very Likely
Internal	Dip in Horseshoe Bush Road	21-Jul	7:38	Karine Dallows	Text	Odour	Mentioned rubbish odour around the dip in HSB	SSE	157.0	YES	0.4	2	Yes	N	No Odour	N	N	N	A 15-minute FDOL assessment was conducted at the complainant's address under fine conditions, with calm wind from the south-southeast at 0.4 m/s and a temperature of 2°C. No odour was detected during the visit. All odour suppression devices were confirmed to be in full operation at the time of the investigation. The weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a positive action, two odour suppressing devices were repositioned at 8:20 and 9:30 on 21/07 to help reduce any potential odour.	N	321	0	9.00	Very Likely

Internal	146	Horseshoe Bush Road	22-Jul	10:19	Dan Beauchamp	Text	Odour	Odour at 146 horseshoe bush rd again this morning. It is a dump smell of course	S	181.0	YES	2.8	11	Yes	N	No Odour	0	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine conditions, with a light breeze from the south (181°) at 2.8 m/s and a temperature of 13°C. No odour was detected during the investigation, with an intensity of 0 observed across the entire FIDOL assessment. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. It was noted that the active call location had been changed earlier in the day, and odour suppression cannot placement and angles were still being adjusted to optimise coverage and maximise suppression effectiveness.	N	355	2	7.00	Likely
Internal	146	Horseshoe Bush Road	22-Jul	16:19	Katherine Mason	Text/Call	Odour	Very bad smell right now. Please remedy. Been bad all day.	SSW	196.0	YES	1.4	10	Yes	Y	Hard to describe, Burning	1-2	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine conditions, with light air from the south-southwest (196°) at 1.4 m/s and a temperature of 10°C. Two distinct odours were detected during the visit: a level 1 odour that was hard to describe, and a level 2 odour with a burning character. All odour suppression systems were confirmed to be fully operational at the time of investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. The daily covering process was mostly complete and up to standard. As a proactive measure, an additional line of T-Bars was set up at 10:00 on 23/07.	N	355	2	11.00	Very Likely
Internal		Dip in Horseshoe Bush Road	23-Jul	8:40	Ashleigh Leimann	Text	Odour	Bad odour/stinky smell by smelling it feels like vomiting strong bad odour needs to be checked. this smell is strong on about in between 190-190 Horseshoe bush Road	SSW	195.6	NO	0.3	7	Yes	Y	Hard to describe, Sulphur	1-2	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine conditions, with calm wind from the south-southwest (195.6°) at 0.3 m/s and a temperature of 7°C. An odour was detected during the visit, with intensity levels ranging from 1 to 2. The odour was described as hard to describe odour at level 1 and possible sulphur like odour at level 2. Another team member was also in the area at the time and made the following observations: Horseshoe Bush Rd - 50° bend: No wind; wet vegetation odour detected. 168 Horseshoe Bush Rd: No wind; wet vegetation odour detected along with low level yellow gear noise. 223 Horseshoe Bush Rd: No wind; wet vegetation odour present. A moderate wood odour was detected near the yard gate. All odour suppression systems were confirmed to be fully operational at the time of investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive measure, an additional line of T-Bars was set up at 10:00 on 23/07.	N	321	2	6.00	Likely
Internal	233	Horseshoe Bush Road	23-Jul	15:58	Karine Dallows	Text	Odour	Hi there is a 2/3/6 rubbish odour that has just started coming from the Dump	NE	45.9	NO	1.0	11	Yes	N	No Odour		N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine conditions, with light breeze from the north-east (45.9°) at 104 m/s and a temperature of 11°C. No odour was detected during the visit, the FIDOL was conducted at the complainant's letterbox, and afterward the surrounding area was investigated with no odour being detected. All odour suppression systems were confirmed to be fully operational at the time of investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	280	0	2.00	Unlikely
Internal	Along	Horseshoe Bush Road	23-Jul	19:38	Lloyd Richardson	Text	Odour	I left home at 5:50 and HSB wreaked! 6/6 of LFG and odour. Just got home tonight and it's exactly the same. Explain to me specifically what you are doing to address this continuous issue? Why aren't you addressing it?	SSW	211.6	NO	0.0	5	Yes	Y	Rubbish	2	N	N	The Landfill was not operating during the time of the complaint but there was a staff member able to investigate the area along Horseshoe Bush Road. The conditions were fine with a recorded wind speed was 0m/s in a SSW direction and a temperature of 5°C. An odour was detected during the visit, with an intensity level of 2. The odour was described as rubbish odour. Daily cover was up to standard, and vacuum was consistent throughout the night. As a follow-up action, a site walkover by technicians and leadership found no odour issues. This will be done at a regular schedule.	N	321	0	5.00	Likely
Internal	132	Horseshoe Bush Road	23-Jul	20:27	Sharon Race	Text	Odour	the odour is disgusting again, very strong. Like rubbish, rotten eggs... please investigate urgently. I've just returned home & it got into my car's air conditioning! 🤢	SSW	211.6	NO	0.0	4	Yes	Y	Hard to describe	1	N	N	The Landfill was not operating during the time of the complaint but there was a staff member able to investigate the area along Horseshoe Bush Road. The conditions were fine with a recorded wind speed was 0m/s in a SSW direction and a temperature of 5°C. There was an odour, but it was difficult to determine the source and intensity. Daily cover was up to standard, and vacuum was consistent throughout the night. As a follow-up action, a site walkover by technicians and leadership found no odour issues. This will be done at a regular schedule.	N	0	1	11.00	Very Likely

	Internal	144	Horseshoe Bush Road	24-Jul	9:58	Dan Beauchamp	Text	Odour	Dump stinks this morning 144 horseshoe bush rd. What are you doing to remedy?	SSW	212.0	YES	0.7	11	Yes	Y	Earthy	2	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine conditions, with light breeze from the South-Southwest (212°) at 0.7 m/s and a temperature of 11°C. The wind did not seem to be blowing from the landfill to the complaint address. No landfill odour was detected during the visit, but a weak earthy odour was detected, seemed to be from the drain observed nearby. The FIDOL was conducted at 144 Horseshoe Bush Road. All odour suppression systems were confirmed to be fully operational at the time of investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As proactive action we are moving one odour suppression device to help reduce any potential odour. It was completed at 10:35 am.	N	354	0	8.00	Very Likely
	Internal	233	Horseshoe Bush Road	25-Jul	6:15	Karine Dellow	Text	Odour	Morning, there is a constant gas type odour from the dump this morning 236	SSW	193.5	NO	0.0	2	Yes	N	No Odour	N	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine conditions, with a wind direction of SSW (193.5°), average wind speed of 0m/s and a temperature of 2°C at 6:45. No Odour was detected at the complaints address during the FIDOL assessment. All odour suppression systems were confirmed to be fully operational at the time of investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As proactive action we are moving one odour suppression device to help reduce any potential odour. It was completed at 10:35 am.	N	280	1	1.00	Unlikely
	Internal	194D	Horseshoe Bush Road	25-Jul	6:40	Vanessa Venter	Text	Odour	Please address the odour, it is extreme this morning.	SSW	193.5	NO	0.0	1	Yes	N	No Odour	N	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine, calm conditions, with a wind direction of SSW (193.5°), average wind speed of 0m/s and a temperature of 1°C at 7:16. No Odour was detected at the complaints address during the FIDOL assessment. All odour suppression systems were confirmed to be fully operational at the time of investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As proactive action we are moving one odour suppression device to help reduce any potential odour. Planned to be completed by 10 am.	N	325	0	1.00	Unlikely
	Internal	194D	Horseshoe Bush Road	25-Jul	7:16	Raymond Venter	Text	Odour	The odour is extremely bad at the moment.	SSW	193.5	NO	0.0	2	Yes	N	No Odour	N	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under fine, calm conditions, with a wind direction of SSW (193.5°), average wind speed of 0m/s and a temperature of 2°C at 7:45. No Odour was detected at the complaints address during the investigation. All odour suppression systems were confirmed to be fully operational at the time of investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As proactive action we are moving one odour suppression device help reduce any potential odour. The suppression device relocation was completed at 10:35 am.	N	325	0	1.00	Unlikely
	Internal	132	Horseshoe Bush Road	25-Jul	0:16	Sharon Race	Text	Odour	12:16 Odour is strong right now, has built up as it was weak at 9pm. Gas more than rubbish. 7:33 And it still stinks - right through the night	SSW	193.5	YES	0.0	2	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address under foggy conditions, with calm winds from the south-southwest (193.5°) at 0.0 m/s and a temperature of 2°C. An odour consistent with older rubbish was detected, with an intermittent intensity rating of 2. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As proactive measures, one odour suppression device was relocated to help mitigate any potential odour; this was completed at 10:35 am. In addition, due to the nature of the odour detected, the intermediate cover on the northern side is being thickened to further reduce any potential odour both during the day and overnight. This work is currently underway.	N	0	0	12.00	Very Likely
1733	255	Horseshoe Bush Road	26-Jul	5:55	Lloyd Richardson	Text	Odour	5:55 Today and tomorrow are easterly winds and it already stinks at our home. What are you doing to eliminate the odour now? 7:26 LFG pouring out of your business, sort it f\$&king out!	ENE	72.9	YES	1.3	11	Yes	Y	Rubbish	2	N	N	N	The investigation FIDOL was completed at the time of the second message from the complainant because the first message was outside of operating hours. A 15-minute FIDOL assessment was conducted at the complainant's address under fine clear conditions, with minimal breeze towards the property from the east-northeast (72.9°) at 1.3 m/s and a temperature of 11°C. A very slight/very weak odour was detected, with an intensity rating of 2. The character was described as a possible rubbish odour that would be hard to notice if you weren't trying to detect it. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. In between the complaint address and the landfill is a green waste facility and a portalooc company that may have contributed to odour intensity in the area. A line of T-bars was moved on 28/07 at 10:00 to help with odour suppression.	Y	280	1	11.00	Very Likely
1734	255	Horseshoe Bush Road	27-Jul	7:24	Lloyd Richardson	Text	Odour	Landfill gas leaking this morning	NE	53.0	NO	2.1	13	No	N/A	N/A	N/A	N	N	N	A complaint was received outside of operating hours and was primarily investigated via desktop review. Conditions at the time showed a north-easterly wind (53.0°) at 2.1 m/s and a temperature of 13°C, with the wind direction not towards the complainant's address. Daily cover was confirmed to be up to standard, and vacuum levels remained consistent across the weekend. During the first patrol of the day on 28/07 at 07:45, no landfill gas odour was detected on or off site.	Y	280	0	2.00	Unlikely

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Internal	146	Horseshoe Bush Road	1-Aug	11:31	Dan Beauchamp	Text	Odour	Dump stinks bad at 146 horseshoebush rd today	SSW	202.8	YES	1.9	15	Yes	Y	Rubbish	2	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address with calm and clear conditions, with wind from the south-southwest (202.8°) at 1.9m/s and a temperature of 15°C. During the FIDOL assessment, a weak rubbish odour was detected for a short amount of time, with an intensity rating of 2. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive action, we will be moving some T bars, completed at 1300. A new spray line of odour suppressant was set up on 31/7 along the northern boundary of the site, and will be undergoing testing on the 31/7 and 1/8.	N	355	1	9.00	Very Likely
Internal	Along Horseshoe Bush Road	1-Aug	17:12	Lloyd Richardson	Text	Odour	Odour	Just got home still stinks from 100 to 230 HSB road Disgusting how about fixing your emissions correctly ... Tell me exactly what you are now doing to remedy none of us appreciate the St(you and you're colleagues are spinning us	SSW	212.7	NO	1.8	11	Yes	N	No Odour	N	N	N	The Complaint was recieved outside of Landfill operating hours, however fortunately someone was able to investigate. A 15-minute FIDOL assessment was conducted at 132 Horseshoe Bush Road with calm and clear conditions, with wind from the south-southwest (212.7°) at 1.8m/s and a temperature of 11°C. During the FIDOL assessment, No odour was detected. A slight westerly wind was observed during the FIDOL. A second FIDOL was conducted at the other end of the range of properties detailed in the complaint at ~17:45. During the FIDOL, test no odour was detected, and a more consistent wind blowing south east was observed. Daily cover was confirmed to be up to standard, and vacuum levels remained consistent across the night. During the first patrol of the day on 4/08 at 08:02, no landfill gas odour was detected on or off site.	N	321	1	2.00	Unlikely
Internal	146	Horseshoe Bush Road	2-Aug	13:20	Dan Beauchamp	Text	Odour	Thanks for your efforts yesterday, unfortunately it still smells really bad here today	SSW	198.1	YES	2.9	14	Yes	Y	Earthy, Burning	1-2	N	N	A 15-minute FIDOL assessment was conducted at the complainants address with calm and clear conditions, with wind from the south-southwest (198.1°) at 2.9m/s and a temperature of 14°C. During the FIDOL assessment, an earthy odour and a faint burning odour were detected, likely from a fire up the road. Wind was observed to be blowing southeast during the FIDOL. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	355	1	7.00	Likely
1738	255	Horseshoe Bush Road	3-Aug	15:13	Lloyd Richardson	Text	Odour	It now stinks from our place at 255 and has the last 30 mins. You stated you were adding extra cover. That's clearly not working. Also LFG all night and all morning and evenings is the most pungent mixed with rubbish odour	E	91.5	YES	0.3	14	Yes	N	No Odour	Y	N	N	The complaint was recieved outside of Landfill operating hours, however someone was able to get to the area at 15:30. A patrol was conducted past the complaint address with calm and clear conditions, with wind from the east (91.5°) at 0.3m/s and a temperature of 14°C. During the patrol, no odour was detected. Auckland Council were also able to investigate at 15:54, and detected no odour. Daily cover was confirmed to be up to standard, and vacuum levels remained consistent across the night. During the first patrol of the day on 4/08 at 08:02, no odour was detected in the area.	Y	280	0	10.00	Very Likely
Internal	194D	Horseshoe Bush Road	3-Aug	12:08	Vanessa Venter	Text	Odour	Very strong odour today again. Please address	SE	129.6	YES	3.6	14	No	N/A	N/A	N	N	N	The complaint was recieved outside of landfill operating hours, and the investigation was primarily done through desktop review. The conditions at the time show a south easterly wind (129.6°) with a wind speed of 3.6m/s. The temperature was recorded as 14 degrees. The daily cover was confirmed to be up to standard, and vacuum levels stayed consistent over the weekend. The first patrol of the week conducted at 802 on 4/8 detected no odour in the area.	N	325	1	5.00	Likely
Internal	146	Horseshoe Bush Road	3-Aug	13:03	Andrea McNeil	Text	Odour	Hi, just putting in a request for an odour check please. Andrea McNeil. I can smell it in the dip ear 146 horseshoe bush Road.	ESE	106.1	NO	4.0	14	No	N/A	N/A	Y	N	N	The complaint was recieved outside of landfill operating hours, and the investigation was primarily done through desktop review. The conditions at the time show a east-south-easterly wind (106.1°) with a wind speed of 4.0m/s. The temperature was recorded as 14 degrees. The daily cover was confirmed to be up to standard, and vacuum levels stayed consistent over the weekend. The first patrol of the week conducted at 802 on 4/8 detected no odour in the area.	N	355	1	2.00	Unlikely
Internal	Along Horseshoe Bush Road	3-Aug	5:50	Nick de Witte	Text	Odour	Odour in HSB from number 176 to 100. Description of offensiveness: Sulphurous rotten egg odour, strong.	S	188.5	NO	0.3	5	No	N/A	N/A	N	N	N	N	The complaint was recieved outside of landfill operating hours, and the investigation was primarily done through desktop review. The conditions at the time show a southerly wind (188.5°) with a wind speed of 0.3m/s. The temperature was recorded as 5 degrees. The daily cover was confirmed to be up to standard, and vacuum levels stayed consistent over the weekend. The first patrol of the week conducted at 8:02 on 4/8 detected no odour in the area.	N	321	0	2.00	Unlikely

1739	43 Tender Road	4-Aug	13:50	Ben	Text	Odour	Smell coming this way again. 43 tender rd. Ben	E	99.4	YES	4.3	13	Yes	Y	Musty	2	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address with calm and clear conditions, with wind from the east (99.4°) at 4.3m/s and a temperature of 13°C. During the FIDOL assessment, a musty odour was detected for a short amount of time, with an intensity rating of 2. The investigator described: Quite windy at location. Blowing from landfill to address no odour from landfill. When the wind died down there was a slight musty odour. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. An Odour suppression device was moved at 09:00 on 5/8 to help with odour suppression.	Y	280	2	8.00	Very Likely
Internal	233 Horseshoe Bush Road	4-Aug	15:32	Karine Dellowa	Text	Odour	Hi, there is a strong rubbish odour in the air 3/6	E	95.5	YES	1.2	12	Yes	Y	Hard to Describe	1	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address with calm and cloudy conditions, with wind from the east (95.5°) at 1.2m/s and a temperature of 12°C. During the FIDOL assessment, a very weak hard to describe odour was detected for a short amount of time, with an intensity rating of 1. The investigator noted: Unable to decipher, handheld anemometer recorded average windspeed of 1.1m/s and a max windspeed of 2.9m/s. Wind was observed to be predominantly easterly. FIDOL conducted at complainant's driveway, PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. As a potential source of odour, on this wind direction there is a greenhouse facility and portaloos facility between the landfill and the complainant's address. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive action, an Odour suppression device was moved at 09:00 on 5/8 to help with odour suppression.	N	280	1	11.00	Very Likely
1740	255 Horseshoe Bush Road	4-Aug	15:57	Sarah Richardson	Text	Odour	It stinks pls sort it out	ESE	104.1	YES	1.5	12	Yes	N	No Odour	Y	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address with calm and cloudy conditions, with wind from the east-southeast (104.1°) at 1.5m/s and a temperature of 12°C. During the FIDOL Assessment, no odour was detected. The investigator noted: Handheld anemometer recorded average windspeed of 1.6m/s and a max windspeed of 3.8m/s. Wind was observed to be from ENE. When the complaint was received, another FIDOL was being carried out at 233 Horseshoe Bush Road (next door). During that 15-minute FIDOL assessment, a very weak hard to describe odour was detected for a short amount of time, with an intensity rating of 1. Council was able to attend and get feedback. "The allegedly offensive/objectionable odour was not validated by the Council's on-call officer (a FIDOL assessment was performed). The complainant could not be contacted back until later in the evening (19:55), and at that time, the odour was considered to be of no concern to the complainant." PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels. As a potential source of odour, on this wind direction there is a greenhouse facility and portaloos facility between the landfill and the complainant's address. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive action, an Odour suppression device was moved at 09:00 on 5/8 to help with odour suppression.	Y	280	2	9.00	Very Likely
1741	255 Horseshoe Bush Road	4-Aug	20:07	Lloyd Richardson	Text	Odour	It absolutely wreaks... we've just been talking to the council... sort it out man!	ESE	117.0	YES	3.2	11	No	N/A	N/A	N	N	N	Between the first complaint at this address at (received at 15:57) and the current one (received at 20:07), a Council officer was able to attend and complete a FIDOL assessment. At the time of their visit, the allegedly offensive/objectionable odour could not be validated. The council's monitoring team reached out to the complainant who was not able to be contacted until 19:55, at which point they advised that the odour was no longer a concern. This complaint was received outside of landfill operating hours, and the investigation was primarily done through desktop review. The conditions at the time show an east-southeasterly wind (117.0°) with a wind speed of 3.2 m/s. The temperature was recorded as 11°C. The daily cover was confirmed to be up to standard, and vacuum levels stayed consistent overnight. As a potential source of odour, on this wind direction there is a green waste facility and a portaloos facility between the landfill and the complainant's address.	Y	280	2	6.00	Likely

1742	255 Horseshoe Bush Road	6-Aug	16:10	Sarah Richardson	Text	Odour	It sticks again come on it's every bloody day and we are over it!	ENE	73.4	YES	2.8	12	Yes	N	No Odour	N	N	N	Y	280	1	5.00	Likely
1743	255 Horseshoe Bush Road	6-Aug	17:24	Lloyd Richardson	Text	Odour	Ben I've been gone twice today and just arrived home again now the whole place stinks of rubbish	E	95.7	YES	2.5	12	No	N	N/A	N	N	N	Y	280	1	8.00	Very Likely
1744	255 Horseshoe Bush Road	7-Aug	6:49	Lloyd Richardson	Text	Odour	Rubbish odour stinks already at home	NE	48.5	NO	1.2	12	Yes	Y	Exhaust	2	N	N	Y	280	1	5.00	Likely
Internal	233 Horseshoe Bush Road	7-Aug	6:42	Karine Dallows	Text	Odour	Morning, 2/6 constant rubbish odour this morning	E	92.0	YES	1.5	12	Yes	Y	Exhaust	2	N	N	Y	280	0	10.00	Very Likely
Internal	Dip in Horseshoe Bush Road	10-Aug	7:20	Karine Dallows	Text	Odour	Strong rubbish odour 4/6 driving down horseshoe bush road in the dip	SW	231.2	NO	1.7	4	No	N/A	N/A	N	N	N	N	321	0	1.00	Unlikely
Internal	132 Horseshoe Bush Road	11-Aug	9:07	Sharon Race	Text	Odour	Ong Ben it stinks! 🤢	SSW	210.6	YES	1.7	8	Yes	N	No Odour	N	N	N	N	0	0	5.00	Likely

Internal	176	Horseshoe Bush Road	11-Aug	10:15	Greg Brydon	Text	Odour	Stinks here	S	172.6	YES	0.6	11	Yes	N	No Odour	N	N	A 15-minute FIDOL assessment was conducted at the complainant's address with fine, clear conditions, with wind from the south (172.6°) at 0.6m/s and a temperature of 11°C. During the FIDOL assessment, no odour was detected. The investigator noted: Very light southeasterly. Handheld anemometer recorded an average windspeed of 0.0m/s and a max windspeed of 0.7m/s All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive action, the sprayline by Pond 4 was turned on manually at ~08:30 and is planned to run for the rest of the working day.	N	315	0	6.00	Likely
1745	77 Tender Road		11-Aug	13:59	Lynda Mann	Text	Odour	Hi very strong unpleasant smell this morning and continues through to now. Not nice to sit outside! Tender Road Lynda Mann 77 Tender road	E	90.1	YES	1.7	14	Yes	Y	Hard to Describe	1	N	A 15-minute FIDOL assessment was conducted at the complainant's address with fine, clear conditions, with wind from the east (90.1°) at 1.7m/s and a temperature of 14°C. During the FIDOL assessment, a hard to describe odour with an intensity of 1 was detected, for a short amount of time (30 seconds). The investigator noted: FIDOL conducted at the complainant's letterbox. Observing an east-northeasterly at location. Handheld anemometer recorded average windspeed of 1.3m/s and a max windspeed of 2.3m/s. Although the odour suppression system was in partial operation due to one odour suppression device that had unplanned downtime on 11/8 at 13:30, the odour suppression curtain remained in full coverage of the active cell, as there were two cannons nearby on either side. Contractors are to come in at 7:30 on the 12/08 and have the device operating by 10:00 12/08. All other odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive action, multiple line of T bars were moved to help with odour suppression.	Y	247.5	1	8.00	Very Likely
1746	43 Tender Road		11-Aug	15:06	Ben	Text	Odour	The dump has been smelly all day today, Ben 43 tender rd	ESE	102.8	YES	1.0	14	Yes	N	No Odour	N		A 15-minute FIDOL assessment was conducted at the complainant's address with fine, clear conditions, with wind from the east-southeast (103.8°) at 1.0m/s and a temperature of 14°C. During the FIDOL assessment, no odour was detected. The investigator noted: FIDOL conducted at the complainant's letterbox. Wind seemed to be easterly at FIDOL location. Handheld anemometer recorded average windspeed of 2.9m/s and a max windspeed of 4.3m/s. Although the odour suppression system was in partial operation due to one odour suppression device that had unplanned downtime on 11/8 at 13:30, the odour suppression curtain remained in full coverage of the active cell, as there were two cannons nearby on either side. Contractors are to come in at 7:30 on the 12/08 and have the device operating by 10:00 12/08. All other odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. As a proactive action, multiple line of T bars were moved to help with odour suppression.	Y	260	1	8.00	Very Likely
1747	255 Horseshoe Bush Road		11-Aug	15:16	Lloyd Richardson	Text	Odour	Just got home your business wrecks	ESE	105.8	YES	2.3	14	Yes	Y	Manure	2-3	N	A 15-minute FIDOL assessment was conducted at the complainant's address with fine, clear conditions, with wind from the east-southeast (105.8°) at 2.3m/s and a temperature of 14°C. During the FIDOL assessment, a distinct animal manure odour was detected intermittently with an intensity rating of 2-3. The investigator noted: There was a paddock of livestock across the road, with a noticeable/distinct manure odour. Light wind observed to be from ENE at the investigation location. FIDOL conducted between 233 and 255 Horseshoe Bush road. During the FIDOL the investigator briefly talked to the neighbour who also complained at the same time, who was able to confirm the odour character as "cows and sludge". Although the odour suppression system was in partial operation due to one odour suppression device that had unplanned downtime on 11/8 at 13:30, the odour suppression curtain remained in full coverage of the active cell, as there were two cannons nearby on either side. Contractors are to come in at 7:30 on the 12/08 and have the device operating by 10:00 12/08. All other odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Other potential sources of odour on this wind direction are a green waste/composting facility and a portalooc company between the Landfill and the Complainant. As a proactive action, a line of T bars were moved in the afternoon to help with odour suppression.	Y	280	1	9.00	Very Likely

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1759	255 Horseshoe Bush Road	16-Aug	7:41	Lloyd Richardson	Text	Odour	Ben It stinks here at home Please address	ENE	60.5	YES	1.2	10	Yes	N	No Odour				N			Y	260	1	7.00	Likely	A 15-minute FIDOL assessment was conducted at the complainant's address with fine, windy conditions, with wind from the east-northeast (60.9°) at 1.2m/s and a temperature of 10°C. During the FIDOL assessment, no odour was detected. The investigator noted: strong wind observed to be an easterly. FIDOL conducted at complainant letterbox, can't detect any odour. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Other potential sources of odour on this wind direction are a green waste/composting facility and a portaloo company between the Landfill and the Complainant. As a proactive action, a line of T bars were moved to help with odour suppression.
1760	100 Tender road	17-Aug	11:49	Andrew McNeil	Text	Odour	Hi Team I'm getting whiffs of the tip at 100 Tender.	NE	41.2	YES	3.6	16	No	N	N/A				N			Y	257	2	5.00	Likely	The complaint was received when the landfill was shut, and the investigation was primarily done through desktop review. Conditions show wind from the south (41.2°) at 3.6m/s and a temperature of 16°C. Daily cover was confirmed to be up to standard, and vacuum levels remained consistent across the night. There were no recorded outages or reductions overnight that could have impacted gas extraction. During the first patrol of the next day (7:45, 18/8), no odour was detected.
1761	Dairy Flat School	19-Aug	8:08	Paula Lucas	Text	Odour	Dairy flat school logging rubbish stench	NW	311.6	YES	2.0	9	Yes	Y	Exhaust	2	N					Y	135	0	9.00	Very Likely	A 30-minute FIDOL assessment was conducted at the complaint address with rainy, breezy conditions, with wind from the northwest (311.6°) at 2.0m/s and a temperature of 9°C. During the FIDOL assessment, exhaust odour was detected. The investigator noted: FIDOL conducted roadside in front of school. Moderate southwesterly breeze observed at location. Was raining. Heavy traffic. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Between 7:44 and 7:59, the area was proactively patrolled and no odour was detected at the locations referenced. The investigation was at the school from 8:14 to 9:00, and did not detect landfill related odour. Another waste management team member was able to join the investigation from 8:35 to 8:55, and confirmed the findings. As a proactive action an odour suppression device was moved at 9:20 to help minimize potential odour.
1762	Dairy Flat School	19-Aug	8:43	Amy	Text	Odour	Very odorous at Dairy Flat School	WNW	298.2	YES	2.0	9	Yes	Y	Burning	2	N					Y	135	0	8.00	Very Likely	A 15-minute FIDOL assessment was conducted at the complaint address with rainy, breezy conditions, with wind from the west-northwest (298.9°) at 2.7m/s and a temperature of 10°C. During the FIDOL assessment, burning odour was detected. The investigator noted: FIDOL conducted roadside at school. Consistent westerly observed at location. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Between 7:44 and 7:59, the area was proactively patrolled and no odour was detected at the locations referenced. The investigator was at the school from 8:14 to 9:00, and did not detect landfill related odour. Another waste management team member was able to join the investigation from 8:35 to 8:55, and confirmed the findings. A potential source of the burning odour in the area, is the tomato greenhouse next door to the school that has a coal burner running during the day. Regional Manager Comments (based on phone call with Amy): During the conversation Amy acknowledged noticing an odour but could not identify what it was or the source. As a proactive action an odour suppression device was moved at 9:20 to help minimize potential odour.
1764	Dairy Flat School	19-Aug	8:21	Shayne	Text	Odour	8:21 The stench from the dump is very bad today !! 9:08 Dairy Flat School	WNW	296.9	YES	2.7	9	Yes	N	No Odour				N			Y	135	0	5.00	Likely	A FIDOL assessment was conducted at the complaint address with rainy, breezy conditions, with wind from the west-northwest (298.9°) at 2.7m/s and a temperature of 9°C. During the FIDOL assessment, an intermittent earthy odour was detected. The investigator noted: FIDOL conducted roadside at school. Consistent westerly observed at location. Burning odour detected. All odour suppression systems were confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Between 7:44 and 7:59, the area was proactively patrolled and no odour was detected at the locations referenced. The investigator was at the school from 8:14 to 9:00, and did not detect landfill related odour. Another waste management team member was able to join the investigation from 8:35 to 8:55, and confirmed the findings. The investigator was not originally given a location and was not responded to when requesting a location - but fortunately the investigator was in the area at the time. As a proactive action an odour suppression device was moved at 9:20 to help minimize potential odour.

1765	Dairy Flat School	19-Aug	13:28	Katie	Text	Odour	Katie from Dairyflat school. The smell this morning was awful, it went away but now it's back. Please do not contribute this to trucks going by. I have watched for 5 min, no trucks but bad smell	NW	325.4	YES	2.4	12	Yes	Y	Rubbish	2-3	N				Y	135	0	9.00	Very Likely
1766	Dairy Flat School	19-Aug	13:40	Susan	Text	Odour	The smell at the school is disgusting. In the playground and office very noticeable today	NW	312.0	YES	2.5	11	Yes	Y	Rubbish	2-3	N				Y	135	1	10.00	Very Likely
1763	255 Horseshoe Bush Road	19-Aug	9:43	Lloyd Richardson	Text	Odour	8:35 Been your poison is pouring out of your property I'd suggest you get onto it straight away it's disgusting Wake the fuck up and get on and fix it And your poisoning our kids at the school as well 9:43 All the way from our place to the school It's repugnant	WNW	302.2	NO	3.1	9	Yes	Y	Earthy	2	N				Y	280	0	2.00	Unlikely
1763	255 Horseshoe Bush Road	19-Aug	9:43	Lloyd Richardson	Text	Odour	8:35 Been your poison is pouring out of your property I'd suggest you get onto it straight away it's disgusting Wake the fuck up and get on and fix it And your poisoning our kids at the school as well 9:43 All the way from our place to the school It's repugnant	WNW	302.2	NO	3.1	9	Yes	Y	Earthy	2	N				Y	280	0	2.00	Unlikely
Internal	132 Horseshoe Bush Road	20-Aug	9:28	Sharon Race	Text	Odour	Morning Ben the tip stinks this morning don't know what you're doing and there's lots of beep beep beep noises can you please come and investigate and clean up the smell cheers	SSW	194.4	YES	5.0	9	Yes	Y	Rubbish, Exhaust, Hard to describe		N			Y	0	0	6.00	Likely	

Internal	132	Horseshoe Bush Road	21-Aug	21:50	Sharon Race	Text	Odour	Ben the smell is very bad tonight. I've sent messages to Jim and Louise.	SSW	203.6	YES	0.0	4	No	N	No Odour	N				The complaint was received after hours, and the landfill was closed. The investigation was done primarily through desktop review. Conditions at the time were clear and calm, with wind from the south-southwest (203.6°) at 0.0m/s and a temperature of 4°C. Daily cover was confirmed to be up to standard, and vacuum levels remained consistent across the night. During the first patrol of the day on 22/08 at 08:00, no landfill odour was detected off site. Note: It is possible this is the complainant Louise Johnston complained on behalf of, which was investigated (see previous).	N	0	1	8.00	Very Likely
Internal	233	Horseshoe Bush Road	22-Aug	15:28	Kerine Dallovo	Text	Odour	Hi there is a 2/6 rubbish odour from the dump	ENE	70.6	YES	1.7	12	Yes	Y	Animal Manure	2	N			A 15-minute FIDOL assessment was conducted within the range of addresses given with fine, still conditions, with wind from the east-northeast (172.°) at 1.7m/s and a temperature of 12°C. During the FIDOL assessment, an animal manure odour was detected for one minute with an intensity of 2. The investigator noted: Animal manure odour likely from nearby livestock. FIDOL conducted at complaint driveway, little to no wind observed at location. Spoke with Karine, said that odour disappeared before I arrived, which took the investigator 7 minutes. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	280	1	9.00	Very Likely
Internal	194D	Horseshoe Bush Road	23-Aug	8:45	Venessa Venter	Text	Odour	The odour is unacceptable, please address.	SSW	194.6	NO	1.2	9	Yes	N	No Odour	N				A 15-minute FIDOL assessment was conducted at the complaint address, with fine, breezy conditions, and wind from the south-southwest (194.6°) at 1.2m/s and a temperature of 9°C. During the FIDOL assessment, No odour was detected. The investigator noted: FIDOL conducted at letterbox. No wind observed at location. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. With the wind direction and location of current tip pad, the odour is unlikely to be from redvale, and potentially could be from another source. Other potential sources of odour on this wind direction are a green waste/composting facility and a portalooc company upwind of the complainant.	Y	325	2	3.00	Unlikely
Internal	Along	Horseshoe Bush Road	23-Aug	8:28	Lloyd Richardson	Text	Odour	Stinks all the way from 100 -220 HSB	S	187.2	NO	0.7	8	Yes	N	No Odour	N				A 15-minute FIDOL assessment was conducted at the complaint address, and the area given was patrolled with fine, breezy conditions, and wind from the south (187.2°) at 0.7m/s and a temperature of 6°C. During the FIDOL assessment and patrol, No odour was detected. The investigator noted: FIDOL conducted at 194 Horseshoe Bush Road. No wind observed at location. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Other potential sources of odour on this wind direction are a green waste/composting facility and a portalooc company upwind of the complaint area	N	321	2	3.00	Unlikely
Internal	233	Horseshoe Bush Road	23-Aug	13:07	Kerine Dallovo	Text/Call	Odour	Text: Intermittent rubbish odour 2/6 Call: I have guests over and I want to sit outside.	E	98.6	YES	2.4	12	Yes	N	No Odour	N				A 15-minute FIDOL assessment was conducted at the complaint address, with fine, breezy conditions, and wind from the east (98.6°) at 2.4m/s and a temperature of 12°C. During the FIDOL assessment, No odour was detected. The investigator noted: FIDOL conducted at complaint address. Light northeasterly. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Other potential sources of odour on this wind direction are a green waste/composting facility and a portalooc company between the landfill and the complainant. A line of T bars were moved in the afternoon to minimize any potential odour.	N	280	1	8.00	Very Likely
1768	255	Horseshoe Bush Road	23-Aug	12:42	Lloyd Richardson	Text	Odour	stinks at home in-fact getting worse. Can't be outside get it fixed	ENE	56.6	YES	2.5	13	Yes	N	No Odour	N				A 15-minute FIDOL assessment was conducted at the complaint address with fine, breezy conditions, with wind from the east-northeast (56.6°) at 2.5m/s and a temperature of 13°C. During the FIDOL assessment, No odour was detected. The investigator noted: light northeasterly breeze observed at location. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. 1 bar lines were moved to help minimize potential odour in the afternoon.	Y	280	2	7.00	Likely
1769	255	Horseshoe Bush Road	24-Aug	8:18	Lloyd Richardson	Text	Odour	Still stinks really badly 6/6 at our home through to 100 HSB road. Clearly your cover is insufficient. We'll wait to get started on our gardening until you've fixed it. Let us know ASAP	S	190.5	NO	1.7	8	Yes	N	No Odour	N				The complaint was received outside of operating hours, however a waste management staff member was fortunately able to investigate within an hour. A 15-minute FIDOL assessment was conducted at the complaint address, and the area mentioned in the complaint was patrolled, with fine, breezy conditions, and wind from the south (190.5°) at 1.7m/s and a temperature of 8°C. During the FIDOL assessment and patrol, No odour was detected. The investigator noted: FIDOL conducted at letterbox. Patrolled from 100 HBR, no odour. Daily cover was confirmed to be up to standard, and vacuum levels remained consistent across the weekend.	Y	280	2	2.00	Unlikely

	Internal	194D Horseshoe Bush Road	25-Aug	7:03	Vanessa Venter	Text	Odour	Please attend to the smell	S	182.2	YES	1.8	10	Yes	N	No Odour	N			A 15-minute FIDOL assessment was conducted at the complaint address, with fine, breezy conditions, and wind from the south (182.2°) at 1.8m/s and a temperature of 10°C. During the FIDOL assessment, no odour was detected. The investigator noted: Not much wind, light easterly at location. FIDOL conducted at letterbox. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Two Odour suppression devices were moved at 11:00 to help with odour suppression. A line of T bars were moved in the afternoon to minimize any potential odour.	N	325	1	6.00	Likely
	Internal	Along Horseshoe Bush Road	25-Aug	8:27	Andrew McNeil	Text	Odour	Hi Team. I'm sorry to say the awful smell along Horseshoe Bush Road is present starting at 222 all the way to the sharp cut (ex road access). I don't get off my property often but it seems every time a travel along there the odour is present. Regular like clockwork. Do you have an issue unable to be addressed? I really want an answer on this please. Regards Andrew	SE	133.4	YES	1.5	12	Yes	Y	Hard to Describe	1	N		The complaint area was patrolled, then a 15-minute FIDOL assessment was conducted at the most downwind point of the range given (222 Horseshoe Bush Road), with fine conditions, and wind from the south-east (182.2°) at 1.8m/s and a temperature of 10°C. During the FIDOL assessment, a hard to describe odour was detected with an intensity of 1. The investigation noted: Very faint odour unable to identify. Very light easterly. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Two odour suppression devices were moved at 11:00 to help with odour suppression. A line of T bars were moved in the afternoon to minimize any potential odour.	N	321	1	10.00	Very Likely
1770		98/2 Tender Road	25-Aug	11:48	Shirley	Text	Odour	Dump odour 2.6, 98/2 Tender Rd. Shirley	ENE	64.1	YES	2.8	16	Yes	Y	Earthy, Exhaust	2-3	N		A 15-minute FIDOL assessment was conducted at the complaint address, with cloudy conditions, and wind from the east-northeast (64.1°) at 2.8m/s and a temperature of 16°C. During the FIDOL assessment, an earthy odour was detected intermittently with an intensity of 2-3 and an exhaust odour was detected with an intensity of 2-3. The investigator noted: Earthy odour smells like wet soil. Exhaust was from ute's driving past. Wind is blowing from the landfill. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. An odour suppression devices was moved at 12:15 to help with odour suppression. A line of T bars were moved in the afternoon to minimize any potential odour.	Y	257	2	9.00	Very Likely
1771		255 Horseshoe Bush Road	25-Aug	16:37	Lloyd Richardson	Text	Odour	Just got home waits of stench is here at our house	E	82.7	YES	2.4	13	Yes	Y	Grassy, Exhaust	2	N		A 15-minute FIDOL assessment was conducted at the complaint address, with cloudy conditions, and wind from the east (82.7°) at 2.4m/s and a temperature of 13°C. During the FIDOL assessment, a grassy odour was detected intermittently with an intensity of 2 and an exhaust odour was detected with an intensity of 2. The investigator noted: Some passing traffic, freshly cut grass odour, wind swinging from northeasterly to southeasterly. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. To help with odour suppression, two odour cannons and T bar lines were moved on the morning of 26th. PPM strips for the odour suppressant in the odour cannons were reviewed, with all readings found to be at appropriate levels.	Y	260	1	9.00	Very Likely
	Internal	200 Horseshoe Bush Road	25-Aug	9:19	Chris Gore	Text	Odour	What going today! Started to smell bad! 200 horseshoe Just started in last 30 minutes	SE	124.8	YES	2.4	12	Yes	Y	Rubbish	2	N		A 15-minute FIDOL assessment was conducted at the complaint address, with drizzling conditions, and wind from the southeast (124.8°) at 2.4m/s and a temperature of 12°C. During the FIDOL assessment, a rubbish odour was detected with an intensity of 2. The investigator noted: Very short weak rubbish odour detected twice. Very still, occasional easterly gusts. FIDOL conducted at complainant's gate. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Two odour suppression devices were moved at 11:00 to help with odour suppression. A line of T bars were moved in the afternoon to minimize any potential odour.	N	299	1	10.00	Very Likely
	Internal	200 Horseshoe Bush Road	25-Aug	9:19	Chris Gore	Text	Odour	What going today! Started to smell bad! 200 horseshoe Just started in last 30 minutes	SE	124.8	YES	2.4	12	Yes	Y	Rubbish	2	N		A 15-minute FIDOL assessment was conducted at the complaint address, with drizzling conditions, and wind from the southeast (124.8°) at 2.4m/s and a temperature of 12°C. During the FIDOL assessment, a rubbish odour was detected with an intensity of 2. The investigator noted: Very short weak rubbish odour detected twice. Very still, occasional easterly gusts. FIDOL conducted at complainant's gate. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Two odour suppression devices were moved at 11:00 to help with odour suppression. A line of T bars were moved in the afternoon to minimize any potential odour.	N	299	1	10.00	Very Likely

Internal	233	Horseshoe Bush Road	25-Aug	15:33	Karine Dallovs	Text	Odour	Intermittent rubbish odour this afternoon 2/6	E	95.4	YES	5.6	13	Yes	N	No Odour	N				A 15-minute FIDOL assessment was conducted at the complaint address, with cloudy conditions, and wind from the east (95.4°) at 5.8m/s and a temperature of 13°C. During the FIDOL assessment, no odour was detected. The investigator noted: FIDOL conducted at complaint driveway. Moderate wind observed to be Southerly/Southeasterly. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Two odour suppression devices and a line of T bars were moved the next morning (26/8) to help minimize any potential odour.	N	280	1	6.00	Likely
Internal	233	Horseshoe Bush Road	26-Aug	6:42	Karine Dallovs	Text	Odour	Rubbish/gas type constant odour this morning 3/6	ESE	107.4	YES	1.4	11	Yes	Y	Hard to Describe	1	N			A 15-minute FIDOL assessment was conducted at the complaint address, with cloudy conditions, and wind from the east-southeast (107.4°) at 1.4m/s and a temperature of 11°C. During the FIDOL assessment, a hard to describe odour was detected with an intensity of 1. The investigator noted: Gustly easterly, handheld anemometer recorded average windspeed of 0.8m/s and a max windspeed of 2.2m/s. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. Other potential sources of odour on this wind direction are a green waste/composting facility and a portaboo company between the landfill and the complainant. Two odour suppression devices and a line of T bars were moved during the morning to help minimize any potential odour.	N	280	1	11.00	Very Likely
1772	98/2 Tender Road		26-Aug	11:34	Shirley Robinson	Text	Odour	Dump odour again today 4:6, 98/2 Tender Rd. Shirley	E	86.4	YES	5.7	16	Yes	Y	Earthy	2	N			A 15-minute FIDOL assessment was conducted at the complaint address, with fine conditions, and wind from the east (86.4°) at 5.7m/s and a temperature of 16°C. During the FIDOL assessment, an earthy odour was detected with an intensity of 2. The investigator noted: wet soil/mud odour. moderate northeasterly observed, FIDOL conducted at complaint letterbox. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint. The area was patrolled less than 10 minutes before the patrol (11:27, 26/08). T bar lines were adjusted to minimise any potential odour.	Y	257	2	8.00	Very Likely
Internal	194D	Horseshoe Bush Road	27-Aug	7:04	Venessa Venter	Text	Odour	The smell is unacceptable. Please attend	SSE	154.2	YES	2.5	11	Yes	Y	Rubbish, Exhaust	2-3	N			A 15-minute FIDOL assessment was conducted at the complaint address, with overcast/drizzling conditions, and wind from the south-southeast (154.2°) at 2.5m/s and a temperature of 11°C. During the FIDOL assessment, a rubbish odour was detected with an intensity of 2, and an exhaust odour was detected with an intensity of 3. The investigator noted: Short rubbish odour. large earthmoving truck drove down driveway. Raining, no wind. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	325	1	10.00	Very Likely
Internal	194D	Horseshoe Bush Road	27-Aug	7:13	Raymond Venter	Text	Odour	The odor this morning is unacceptable	SSE	159.5	YES	3.1	11	Yes	Y	Rubbish, Exhaust	2-3	N			A 15-minute FIDOL assessment was conducted at the complaint address, with overcast/drizzling conditions, and wind from the south-southeast (159.5°) at 3.1m/s and a temperature of 11°C. During the FIDOL assessment, a rubbish odour was detected with an intensity of 2, and an exhaust odour was detected with an intensity of 3. The investigator noted: Short rubbish odour. large earthmoving truck drove down driveway. Raining, no wind. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	325	1	8.00	Very Likely
Internal	194D	Horseshoe Bush Road	27-Aug	7:13	Raymond Venter	Text	Odour	The odor this morning is unacceptable	SSE	159.5	YES	3.1	11	Yes	Y	Rubbish, Exhaust	2-3	N			A 15-minute FIDOL assessment was conducted at the complaint address, with overcast/drizzling conditions, and wind from the south-southeast (159.5°) at 3.1m/s and a temperature of 11°C. During the FIDOL assessment, a rubbish odour was detected with an intensity of 2, and an exhaust odour was detected with an intensity of 3. The investigator noted: Short rubbish odour. large earthmoving truck drove down driveway. Raining, no wind. The odour suppression system was confirmed to be fully operational at the time of the investigation, and the weighbridge operator confirmed that no significant odorous loads were received during the time of the complaint.	N	325	1	8.00	Very Likely

1775	Daily Flat School	28-Aug	9:47	Kasey	Text	Odour	I understand this is the contact number for lodging complaints. I was at Daily Flat School this morning for about 20 minutes, and the odour in the air was overwhelming when I arrived at 8.35am and still present when I left at 8.55am.	WNW	291.6	YES	1.6	12	Yes	N	No Odour					Y	135	1	6.00	Likely
1776	Daily Flat School	30-Aug	16:36	Louise Johnson	Text	Odour	Hi Ben, there is LFG smell on Dairy flat highway from school to landfill access. Not very strong but Noticeable. Thanks Louise	NW	322.9	NO	1.9	14	No	N	N/A					Y	135	1	8.00	Very Likely
Internal	132 Horseshoe Bush Road	1-Sep	8:59	Sharon Race	Call	Noise	Hi There, I had to close my windows because of the noise of the trucks coming from your site. It probably isn't above your threshold, but it is very annoying the constant beep beep beeping noise.	SW	225.7	NO	7.7	14	No	N	N/A					N	0	1	2.00	Unlikely